

# Important Information manual

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# Regulatory Information

## **Congratulations! (Only applicable to the model of application)**

This product is TCO Certified – for Sustainable IT



TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

### **Corporate Social Responsibility**

Socially responsible production – working conditions and labor law in manufacturing country.

### **Energy Efficiency**

Energy efficiency of product and power supply. Energy Star compliant, where applicable.

### **Environmental Management System**

Manufacturer must be certified according to either ISO 14001 or EMAS.

### **Minimization of Hazardous Substances**

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants.

### **Design for Recycling**

Coding of plastics for easy recycling. Limit on the number of different plastics used.

### **Product Lifetime, Product Take Back**

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback.

### **Packaging**

Limits on hazardous substances in product packaging. Packaging prepared for recycling.

### **Ergonomic, User-centered design**

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets) Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks).

### **Electrical Safety, minimal electro-magnetic Emissions**

### **Third Party Testing**

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at [www.tcodevelopment.com](http://www.tcodevelopment.com), where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit  
[www.tcodevelopment.com](http://www.tcodevelopment.com)

User define mode is used for TCO  
Certified compliance.

### Lead-free Product



Lead free display promotes environmentally sound recovery and disposal of waste from electrical and electronic equipment. Toxic substances like Lead has been eliminated and compliance with European community's stringent RoHs directive mandating restrictions on hazardous substances in electrical and electronic equipment have been adhered to in order to make Philips monitors safe to use throughout its life cycle.

### EPEAT (Only applicable to the model of application)

([www.epeat.net](http://www.epeat.net))



The EPEAT (Electronic Product Environmental Assessment Tool) program evaluates

computer desktops, laptops, and monitors based on environmental criteria developed through an extensive stakeholder consensus process supported by US EPA.

EPEAT system helps purchasers in the public and private sectors evaluate, compare and select desktop computers, notebooks and monitors based on their environmental attributes. EPEAT also provides a clear and consistent set of performance criteria for the design of products, and provides an opportunity for manufacturers to secure market recognition for efforts to reduce the environmental impact of its products.

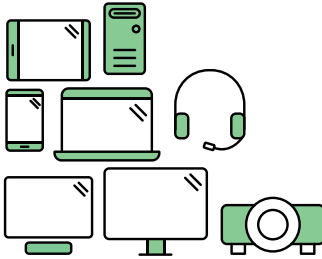
### Benefits of EPEAT (Only applicable to the model of application)

Reduce use of primary materials.  
Reduce use of toxic materials.  
Avoid the disposal of hazardous waste.

EPEAT'S requirement that all registered products meet ENERGY STAR's energy efficiency specifications, means that these products will consume less energy throughout their life.

### Critical replaceable components

1. Connectivity cables
2. Power cables
3. External PSU



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

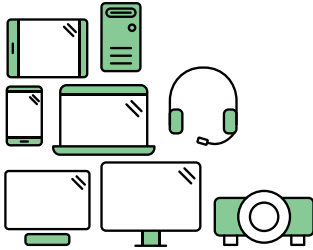
### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

**User define mode is used for TCO Certified compliance.**  
(Only applicable to the model of application)



Toward sustainable IT products



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations occur in the supply chain. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Additionally, it fulfills the requirements of TCO Certified Edge, the supplemental certification that recognizes leading-edge products that exceed typical performance in a particular sustainability attribute. At our Product Finder ([tcocertified.com/product-finder](https://tcocertified.com/product-finder)) you can find out which TCO Certified Edge criterion or criteria this product meets.

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Compliance is verified by independent verification organizations that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities.

Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

**User define mode is used for TCO Certified compliance.  
(Only applicable to the model of application)**

## CE Declaration of Conformity (English)

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC), RoHS directive (2011/65/EU) and Radio Equipment Directive (2014/53/EU) (for Radio Equipment)

This product has been tested and found to comply with the harmonized standards for Information Technology Equipment, these harmonized standards published under Directives of Official Journal of the European Union.

## إعلان مطابقة CE (Arabic)

يتوافق هذا الجهاز مع المتطلبات الواردة في توجيه المجلس بشأن تقريب قوانين الدول الأعضاء المتعلقة بالتوافق الكهرومغناطيسي (2014/30/EU) وتوجيه الفولطية المنخفضة (2014/35/EU) وتوجيه ErP (2009/125/EC) وتوجيه RoHS (2011/65/EU) (فيما يخص معدات الراديو). (2014/53/EU)

يتوافق مع المعايير المنسقة الخاصة بأجهزة تكنولوجيا المعلومات، وهذه المعايير المنسقة منشورة بتوجيهات الجريدة الرسمية للاتحاد الأوروبي.

## CE декларация за съответствие (Bulgarian)

Това устройство отговаря на изискванията, посочени в Директивата на Съвета за сближаване на законодателствата на държавите-членки относно електромагнитната съвместимост (2014/30/EU), Директивата за ниско напрежение (2014/35/EU), Директивата за определяне на изискванията за екодизайн към продукти, свързани с енергопотреблението (2009/125/EO), Директивата относно ограничението за употребата на определени опасни вещества в електрическото и електронното

оборудване (2011/65/EC) и Директивата по отношение на радиооборудването (2014/53/EC) (за радиооборудване)

Този продукт е тестван и съответства на хармонизирани стандарти за съоръжения за информационните технологии, тези хармонизирани стандарти са публикувани под Директиви на „Официален вестник на Европейския съюз“.

## សេចក្តីប្រកាសអនុវត្តន៍តាមស្តង់ដារ CE (Cambodian)

ឧបករណ៍នេះ អនុលោមតាម សក្ខីកម្មបច្ចេកទេស ដូចមានកំណត់ នៅក្នុងសេចក្តីណែនាំ របស់ក្រុមប្រឹក្សា ស្តីពីការប្រហាក់ប្រហែលគ្នា នៃច្បាប់ធានា របស់រដ្ឋសមាជិក ពាក់ព័ន្ធនឹង សេចក្តីណែនាំ ស្តីពី ភាពស៊ីសង្វាក់គ្នា ផ្នែកអេឡិចត្រូម៉ាញ៉េទិក (2014/30/EU), សេចក្តីណែនាំ ស្តីពី កម្លាំងអគ្គិសនីទាប (2014/35/EU), សេចក្តីណែនាំ ErP (2009/125/EC), សេចក្តីណែនាំ ស្តីពី RoHS (2011/65/EU) និង សេចក្តីណែនាំ ស្តីពី បរិក្ខារវិទ្យុ (2014/53/EU) (សម្រាប់ បរិក្ខារវិទ្យុ)

ផលិតផលនេះត្រូវបានធ្វើតេស្តសាកល្បង និងរកឃើញថា សមស្រប តាមបទដ្ឋានសុខដុមនីយកម្មសម្រាប់ឧបករណ៍បច្ចេកវិទ្យាព័ត៌មាន ហើយបទដ្ឋានសុខដុមនីយកម្មទាំងនេះ ត្រូវបានបោះពុម្ពផ្សាយនៅក្នុងសេចក្តីណែនាំ នៃទិន្នន័យប្រវត្តិផ្លូវការរបស់សហភាពអឺរ៉ុប ។

## CE 符合性声明 (Chinese Simplified)

此设备符合在电磁兼容指令 (2014/30/EU)、低电压指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) 和无线电设备指令 (2014/53/EU) 方面协调统一各成员国法律的事务会指令所规定的要求 (针对无线电设备)。

此产品经检测证实，符合与信息技术设备相关的协调标准，这些协调标准依照欧盟官方公报的指令进行发布。

## CE 符合性聲明 (Chinese Traditional)

本裝置遵守歐洲議會指令中說明在相關電磁相容性指令 (2014/30/EU)、低電壓指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) 及無線電設備指令 (2014/53/EU) (適用無線電設備) 之成員國相似法案要求。

本產品經過測試，證實符合歐盟公報所公布之資訊科技設備調和標準。

## **CE izjava o sukladnosti (Croatian)**

Ovaj uređaj sukladan je zahtjevima utvrđenima u direktivi vijeća o približavanju zakona država članica koji se odnose na direktivu o elektromagnetnoj kompatibilnosti (2014/30/EU), niskonaponsku direktivu (2014/35/EU), ErP direktivu (2009/125/EZ), RoHS direktivu (2011/65/EU) i direktivu o radijskim uređajima (2014/53/EU) (za radijske uređaje).

Ovaj proizvod ispitan je i utvrđena je njegova sukladnost s usklađenim standardima za informatičku tehnologiju, ti usklađeni standardi objavljeni su u okviru direktiva službenog glasnika Europske unije.

## **Prohlášení o shodě CE (Czech)**

Toto zařízení splňuje požadavky harmonizační směrnice zákonů členských zemí o elektromagnetické kompatibilitě (2014/30/EU), směrnice o nízkém napětí (2014/35/EU), směrnice ErP (2009/125/EU), směrnice RoHS (2011/65/EU) a směrnice o rádiovém vybavení (2014/53/EU) (pro rádiové vybavení).

Na základě testování tohoto produktu bylo zjištěno, že splňuje harmonizované normy pro výpočetní techniku, které byly zveřejněny v oficiálním věstníku směrnic Evropské unie.

## **CE-overensstemmelseserklæring (Danish)**

Denne enhed opfylder kravene i Rådets direktiv om indbyrdes tilnærmelse af medlemsstaternes lovgivning vedrørende elektromagnetisk kompatibilitet (2014/30/EU), lavspændingsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EF), RoHS-direktivet (2011/65/EU) og direktivet om radioudstyr (2014/53/EU).

Dette produkt er blevet testet og er fundet i overensstemmelse med de harmoniserede standarder for IT-udstyr. Disse harmoniserede standarder er offentliggjort i Den Europæiske Unions Tidende under Direktiver.

## **CE-verklaring van conformiteit (Dutch)**

Dit apparaat voldoet aan de vereisten als uiteengezet in de Richtlijn van de Raad inzake de Onderlinge aanpassing van de Wetgeving der Lidstaten met betrekking tot de Richtlijn Elektromagnetische Compatibiliteit (2014/30/EU), Laagspanningsrichtlijn (2014/35/EU), ErP-richtlijn (2009/125/EG), RoHS-richtlijn (2011/65/EU) en Richtlijn inzake Radio-apparatuur (2014/53/EU) (voor Radio-apparatuur).

Dit product is getest en voldoet aan de geharmoniseerde standaarden voor apparatuur voor informaticatechnologie. Deze geharmoniseerde standaarden zijn gepubliceerd onder de Richtlijnen van het officiële tijdschrift van de Europese Unie.

## **CE-yhdenmukaisuusilmoitus (Finnish)**

Tämä laite täyttää neuvoston direktiivin vaatimukset, jotka on asetettu jäsenvaltioiden lainsäädännön lähentämisestä liittyen elektromagneettisen yhteensopivuuteen (2014/30/EU), matalajännitedirektiiviin (2014/35/EU), ErP-direktiiviin (2009/125/EC), RoHS-direktiiviin (2011/65/EU) ja radiojännitedirektiiviin (2014/53/EU) (radiolaitteille).

Tämä tuote on testattu ja sen on havaittu olevan informaatioteknologisten laitteiden harmonisoitujen standardien mukainen. Nämä harmonisoidut standardit on julkaistu Euroopan yhteisöjen virallisessa lehdessä Direktiivit-osassa.

## Déclaration de conformité CE (French)

Cet appareil respecte les exigences énoncées dans la directive du Conseil sur le rapprochement des législations des États membres concernant la directive Compatibilité électromagnétique (2014/30/UE), la directive Basse tension (2014/35/UE), la directive ErP (2009/125/CE), la directive RoHS (2011/65/UE) et la directive Équipements radioélectriques (2014/53/UE) (pour les équipements radioélectriques).

Ce produit a été testé et jugé conforme aux normes harmonisées pour les équipements informatiques. Ces normes harmonisées sont publiées sous la rubrique Directives du Journal Officiel de l'Union Européenne.

## CE-Konformitätserklärung (German)

Dieses Gerät stimmt mit den Anforderungen der Richtlinie des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten in Bezug auf die Richtlinie zur elektromagnetischen Verträglichkeit (2014/30/EU), der Niederspannungsrichtlinie (2014/35/EU), der ErP-Richtlinie (2009/125/EG), der RoHS-Richtlinie (2011/65/EU) und der Richtlinie über Funkanlagen (2014/53/EU) (für Funkanlagen) überein.

Dieses Produkt wurde getestet und als mit den harmonisierten Standards für Geräte der Informationstechnologie übereinstimmend befunden; diese harmonisierten Standards werden unter den Richtlinien des Amtsblatts der Europäischen Union veröffentlicht.

## Δήλωση συμμόρφωσης ΕΕ (Greek)

Αυτή η συσκευή συμμορφώνεται με τις απαιτήσεις της Οδηγίας του Συμβουλίου για την προσέγγιση των νομοθεσιών των κρατών μελών σχετικά με την Οδηγία για την ηλεκτρομαγνητική συμβατότητα (2014/30/

ΕΕ), την Οδηγία περί χαμηλής τάσης (2014/35/ΕΕ), την Οδηγία για τα συνδεδεμένα με ενέργεια προϊόντα (ErP 2009/125/ΕΚ), την Οδηγία για τον περιορισμό της χρήσης ορισμένων επικίνδυνων ουσιών σε ηλεκτρικά και ηλεκτρονικά εξοπλισμό (RoHS 2011/65/ΕΕ) και την Οδηγία για τον ραδιοεξοπλισμό (2014/53/ΕΕ).

Το προϊόν αυτό έχει ελεγχθεί και διαπιστωθεί ότι συμμορφώνεται με τα εναρμονισμένα πρότυπα για τον Εξοπλισμό Τεχνολογίας Πληροφορικής, όπως αυτά έχουν δημοσιευθεί στην Επίσημη Εφημερίδα της Ευρωπαϊκής Ένωσης.

## CE अनुपालन की घोषणा (Hindi)

यह इवाइस वदियुत चुंबकीय अनुकूलता दिशानिर्देश (2014/30/EU), नमिन-वोल्टेज दिशानिर्देश (2014/35/EU), ErP दिशानिर्देश (2009/125/EC), RoHS दिशानिर्देश (2011/65/EU) और रेडियो उपकरण दिशानिर्देश (2014/53/EU) (रेडियो उपकरण के लिए) के संबंध में सदस्य देशों के कानूनों के सादृश्य होने पर परिषद दिशानिर्देश में निर्धारित अपेक्षाओं का पालन करता है।

इस उत्पाद की जाँच की गई है और इसे सूचना तकनीक उपकरण हेतु अनुकूलति मानकों का पालन करने वाला पाया गया है। ये अनुकूलति मानक यूरोपीय संघ के आधिकारिक पत्रिका के दिशानिर्देशों के अंतर्गत प्रकाशित किए गए हैं।

## CE-megfelelősségi nyilatkozat (Hungarian)

Ez a készülék megfelel a tagállami jogszabályok közelítéséről szóló tanácsi irányelvben meghatározott követelményeknek a következő irányelvekre vonatkozóan: elektromágneses kompatibilitásról szóló irányelv (2014/30/EU), alacsony feszültségről szóló irányelv (2014/35/EU), ErP-irányelv (2009/125/EK), RoHS-irányelv (2011/65/EU) és rádióberendezésekről szóló irányelv (2014/53/EU) (rádióberendezések esetén).

Ez a termék vizsgálatnak lett alávetve, amelyen megfelelt az információtechnológiai berendezések harmonizált szabványainak. Ezek a



harmonizált szabványok az Európai Unió Hivatalos Lapjának irányelvei között lettek közzétéve.

### **Pernyataan Kesesuaian CE (Indonesian)**

Perangkat ini mematuhi ketentuan-ketentuan yang ditetapkan dalam Arahan Dewan tentang Perkiraan Undang-Undang Negara-Negara Anggota berkenaan dengan Arahan Kompatibilitas Elektromagnetik (2014/30/EU), Arahan Voltase rendah (2014/35/EU), Arahan ErP (2009/125/EC), Arahan RoHS (2011/65/EU) dan Arahan Peralatan Radio (2014/53/EU) (untuk Peralatan Radio ).

Produk ini telah diuji dan dinyatakan sesuai standar keselarasan untuk Peralatan Teknologi Informasi, standar keselarasan diterbitkan berdasarkan Petunjuk Jurnal Resmi Uni Eropa.

### **Dichiarazione di conformità CE (Italian)**

Questo dispositivo è conforme ai requisiti stabiliti dalla direttiva del Consiglio concernente il ravvicinamento delle legislazioni degli Stati membri relativa alla Direttiva sulla compatibilità elettromagnetica (2014/30/UE), Direttiva sulla bassa tensione (2014/35/UE), Direttiva ErP (2009/125/CE), Direttiva RoHS (2011/65/UE) e Direttiva sulle apparecchiature radio (2014/53/UE) (per apparecchiature radio).

Il presente prodotto è stato collaudato e trovato conforme con gli standard armonizzati per le apparecchiature informatiche, tali standard armonizzati sono pubblicati nelle Direttive del Giornale Ufficiale dell'Unione Europea.

### **CE 適合宣言書 (Japanese)**

この装置は、電磁両立性指令 (2014/30/EU)、低電圧指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) および無線機器指令 (2014/53/EU) (無線機器向け) に関連した、加盟国の法律の擦

り合わせに対する理事会指令に定められた要件を満たしています。

本製品は試験の結果、情報技術機器の整合規格に準拠していることが判明しています。その整合規格は、欧州連合官報の指令の下で公開されています。

### **CE 적합성 선언 (Korean)**

이 장치는 전자파 적합성 지침 (2014/30/EU), 저전압 지침 (2014/35/EU), ErP 지침 (2009/125/EC), RoHS 지침 (2011/65/EU) 및 무선 장비 지침 (2014/53/EU) ( 무선 장비용 ) 과 관련하여 회원국 법률 간의 조화에 대해 유럽연합 이사회 지침에서 명시된 요구 사항을 준수합니다 ..

이 제품은 테스트를 거쳐 유럽연합 공보의 지침에 발표된 정보통신기기에 대한 조화 표준을 준수하는 것으로 밝혀졌습니다 .

### **CE-samsvarserklæring (Norwegian)**

Denne enheten er i samsvar med kravene fastsatt i rådsdirektiv om tilnærming av lover i medlemslandene relatert til direktivene om Elektromagnetisk kompatibilitet (2014/30/EU), Lavspenning (2014/35/EU), Økodesign (2009/125/EF), Farlige stoffer i elektrisk og elektronisk utstyr (2011/65/EU) og Radioutstyr (2014/53/EU).

Dette produktet er testet og funnet å overholde de harmoniserte standarder for IT-utstyr. Disse harmoniserte standardene er utgitt under Direktiver i Den europeiske unions tidende.

### **Deklaracja zgodności CE (Polish)**

Urządzenie to jest zgodne z wymogami dyrektywy Rady w sprawie zbliżenia ustawodawstw Państw Członkowskich odnoszących się do dyrektywy w sprawie kompatybilności elektromagnetycznej (2014/30/UE), dyrektywy niskonapięciowej (2014/35/UE), dyrektywy ErP (2009/125/WE), dyrektywy RoHS (2011/65/UE)

oraz dyrektywy w sprawie urządzeń radiowych (2014/53/UE) (w przypadku urządzeń radiowych).

Produkt ten został poddany testom i stwierdzono jego zgodność z normami zharmonizowanymi dla urządzeń technologii informacyjnej; normy zharmonizowane zostały opublikowane w dyrektywach w Dzienniku Urzędowym Unii Europejskiej.

#### **Declaração de conformidade CE (Portuguese)**

Este dispositivo cumpre os requisitos estabelecidos na Diretiva do Conselho relativa à aproximação das legislações dos Estados-membros respeitantes a Compatibilidade Eletromagnética (2014/30/UE), Diretiva de Baixa Tensão (2014/35/UE), Diretiva ErP (2009/125/CE), Diretiva RoHS (2011/65/UE) e Diretiva de Equipamentos de Rádio (2014/53/UE) (para equipamentos de rádio).

Este produto foi testado e considerado em conformidade com as normas harmonizadas para Equipamentos de Tecnologia de Informação, publicadas nas Diretivas do Jornal Oficial da União Europeia.

#### **Declaração de Conformidade CE (Portuguese Brazil)**

Este dispositivo está em conformidade com os requisitos determinados na Diretriz do Conselho na Aproximação das Leis dos Estados Membros em relação à Diretriz de Compatibilidade Magnética (2014/30/UE), Diretriz de Baixa Tensão (2014/35/UE), Diretriz ErP (2009/125/CE), Diretriz RoHS (2011/65/UE) e Diretriz de Equipamentos de Rádio (2014/53/UE) (para Equipamentos de Rádio).

Este produto foi testado e está em conformidade com as normas

harmonizadas para Equipamentos de Tecnologia da Informação, estas normas harmonizadas publicadas sob as diretivas do Jornal Oficial da União Europeia.

#### **Declarație de conformitate CE (Romanian)**

Acest dispozitiv respectă cerințele prevăzute în Directiva Consiliului privind armonizarea legislației statelor membre referitoare la Directiva privind compatibilitatea electromagnetică (2014/30/UE), Directiva privind limitele de tensiune (2014/35/UE), Directiva ErP (2009/125/CE), Directiva RoHS (2011/65/UE) și Directiva privind echipamentele radio (2014/53/UE) (pentru echipamentele radio).

Acest produs a fost testat și s-a constatat că este în conformitate cu standardele armonizate pentru echipamentele de tehnologia informației. Aceste standarde armonizate sunt publicate în conformitate cu directivele din Jurnalul Oficial al Uniunii Europene.

#### **Декларация соответствия CE (Russian)**

Данное устройство соответствует требованиям, установленным в Директиве Совета о сближении законодательств стран-членов в отношении директивы электромагнитной совместимости (2014/30/UE), директивы по низковольтному электрооборудованию (2014/35/UE), директивы ErP (2009/125/EC), директивы RoHS (2011/65/EU) и директивы о радиооборудовании (2014/53/EU) (на радиоаппаратуру).

После проведения испытаний было признано, что устройство соответствует согласованным стандартам для оборудования информационных технологий, опубликованным в разделе «Директивы» Официального вестника Европейского союза.

## **CE Deklaracija o usaglašenosti (Serbian)**

Ovaj uređaj ispunjava zahteve iz Direktive Saveta o približavanju zakona država članica u vezi s Direktivom o elektromagnetnoj kompatibilnosti (2014/30/EU), Direktivom o niskonaponskoj opremi (2014/35/EU), Direktivom o zahtevima za ekodizajn proizvoda koji koriste energiju (2009/125/EZ), Direktivom o primeni opasnih supstanci u električnoj i elektronskoj opremi (2011/65/EU) i Direktivom za radio opremu (2014/53/EU) (za radio opremu).

Ovaj proizvod je testiran i u saglasnosti je sa harmonizovanim standardima za Proizvode informacione tehnologije, a ovi harmonizovani standardi su objavljeni u okviru Direktiva Službenog lista Evropske unije.

## **CE Uygunluk Beyanı (Slovak)**

Toto zariadenie spĺňa požiadavky uvedené v smernici Rady o aproximácii práva členských štátov, ktoré sa týkajú smernice (2014/30/EÚ), smernice o nízkom napätí (2014/35/EÚ), smernice ErP (2009/125/ES), smernice RoHS (2011/65/EÚ) a smernice o rádiových zariadeniach (2014/53/EÚ) (pre rádiové zariadenia).

Tento výrobok sa skúšal a zistilo sa, že vyhovuje harmonizovaným normám pre zariadenia informačných technológií, pričom tieto harmonizované normy boli uverejnené v rámci smerníc oficiálneho žurnála Európskej únie.

## **CE-izjava o skladnosti (Slovenian)**

Ta naprava je skladna z zahtevami, opredeljenimi v direktivi Sveta o približevanju zakonodaje držav članic v zvezi z Direktivo o elektromagnetni združljivosti (2014/30/EU), Direktivo o nizki napetosti (2014/35/EU), Direktivo ErP (2009/125/ES), Direktivo RoHS

(2011/65/EU) in Direktivo o radijski opremi (2014/53/EU) (za radijsko opremo).

Ta izdelek je bil preskušen in v teh preskusih je bilo ugotovljeno, da je skladen z usklajenimi standardi za opremo za informacijsko tehnologijo. Ti usklajeni standardi so objavljeni v direktivah v Uradnem listu Evropske unije.

## **Declaración de conformidad de CE (Spanish)**

Este dispositivo cumple los requisitos establecidos en la Directiva del Consejo sobre la Aproximación de las Leyes de los Estados Miembros en relación con la Directiva de compatibilidad electromagnética (2014/30/UE), la Directiva de baja tensión (2014/35/UE), la Directiva ErP (2009/125/EC), la Directiva RoHS (2011/65/UE) y la Directiva de equipos de radio (2014/53/UE) (para equipos de radio).

Se ha comprobado que este equipo cumple las normas armonizadas para los Equipos de Tecnología de la Información. Se han publicado estas normas armonizadas según las Directivas del Diario Oficial de la Unión Europea.

## **CE-försäkran om överensstämmelse (Swedish)**

Denna enhet uppfyller kraven i rådets direktiv om närmande av medlemsstaternas lagstiftning för direktivet om elektromagnetisk kompatibilitet (2014/30/EU), lågspänningsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EG), RoHS-direktivet (2011/65/EU) och direktivet om radioutrustning (2014/53/EU) (för radioutrustning).

Denna produkt har testats och överensstämmer med harmoniserade

standarder för IT-utrustning. Dessa harmoniserade standarder har publicerats under direktiven i Europeiska unionens officiella tidning.

### **คำประกาศการด้านการปฏิบัติตามข้อกำหนด CE (Thai)**

อุปกรณ์นี้สอดคล้องกับความต้องการที่กำหนดไว้ในข้อกำหนดของสภาในเรื่องของการประมาณของกฎหมายของประเทศสมาชิกที่เกี่ยวข้องกับข้อกำหนดความเข้ากันได้ของคลื่นแม่เหล็กไฟฟ้า (2014/30/EU), ข้อกำหนดแรงดันไฟฟ้าต่ำ (2014/35/EU), ข้อกำหนด ErP (2009/125/EC), ข้อกำหนด RoHS (2011/65/EU) และข้อกำหนดอุปกรณ์วิทยุ (2014/53/EU) (สำหรับอุปกรณ์วิทยุ).

ผลิตภัณฑ์นี้ได้รับการทดสอบ และพบว่าสอดคล้องกับมาตรฐานที่เกี่ยวข้องสำหรับอุปกรณ์เทคโนโลยีสารสนเทศ ซึ่งมาตรฐานที่เกี่ยวข้องของเหล่านี้มีการเผยแพร่ภายใต้ข้อกำหนดของวารสารอย่างเป็นทางการของสหภาพยุโรป

### **CE Uygunluk Beyanı (Turkish)**

Bu aygıt, Elektromanyetik Uyumluluk Yönergesi (2014/30/EU), Düşük Gerilim Yönergesi (2014/35/EU), ErP Yönergesi (2009/125/EC), RoHS Yönergesi (2011/65/EU) ve Radyo Donanımı Yönergesiyle (2014/53/EU) (Radyo Donanımı için) ilgili Üye Ülkelerin Mevzuatının Yakınlaştırılması konusunda Konsey Yönergesinde belirtilen gereksinimlerle uyumludur.

Bu ürün test edilmiş ve Bilgi Teknolojisi Donanımına yönelik uyumlaştırılmış standartlara uygun olduğu görülmüştür; bu uyumlaştırılmış standartlar Avrupa Birliği Resmi Gazetesi'nin Yönergeler kısmı altında yayımlanmıştır.

### **Декларація ЄС про відповідність (Ukrainian)**

Цей пристрій відповідає вимогам, визначеним у Директиві Ради з питань адаптації законодавства держав-членів відповідно до Директиви Європейського союзу (2014/30/EU) щодо електромагнітної

сумісності, Директиви (2014/35/EU) щодо низьковольтних пристроїв, Директиви (2009/125/EU) щодо екодизайну виробів, зв'язаних з виробництвом електроенергії, Директива (2011/65/EU) щодо обмеження вмісту шкідливих речовин та Директива (2014/53/EU) щодо радіотехнічного обладнання (для радіотехнічного обладнання).

Була проведена перевірка цього виробу і встановлено, що він відповідає вимогам гармонізованих стандартів щодо обладнання інформаційних технологій. Ці гармонізовані стандарти публікуються в рамках Директив у Офіційному журналі Європейського Союзу.

### **Tuyên Bố Tuân Thủ CE (Vietnamese)**

Thiết bị này tuân thủ các yêu cầu đã nêu trong Chỉ thị Hội đồng về Sự Tiệm cận Luật của các Nước Thành viên liên quan đến Chỉ thị tương thích điện từ (2014/30/EU), Chỉ thị điện áp thấp (2014/35/EU), Chỉ thị ErP (2009/125/EC), Chỉ thị RoHS (2011/65/EU) và Chỉ thị thiết bị vô tuyến (2014/53/EU) (đối với Thiết bị vô tuyến).

Sản phẩm này đã được thử nghiệm và chứng nhận là tuân thủ các tiêu chuẩn hài hoà về Thiết bị Công nghệ Thông tin, và các tiêu chuẩn hài hoà này được công bố theo Chỉ thị của Tạp chí Chính thức của Liên minh châu Âu.

## Energy Star Declaration (Only applicable to the model of application)

([www.energystar.gov](http://www.energystar.gov))



ENERGY STAR is a program run by the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that promotes energy

efficiency.

This product qualifies for ENERGY STAR in the “default” settings and this is the setting in which power savings will be achieved.

Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating.

For more information on the ENERGY STAR program, refer to [energystar.gov](http://energystar.gov).

### ⓘ Note

- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Um mögliche Hörschäden zu verhindern, ist ein dauerhaftes Hören bei großer Lautstärke zu vermeiden.
- We recommend you switch off the monitor when it is not in use for a long time.

## Federal Communications Commission (FCC) Notice (U.S. Only)

- ⓘ This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- ❗ Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Use only RF shielded cable that was supplied with the monitor when connecting this monitor to a computer device.

To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE-CAUSING EQUIPMENT REGULATIONS.

## FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Commission Federale de la Communication (FCC Declaration)

☰ Cet équipement a été testé et déclaré conforme aux limites des appareils numériques de classe B, aux termes de l'article 15 Des règles de la FCC. Ces limites sont conçues de façon à fournir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle.

CET appareil produit, utilise et peut émettre des hyperfréquences qui, si l'appareil n'est pas installé et utilisé selon les consignes données, peuvent causer des interférences nuisibles aux communications radio. Cependant, rien ne peut garantir l'absence d'interférences dans le cadre d'une installation particulière. Si cet appareil est la cause d'interférences nuisibles pour la réception des signaux de radio ou de télévision, ce qui peut être décelé en fermant l'équipement, puis en le remettant en fonction, l'utilisateur pourrait essayer de corriger la situation en prenant les mesures suivantes:

- Réorienter ou déplacer l'antenne de réception.
- Augmenter la distance entre l'équipement et le récepteur.

- Brancher l'équipement sur un autre circuit que celui utilisé par le récepteur.
  - Demander l'aide du marchand ou d'un technicien chevronné en radio/télévision.
- ❗ Toutes modifications n'ayant pas reçu l'approbation des services compétents en matière de conformité est susceptible d'interdire à l'utilisateur l'usage du présent équipement.

N'utiliser que des câbles RF armés pour les connections avec des ordinateurs ou périphériques.

CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

## EN55022 or EN55032 Compliance (Czech Republic Only)

This device belongs to category B devices as described in EN55022 or EN55032, unless it is specifically stated that it is a Class A device on the specification label. The following applies to devices in Class A of EN55022 or EN55032 (radius of protection up to 30 meters). The user of the device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Není-li na typovém štítku výslovně uvedeno, že toto zařízení patří do třídy A, patří mezi zařízení třídy B dle normy EN55022 nebo EN55032. Následující údaje platí pro zařízení třídy A dle normy EN55022 nebo EN55032 (ochranné pásmo do 30 metrů). Uživatel zařízení je povinen provést veškeré nezbytné kroky k odstranění zdrojů rušení telekomunikačních nebo jiných zařízení.

Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room's electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-89/E-06251.

**Wykazanie Polskiego Centrum Badań i Certyfikacji**

Ubezpieczenie gwarantuje bezpieczeństwo użytkownika i przetrwanie informacji zawartych w urządzeniu. Wykazanie gwarantuje, że urządzenie jest zgodne z wymogami bezpieczeństwa i jest zgodne z wymogami bezpieczeństwa.

Urządzenie jest zgodne z wymogami bezpieczeństwa i jest zgodne z wymogami bezpieczeństwa. Urządzenie jest zgodne z wymogami bezpieczeństwa i jest zgodne z wymogami bezpieczeństwa.

**Pozostałe instrukcje bezpieczeństwa**

- 1. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko pożaru lub wybuchu.
- 2. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia danych.
- 3. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia sprzętu.
- 4. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia zdrowia.
- 5. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia środowiska.
- 6. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia informacji.
- 7. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia systemu.
- 8. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia oprogramowania.
- 9. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia sprzętu.
- 10. Nie należy używać urządzenia w miejscach, gdzie istnieje ryzyko uszkodzenia zdrowia.

North Europe (Nordic Countries) Information

Placering/Ventilation  
**VARNING:**  
FÖRSÄKRA DIG OM ATT HUVUDBRYTARE OCH UTTAG ÄR LÅTÅTKOMLIGA, NÄR DU STÄLLER DIN UTRUSTNING PÅPLATS.

Placering/Ventilation  
**ADVARSEL:**  
SØRG VED PLACERINGEN FOR, AT NETLEDNINGENS STIK OG STIKKONTAKT ER NEMT TILGÆNGELIGE.

Paikka/Ilmankierto  
**VAROITUS:**  
SIJOITA LAITE SITEN, ETTÄ VERKKOJOHTO VOIDAAN TARVITTAESSA HELPOSTI IRROTTAA PISTORASIASTA.

Plassering/Ventilasjon  
**ADVARSEL:**  
NÅR DETTE UTSTYRET PLESSERES, MÅ DU PASSE PÅ AT KONTAKTENE FOR STØMTILFØRSEL ER LETTE Å NÅ.

|                                             |                                                                                                                                                                                           |
|---------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Информация для EAC                          |                                                                                                          |
| Месяц и год производства                    | См. информацию на паспортной табличке.                                                                                                                                                    |
| Наименование и местоположение производителя | ООО "Профтехника" Адрес: 3-й Проезд Марьиной рощи, 40/1 офис 1. Москва, 127018, Россия                                                                                                    |
| Импортёр и информация                       | Наименование организации: ООО "Профтехника" Адрес: 3-й Проезд Марьиной рощи, 40/1 офис 1. Москва, 127018, Россия Контактное лицо: Наталья Астафьева, +7 495 640 20 20 nat@profdisplays.ru |



Ergonomie Hinweis (nur Deutschland)

Der von uns gelieferte Farbmonitor entspricht den in der "Verordnung über den Schutz vor Schäden durch Röntgenstrahlen" festgelegten Vorschriften.

Auf der Rückwand des Gerätes befindet sich ein Aufkleber, der auf die Unbedenklichkeit der Inbetriebnahme hinweist, da die Vorschriften über die Bauart von Störstrahlern nach Anlage III § 5 Abs. 4 der Röntgenverordnung erfüllt sind.

Damit Ihr Monitor immer den in der Zulassung geforderten Werten entspricht, ist darauf zu achten, daß

- 1. Reparaturen nur durch Fachpersonal durchgeführt werden.
- 2. nur original-Ersatzteile verwendet werden.
- 3. bei Ersatz der Bildröhre nur eine bauartgleiche eingebaut wird.

Aus ergonomischen Gründen wird empfohlen, die Grundfarben Blau und Rot nicht auf dunklem Untergrund zu verwenden (schlechte Lesbarkeit und erhöhte Augenbelastung bei zu geringem Zeichenkontrast wären die Folge). Der arbeitsplatzbezogene Schalldruckpegel nach DIN 45 635 beträgt 70dB (A) oder weniger.

⚠ ACHTUNG: BEIM AUFSTELLEN DIESES GERÄTES DARAUf ACHTEN, DAß NETZSTECKER UND NETZKABELANSCHLUß LEICHT ZUGÄNGLICH SIND.

China RoHS

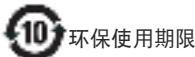
根据中国大陆《电器电子产品有害物质限制使用管理办法》（也称为中国大陆 RoHS），以下部分列出了本产品中可能包含的有害物质的名称和含量。

| 部件名称      | 有害物质   |        |        |              |            |              |
|-----------|--------|--------|--------|--------------|------------|--------------|
|           | 铅 (Pb) | 汞 (Hg) | 镉 (Cd) | 六价铬 (Cr(VI)) | 多溴联苯 (PBB) | 多溴二苯醚 (PBDE) |
| 外壳        | ○      | ○      | ○      | ○            | ○          | ○            |
| 液晶显示屏     | ×      | ○      | ○      | ○            | ○          | ○            |
| 电路板组件*    | ×      | ○      | ○      | ○            | ○          | ○            |
| 电源适配器     | ×      | ○      | ○      | ○            | ○          | ○            |
| 电源线 / 连接线 | ×      | ○      | ○      | ○            | ○          | ○            |

本表格依据 SJ/T 11364 的规定编制。  
\*：电路板组件包括印刷电路板及其构成的零部件，如电阻、电容、集成电路、连接器等。  
○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。  
×：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。  
备注：以上“×”的部件中，部分含有有害物质超过是由于目前行业技术水平所限，暂时无法实现替代或减量化。

中国 RoHS 合格评定制度标识

为从源头上限制电器电子产品有害物质使用，减少产品废弃后对环境造成的污染，增加绿色产品供给，促进绿色消费，本产品满足《电器电子产品有害物质限制使用管理办法》引用的相关标准要求；根据《电器电子产品有害物质限制使用合格评定制度实施安排》之规定，采用符合性申明之合格评定方式，按规定要求使用如下合格评定标识：



电器电子产品有害物质限制使用管理办法说明：该电器电子产品含有某些有害物质，在环保使用期限内可以放心使用，超过环保使用期限之后应该进入回收循环系统。

《废弃电器电子产品回收处理管理条例》提示性说明

为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理，不当利用或者处置可能会对环境 and 人类健康造成影响。

中国环境标志产品认证提示性说明

- (适用于中国环境认证的型号)
- a. 产品无任何外接输入电源相连时才能实现零能耗状况。
  - b. 保证产品售出后 3 年内提供可更换部件。



臺灣 RoHS

| 單元                                                         | 限用物質及其化學符號 |           |           |                            |               |                 |
|------------------------------------------------------------|------------|-----------|-----------|----------------------------|---------------|-----------------|
|                                                            | 鉛<br>(Pb)  | 汞<br>(Hg) | 鎘<br>(Cd) | 六價鉻<br>(Cr <sup>6+</sup> ) | 多溴聯苯<br>(PBB) | 多溴二苯醚<br>(PBDE) |
| 塑料外框                                                       | ○          | ○         | ○         | ○                          | ○             | ○               |
| 後殼                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 液晶面板                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 電路板組件                                                      | -          | ○         | ○         | ○                          | ○             | ○               |
| 底座                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 電源線                                                        | -          | ○         | ○         | ○                          | ○             | ○               |
| 其他線材                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。<br>備考2.“-”係指該項限用物質為排除項目。 |            |           |           |                            |               |                 |

臺灣 RoHS（帶遙控器）

| 單元                                                         | 限用物質及其化學符號 |           |           |                            |               |                 |
|------------------------------------------------------------|------------|-----------|-----------|----------------------------|---------------|-----------------|
|                                                            | 鉛<br>(Pb)  | 汞<br>(Hg) | 鎘<br>(Cd) | 六價鉻<br>(Cr <sup>6+</sup> ) | 多溴聯苯<br>(PBB) | 多溴二苯醚<br>(PBDE) |
| 塑料外框                                                       | ○          | ○         | ○         | ○                          | ○             | ○               |
| 後殼                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 液晶面板                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 電路板組件                                                      | -          | ○         | ○         | ○                          | ○             | ○               |
| 底座                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 電源線                                                        | -          | ○         | ○         | ○                          | ○             | ○               |
| 其他線材                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 遙控器                                                        | -          | ○         | ○         | ○                          | ○             | ○               |
| 備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。<br>備考2.“-”係指該項限用物質為排除項目。 |            |           |           |                            |               |                 |

臺灣 RoHS（帶喇叭）

| 單元                                                         | 限用物質及其化學符號 |           |           |                            |               |                 |
|------------------------------------------------------------|------------|-----------|-----------|----------------------------|---------------|-----------------|
|                                                            | 鉛<br>(Pb)  | 汞<br>(Hg) | 鎘<br>(Cd) | 六價鉻<br>(Cr <sup>6+</sup> ) | 多溴聯苯<br>(PBB) | 多溴二苯醚<br>(PBDE) |
| 塑料外框                                                       | ○          | ○         | ○         | ○                          | ○             | ○               |
| 後殼                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 液晶面板                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 電路板組件                                                      | -          | ○         | ○         | ○                          | ○             | ○               |
| 底座                                                         | ○          | ○         | ○         | ○                          | ○             | ○               |
| 電源線                                                        | -          | ○         | ○         | ○                          | ○             | ○               |
| 其他線材                                                       | -          | ○         | ○         | ○                          | ○             | ○               |
| 喇叭                                                         | -          | ○         | ○         | ○                          | ○             | ○               |
| 備考1.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。<br>備考2.“-”係指該項限用物質為排除項目。 |            |           |           |                            |               |                 |

臺灣衛服法

1. 警語：使用過度恐傷害視力。
2. 注意事項

- (1) 使用 30 分鐘請休息 10 分鐘。
- (2) 未滿 2 歲幼兒不看螢幕，2 歲以上每天看螢幕不要超過 1 小時。

Turkish RoHS

Türkiye Cumhuriyeti: EEE  
Yönetmeliğine Uygundur  
(土耳其共和国：符合 EEE 法規)

Ukraine RoHS

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057

(此产品符合由乌克兰内阁决议生效的技术法规：No.1057, 2008 年 12 月 3 日，为关于电子电气产品的危险物质管控的法规)



이 기기는 가정용 (B 급) 전자파 적합 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.



この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

VCCI-B

| 粗分類                                                                                                                                                                                                      |      | 化学物質表 |       |    |      |               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|-------|----|------|---------------|
|                                                                                                                                                                                                          |      | Pb    | Hg    | Cd | Cr6+ | PBBs<br>PBDEs |
| 前面ベゼル                                                                                                                                                                                                    |      | ○     | ○     | ○  | ○    | ○             |
| 背面カバー                                                                                                                                                                                                    |      | ○     | ○     | ○  | ○    | ○             |
| スタンド                                                                                                                                                                                                     |      | ○     | ○     | ○  | ○    | ○             |
| LCD パネル                                                                                                                                                                                                  | WLED | 適用除外の | ○     | ○  | ○    | ○             |
|                                                                                                                                                                                                          | CCFL | 適用除外の | 適用除外の | ○  | ○    | ○             |
| PCBA                                                                                                                                                                                                     |      | 適用除外の | ○     | ○  | ○    | ○             |
| ケーブル & ワイヤ                                                                                                                                                                                               |      | 適用除外の | ○     | ○  | ○    | ○             |
| リモコン                                                                                                                                                                                                     |      | 適用除外の | ○     | ○  | ○    | ○             |
| *：PCBA はベア印刷回路基板、で構成され、はんだ付けおよび抵抗器、コンデンサ、アレー、コネクタ、チップなど、その表面実装エレメントで構成されます。<br>注1：「○」は、計算される物質の含有率が参照含有率を超えていないことを示します。<br>注2：「適用除外」項目は、特定の化学物質が JIS C 0950 の規格により適用除外とされた項目に対応することを意味します。<br>JIS C 0950 |      |       |       |    |      |               |

## Restriction on Hazardous Substances statement (India)

This product complies with the “E-Waste (Management) Rules, 2016” CHAPTER V, rule 16, sub-rule (1). Whereas New Electrical and Electronic Equipment and their components or consumables or parts or spares do not contain Lead, Mercury, Cadmium, Hexavalent Chromium, polybrominated biphenyls and polybrominated diphenyl ethers beyond a maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers and of 0.01% by weight in homogenous materials for cadmium. except of exemptions set in Schedule 2 of the Rule.

## E-Waste Declaration for India



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about E -waste please visit <http://www.india.philips.com/about/sustainability/>

[recycling/index.page](#) and to know where you can drop off your waste equipment for recycling in India please contact on below given contact details.

Helpline number: 1800-425-6396  
(Monday to Saturday, 9 a.m. to 5:30 pm)

Centralized E-waste collection center

Address:

TPV Technology India Private Limited,

59, Maheswari Nagar, 1st Main Road, Mahadevapura Post, Whitefield Road,

Bangalore, Karnataka, PIN: 560048, Tel: 080-3023-1000

E-mail: [india.callcentre@tpv-tech.com](mailto:india.callcentre@tpv-tech.com)

## Information for U.K. only

**WARNING – THIS APPLIANCE MUST BE EARTHED.**

### Important:

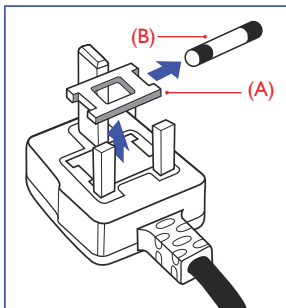
This apparatus is supplied with an approved moulded 13A plug. To change a fuse in this type of plug proceed as follows:

1. Remove fuse cover and fuse.
2. Fit new fuse which should be a BS 1362 5A, A.S.T.A. or BSI approved type.
3. Retit the fuse cover.

If the fitted plug is not suitable for your socket outlets, it should be cut off and an appropriate 3-pin plug fitted in its place.

If the mains plug contains a fuse, this should have a value of 5A. If a plug without a fuse is used, the fuse at the distribution board should not be greater than 5A.

**NOTE:** The severed plug must be destroyed to avoid a possible shock hazard should it be inserted into a 13A socket elsewhere.



## How to connect a plug

The wires in the mains lead are coloured in accordance with the following code:

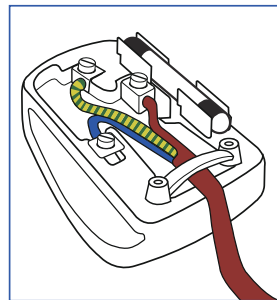
BLUE – “NEUTRAL” (“N”)

BROWN – “LIVE” (“L”)

GREEN&YELLOW – “EARTH” (“E”)

1. The GREEN&YELLOW wire must be connected to the terminal in the plug which is marked with the letter “E” or by the Earth symbol or coloured GREEN or GREEN&YELLOW.
2. The BLUE wire must be connected to the terminal which is marked with the letter “N” or coloured BLACK.
3. The BROWN wire must be connected to the terminal which is marked with the letter “L” or coloured RED.

Before replacing the plug cover, make certain that the cord grip is clamped over the sheath of the lead – not simply over the three wires.



## Warranty Statement(English)

PHILIPS LCD Monitor's warranty period listed as below, for areas not covered in this table, please follow their warranty statement.

| Region       | Product Category                     | Warranty Period |
|--------------|--------------------------------------|-----------------|
| USA, Canada  | All LCD monitor                      | 4 years         |
| China        | All LCD monitor                      | 3 years         |
| Asia Pacific | All LCD monitor                      | 3 years         |
| Europe       | LCD monitor C, E, V, T and G lines   | 2 years         |
|              | LCD monitor B, BDM, M, S, X, P lines | 3 years         |
| Brazil       | LCD monitor C, E, V, T and G lines   | 1 year          |
|              | LCD monitor B, BDM, M, S, X, P lines | 3 years         |

## بيان الضمان (Arabic)

تم إدراج فترة ضمان شاشة LCD من PHILIPS في الجدول أدناه؛ وبالنسبة إلى المناطق غير المدرجة في هذا الجدول، الرجاء اتباع بيان الضمان المعني بها.

| المنطقة                | فئة المنتج                                      | فترة الضمان |
|------------------------|-------------------------------------------------|-------------|
| الولايات المتحدة، كندا | كل شاشات LCD                                    | ٤ سنوات     |
| الصين                  | كل شاشات LCD                                    | ٣ سنوات     |
| آسيا والمحيط الهادئ    | كل شاشات LCD                                    | ٣ سنوات     |
| أوروبا                 | خطوط الإنتاج C و E و V و T و G لشاشات LCD       | سنتان       |
|                        | خطوط الإنتاج B و BDM و M و S و X و P لشاشات LCD | ٣ سنوات     |
| البرازيل               | خطوط الإنتاج C و E و V و T و G لشاشات LCD       | سنة واحدة   |
|                        | خطوط الإنتاج B و BDM و M و S و X و P لشاشات LCD | ٣ سنوات     |

## Declaração de Garantia(Brazilian Portuguese)

O período de garantia do Monitor LCD da PHILIPS listado abaixo, para as áreas não cobertas nesta tabela, siga a declaração de garantia.

| Região        | Categoria de Produto                     | Período de Garantia |
|---------------|------------------------------------------|---------------------|
| EUA, Canadá   | Todos os monitores LCD                   | 4 anos              |
| China         | Todos os monitores LCD                   | 3 anos              |
| Ásia-Pacífico | Todos os monitores LCD                   | 3 anos              |
| Europa        | Linhas de monitor C, E, V, T e G         | 2 anos              |
|               | Linhas de monitor LCD B, BDM, M, S, X, P | 3 anos              |
| Brasil        | Linhas de monitor C, E, V, T e G         | 1 ano               |
|               | Linhas de monitor LCD B, BDM, M, S, X, P | 3 anos              |

## Гаранционни условия(Bulgarian)

Гаранционният период за LCD монитора на PHILIPS е посочен по-долу. За зони, които не са включени в тази таблица, следвайте гаранционните условия.

| Регион            | Категория продукт                        | Гаранционен период |
|-------------------|------------------------------------------|--------------------|
| САЩ, Канада       | Всички LCD монитори                      | 4 години           |
| Китай             | Всички LCD монитори                      | 3 години           |
| Тихоокеанска Азия | Всички LCD монитори                      | 3 години           |
| Европа            | LCD монитор от линии C, E, V, T и G      | 2 години           |
|                   | LCD монитори от линии B, BDM, M, S, X, P | 3 години           |
| Бразилия          | LCD монитор от линии C, E, V, T и G      | 1 година           |
|                   | LCD монитор от линии B, BDM, M, S, X, P  | 3 години           |

## សេចក្តីថ្លែងការណ៍ពីការធានា(Cambodian)

រយៈពេលធានារបស់ម៉ូនីទ័រ PHILIPS LCD ដែលបានរាយដូចខាងក្រោម សម្រាប់តំបន់ដែលមិនបានគ្របដណ្តប់ក្នុងតារាងនេះ សូមអនុវត្តតាមសេចក្តីថ្លែងការណ៍ពីការធានារបស់ពួកគេ។

| តំបន់            | ប្រភេទផលិតផល                        | រយៈពេលធានា |
|------------------|-------------------------------------|------------|
| សហរដ្ឋអាមេរិក    | ម៉ូនីទ័រ LCD ទាំងអស់                | 4 ឆ្នាំ    |
| ប្រទេសកាណាដា     | ម៉ូនីទ័រ LCD ទាំងអស់                | 3 ឆ្នាំ    |
| ប្រទេសចិន        | ម៉ូនីទ័រ LCD ទាំងអស់                | 3 ឆ្នាំ    |
| អាស៊ីប៉ាស៊ីហ្វិក | ម៉ូនីទ័រ LCD ទាំងអស់                | 3 ឆ្នាំ    |
| អឺរ៉ុប           | ម៉ូនីទ័រ LCD ជួរ C, E, V, T និង G   | 2 ឆ្នាំ    |
|                  | ម៉ូនីទ័រ LCD ជួរ B, BDM, M, S, X, P | 3 ឆ្នាំ    |
| ប្រទេសប្រេស៊ីល   | ម៉ូនីទ័រ LCD ជួរ C, E, V, T និង G   | 1 ឆ្នាំ    |
|                  | ម៉ូនីទ័រ LCD ជួរ B, BDM, M, S, X, P | 3 ឆ្នាំ    |

## 保修声明(Chinese Simplified)

下面列出了PHILIPS 液晶显示器的保修期，对于本表中未涵盖的区域，请参照其保修声明。

| 地区     | 产品类别                 | 保修期 |
|--------|----------------------|-----|
| 美国、加拿大 | 所有液晶显示器              | 4 年 |
| 中国     | 所有液晶显示器              | 3 年 |
| 亚太     | 所有液晶显示器              | 3 年 |
| 欧洲     | C、E、V、T和G系列液晶显示器     | 2 年 |
|        | B、BDM、M、S、X、P系列液晶显示器 | 3 年 |
| 巴西     | C、E、V、T和G系列液晶显示器     | 1 年 |
|        | B、BDM、M、S、X、P系列液晶显示器 | 3 年 |

## 保固聲明(Chinese Traditional)

PHILIPS LCD Monitor 的保固期如下，關於本表不涵蓋的範圍，請遵照這些範圍的保固聲明。

| 地區     | 產品類別                   | 保固期 |
|--------|------------------------|-----|
| 美國、加拿大 | 所有 LCD 螢幕              | 4 年 |
| 中國     | 所有 LCD 螢幕              | 3 年 |
| 亞太地區   | 所有 LCD 螢幕              | 3 年 |
| 歐洲     | LCD 螢幕 C、E、V、T 及 G 線   | 2 年 |
|        | LCD 螢幕 B、BDM、M、S、X、P 線 | 3 年 |
| 巴西     | LCD 螢幕 C、E、V、T 及 G 線   | 1 年 |
|        | LCD 螢幕 B、BDM、M、S、X、P 線 | 3 年 |

## Izjava o jamstvu(Croatian)

Jamstveni period za PHILIPS LCD monitore za područja koja nisu navedena u ovoj tablici, pogledajte izjavu o jamstvu za njih.

| Regija          | Kategorija proizvoda                  | Jamstveni period |
|-----------------|---------------------------------------|------------------|
| SAD; Kanada     | Svi LCD monitori                      | 4 godine         |
| Kina            | Svi LCD monitori                      | 3 godine         |
| Pacifička Azija | Svi LCD monitori                      | 3 godine         |
| Europa          | LCD monitor C, E, V, T i G linije     | 2 godine         |
|                 | LCD monitor B, BDM, M, S, X, P linije | 3 godine         |
| Brazil          | LCD monitor C, E, V, T i G linije     | 1 godina         |
|                 | LCD monitor B, BDM, M, S, X, P linije | 3 godine         |

## Prohlášení o záruce(Czech)

Záruční doba LCD monitoru PHILIPS uvedená níže, ohledně oblastí neuvedených v této tabulce se řídí jejich prohlášením o záruce.

| Region           | Kategorie produktu                    | Záruční doba |
|------------------|---------------------------------------|--------------|
| USA, Kanada      | LCD monitor                           | 4 roky       |
| Čína             | LCD monitor                           | 3 roky       |
| Asie a Tichomoří | LCD monitor                           | 3 roky       |
| Evropa           | LCD monitor, třídy C, E, V, T a G     | 2 roky       |
|                  | LCD monitor, třídy B, BDM, M, S, X, P | 3 roky       |
| Brazílie         | LCD monitor, třídy C, E, V, T a G     | 1 rok        |
|                  | LCD monitor, třídy B, BDM, M, S, X, P | 3 roky       |

## Garantierklæring(Danish)

Garantiperioden for PHILIPS LCD-skærmen er vist på listen nedenfor. For områder, der ikke er på listen, bedes du venligst følge garantierklæringen.

| Region               | Produktkategori                          | Garantiperiode |
|----------------------|------------------------------------------|----------------|
| USA, Canada          | Alle LCD-skærme                          | 4 år           |
| Kina                 | Alle LCD-skærme                          | 3 år           |
| Asien og Stillehavet | Alle LCD-skærme                          | 3 år           |
| Europa               | LCD-skærme i serien C, E, V, T og G      | 2 år           |
|                      | LCD-skærme i serien B, BDM, M, S, X, P   | 3 år           |
| Brasilien            | LCD-skærme i serien C, E, V, T og G      | 1 år           |
|                      | LCD-skærme i serien B, BDM, M, S, X og P | 3 år           |

## Garantieverklaring(Dutch)

De garantiperiode van de PHILIPS LCD-monitor als hieronder vermeld. Voor gebieden die niet worden behandeld in deze tabel, volgt u hun garantieverklaring.

| Regio        | Productcategorie                          | Garantieperiode |
|--------------|-------------------------------------------|-----------------|
| VS, Canada   | Alle LCD-monitors                         | 4 jaar          |
| China        | Alle LCD-monitors                         | 3 jaar          |
| Azië-Pacific | Alle LCD-monitors                         | 3 jaar          |
| Europa       | Lijnen C, E, V, T en G van LCD-monitor    | 2 jaar          |
|              | Lijnen B, BDM, M, S, X, P van LCD-monitor | 3 jaar          |
| Brazilië     | Lijnen C, E, V, T en G van LCD-monitor    | 1 jaar          |
|              | Lijnen B, BDM, M, S, X, P van LCD-monitor | 3 jaar          |

## Takuuilmotus(Finnish)

PHILIPS LCD -monitorin takuu aika on listattu alla. Alueilla, joita ei ole tässä taulukossa, toimi niiden takuuilmotusten mukaisesti.

| Alue                | Tuoteluokka                               | Takuu aika |
|---------------------|-------------------------------------------|------------|
| Yhdysvallat, Kanada | Kaikki LCD-näytöt                         | 4 vuotta   |
| Kiina               | Kaikki LCD-näytöt                         | 3 vuotta   |
| Tyynenmeren Asia    | Kaikki LCD-näytöt                         | 3 vuotta   |
| Eurooppa            | LCD-näyttö C-, E-, V-, T- ja G-linjat     | 2 vuotta   |
|                     | LCD-näyttö B-, BDM-, M-, S-, X-, P-linjat | 3 vuotta   |
| Brasilia            | LCD-näyttö C-, E-, V, T- ja G-linjat      | 1 vuosi    |
|                     | LCD-näyttö B-, BDM-, M-, S-, X-, P-linjat | 3 vuotta   |

## Déclaration de garantie(French)

La période de garantie du moniteur LCD de PHILIPS est affichée ci-dessous ; pour les pays n'apparaissant pas dans ce tableau, veuillez consulter votre déclaration de garantie.

| Région         | Catégorie de produit                      | Période de garantie |
|----------------|-------------------------------------------|---------------------|
| USA, Canada    | Tous les moniteurs LCD                    | 4 ans               |
| Chine          | Tous les moniteurs LCD                    | 3 ans               |
| Asie pacifique | Tous les moniteurs LCD                    | 3 ans               |
| Europe         | Moniteur LCD, lignes C, E, V, T et G      | 2 ans               |
|                | Moniteur LCD, lignes B, BDM, M, S, X et P | 3 ans               |
| Brésil         | Moniteur LCD, lignes C, E, V, T et G      | 1 an                |
|                | Moniteur LCD, lignes B, BDM, M, S, X et P | 3 ans               |

## Garantieerklärung(German)

Garantiedauer zum PHILIPS-LCD-Monitor ist wie nachstehend aufgelistet. Bei nicht in dieser Tabelle aufgeführten Regionen bitte der Garantieerklärung folgen.

| Region               | Produktkategorie                              | Garantiedauer |
|----------------------|-----------------------------------------------|---------------|
| USA, Kanada          | Alle LCD-Monitore                             | 4 Jahre       |
| China                | Alle LCD-Monitore                             | 3 Jahre       |
| Asien-Pazifik-Region | Alle LCD-Monitore                             | 3 Jahre       |
| Europa               | LCD-Monitore der Reihen C, E, V, T und G      | 2 Jahre       |
|                      | LCD-Monitore der Reihen B, BDM, M, S, X und P | 3 Jahre       |
| Brasilien            | LCD-Monitore der Reihen C, E, V, T und G      | 1 Jahr        |
|                      | LCD-Monitore der Reihen B, BDM, M, S, X und P | 3 Jahre       |

## Δήλωση εγγύησης(Greek)

Η περίοδος εγγύησης για τις οθόνες LCD της PHILIPS είναι αυτή που αναφέρεται παρακάτω. Για περιοχές που δεν καλύπτονται σε αυτό τον πίνακα, παρακαλώ ακολουθήστε τη δήλωση εγγύησής τους.

| Περιοχή         | Κατηγορία προϊόντος                  | Περίοδος εγγύησης |
|-----------------|--------------------------------------|-------------------|
| Η.Π.Α., Καναδάς | Όλες οι οθόνες LCD                   | 4 χρόνια          |
| Κίνα            | Όλες οι οθόνες LCD                   | 3 χρόνια          |
| Ασία-Ειρηνικός  | Όλες οι οθόνες LCD                   | 3 χρόνια          |
| Ευρώπη          | Οθόνες LCD σειρών C, E, V, T και G   | 2 χρόνια          |
|                 | Οθόνες LCD σειρών B, BDM, M, S, X, P | 3 χρόνια          |
| Βραζιλία        | Οθόνες LCD σειρών C, E, V, T και G   | 1 χρόνο           |
|                 | Οθόνες LCD σειρών B, BDM, M, S, X, P | 3 χρόνια          |



## वारंटी कथन(Hindi)

PHILIPS LCD मॉनीटर की वारंटी अवधि नीचे सूचीबद्ध है, इस तालिका में नहीं शामिल क्षेत्रों के लिए, कृपया उनके वारंटी कथन का अनुसरण करें।

| क्षेत्र        | उत्पाद श्रेणी                        | वारंटी अवधि |
|----------------|--------------------------------------|-------------|
| अमेरिका, कनाडा | सभी LCD मॉनीटर                       | 4 वर्ष      |
| चीन            | सभी LCD मॉनीटर                       | 3 वर्ष      |
| एशिया प्रशांत  | सभी LCD मॉनीटर                       | 3 वर्ष      |
| यूरोप          | LCD मॉनीटर C, E, V, T और G लाइनें    | 2 वर्ष      |
|                | LCD मॉनीटर B, BDM, M, S, X, P लाइनें | 3 वर्ष      |
| ब्राजील        | LCD मॉनीटर C, E, V, T और G लाइनें    | 1 वर्ष      |
|                | LCD मॉनीटर B, BDM, M, S, X, P लाइनें | 3 वर्ष      |

## Garancianyilatkozat(Hungarian)

A PHILIPS LCD-monitor alább felsorolt jótállási időszaka a táblázatban nem szereplő területek esetében. Kérjük, kövesse azok megfelelő jótállási nyilatkozatait.

| Térség         | Termékkategória                            | Jótállási időszak |
|----------------|--------------------------------------------|-------------------|
| USA, Kanada    | Minden LCD-monitor                         | 4 év              |
| Kína           | Minden LCD-monitor                         | 3 év              |
| Ázsia, Óceánia | Minden LCD-monitor                         | 3 év              |
| Európa         | LCD-monitor C, E, V, T és G sorozatok      | 2 év              |
|                | LCD-monitor B, BDM, M, S, X és P sorozatok | 3 év              |
| Brazília       | LCD-monitor C, E, V, T és G sorozatok      | 1 év              |
|                | LCD-monitor B, BDM, M, S, X és P sorozatok | 3 év              |

## Pernyataan Jaminan(Indonesian)

Masa jaminan Monitor LCD PHILIPS tercantum di bawah ini, untuk area yang tidak tercakup dalam tabel, ikuti pernyataan jaminannya.

| Kawasan                 | Kategori Produk                     | Masa Jaminan |
|-------------------------|-------------------------------------|--------------|
| Amerika Serikat, Kanada | Semua monitor LCD                   | 4 tahun      |
| Tiongkok                | Semua monitor LCD                   | 3 tahun      |
| Asia Pasifik            | Semua monitor LCD                   | 3 tahun      |
| Eropa                   | Monitor LCD lini C, E, V, T, dan G  | 2 tahun      |
|                         | Monitor LCD lini B, BDM, M, S, X, P | 3 tahun      |
| Brasil                  | Monitor LCD lini C, E, V, T, dan G  | 1 tahun      |
|                         | Monitor LCD lini B, BDM, M, S, X, P | 3 tahun      |

## Dichiarazione di garanzia(Italian)

Il periodo di garanzia del monitor LCD PHILIPS elencato di seguito, per le aree non coperte in questa tabella, segue quanto indicato nella dichiarazione.

| Regione       | Categoria di prodotti                | Periodo di garanzia |
|---------------|--------------------------------------|---------------------|
| USA, Canada   | Tutti i monitor LCD                  | 4 anni              |
| Cina          | Tutti i monitor LCD                  | 3 anni              |
| Asia Pacifico | Tutti i monitor LCD                  | 3 anni              |
| Europa        | Monitor LCD linee C, E, V, T e G     | 2 anni              |
|               | Monitor LCD linee B, BDM, M, S, X, P | 3 anni              |
| Brasile       | Monitor LCD linee C, E, V, T e G     | 1 anno              |
|               | Monitor LCD linee B, BDM, M, S, X, P | 3 anni              |

## 保証に関する声明(Japanese)

PHILIPSのLCDモニターの保証期間を以下に一覧表示します。この表に記載されていないエリアについては、それぞれの保証に関する声明に従ってください。

| 地域       | 製品カテゴリー                 | 保証期間 |
|----------|-------------------------|------|
| 米国、カナダ   | すべてのLCDモニター             | 4年間  |
| 中国       | すべてのLCDモニター             | 3年間  |
| アジア太平洋地域 | すべてのLCDモニター             | 3年間  |
| 欧州       | LCDモニターC、E、V、TおよびG製品群   | 2年間  |
|          | LCDモニターB、BDM、M、S、X、P製品群 | 3年間  |
| ブラジル     | LCDモニターC、E、V、TおよびG製品群   | 1年間  |
|          | LCDモニターB、BDM、M、S、X、P製品群 | 3年間  |

## 품질 보증(Korea)

PHILIPS LCD 모니터의 보증 기간은 아래 표와 같습니다. 아래 표에 없는 지역은 해당 품질 보증서를 참조하십시오.

| 지역         | 제품 범주                         | 보증 기간 |
|------------|-------------------------------|-------|
| 미국, 캐나다    | 모든 LCD 모니터                    | 4년    |
| 중국         | 모든 LDC 모니터                    | 3년    |
| 아시아 태평양 지역 | 모든 LCD 모니터                    | 3년    |
| 유럽         | LCD 모니터 C, E, V, T 및 G 라인     | 2년    |
|            | LCD 모니터 B, BDM, M, S, X, P 라인 | 3년    |
| 브라질        | LCD 모니터 C, E, V, T 및 G 라인     | 1년    |
|            | LCD 모니터 B, BDM, M, S, X, P 라인 | 3년    |

## Garantibevís(Norwegian)

Garantiperioden for PHILIPS LCD-skjermer er som oppført nedenfor; for områder som ikke er dekket i denne tabellen følges gjeldende garantierklæring.

| Region                     | Produktkategori                           | Garantiperiode |
|----------------------------|-------------------------------------------|----------------|
| USA, Canada                | Alle LCD-skjermer                         | 4 år           |
| Kina                       | Alle LCD-skjermer                         | 3 år           |
| Asia/<br>Stillehavsområdet | Alle LCD-skjermer                         | 3 år           |
| Europa                     | LCD-skjerm C-, E-, V-, T- og G-linjer     | 2 år           |
|                            | LCD-skjerm B-, BDM-, M-, S-, X-, P-linjer | 3 år           |
| Brasil                     | LCD-skjerm C-, E-, V-, T- og G-linjer     | 1 år           |
|                            | LCD-skjerm B-, BDM-, M-, S-, X-, P-linjer | 3 år           |

## Oświadczenie dotyczące gwarancji(Polish)

Okres gwarancji na monitor LCD PHILIPS LCD został podany poniżej, dla regionów nie objętych w tej tabeli należy sprawdzić oświadczenie dotyczące gwarancji dla tych regionów.

| Region                    | Kategoria produktu                    | Okres gwarancji |
|---------------------------|---------------------------------------|-----------------|
| USA, Kanada               | Wszystkie monitory LCD                | 4 lata          |
| Chiny                     | Wszystkie monitory LCD                | 3 lata          |
| Region Azji i<br>Pacyfiku | Wszystkie monitory LCD                | 3 lata          |
| Europa                    | Linie C, E, V, T i G monitora LCD     | 2 lata          |
|                           | Linie B, BDM, M, S, X, P monitora LCD | 3 lata          |
| Brazylia                  | Linie C, E, V, T i G monitora LCD     | 1 rok           |
|                           | Linie B, BDM, M, S, X, P monitora LCD | 3 lata          |

## Declaração de garantia(Portuguese)

O período de garantia do monitor LCD PHILIPS está listado abaixo. Para áreas não abrangidas nesta tabela, siga a sua declaração de garantia.

| Região        | Categoria de produto                      | Período de garantia |
|---------------|-------------------------------------------|---------------------|
| EUA, Canadá   | Todos os monitores LCD                    | 4 anos              |
| China         | Todos os monitores LCD                    | 3 anos              |
| Ásia Pacífico | Todos os monitores LCD                    | 3 anos              |
| Europa        | Monitor LCD das séries C, E, V, T e G     | 2 anos              |
|               | Monitor LCD das séries B, BDM, M, S, X, P | 3 anos              |
| Brasil        | Monitor LCD das séries C, E, V, T e G     | 1 ano               |
|               | Monitor LCD das séries B, BDM, M, S, X, P | 3 anos              |

## Declarație de garanție(Romanian)

Perioada garanției pentru monitorul LCD PHILIPS este afișată mai jos. Pentru alte regiuni decât cele acoperite în acest tabel, vă rugăm consultați declarația de garanție corespunzătoare.

| Regiune      | Categorie produs                          | Perioadă de garanție |
|--------------|-------------------------------------------|----------------------|
| SUA, Canada  | Toate monitoarele LCD                     | 4 ani                |
| China        | Toate monitoarele LCD                     | 3 ani                |
| Asia Pacific | Toate monitoarele LCD                     | 3 ani                |
| Europa       | Monitoare LCD, liniile C, E, V, T și G    | 2 ani                |
|              | Monitoare LCD, liniile B, BDM, M, S, X, P | 3 ani                |
| Brazilia     | Monitoare LCD, liniile C, E, V, T și G    | 1 an                 |
|              | Monitoare LCD, liniile B, BDM, M, S, X, P | 3 ani                |

## Гарантийные обязательства(Russian)

Срок действия гарантии на ЖК-монитор PHILIPS приводится ниже. Для регионов, не включенных в перечень, см. соответствующие гарантийные обязательства.

| Регион                        | Категория устройств                  | Срок действия гарантии |
|-------------------------------|--------------------------------------|------------------------|
| США, Канада                   | Все ЖК-мониторы                      | 4 года                 |
| Китай                         | Все ЖК-мониторы                      | 3 года                 |
| Азиатско-тихоокеанский регион | Все ЖК-мониторы                      | 3 года                 |
| Европа                        | ЖК-монитор модели C, E, V, T и G     | 2 года                 |
|                               | ЖК-монитор модели B, BDM, M, S, X, P | 3 года                 |
| Бразилия                      | ЖК-монитор модели C, E, V, T и G     | 1 год                  |
|                               | ЖК-монитор модели B, BDM, M, S, X, P | 3 года                 |

## Izjava o garanciji(Serbian)

Period garancije za PHILIPS LCD monitor naveden je ispod, a za oblasti koje nisu pokrivenе u ovoj tabeli, pratite njihovu izjavu o garanciji.

| Regija        | Kategorija proizvoda                   | Period garancije |
|---------------|----------------------------------------|------------------|
| SAD, Kanada   | Svi LCD monitori                       | 4 godine         |
| Kina          | Svi LCD monitori                       | 3 godine         |
| Azija Pacifik | Svi LCD monitori                       | 3 godine         |
| Evropa        | Serije LCD monitora C, E, V, T i G     | 2 godine         |
|               | Serije LCD monitora B, BDM, M, S, X, P | 3 godine         |
| Brazil        | Serije LCD monitora C, E, V, T i G     | 1 godina         |
|               | Serije LCD monitora B, BDM, M, S, X, P | 3 godine         |

## Vyhlásenie o záruke(Slovak)

Záručnú dobu na LCD monitor PHILIPS, ktorá je uvedená nižšie, pre oblasti, ktorá nie sú uvedené v tejto tabuľke, si vyhľadajte v príslušnom vyhlásení o záruke pre tieto oblasti.

| Oblasť                    | Kategória výrobku                      | Záručná doba |
|---------------------------|----------------------------------------|--------------|
| USA, Kanada               | Všetky LCD monitory                    | 4 roky       |
| Čína                      | Všetky LCD monitory                    | 3 roky       |
| Ázia a Tichomorská oblasť | Všetky LCD monitory                    | 3 roky       |
| Európa                    | LCD monitory série C, E, V, T a G      | 2 roky       |
|                           | LCD monitory série B, BDM, M, S, X a P | 3 roky       |
| Brazília                  | LCD monitory série C, E, V, T a G      | 1 rok        |
|                           | LCD monitory série B, BDM, M, S, X a P | 3 roky       |

## Izjava o garanciji(Slovenian)

Garancijsko obdobje za monitor LCD družbe PHILIPS je navedeno v spodnji tabeli. Za dele, ki niso navedeni v tej tabeli, si oglejte njihovo izjavo o garanciji.

| Regija        | Kategorija izdelka                       | Garancijsko obdobje |
|---------------|------------------------------------------|---------------------|
| ZDA, Kanada   | Vsi monitorji LCD                        | 4 leta              |
| Kitajska      | Vsi monitorji LCD                        | 3 leta              |
| Azija-Pacifik | Vsi monitorji LCD                        | 3 leta              |
| Evropa        | Monitorji LCD serij C, E, V, T in G      | 2 leti              |
|               | Monitorji LCD serij B, BDM, M, S, X in P | 3 leta              |
| Brazilija     | Monitorji LCD serij C, E, V, T in G      | 1 leto              |
|               | Monitorji LCD serij B, BDM, M, S, X in P | 3 leta              |

## Declaración de la garantía(Spanish)

Período de garantía del monitor LCD de PHILIPS que se detalla a continuación, para las áreas no cubiertas en esta tabla; siga la declaración de garantía.

| Región           | Categoría de producto                       | Período de garantía |
|------------------|---------------------------------------------|---------------------|
| EE. UU. y Canadá | Todos los monitores LCD                     | 4 años              |
| China            | Todos los monitores LCD                     | 3 años              |
| Asia-Pacífico    | Todos los monitores LCD                     | 3 años              |
| Europa           | Líneas C, E, V, T y G de los monitores LCD  | 2 años              |
|                  | Líneas B, BDM, M, S, X y P de los monitores | 3 años              |
| Brasil           | Líneas C, E, V, T y G de los monitores LCD  | 1 año               |
|                  | Líneas B, BDM, M, S, X y P de los monitores | 3 años              |

## Garantibeskrivning(Swedish)

Garantiperioden för PHILIPS LCD-skärmen som anges nedan, för områden som inte omfattas av denna tabell, följ deras garantibeskrivning.

| Region                   | Produktkategori                     | Garantiperiod |
|--------------------------|-------------------------------------|---------------|
| USA, Kanada              | Alla LCD-skärmar                    | 4 år          |
| Kina                     | Alla LCD-skärmar                    | 3 år          |
| Asien-Stillahavsregionen | Alla LCD-skärmar                    | 3 år          |
| Europa                   | LCD-skärm C, E, V, T och G-serien   | 2 år          |
|                          | LCD-skärm B, BDM, M, S, X, P-serien | 3 år          |
| Brasilien                | LCD-skärm C, E, V, T och G-serien   | 1 år          |
|                          | LCD-skärm B, BDM, M, S, X, P-serien | 3 år          |

## คำชี้แจงการรับประกัน(Thai)

ระยะเวลาการรับประกันของจอแสดงผล LCD PHILIPS ที่ระบุไว้ด้านล่าง สำหรับพื้นที่ที่ไม่ครอบคลุมในตารางนี้ โปรดปฏิบัติตามคำชี้แจงการรับประกัน

| เขตภูมิภาค    | หมวดหมู่ผลิตภัณฑ์                      | ระยะเวลาการรับประกัน |
|---------------|----------------------------------------|----------------------|
| สหรัฐ, แคนาดา | จอแสดงผล LCD ทั้งหมด                   | 4 ปี                 |
| จีน           | จอแสดงผล LCD ทั้งหมด                   | 3 ปี                 |
| เอเชียแปซิฟิก | จอแสดงผล LCD ทั้งหมด                   | 3 ปี                 |
| ยุโรป         | สาย C, E, V, T และ G ของจอแสดงผล LCD   | 2 ปี                 |
|               | สาย B, BDM, M, S, X, P ของจอแสดงผล LCD | 3 ปี                 |
| บราซิล        | สาย C, E, V, T และ G ของจอแสดงผล LCD   | 1 ปี                 |
|               | สาย B, BDM, M, S, X, P ของจอแสดงผล LCD | 3 ปี                 |

## Garanti Beyanı(Turkish)

PHILIPS LCD Monitör'ün aşağıdaki tabloda belirtilen garanti süresi, bu tabloda ele alınmayan alanlar için, lütfen garanti bildirimlerini izleyin.

| Bölge        | Ürün Kategorisi                         | Garanti Süresi |
|--------------|-----------------------------------------|----------------|
| ABD, Kanada  | Tüm LCD monitörler                      | 4 yıl          |
| Çin          | Tüm LCD monitörler                      | 3 yıl          |
| Asya Pasifik | Tüm LCD monitörler                      | 3 yıl          |
| Avrupa       | LCD monitörü C, E, V, T ve G serisi     | 2 yıl          |
|              | LCD monitörü B, BDM, M, S, X, P serisi  | 3 yıl          |
| Brezilya     | LCD monitörü C, E, V, T and ve G serisi | 1 yıl          |
|              | LCD monitörü B, BDM, M, S, X, P serisi  | 3 yıl          |

## Гарантійна заява(Ukrainian)

Гарантійний строк для РК-монітора PHILIPS подано у списку нижче. Для регіонів, не вказаних у цій таблиці, дієсна Гарантійна заява.

| Регіон                         | Категорія виробу                     | Тривалість гарантії |
|--------------------------------|--------------------------------------|---------------------|
| США, Канада                    | Повністю РК-монітор                  | 4 роки              |
| Китай                          | Повністю РК-монітор                  | 3 роки              |
| Азійсько-Тихоокеанський регіон | Повністю РК-монітор                  | 3 роки              |
| Європа                         | РК-монітор, рядки C, E, V, T i G     | 2 роки              |
|                                | РК-монітор, рядки B, BDM, M, S, X, P | 3 роки              |
| Бразилія                       | РК-монітор, рядки C, E, V, T i G     | 1 рік               |
|                                | РК-монітор, рядки B, BDM, M, S, X, P | 3 роки              |

## Tuyên bố bảo hành(Vietnamese)

Thời hạn bảo hành màn hình LCD của PHILIPS được liệt kê như bên dưới; đối với các khu vực không được bảo hành trong bảng này, hãy tuân thủ tuyên bố bảo hành liên quan.

| Khu vực                  | Danh mục sản phẩm                        | Thời hạn bảo hành |
|--------------------------|------------------------------------------|-------------------|
| Mỹ, Canada               | Tất cả màn hình LCD                      | 4 năm             |
| Trung Quốc               | Tất cả màn hình LCD                      | 3 năm             |
| Châu Á - Thái Bình Dương | Tất cả màn hình LCD                      | 3 năm             |
| Châu Âu                  | Các dòng màn hình LCD C, E, V, T và G    | 2 năm             |
|                          | Các dòng màn hình LCD B, BDM, M, S, X, P | 3 năm             |
| Braxin                   | Các dòng màn hình C, E, V, T và G        | 1 năm             |
|                          | Các dòng màn hình LCD B, BDM, M, S, X, P | 3 năm             |

## Service contact information(English)

### Contact Information for WESTERN EUROPE region:

| Country        | CSP             | Hotline Number      | Price             | Opening Hours          |
|----------------|-----------------|---------------------|-------------------|------------------------|
| Austria        | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium        | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus         | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark        | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland        | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France         | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany        | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece         | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland        | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy          | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg     | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands    | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway         | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland         | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal       | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain          | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden         | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland    | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069   | Local call tariff | Mon to Fri : 8am - 5pm |

### Contact Information for LATIN AMERICA region:

| Country   | Call center | Consumer care number |
|-----------|-------------|----------------------|
| Brazil    | Vermont     | 0800-7254101         |
| Argentina |             | 0800 3330 856        |

### Contact Information for China:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| China   | PCCW Limited | 4008 800 008         |



### Contact Information for CENTRAL AND EASTERN EUROPE region:

| Country                    | Call center               | CSP                       | Consumer care number                                              |
|----------------------------|---------------------------|---------------------------|-------------------------------------------------------------------|
| Bulgaria                   | LAN Service               | LAN Service               | +359 2 960 2360                                                   |
| Croatia                    | MR Service Ltd            | MR Service Ltd            | +385 (01) 640 1111                                                |
| Czech Rep.                 | Asupport                  | Asupport                  | 420 272 188 300                                                   |
| Estonia                    | FUJITSU                   | FUJITSU                   | +372 6519900(General)<br>+372 6519972(workshop)                   |
| Georgia                    | Esabi                     | Esabi                     | +995 322 91 34 71                                                 |
| Hungary                    | Profi Service             | Profi Service             | +36 1 814 8080(General)<br>+36 1814 8565(For<br>AOC&Philips only) |
| Kazakhstan                 | Classic Service<br>I.I.C. | Classic Service<br>I.I.C. | +7 727 3097515                                                    |
| Latvia                     | ServiceNet LV             | ServiceNet LV             | +371 67460399<br>+371 27260399                                    |
| Lithuania                  | UAB Servicenet            | UAB Servicenet            | +370 37 400160(general)<br>+370 7400088 (for<br>Philips)          |
| Macedonia                  | AMC                       | AMC                       | +389 2 3125097                                                    |
| Moldova                    | Comel                     | Comel                     | +37322224035                                                      |
| Romania                    | Skin                      | Skin                      | +40 21 2101969                                                    |
| Russia                     | CPS                       | CPS                       | 8 800 220 00 04                                                   |
| Serbia&Montenegro          | Kim Tec d.o.o.            | Kim Tec d.o.o.            | +381 11 20 70 684                                                 |
| Slovakia                   | Datalan Service           | Datalan Service           | +421 2 49207155                                                   |
| Slovenia                   | PC H.and                  | PC H.and                  | +386 1 530 08 24                                                  |
| the republic of<br>Belarus | ServiceBy                 | ServiceBy                 | +375 17 284 0203                                                  |
| Turkey                     | Tecpro                    | Tecpro                    | +90 212 444 4 832                                                 |
| Ukraine                    | Topaz                     | Topaz                     | +38044 525 64 95                                                  |
| Ukraine                    | Comel                     | Comel                     | +380 5627444225                                                   |

### Contact Information for NORTH AMERICA:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800)479-6696        |

## Contact Information for APMEA region:

| Country                                                      | ASP                                                      | Consumer care number                                                             | Opening hours                                                       |
|--------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre                                  | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                                     | 1300 360 386                                                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd.                    | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                                      | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA                      | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                                           | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc                                  | 1661-5003                                                                        | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                                          | +603 5102 3336                                                                   | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                                        | 0800 657447                                                                      | Mon.~Fri. 8:30am-5:30pm                                             |
| Pakistan                                                     | TVONICS Pakistan                                         | +92-213-6030100                                                                  | Sun.~Thu. 10:00am-6:00pm                                            |
| Philippines                                                  | EA Global Supply Chain Solutions ,Inc.                   | (02) 655-7777;<br>6359456                                                        | Mon.~Fri. 8:30am-5:30pm                                             |
| Singapore                                                    | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966                                                                   | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| South Africa                                                 | Computer Repair Technologies                             | 011 262 3586                                                                     | Mon.~ Fri. 08:00am~05:00pm                                          |
| Taiwan                                                       | FETEC.CO                                                 | 0800-231-099                                                                     | Mon.~Fri. 09:00 - 18:00                                             |

|              |                                                               |                                                                                                   |                                                      |
|--------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                    | Mon.~Fri.<br>08:30am~05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                           | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                    | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Cantho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                      | Mon.~Fri. 10:00 - 17:00                              |

## (Arabic) معلومات الاتصال بالخدمة

معلومات الاتصال لمنطقة غرب أوروبا:

| الدولة      | CSP             | رقم الخط الساخن        | السعر             | ساعات العمل              |
|-------------|-----------------|------------------------|-------------------|--------------------------|
| Austria     | RTS             | +43 1502842133         | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Belgium     | Mainteq         | +32 27007360           | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Cyprus      | Alman           | 800 92 256             | Free of charge    | Mon to Fri:<br>9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761          | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908      | Local call tariff | Mon to Fri:<br>9am - 6pm |
| France      | Mainteq         | +33 157324070          | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Germany     | RTS             | +49 696 640 4383       | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Greece      | Alman           | +30 00800 4414<br>4670 | Free of charge    | Mon to Fri:<br>9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161       | Local call tariff | Mon to Fri:<br>8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030         | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00       | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533        | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Norway      | Infocare        | +47 2270 8250          | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Poland      | MSI             | +48 0222030327         | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Portugal    | Ename           | 800 780 902            | Free of charge    | Mon to Fri:<br>8am - 5pm |
| Spain       | Ename           | +34 915909335          | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016        | Local call tariff | Mon to Fri:<br>9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116       | Local call tariff | Mon to Fri:<br>9am - 6pm |

|                          |                      |                      |            |                   |
|--------------------------|----------------------|----------------------|------------|-------------------|
| Mon to Fri:<br>8am - 5pm | Local call<br>tariff | +44 0207 949<br>0069 | RepairTech | United<br>Kingdom |
|--------------------------|----------------------|----------------------|------------|-------------------|

معلومات الاتصال لمنطقة أمريكا اللاتينية:

| الدولة    | مركز الاتصال | رقم خدمة العملاء |
|-----------|--------------|------------------|
| Brazil    | Vermont      | 0800-7254101     |
| Argentina |              | 0800 3330 856    |

معلومات الاتصال للصين:

| الدولة | مركز الاتصال | رقم خدمة العملاء |
|--------|--------------|------------------|
| China  | PCCW Limited | 4008 800 008     |

معلومات الاتصال لمنطقة وسط وشرق أوروبا:

| الدولة              | مركز الاتصال           | CSP                    | رقم خدمة العملاء                                                 |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                   |           |           |                         |
|-------------------|-----------|-----------|-------------------------|
| +375 17 284 0203  | ServiceBy | ServiceBy | the republic of Belarus |
| +90 212 444 4 832 | Tecpro    | Tecpro    | Turkey                  |
| +38044 525 64 95  | Topaz     | Topaz     | Ukraine                 |
| +380 5627444225   | Comel     | Comel     | Ukraine                 |

معلومات الاتصال لأمريكا الشمالية:

| الدولة | مركز الاتصال | رقم خدمة العملاء |
|--------|--------------|------------------|
| U.S.A. | EPI-e-center | (877) 835-1838   |
| Canada | EPI-e-center | (800) 479-6696   |

معلومات الاتصال لمنطقة دول آسيا المطلة على المحيط الهادي/الشرق الأوسط/إفريقيا:

| الدولة                                                       | ASP                                      | رقم خدمة العملاء                                                                 | ساعات العمل                                                               |
|--------------------------------------------------------------|------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre                  | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                     | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart<br>Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                      | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA      | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                           | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc                  | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                          | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|                                                         |                                                                                                               |                                                                     |              |
|---------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------|
| Mon.~Fri.<br>8:30am-5:30pm                              | 0800 657447                                                                                                   | Visual Group Ltd.                                                   | New Zealand  |
| Sun.~Thu.<br>10:00am-6:00pm                             | +92-213-6030100                                                                                               | TVONICS Pakistan                                                    | Pakistan     |
| Mon.~Fri.<br>8:30am-5:30pm                              | (02) 655-7777;<br>6359456                                                                                     | EA Global Supply<br>Chain Solutions ,Inc.                           | Philippines  |
| Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        | (65) 6882 3966                                                                                                | Philips Singapore Pte<br>Ltd (Philips Consumer<br>Care Center)      | Singapore    |
| Mon.~ Fri.<br>08:00am-05:00pm                           | 011 262 3586                                                                                                  | Computer Repair<br>Technologies                                     | South Africa |
| Mon.~Fri. 09:00 -<br>18:00                              | 0800-231-099                                                                                                  | FETEC.CO                                                            | Taiwan       |
| Mon.~Fri.<br>08:30am-05:30pm                            | (662) 934-5498                                                                                                | Axis Computer System<br>Co., Ltd.                                   | Thailand     |
| Mon.~Fri. 09:00 -<br>18:00                              | +(99312) 460733,<br>460957                                                                                    | Technostar Service<br>Centre                                        | Turkmenistan |
| Mon.~Fri. 09:00 -<br>18:00                              | +99871 2784650                                                                                                | Soniko Plus Private<br>Enterprise Ltd                               | Uzbekistan   |
| Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 | +84 8 38248007<br>Ho Chi Minh City<br>+84 5113.562666 Dan-<br>ang City<br>+84 5113.562666 Can<br>tho Province | FPT Service Informatic<br>Company Ltd. - Ho<br>Chi Minh City Branch | Vietnam      |
| Mon.~Fri. 10:00 - 17:00                                 | 0120-060-530                                                                                                  | フィリップスモニター・サ<br>ポートセンター                                             | Japan        |

## Информация за договора за предоставяне на услуги(Bulgarian)

### Информация за контакти за Западна Европа:

| Държава     | CSP         | Гореща линия        | Цена              | Работно време          |
|-------------|-------------|---------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |



|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### **Информация за контакти за регион ЛАТИНСКА АМЕРИКА:**

| Държава   | Център за контакт | Номер за обслужване на клиенти |
|-----------|-------------------|--------------------------------|
| Brazil    | Vermont           | 0800-7254101                   |
| Argentina |                   | 0800 3330 856                  |

#### **Информация за контакти за Китай:**

| Държава | Център за контакт | Номер за обслужване на клиенти |
|---------|-------------------|--------------------------------|
| China   | PCCW Limited      | 4008 800 008                   |

#### **Информация за контакти за регион ЦЕНТРАЛНА И ИЗТОЧНА ЕВРОПА:**

| Държава    | Център за контакт      | CSP                    | Номер за обслужване на клиенти                                   |
|------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria   | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia    | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep. | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia    | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia    | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary    | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia     | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania  | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia  | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova    | Comel                  | Comel                  | +37322224035                                                     |
| Romania    | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia     | CPS                    | CPS                    | 8 800 220 00 04                                                  |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Serbia & Montenegro     | Kim Tec d.o.o.  | Kim Tec d.o.o.  | +381 11 20 70 684 |
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

#### **Информация за контакти за СЕВЕРНА АМЕРИКА:**

| Държава | Център за контакт | Номер за обслужване на клиенти |
|---------|-------------------|--------------------------------|
| U.S.A.  | EPI-e-center      | (877) 835-1838                 |
| Canada  | EPI-e-center      | (800) 479-6696                 |

#### **Информация за контакти за регион Азия, Тихи океан, Среден изток и Африка:**

| Държава                                                      | ASP                                   | Номер за обслужване на клиенти                                             | Работно време                                                             |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Korea        | Alphascan Displays, Inc                                       | 1661-5003                                                                                          | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm        |
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am       |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## ព័ត៌មានទំនាក់ទំនងសេវាកម្ម (Cambodian)

ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អឺរ៉ុបខាងលិច :

| ប្រទេស         | CSP                  | លេខទូរស័ព្ទស្វ័យប្រវត្តិ | តម្លៃ             | ម៉ោងបើក                |
|----------------|----------------------|--------------------------|-------------------|------------------------|
| Austria        | RTS                  | +43 1502842133           | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium        | Mainteq              | +32 27007360             | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus         | Alman                | 800 92 256               | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark        | Infocare             | +45 3525 8761            | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland        | Infocare             | +358 09 2290 1908        | Local call tariff | Mon to Fri : 9am - 6pm |
| France         | Mainteq              | +33 157324070            | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany        | RTS                  | +49 696 640 4383         | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece         | Alman                | +30 00800 4414 4670      | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland        | RepairTech           | +353 01 601 1161         | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy          | Anovo Italy          | +39 0245287030           | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg     | Mainteq              | +352 26 84 30 00         | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands    | Mainteq              | +31 10 428 9533          | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway         | Infocare             | +47 2270 8250            | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland         | MSI                  | +48 0222030327           | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal       | Ename                | 800 780 902              | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain          | Ename                | +34 915909335            | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden         | Infocare             | +46 08 632 0016          | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland    | Swiss IT Re-<br>pair | +41 02 2310 2116         | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech           | +44 0207 949 0069        | Local call tariff | Mon to Fri : 8am - 5pm |

ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកឦសាន :

| ប្រទេស    | មជ្ឈមណ្ឌលទទួលទូរស័ព្ទ | លេខសម្រាប់ទំនាក់ទំនងការងារកម្មវិធីទូរស័ព្ទដាក់ចំពោះអតិថិជន |
|-----------|-----------------------|------------------------------------------------------------|
| Brazil    | Vermont               | 0800-7254101                                               |
| Argentina |                       | 0800 3330 856                                              |

ព័ត៌មានទំនាក់ទំនង សម្រាប់ប្រទេសចិន :

| ប្រទេស | មជ្ឈមណ្ឌលទទួលទូរស័ព្ទ | លេខសម្រាប់ទំនាក់ទំនងការងារកម្មវិធីទូរស័ព្ទដាក់ចំពោះអតិថិជន |
|--------|-----------------------|------------------------------------------------------------|
| China  | PCCW Limited          | 4008 800 008                                               |

**ព័ត៌មានទំនាក់ទំនងសម្រាប់តំបន់អឺរ៉ុបកណ្តាល និងអឺរ៉ុបខាងកើត ៖**

| ប្រទេស                  | មជ្ឈមណ្ឌលទទួលខុសត្រូវ  | CSP                    | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអវិច្ឆ័យ             |
|-------------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria                | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia                 | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.              | Asupport               | Asupport               | +420 272 188 300                                               |
| Estonia                 | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia                 | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary                 | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan              | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                 |
| Latvia                  | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania               | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)          |
| Macedonia               | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova                 | Comel                  | Comel                  | +37322224035                                                   |
| Romania                 | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia                  | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia&Montenegro       | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia                | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia                | PC H.and               | PC H.and               | +386 1 530 08 24                                               |
| the republic of Belarus | ServiceBy              | ServiceBy              | +375 17 284 0203                                               |
| Turkey                  | Tecpro                 | Tecpro                 | +90 212 444 4 832                                              |
| Ukraine                 | Topaz                  | Topaz                  | +38044 525 64 95                                               |
| Ukraine                 | Comel                  | Comel                  | +380 5627444225                                                |

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកខាងជើង ៖**

| ប្រទេស | មជ្ឈមណ្ឌលទទួលខុសត្រូវ | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអវិច្ឆ័យ |
|--------|-----------------------|----------------------------------------------------|
| U.S.A. | EPI-e-center          | (877) 835-1838                                     |
| Canada | EPI-e-center          | (800) 479-6696                                     |

**វិធីមានជំនាក់ដ៏ល្អ សម្រាប់តំបន់ APMEA :**

| ប្រទេស                                                       | ASP                                                                  | លេខសម្រាប់ទំនាក់ទំនងរបស់កម្មវិធីស្តង់ដារដ៏ល្អ                                        | ម៉ោងប្រើប្រាស់                                                      |
|--------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird<br>service centre                                           | +97 14 8837911                                                                       | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS<br>NETWORK<br>PTY LTD                                           | 1300 360 386                                                                         | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company:<br>Smart Pixels<br>Technology<br>Ltd.                       | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987                   | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON<br>INDIA LTD                                               | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                         | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA                                  | +62-21-4080-9086 (Custom-<br>er Hotline)<br>+62-8888-01-9086 (Custom-<br>er Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics<br>LTD                                                    | 1-800-567000                                                                         | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan<br>Displays, Inc                                           | 1661-5003                                                                            | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn<br>Bhd                                                   | +603 5102 3336                                                                       | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group<br>Ltd.                                                 | 0800 657447                                                                          | Mon.~Fri. 8:30am-5:30pm                                             |
| Pakistan                                                     | TVONICS<br>Pakistan                                                  | +92-213-6030100                                                                      | Sun.~Thu. 10:00am-6:00pm                                            |
| Philippines                                                  | EA Global<br>Supply Chain<br>Solutions ,Inc.                         | (02) 655-7777; 6359456                                                               | Mon.~Fri. 8:30am~5:30pm                                             |
| Singapore                                                    | Philips<br>Singapore Pte<br>Ltd (Philips<br>Consumer<br>Care Center) | (65) 6882 3966                                                                       | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| South Africa                                                 | Computer<br>Repair<br>Technologies                                   | 011 262 3586                                                                         | Mon.~ Fri. 08:00am~05:00pm                                          |

|              |                                                                           |                                                                                                             |                                                      |
|--------------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Taiwan       | FETEC.CO                                                                  | 0800-231-099                                                                                                | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis<br>Computer<br>System Co.,<br>Ltd.                                   | (662) 934-5498                                                                                              | Mon.~Fri. 08:30am~05:30pm                            |
| Turkmenistan | Technostar<br>Service<br>Centre                                           | +(99312) 460733, 460957                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus<br>Private<br>Enterprise Ltd                                  | +99871 2784650                                                                                              | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service<br>Informatic<br>Company Ltd.<br>- Ho Chi Minh<br>City Branch | +84 8 38248007 Ho Chi<br>Minh City<br>+84 5113.562666 Danang<br>City<br>+84 5113.562666 Can tho<br>Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップ<br>スモニター<br>・サポート<br>センター                                           | 0120-060-530                                                                                                | Mon.~Fri. 10:00 - 17:00                              |

# 服务联系信息 (Chinese Simplified)

西欧地区的联系信息：

| 国家 / 地区     | CSP             | 热线号码                | 费用                | 工作时间                   |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

拉丁美洲地区的联系信息：

| 国家 / 地区   | 呼叫中心    | 客户服务电话        |
|-----------|---------|---------------|
| Brazil    | Vermont | 0800-7254101  |
| Argentina |         | 0800 3330 856 |

中国联系信息：

| 国家 / 地区 | 呼叫中心         | 客户服务电话       |
|---------|--------------|--------------|
| China   | PCCW Limited | 4008 800 008 |

中东欧地区的联系信息：

| 国家 / 地区             | 呼叫中心                   | CSP                    | 客户服务电话                                                           |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.L.c. | Classic Service I.L.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

北美联系信息：

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

APMEA 地区联系信息：

| 国家 / 地区                                                      | ASP                                   | 客户服务电话                                                                     | 工作时间                                                                |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

# 服務聯絡資訊 (Chinese Traditional)

西歐地區聯絡資訊：

| 國家          | CSP             | 專線號碼                | 價格                | 營業時間                   |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

拉丁美洲地區聯絡資訊：

| 國家        | 客服中心    | 客服專線          |
|-----------|---------|---------------|
| Brazil    | Vermont | 0800-7254101  |
| Argentina |         | 0800 3330 856 |

中國聯絡資訊：

| 國家    | 客服中心         | 客服專線         |
|-------|--------------|--------------|
| China | PCCW Limited | 4008 800 008 |

中歐及東歐地區的聯絡資訊：

| 國家                  | 客服中心                   | CSP                    | 客服專線                                                             |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

北美洲聯絡資訊：

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

亞太、中東暨非洲地區聯絡資訊：

| 國家                                                           | ASP                                   | 客服專線                                                                       | 營業時間                                                                |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Podaci za kontakt sa servisom(Croatian)

Podaci o kontaktima za područje ZAPADNE EUROPE:

| Zemlja      | CSP             | Broj dežurnog telefona | Cijena            | Radno vrijeme          |
|-------------|-----------------|------------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133         | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360           | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256             | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761          | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908      | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070          | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383       | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670    | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161       | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030         | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00       | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533        | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250          | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327         | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902            | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335          | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016        | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116       | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontakt podaci za područje LATINSKE AMERIKE:

| Zemlja    | Pozivni centar | Broj centra za podršku korisnicima |
|-----------|----------------|------------------------------------|
| Brazil    | Vermont        | 0800-7254101                       |
| Argentina |                | 0800 3330 856                      |

#### Kontakt podaci za Kinu:

| Zemlja | Pozivni centar | Broj centra za podršku korisnicima |
|--------|----------------|------------------------------------|
| China  | PCCW Limited   | 4008 800 008                       |

#### Kontakt podaci za područje ZAPADNE I ISTOČNE EUROPE:

| Zemlja              | Pozivni centar         | CSP                    | Broj centra za podršku korisnicima                               |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| Slovenia                | PC H.and  | PC H.and  | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontakt podaci za SJEVERNU AMERIKU :

| Zemlja | Pozivni centar | Broj centra za podršku korisnicima |
|--------|----------------|------------------------------------|
| U.S.A. | EPI-e-center   | (877) 835-1838                     |
| Canada | EPI-e-center   | (800) 479-6696                     |

#### Kontakt podaci za područje APMEA:

| Zemlja                                                       | ASP                                   | Broj centra za podršku korisnicima                                               | Radno vrijeme                                                             |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Kontaktní informace na servis(Czech)

### Kontaktní informace pro oblast ZÁPADNÍ EVROPY:

| Země        | CSP             | Horká linka         | Cena              | Otevírací doba         |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktní informace pro oblast LATINSKÉ AMERIKY:

| Země      | Telefonní středisko | Číslo zákaznické péče |
|-----------|---------------------|-----------------------|
| Brazil    | Vermont             | 0800-7254101          |
| Argentina |                     | 0800 3330 856         |

#### Kontaktní informace pro Čínu:

| Země  | Telefonní středisko | Číslo zákaznické péče |
|-------|---------------------|-----------------------|
| China | PCCW Limited        | 4008 800 008          |

#### Kontaktní informace pro oblast STŘEDNÍ A VÝCHODNÍ EVROPY:

| Země                | Telefonní středisko    | CSP                    | Číslo zákaznické péče                                            |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktní informace pro SEVERNÍ AMERIKU:

| Země   | Telefonní středisko | Číslo zákaznické péče |
|--------|---------------------|-----------------------|
| U.S.A. | EPI-e-center        | (877) 835-1838        |
| Canada | EPI-e-center        | (800) 479-6696        |

#### Kontaktní informace pro oblast APMEA:

| Země                                                         | ASP                                   | Číslo zákaznické péče                                                      | Otevírací doba                                                      |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Servicekontaktoplysninger(Danish)

### Kontaktoplysninger i Vesteuropa:

| Land        | CSP         | Nummer til kundeservice | Pris              | Åbningstider           |
|-------------|-------------|-------------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133          | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360            | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256              | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761           | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908       | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070           | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383        | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670     | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161        | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030          | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00        | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533         | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250           | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327          | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902             | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335           | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016         | Local call tariff | Mon to Fri : 9am - 6pm |



|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Kontaktoplysninger til LATINAMERIKA:

| Land      | Callcenter | Kundeservice tlf |
|-----------|------------|------------------|
| Brazil    | Vermont    | 0800-7254101     |
| Argentina |            | 0800 3330 856    |

#### Kontaktoplysninger til Kina:

| Land  | Callcenter   | Kundeservice tlf |
|-------|--------------|------------------|
| China | PCCW Limited | 4008 800 008     |

#### Kontaktoplysninger til CENTRAL- OG ØSTEUROPA:

| Land                | Callcenter             | CSP                    | Kundeservice tlf                                                 |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| Slovenia                | PC H.and  | PC H.and  | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktoplysninger til NORDAMERIKA:

| Land   | Callcenter   | Kundeservice tlf |
|--------|--------------|------------------|
| U.S.A. | EPI-e-center | (877) 835-1838   |
| Canada | EPI-e-center | (800) 479-6696   |

#### Kontaktoplysninger til APMEA:

| Land                                                         | ASP                                   | Kundeservice tlf                                                           | Åbningstider                                                        |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Informatie service-contact(Dutch)

### Contactgegevens voor de regio WEST-EUROPA:

| Land        | CSP             | Hotline-nummer      | Prijs             | Openingstijden         |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Contactgegevens voor de LATIJNS-AMERIKA:

| Land      | Telefooncentrum | Klantnummer   |
|-----------|-----------------|---------------|
| Brazil    | Vermont         | 0800-7254101  |
| Argentina |                 | 0800 3330 856 |

#### Contactgegevens voor China:

| Land  | Telefooncentrum | Klantnummer  |
|-------|-----------------|--------------|
| China | PCCW Limited    | 4008 800 008 |

#### Contactgegevens voor de regio MIDDEN- EN OOST-EUROPA:

| Land                | Telefooncentrum        | CSP                    | Klantnummer                                                         |
|---------------------|------------------------|------------------------|---------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                     |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                                  |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                     |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                   |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                   |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565<br>(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                      |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                      |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)              |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                      |
| Moldova             | Comel                  | Comel                  | +37322224035                                                        |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                      |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                     |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                   |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                     |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                    |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Contactgegevens voor NOORD-AMERIKA:

| Land   | Telefooncentrum | Klantnummer    |
|--------|-----------------|----------------|
| U.S.A. | EPI-e-center    | (877) 835-1838 |
| Canada | EPI-e-center    | (800) 479-6696 |

#### Contactgegevens voor de APMEA-regio:

| Land                                                         | ASP                                   | Klantnummer                                                                | Openingstijden                                                      |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Huollon yhteystiedot(Finnish)

### Länsi-Euroopan alueen yhteystiedot:

| Maa         | CSP             | Asiakaspalvelunumero | Price             | Aukioloajat            |
|-------------|-----------------|----------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133       | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360         | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256           | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761        | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908    | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070        | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383     | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670  | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161     | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030       | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00     | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533      | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250        | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327       | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902          | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335        | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016      | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116     | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Yhteystiedot LATINALAINEN AMERIikka:

| Maa       | Puhelinneuvonta | Asiakaspalvelu |
|-----------|-----------------|----------------|
| Brazil    | Vermont         | 0800-7254101   |
| Argentina |                 | 0800 3330 856  |

#### Yhteystiedot Kiinassa:

| Maa   | Puhelinneuvonta | Asiakaspalvelu |
|-------|-----------------|----------------|
| China | PCCW Limited    | 4008 800 008   |

#### Yhteystiedot KESKI- JA ITÄ-EUROOPAN alueella:

| Maa                 | Puhelinneuvonta        | CSP                    | Asiakaspalvelu                                                      |
|---------------------|------------------------|------------------------|---------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                     |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                                  |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                     |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                   |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                   |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565<br>(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                      |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                      |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)              |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                      |
| Moldova             | Comel                  | Comel                  | +37322224035                                                        |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                      |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                     |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                   |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                     |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                    |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Yhteystiedot POHJOIS-AMERIKA:

| Maa    | Puhelinneuvonta | Asiakaspalvelu |
|--------|-----------------|----------------|
| U.S.A. | EPI-e-center    | (877) 835-1838 |
| Canada | EPI-e-center    | (800) 479-6696 |

#### Yhteystiedot APMEA-alueella:

| Maa                                                          | ASP                                   | Asiakaspalvelu                                                             | Aukioloajat                                                         |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

# Coordonnées de service(French)

## Informations de contact pour la région EUROPE DE L'OUEST :

| Pays        | CSP             | Numéro de hotline   | Tarifs            | Heures d'ouverture     |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Informations de contact pour la région AMÉRIQUE LATINE :

| Pays      | Centre d'appel | Numéro clientèle |
|-----------|----------------|------------------|
| Brazil    | Vermont        | 0800-7254101     |
| Argentina |                | 0800 3330 856    |

#### Informations de contact pour la Chine :

| Pays  | Centre d'appel | Numéro clientèle |
|-------|----------------|------------------|
| China | PCCW Limited   | 4008 800 008     |

#### Informations de contact pour la région EUROPE CENTRAL ET EUROPE DE L'EST :

| Pays                | Centre d'appel         | CSP                    | Numéro clientèle                                                 |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informations de contact pour l'AMÉRIQUE DU NORD :

| Pays   | Centre d'appel | Numéro clientèle |
|--------|----------------|------------------|
| U.S.A. | EPI-e-center   | (877) 835-1838   |
| Canada | EPI-e-center   | (800) 479-6696   |

#### Informations de contact pour la région Asie-Pacifique/Moyen Orient/Afrique :

| Pays                                                         | ASP                                   | Numéro clientèle                                                           | Heures d'ouverture                                                  |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Servicekontaktinformationen(German)

### Kontaktdaten in Westeuropa:

| Land        | CSP             | Hotlinenummer       | Preis             | Bürozeiten             |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktdaten in Lateinamerika:

| Land      | Callcenter | Kundendienstnummer |
|-----------|------------|--------------------|
| Brazil    | Vermont    | 0800-7254101       |
| Argentina |            | 0800 3330 856      |

#### Kontaktdaten in China:

| Land  | Callcenter   | Kundendienstnummer |
|-------|--------------|--------------------|
| China | PCCW Limited | 4008 800 008       |

#### Kontaktdaten in Zentral- und Osteuropa:

| Land                | Callcenter             | CSP                    | Kundendienstnummer                                               |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktdaten in Nordamerika:

| Land   | Callcenter   | Kundendienstnummer |
|--------|--------------|--------------------|
| U.S.A. | EPI-e-center | (877) 835-1838     |
| Canada | EPI-e-center | (800) 479-6696     |

#### Kontaktdaten zur Region Asien/Pazifik / Naher Osten / Afrika:

| Land                                                         | ASP                                   | Kundendienstnummer                                                         | Bürozeiten                                                          |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Πληροφορίες επικοινωνίας με το σέρβις(Greek)

Πληροφορίες επικοινωνίας για τη ΔΥΤΙΚΗ ΕΥΡΩΠΗ:

| Χώρα        | CSP         | Αριθμός γραμμής επείγουσας ανάγκης | Κόστος            | Ώρες λειτουργίας       |
|-------------|-------------|------------------------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133                     | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360                       | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256                         | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761                      | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908                  | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070                      | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383                   | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670                | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161                   | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030                     | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00                   | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533                    | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250                      | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327                     | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902                        | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335                      | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016                    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Πληροφορίες επικοινωνίας για τη ΛΑΤΙΝΙΚΗ ΑΜΕΡΙΚΗ:**

| Χώρα      | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|-----------|----------------|-----------------------------------|
| Brazil    | Vermont        | 0800-7254101                      |
| Argentina |                | 0800 3330 856                     |

**Πληροφορίες επικοινωνίας για την Κίνα:**

| Χώρα  | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|-------|----------------|-----------------------------------|
| China | PCCW Limited   | 4008 800 008                      |

**Πληροφορίες επικοινωνίας για την ΚΕΝΤΡΙΚΗ ΚΑΙ ΑΝΑΤΟΛΙΚΗ ΕΥΡΩΠΗ:**

| Χώρα                | Κέντρο κλήσεων         | CSP                    | Τηλέφωνο εξυπηρέτησης καταναλωτών                                |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

Πληροφορίες επικοινωνίας για τη ΒΟΡΕΙΑ ΑΜΕΡΙΚΗ:

| Χώρα   | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|--------|----------------|-----------------------------------|
| U.S.A. | EPI-e-center   | (877) 835-1838                    |
| Canada | EPI-e-center   | (800) 479-6696                    |

Πληροφορίες επικοινωνίας για την περιοχή ΑΡΜΕΑ:

| Χώρα                                                         | ASP                                   | Τηλέφωνο εξυπηρέτησης καταναλωτών                                          | Ώρες λειτουργίας                                                    |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am       |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## सेवा संपर्क जानकारी(Hindi)

पश्चिमी यूरोप क्षेत्र के लिए संपर्क जानकारी:

| देश         | CSP             | हॉटलाइन नंबर        | मूल्य             | खुलने का समय           |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

**लैटिन अमेरिका क्षेत्र के लिए संपर्क जानकारी:**

| देश       | कॉल सेंटर | उपभोक्ता देखभाल नंबर |
|-----------|-----------|----------------------|
| Brazil    | Vermont   | 0800-7254101         |
| Argentina |           | 0800 3330 856        |

**चीन के लिए संपर्क जानकारी:**

| देश   | कॉल सेंटर    | उपभोक्ता देखभाल नंबर |
|-------|--------------|----------------------|
| China | PCCW Limited | 4008 800 008         |

**केंद्रीय और पूर्वी यूरोप क्षेत्र के लिए संपर्क जानकारी:**

| देश                     | कॉल सेंटर              | CSP                    | उपभोक्ता देखभाल नंबर                                           |
|-------------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria                | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia                 | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.              | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia                 | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia                 | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary                 | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan              | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia                  | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania               | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia               | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova                 | Comel                  | Comel                  | +37322224035                                                   |
| Romania                 | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia                  | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro     | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia                | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia                | PC H.and               | PC H.and               | +386 1 530 08 24                                               |
| the republic of Belarus | ServiceBy              | ServiceBy              | +375 17 284 0203                                               |

|         |        |        |                   |
|---------|--------|--------|-------------------|
| Turkey  | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz  | Topaz  | +38044 525 64 95  |
| Ukraine | Comel  | Comel  | +380 5627444225   |

उत्तरी अमेरिका के लिए संपर्क जानकारी:

| देश    | कॉल सेंटर    | उपभोक्ता देखभाल नंबर |
|--------|--------------|----------------------|
| U.S.A. | EPI-e-center | (877) 835-1838       |
| Canada | EPI-e-center | (800) 479-6696       |

APMEA क्षेत्र के लिए संपर्क जानकारी:

| देश                                                          | ASP                                   | उपभोक्ता देखभाल नंबर                                                       | खुलने का समय                                                        |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| New Zealand                                                  | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~Fri.<br>08:00am-05:00pm                         |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Kapcsolatfelvételi adatok a szolgáltatáshoz (Hungarian)

Elérhetőségi adatok a NYUGAT-EURÓPA térségre vonatkozóan:

| Ország      | CSP         | Forró drót szám     | Ár                | Nyitva tartás          |
|-------------|-------------|---------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Elérhetőségi adatok a LATIN-AMERIKAI térségre vonatkozóan:

| Ország    | Hívóközpont | Ügyfélszolgálati telefonszám |
|-----------|-------------|------------------------------|
| Brazil    | Vermont     | 0800-7254101                 |
| Argentina |             | 0800 3330 856                |

#### Elérhetőségi adatok Kínára vonatkozóan:

| Ország | Hívóközpont  | Ügyfélszolgálati telefonszám |
|--------|--------------|------------------------------|
| China  | PCCW Limited | 4008 800 008                 |

#### KÖZÉP- ÉS KELET-EURÓPAI térség elérhetőségei:

| Ország              | Hívóközpont            | CSP                    | Ügyfélszolgálati telefonszám                                     |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| Slovenia                | PC H.and  | PC H.and  | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

**Elérhetőségi adatok ÉSZAK-AMERIKÁRA vonatkozóan:**

| Ország | Hívóközpont  | Ügyfélszolgálati telefonszám |
|--------|--------------|------------------------------|
| U.S.A. | EPI-e-center | (877) 835-1838               |
| Canada | EPI-e-center | (800) 479-6696               |

**Elérhetőségi adatok az APMEA térségre vonatkozóan:**

| Ország                                                       | ASP                                   | Ügyfélszolgálati telefonszám                                               | Nyitvatartási idő                                                         |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

# Informasi kontak layanan(Indonesian)

## Informasi kontak untuk kawasan EROPA BARAT:

| Negara      | CSP         | Nomor Layanan Hotline | Harga             | Jam Buka               |
|-------------|-------------|-----------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133        | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360          | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256            | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761         | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908     | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070         | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383      | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670   | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161      | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030        | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00      | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533       | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250         | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327        | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902           | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335         | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016       | Local call tariff | Mon to Fri : 9am - 6pm |



|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Informasi kontak untuk kawasan AMERIKA LATIN:

| Negara    | Pusat informasi | Nomor layanan konsumen |
|-----------|-----------------|------------------------|
| Brazil    | Vermont         | 0800-7254101           |
| Argentina |                 | 0800 3330 856          |

#### Informasi kontak untuk China:

| Negara | Pusat informasi | Nomor layanan konsumen |
|--------|-----------------|------------------------|
| China  | PCCW Limited    | 4008 800 008           |

#### Informasi kontak untuk kawasan EROPA TENGAH DAN TIMUR:

| Negara              | Pusat informasi        | CSP                    | Nomor layanan konsumen                                           |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

#### Informasi kontak untuk AMERIKA UTARA:

| Negara | Pusat informasi | Nomor layanan konsume |
|--------|-----------------|-----------------------|
| U.S.A. | EPI-e-center    | (877) 835-1838        |
| Canada | EPI-e-center    | (800) 479-6696        |

#### Informasi kontak untuk kawasan APMEA:

| Negara                                                       | ASP                                   | Nomor layanan konsumen                                                     | Jam buka                                                                  |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am       |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

# Informazioni di contatto assistenza(Italian)

## Informazioni di contatto per zona dell'EUROPA OCCIDENTALE:

| Paese       | CSP             | Numero verde        | Prezzo            | Orari di apertura      |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Informazioni di contatto per zona dell'AMERICA LATINA:

| Paese     | Call center | Numero assistenza clienti |
|-----------|-------------|---------------------------|
| Brazil    | Vermont     | 0800-7254101              |
| Argentina |             | 0800 3330 856             |

#### Informazioni di contatto per la Cina:

| Paese | Call center  | Numero assistenza clienti |
|-------|--------------|---------------------------|
| China | PCCW Limited | 4008 800 008              |

#### Informazioni di contatto per zona dell'EUROPA ORIENTALE E CENTRALE:

| Paese               | Call center            | CSP                    | Numero assistenza clienti                                        |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informazioni di contatto per il NORD AMERICA:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### Informazioni di contatto per l'area APMEA:

| Paese                                                        | ASP                                   | Numero assistenza clienti                                                  | Orari di apertura                                                   |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## サービスのお問い合わせ (Japanese)

西ヨーロッパ地域の連絡先情報：

| 国           | CSP             | ホットライン番号            | 価格                | 営業時間                   |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

ラテンアメリカ地域の連絡先情報：

| 国         | コールセンター | 顧客ケア番号        |
|-----------|---------|---------------|
| Brazil    | Vermont | 0800-7254101  |
| Argentina |         | 0800 3330 856 |

中国の連絡先情報：

| 国     | コールセンター      | 顧客ケア番号       |
|-------|--------------|--------------|
| China | PCCW Limited | 4008 800 008 |

中央および東ヨーロッパ地域の連絡先情報：

| 国                   | コールセンター                | CSP                    | 顧客ケア番号                                                           |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

北米の連絡先情報：

| 国      | コールセンター      | 顧客ケア番号         |
|--------|--------------|----------------|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

APMEA 地域の連絡先情報：

| 国                                                            | ASP                                   | 顧客ケア番号                                                                     | 営業時間                                                                      |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## 서비스 연락처 정보 (Korean)

서유럽 지역의 연락처 정보 :

| 국가          | CSP             | 핫라인 번호              | 전화요금              | 근무 시간                  |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

**라틴 아메리카 지역의 연락처 정보 :**

| 국가        | 콜 센터    | 소비자 관리 센터 전화번호 |
|-----------|---------|----------------|
| Brazil    | Vermont | 0800-7254101   |
| Argentina |         | 0800 3330 856  |

**중국 연락처 정보 :**

| 국가    | 콜 센터         | 소비자 관리 센터 전화번호 |
|-------|--------------|----------------|
| China | PCCW Limited | 4008 800 008   |

**중앙 및 동유럽 지역의 연락처 정보 :**

| 국가                  | 콜 센터                   | CSP                    | 소비자 관리 센터 전화번호                                                  |
|---------------------|------------------------|------------------------|-----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                 |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                              |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                 |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                 |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                               |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1 814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                  |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                  |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                  |
| Moldova             | Comel                  | Comel                  | +37322224035                                                    |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                  |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                 |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                               |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                 |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                                |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### 북아메리카의 연락처 정보 :

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### APMEA 지역의 연락처 정보 :

| 국가                                                           | ASP                                   | 소비자 관리 센터 전화 번호                                                            | 근무 시간                                                                     |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am    |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Servicekontaktinformasjon(Norwegian)

### Kontaktinformasjon for vesteuropeiske land:

| Land        | CSP             | Telefonnummer       | Pris              | Åpningstider           |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktinformasjon for MELLOM-AMERIKA:

| Land      | Sentral | Nummer til kundestøtte | Nummer til kundestøtte |
|-----------|---------|------------------------|------------------------|
| Brazil    | Vermont | 0800-7254101           |                        |
| Argentina |         | 0800 3330 856          |                        |

#### Kontaktinformasjon for Kina:

| Land  | Sentral      | Nummer til kundestøtte | Nummer til kundestøtte |
|-------|--------------|------------------------|------------------------|
| China | PCCW Limited | 4008 800 008           |                        |

#### Kontaktinformasjon for SENTRAL- OG ØST-EUROPA-området:

| Land                | Sentral                | CSP                    | Nummer til kundestøtte                                         | Nummer til kundestøtte |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |                        |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |                        |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |                        |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |                        |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |                        |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |                        |
| Kazakhstan          | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                 |                        |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |                        |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |                        |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |                        |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |                        |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |                        |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |                        |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |                        |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |                        |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| Slovenia                | PC H.and  | PC H.and  | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktinformasjon for NORD-AMERIKA:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### Kontaktinformasjon for APMEA-regionen:

| Land                                                         | ASP                                   | Nummer til kundestøtte<br>Nummer til kundestøtte                           | Åpningstider                                                        |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am    |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Informacje dotyczące kontaktu z serwisem(Polish)

### Informacje kontaktowe dla regionu Europy Zachodniej:

| Kraj        | CSP             | Numer linii telefonicznej | Cena              | Godziny pracy          |
|-------------|-----------------|---------------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133            | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360              | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256                | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761             | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908         | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070             | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383          | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670       | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161          | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030            | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00          | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533           | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250             | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327            | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902               | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335             | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016           | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116          | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Informacje kontaktowe dla AMERYKI ŁACIŃSKIEJ:

| Kraj      | Centrum obsługi telefonicznej | Numer obsługi klienta |
|-----------|-------------------------------|-----------------------|
| Brazil    | Vermont                       | 0800-7254101          |
| Argentina |                               | 0800 3330 856         |

#### Informacje kontaktowe dla Chiny:

| Kraj  | Centrum obsługi telefonicznej | Numer obsługi klienta |
|-------|-------------------------------|-----------------------|
| China | PCCW Limited                  | 4008 800 008          |

#### Informacje kontaktowe dla EUROPY CENTRALNEJ I WSCHODNIEJ:

| Kraj                | Centrum obsługi telefonicznej | CSP                    | Numer obsługi klienta                                          |
|---------------------|-------------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service                   | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd                | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport                      | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                       | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                         | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service                 | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c.        | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV                 | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet                | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)          |
| Macedonia           | AMC                           | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                         | Comel                  | +37322224035                                                   |
| Romania             | Skin                          | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                           | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.                | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service               | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and                      | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informacje kontaktowe dla AMERYKI PÓŁNOCNEJ:

| Kraj   | Centrum obsługi telefonicznej | Numer obsługi klienta |
|--------|-------------------------------|-----------------------|
| U.S.A. | EPI-e-center                  | (877) 835-1838        |
| Canada | EPI-e-center                  | (800) 479-6696        |

#### Informacje kontaktowe dla regionu APMEA:

| Kraj                                                         | ASP                                   | Numer obsługi klienta                                                            | Godziny pracy                                                       |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Informações de contacto de serviço(Portuguese)

### Informações de contacto para a EUROPA OCIDENTAL:

| País        | CSP             | Número da linha apoio | Preço             | Horário de funcionamento |
|-------------|-----------------|-----------------------|-------------------|--------------------------|
| Austria     | RTS             | +43 1502842133        | Local call tariff | Mon to Fri : 9am - 6pm   |
| Belgium     | Mainteq         | +32 27007360          | Local call tariff | Mon to Fri : 9am - 6pm   |
| Cyprus      | Alman           | 800 92 256            | Free of charge    | Mon to Fri : 9am - 6pm   |
| Denmark     | Infocare        | +45 3525 8761         | Local call tariff | Mon to Fri : 9am - 6pm   |
| Finland     | Infocare        | +358 09 2290 1908     | Local call tariff | Mon to Fri : 9am - 6pm   |
| France      | Mainteq         | +33 157324070         | Local call tariff | Mon to Fri : 9am - 6pm   |
| Germany     | RTS             | +49 696 640 4383      | Local call tariff | Mon to Fri : 9am - 6pm   |
| Greece      | Alman           | +30 00800 4414 4670   | Free of charge    | Mon to Fri : 9am - 6pm   |
| Ireland     | RepairTech      | +353 01 601 1161      | Local call tariff | Mon to Fri : 8am - 5pm   |
| Italy       | Anovo Italy     | +39 0245287030        | Local call tariff | Mon to Fri : 9am - 6pm   |
| Luxembourg  | Mainteq         | +352 26 84 30 00      | Local call tariff | Mon to Fri : 9am - 6pm   |
| Netherlands | Mainteq         | +31 10 428 9533       | Local call tariff | Mon to Fri : 9am - 6pm   |
| Norway      | Infocare        | +47 2270 8250         | Local call tariff | Mon to Fri : 9am - 6pm   |
| Poland      | MSI             | +48 0222030327        | Local call tariff | Mon to Fri : 9am - 6pm   |
| Portugal    | Ename           | 800 780 902           | Free of charge    | Mon to Fri : 8am - 5pm   |
| Spain       | Ename           | +34 915909335         | Local call tariff | Mon to Fri : 9am - 6pm   |
| Sweden      | Infocare        | +46 08 632 0016       | Local call tariff | Mon to Fri : 9am - 6pm   |
| Switzerland | Swiss IT Repair | +41 02 2310 2116      | Local call tariff | Mon to Fri : 9am - 6pm   |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Informações de contacto para a AMÉRICA LATINA:

| País      | Centro de atendimento | Número de apoio ao cliente |
|-----------|-----------------------|----------------------------|
| Brazil    | Vermont               | 0800-7254101               |
| Argentina |                       | 0800 3330 856              |

#### Informações de contacto para a China:

| País  | Centro de atendimento | Número de apoio ao cliente |
|-------|-----------------------|----------------------------|
| China | PCCW Limited          | 4008 800 008               |

#### Informações de contacto para a EUROPA CENTRAL E ORIENTAL:

| País                | Centro de atendimento  | CSP                    | Número de apoio ao cliente                                     |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informações de contacto para a AMÉRICA DO NORTE:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### Informações de contacto para a região APMOA:

| País                                                         | ASP                                   | Número de apoio ao cliente                                                       | Horário de funcionamento                                                  |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

# Informações de contato de serviço(Portuguese Brazil)

Informações de contato para região OESTE da EUROPA:

| País        | CSP         | Número Hotline      | Preço             | Horário de atendimento |
|-------------|-------------|---------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Informações de contato para a China:

| País  | Centro de atendimento | Número de atendimento ao consumidor: |
|-------|-----------------------|--------------------------------------|
| China | PCCW Limited          | 4008 800 008                         |

#### Informações de contato para AMÉRICA DO NORTE:

| País   | Centro de atendimento | Número de atendimento ao consumidor: |
|--------|-----------------------|--------------------------------------|
| U.S.A. | EPI-e-center          | (877) 835-1838                       |
| Canada | EPI-e-center          | (800) 479-6696                       |

#### Informações de contato para região CENTRAL E ORIENTAL da EUROPA:

| País              | Centro de atendimento  | CSP                    | Número de atendimento ao consumidor:                              |
|-------------------|------------------------|------------------------|-------------------------------------------------------------------|
| Bulgaria          | LAN Service            | LAN Service            | +359 2 960 2360                                                   |
| Croatia           | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                                |
| Czech Rep.        | Asupport               | Asupport               | 420 272 188 300                                                   |
| Estonia           | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                 |
| Georgia           | Esabi                  | Esabi                  | +995 322 91 34 71                                                 |
| Hungary           | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1 814 8565 (For AOC&Philips only) |
| Kazakhstan        | Classic Service I.L.c. | Classic Service I.L.c. | +7 727 3097515                                                    |
| Latvia            | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                    |
| Lithuania         | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)            |
| Macedonia         | AMC                    | AMC                    | +389 2 3125097                                                    |
| Moldova           | Comel                  | Comel                  | +37322224035                                                      |
| Romania           | Skin                   | Skin                   | +40 21 2101969                                                    |
| Russia            | CPS                    | CPS                    | 8 800 220 00 04                                                   |
| Serbia&Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                 |
| Slovakia          | Datalan Service        | Datalan Service        | +421 2 49207155                                                   |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| Slovenia                | PC H.and  | PC H.and  | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informações de contato para região da AMÉRICA LATINA:

| País      | Centro de atendimento | Número de atendimento ao consumidor: |
|-----------|-----------------------|--------------------------------------|
| Brazil    | Vermont               | 0800-7254101                         |
| Argentina |                       | 0800 3330 856                        |

#### Informações de contato para região APMEA:

| País               | ASP                                   | Número de atendimento ao consumidor:                                       | Horário de atendimento                                              |
|--------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Australia          | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| New Zealand        | Visual Group Ltd.                     | 0800 657447                                                                | Mon.~Fri. 8:30am-5:30pm                                             |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:Tel: (853)-0800-987             | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India              | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia          | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Korea              | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia           | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |
| Pakistan           | TVONICS Pakistan                      | +92-213-6030100                                                            | Sun.~Thu. 10:00am-6:00pm                                            |

|                                                              |                                                                            |                                                                                                             |                                                           |
|--------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Singapore                                                    | Philips Electronics<br>Singapore Pte Ltd (Philips<br>Consumer Care Center) | (65) 6882 3966                                                                                              | Mon.~Fri. 9:00am-<br>6:00pm<br>Sat. 9:00am-<br>1:00pm     |
| Taiwan                                                       | FETEC.CO                                                                   | 0800-231-099                                                                                                | Mon.~Fri. 09:00 -<br>18:00                                |
| Thailand                                                     | Axis Computer System<br>Co., Ltd.                                          | (662) 934-5498                                                                                              | Mon.~Fri.<br>8:30am~05:30pm                               |
| South Africa                                                 | Computer Repair<br>Technologies                                            | 011 262 3586                                                                                                | Mon.~Fri.<br>8:00am~05:00pm                               |
| Israel                                                       | Eastronics LTD                                                             | 1-800-567000                                                                                                | Sun.~Thu. 08:00-<br>18:00                                 |
| Vietnam                                                      | FPT Service Informatic<br>Company Ltd. - Ho Chi<br>Minh City Branch        | +84 8 38248007 Ho Chi<br>Minh City<br>+84 5113.562666 Danang<br>City<br>+84 5113.562666 Can tho<br>Province | Mon.~Fri. 8:00-<br>12:00, 13:30-17:30,<br>Sat. 8:00-12:00 |
| Philippines                                                  | EA Global Supply Chain<br>Solutions ,Inc.                                  | (02) 655-7777; 6359456                                                                                      | Mon.~Fri.<br>8:30am~5:30pm                                |
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre                                                    | +97 14 8837911                                                                                              | Sun.~Thu. 09:00 -<br>18:00                                |
| Uzbekistan                                                   | Soniko Plus Private<br>Enterprise Ltd                                      | +99871 2784650                                                                                              | Mon.~Fri. 09:00 -<br>18:00                                |
| Turkmenistan                                                 | Technostar Service<br>Centre                                               | +(99312) 460733, 460957                                                                                     | Mon.~Fri. 09:00 -<br>18:00                                |
| Japan                                                        | フィリップスモニター<br>・ サポートセンター                                                   | 0120-060-530                                                                                                | Mon.~Fri. 10:00 -<br>17:00                                |

## Informații contact service(Romanian)

Informații de contact pentru regiunea Europei de Vest:

| Țara        | Furnizor asistență | Număr asistență telefonică | Preț              | Program de lucru       |
|-------------|--------------------|----------------------------|-------------------|------------------------|
| Austria     | RTS                | +43 1502842133             | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq            | +32 27007360               | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman              | 800 92 256                 | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare           | +45 3525 8761              | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare           | +358 09 2290 1908          | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq            | +33 157324070              | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS                | +49 696 640 4383           | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman              | +30 00800 4414 4670        | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech         | +353 01 601 1161           | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy        | +39 0245287030             | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq            | +352 26 84 30 00           | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq            | +31 10 428 9533            | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare           | +47 2270 8250              | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI                | +48 0222030327             | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename              | 800 780 902                | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename              | +34 915909335              | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare           | +46 08 632 0016            | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair    | +41 02 2310 2116           | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Informații de contact pentru regiunea Americii Latine:

| Țara      | Centru asistență telefonică | Telefon asistență clienți |
|-----------|-----------------------------|---------------------------|
| Brazil    | Vermont                     | 0800-7254101              |
| Argentina |                             | 0800 3330 856             |

#### Informații de contact pentru China:

| Țara  | Centru asistență telefonică | Telefon asistență clienți |
|-------|-----------------------------|---------------------------|
| China | PCCW Limited                | 4008 800 008              |

#### Informații de contact pentru regiunea Europei Centrale și de Est:

| Țara                | Centru asistență telefonică | Furnizor asistență     | Telefon asistență clienți                                      |
|---------------------|-----------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service                 | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd              | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport                    | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                     | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                       | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service               | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c.      | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV               | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet              | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                         | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                       | Comel                  | +37322224035                                                   |
| Romania             | Skin                        | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                         | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.              | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service             | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and                    | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Informații de contact pentru America de Nord:

| Țara   | Centru asistență telefonică | Telefon asistență clienți |
|--------|-----------------------------|---------------------------|
| U.S.A. | EPI-e-center                | (877) 835-1838            |
| Canada | EPI-e-center                | (800) 479-6696            |

#### Informații de contact pentru regiunea Asiei Pacifice, Orientului Mijlociu și Africii:

| Țara                                                         | Furnizor asistență                    | Telefon asistență clienți                                                        | Program de lucru                                                          |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Контактная информация обслуживания(Russian)

Контактная информация для стран ЗАПАДНОЙ ЕВРОПЫ:

| Страна      | CSP         | Телефон «горячей линии» | Цена              | Время работы           |
|-------------|-------------|-------------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133          | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360            | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256              | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761           | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908       | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070           | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383        | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670     | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161        | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030          | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00        | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533         | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250           | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327          | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902             | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335           | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016         | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Контактная информация для стран ЛАТИНСКОЙ АМЕРИКИ:

| Страна    | Центр телефонного обслуживания | Поддержка пользователей |
|-----------|--------------------------------|-------------------------|
| Brazil    | Vermont                        | 0800-7254101            |
| Argentina |                                | 0800 3330 856           |

Контактная информация для Китая:

| Страна | Центр телефонного обслуживания | Поддержка пользователей |
|--------|--------------------------------|-------------------------|
| China  | PCCW Limited                   | 4008 800 008            |

Контактная информация для стран ЦЕНТРАЛЬНОЙ И ВОСТОЧНОЙ ЕВРОПЫ:

| Страна              | Центр телефонного обслуживания | CSP                    | Поддержка пользователей                                          |
|---------------------|--------------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service                    | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd                 | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport                       | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                        | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                          | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service                  | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c.         | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV                  | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet                 | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                            | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                          | Comel                  | +37322224035                                                     |
| Romania             | Skin                           | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                            | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.                 | Kim Tec d.o.o.         | +381 11 20 70 684                                                |
| Slovakia            | Datalan Service                | Datalan Service        | +421 2 49207155                                                  |
| Slovenia            | PC H.and                       | PC H.and               | +386 1 530 08 24                                                 |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

Контактная информация для стран СЕВЕРНОЙ АМЕРИКИ:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

Контактная информация для стран АЗИАТСКО-ТИХООКЕАНСКОГО РЕГИОНА, БЛИЖНЕГО ВОСТОКА И АФРИКИ:

| Страна                                                       | ASP                                   | Поддержка пользователей                                                          | Время работы                                                              |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Kontakt informacije službe za podršku(Serbian)

### Kontakt informacije za region ZAPADNE EVROPE:

| Država      | CSP             | Broj pozivnog centra | Cena              | Radno vreme            |
|-------------|-----------------|----------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133       | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360         | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256           | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761        | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908    | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070        | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383     | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670  | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161     | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030       | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00     | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533      | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250        | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327       | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902          | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335        | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016      | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116     | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontakt informacije za region LATINSKE AMERIKE:

| Država    | Pozivni centar | Broj servisa za kupce |
|-----------|----------------|-----------------------|
| Brazil    | Vermont        | 0800-7254101          |
| Argentina |                | 0800 3330 856         |

#### Kontakt informacije za Kinu:

| Država | Pozivni centar | Broj servisa za kupce |
|--------|----------------|-----------------------|
| China  | PCCW Limited   | 4008 800 008          |

#### Kontakt informacije za region CENTRALNE I ZAPADNE EVROPE:

| Država              | Pozivni centar         | CSP                    | Broj servisa za kupce                                          |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontakt informacije za SEVERNUI AMERIKU:

| Država | Pozivni centar | Broj servisa za kupce |
|--------|----------------|-----------------------|
| U.S.A. | EPI-e-center   | (877) 835-1838        |
| Canada | EPI-e-center   | (800) 479-6696        |

#### Kontakt informacije za APMEA region:

| Država                                                       | ASP                                   | Broj servisa za kupce                                                            | Radno vreme                                                         |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Kontaktné inforácie služby(Slovak)

### Kontaktné informácie pre región ZÁPADNEJ EURÓPY:

| Krajina     | CSP             | Číslo na zákazníčku linku | Cena              | Otváracie hodiny       |
|-------------|-----------------|---------------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133            | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360              | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256                | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761             | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908         | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070             | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383          | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670       | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161          | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030            | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00          | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533           | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250             | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327            | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902               | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335             | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016           | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116          | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktné informácie pre región LATINSKEJ AMERIKY:

| Krajina   | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|-----------|-------------------|------------------------------------------------|
| Brazil    | Vermont           | 0800-7254101                                   |
| Argentina |                   | 0800 3330 856                                  |

#### Kontaktné informácie pre Čínu:

| Krajina | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|---------|-------------------|------------------------------------------------|
| China   | PCCW Limited      | 4008 800 008                                   |

#### Kontaktné informácie pre región STREDNEJ A VÝCHODNEJ EURÓPY:

| Krajina             | K o n t a k t n é centrum | CSP                    | Číslo na oddelenie starostlivosti o zákazníkov                 |
|---------------------|---------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service               | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd            | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport                  | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                   | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                     | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service             | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c.    | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV             | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet            | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                       | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                     | Comel                  | +37322224035                                                   |
| Romania             | Skin                      | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                       | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.            | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service           | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and                  | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktné informácie pre SEVERNÚ AMERIKU:

| Krajina | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|---------|-------------------|------------------------------------------------|
| U.S.A.  | EPI-e-center      | (877) 835-1838                                 |
| Canada  | EPI-e-center      | (800) 479-6696                                 |

#### Kontaktné informácie pre región APMEA:

| Krajina                                                      | ASP                                   | Číslo na oddelenie starostlivosti o zákazníkov                                   | Otváracie hodiny                                                          |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am    |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Informacije o stiku s servisom(Slovenian)

### Kontaktne informacije za regijo ZAHODNE EVROPE:

| Država      | CSP             | Številka za stranke | Cena              | Delovni čas            |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktne informacije za regijo LATINSKE AMERIKE:

| Država    | Klicni center | Skrb za potrošnike |
|-----------|---------------|--------------------|
| Brazil    | Vermont       | 0800-7254101       |
| Argentina |               | 0800 3330 856      |

#### Kontaktne informacije za Kitajsko:

| Država | Klicni center | Skrb za potrošnike |
|--------|---------------|--------------------|
| China  | PCCW Limited  | 4008 800 008       |

#### Kontaktne informacije za regijo SREDNJE IN VZHODNE EVROPE:

| Država              | Klicni center          | CSP                    | Skrb za potrošnike                                             |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)          |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktne informacije za regijo SEVERNE AMERIKE:

| Država | Klicni center | Skrb za potrošnike |
|--------|---------------|--------------------|
| U.S.A. | EPI-e-center  | (877) 835-1838     |
| Canada | EPI-e-center  | (800) 479-6696     |

#### Kontaktne informacije za regijo AZIJA/PACIFIK/BLIŽNJI VZHOD/AFRIKA:

| Država                                                       | ASP                                   | Skrb za potrošnike                                                               | Delovni čas                                                         |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 – 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri. 9:00am–5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)–0800–987               | Mon.~Fri. 9:00am–6:00pm<br>Sat. 9:00am–1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri. 9:00am–5:30pm                                             |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu. 08:30–12:00; 13:00–17:30<br>Fri. 08:30–11:30; 13:00–17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00–18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri. 9:00am–5:30pm<br>Sat. 9:00am–1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                                   | Mon.~Fri. 8:15am–5:00pm<br>Sat. 8:30am–12:30am                      |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

# Información de contacto de servicio(Spanish)

## Información de contacto para la región de EUROPA OCCIDENTAL:

| Pais        | CSP         | Número de teléfono directo | Precio            | Horario de apertura    |
|-------------|-------------|----------------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133             | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360               | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256                 | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761              | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908          | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070              | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383           | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670        | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161           | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030             | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00           | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533            | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250              | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327             | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902                | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335              | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016            | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Información de contacto para la región de HISPANOAMÉRICA:

| País      | Centro de llamadas | Número de atención al cliente |
|-----------|--------------------|-------------------------------|
| Brazil    | Vermont            | 0800-7254101                  |
| Argentina |                    | 0800 3330 856                 |

#### Información de contacto para China:

| País  | Centro de llamadas | Número de atención al cliente |
|-------|--------------------|-------------------------------|
| China | PCCW Limited       | 4008 800 008                  |

#### Información de contacto para la región de EUROPA CENTRAL Y ORIENTAL:

| País                | Centro de llamadas     | CSP                    | Número de atención al cliente                                    |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.C. | Classic Service I.I.C. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

#### Información de contacto para NORTEAMÉRICA:

| País   | Centro de llamadas | Número de atención al cliente |
|--------|--------------------|-------------------------------|
| U.S.A. | EPI-e-center       | (877) 835-1838                |
| Canada | EPI-e-center       | (800) 479-6696                |

#### Información de contacto para la región de ASIA PACÍFICO, ORIENTE MEDIO Y ÁFRICA (APMEA):

| País                                                         | ASP                                   | Número de atención al cliente                                              | Horario de apertura                                                       |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am       |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## Kontaktinformation för service(Swedish)

Kontaktinformation för den västeuropeiska regionen:

| Land        | Kundtjänstpartner | Direktnummer        | Pris              | Öppettider             |
|-------------|-------------------|---------------------|-------------------|------------------------|
| Austria     | RTS               | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq           | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman             | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare          | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare          | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq           | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS               | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman             | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech        | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy       | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq           | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq           | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare          | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI               | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename             | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename             | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare          | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair   | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### Kontaktinformation för LATINAMERIKANSKA regionen:

| Land      | Svarstjänst | Kundtjänstnummer |
|-----------|-------------|------------------|
| Brazil    | Vermont     | 0800-7254101     |
| Argentina |             | 0800 3330 856    |

#### Kontaktinformation för Kina:

| Land  | Svarstjänst  | Kundtjänstnummer |
|-------|--------------|------------------|
| China | PCCW Limited | 4008 800 008     |

#### Kontaktinformation för CENTRALA OCH ÖSTRA EUROPEISKA regionen:

| Land                | Svarstjänst            | Kundtjänstpartner      | Kundtjänstnummer                                               |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### Kontaktinformation för NORDAMERIKA:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### Kontaktinformation för APMEA regionen:

| Land                                                         | Kundtjänstpartner                           | Kundtjänstnummer                                                                 | Öppettider                                                                |
|--------------------------------------------------------------|---------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre                     | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                        | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart<br>Pixels Technology<br>Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                         | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA         | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                              | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays,<br>Inc                  | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |
| Malaysia                                                     | R-Logic Sdn Bhd                             | +603 5102 3336                                                                   | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am                         |
| New Zealand                                                  | Visual Group Ltd.                           | 0800 657447                                                                      | Mon.~Fri.<br>8:30am-5:30pm                                                |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

## ข้อมูลการติดต่อเพื่อรับบริการ(Thai)

ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปตะวันตก :

| ประเทศ      | CSP             | หมายเลขฮอตไลน์      | ราคา              | เวลาทำการ              |
|-------------|-----------------|---------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116    | Local call tariff | Mon to Fri : 9am - 6pm |

|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

**ข้อมูลติดต่อสำหรับภูมิภาค ละตินอเมริกา :**

| ประเทศ    | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|-----------|--------------|--------------------------|
| Brazil    | Vermont      | 0800-7254101             |
| Argentina |              | 0800 3330 856            |

**ข้อมูลติดต่อสำหรับ จีน :**

| ประเทศ | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|--------|--------------|--------------------------|
| China  | PCCW Limited | 4008 800 008             |

**ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปกลางและตะวันออก :**

| ประเทศ              | คอลเซ็นเตอร์           | CSP                    | หมายเลขฝ่ายดูแลผู้บริโภค                                       |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)          |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

**ข้อมูลติดต่อสำหรับ อเมริกาเหนือ :**

| ประเทศ | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|--------|--------------|--------------------------|
| U.S.A. | EPI-e-center | (877) 835-1838           |
| Canada | EPI-e-center | (800) 479-6696           |

**ข้อมูลติดต่อสำหรับภูมิภาค APMEA :**

| ประเทศ                                                       | ASP                                    | หมายเลขฝ่ายดูแลผู้บริโภค                                                   | เวลาทำการ                                                                   |
|--------------------------------------------------------------|----------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre                | +97 14 8837911                                                             | Sun.~Thu. 09 :00 - 18 :00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                   | 1300 360 386                                                               | Mon.~Fri. 9 :00am-5 :30pm                                                   |
| Hong Kong<br>Macau                                           | Company : Smart Pixels Technology Ltd. | Hong Kong :<br>Tel : +852 2619 9639<br>Macau :<br>Tel : (853)-0800-987     | Mon.~Fri. 9 :00am-6 :00pm<br>Sat. 9 :00am-1 :00pm                           |
| India                                                        | REDINGTON INDIA LTD                    | Tel : 1 800 425 6396<br>SMS : PHILIPS to 56677                             | Mon.~Fri. 9 :00am-5 :30pm                                                   |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA          | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08 :30-12 :00; 13 :00-17 :30<br>Fri. 08 :30-11 :30; 13 :00-17 :30 |
| Israel                                                       | Eastronics LTD                         | 1-800-567000                                                               | Sun.~Thu. 08 :00-18 :00                                                     |
| Korea                                                        | Alphascan Displays, Inc                | 1661-5003                                                                  | Mon.~Fri. 9 :00am-5 :30pm<br>Sat. 9 :00am-1 :00pm                           |
| Malaysia                                                     | R-Logic Sdn Bhd                        | +603 5102 3336                                                             | Mon.~Fri. 8 :15am-5 :00pm<br>Sat. 8 :30am-12 :30am                          |

|              |                                                               |                                                                                                    |                                                               |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8 :30am-5 :30pm                                  |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10 :00am-6 :00pm                                 |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8 :30am-5 :30pm                                  |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9 :00am-6 :00pm<br>Sat. 9 :00am-1 :00pm          |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08 :00am-05 :00pm                               |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09 :00 - 18 :00                                     |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08 :30am-05 :30pm                                |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09 :00 - 18 :00                                     |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09 :00 - 18 :00                                     |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8 :00-12 :00,<br>13 :30-17 :30<br>Sat. 8 :00-12 :00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10 :00 - 17 :00                                     |

## Servis iletişim bilgileri(Turkish)

### Batı Avrupa bölgesi için İRTİBAT BİLGİSİ:

| Ülke        | CSP             | Müşteri Hizmetleri Numarası | Fiyat             | Çalışma Saatleri       |
|-------------|-----------------|-----------------------------|-------------------|------------------------|
| Austria     | RTS             | +43 1502842133              | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq         | +32 27007360                | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman           | 800 92 256                  | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare        | +45 3525 8761               | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare        | +358 09 2290 1908           | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq         | +33 157324070               | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS             | +49 696 640 4383            | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman           | +30 00800 4414 4670         | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech      | +353 01 601 1161            | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy     | +39 0245287030              | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq         | +352 26 84 30 00            | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq         | +31 10 428 9533             | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare        | +47 2270 8250               | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI             | +48 0222030327              | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename           | 800 780 902                 | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename           | +34 915909335               | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare        | +46 08 632 0016             | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116            | Local call tariff | Mon to Fri : 9am - 6pm |



|                |            |                   |                   |                        |
|----------------|------------|-------------------|-------------------|------------------------|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |
|----------------|------------|-------------------|-------------------|------------------------|

#### **LATİN AMERİKA bölgesi iletişim bilgileri:**

| Ülke      | Çağrı merkezi | Müşteri destek numarası |
|-----------|---------------|-------------------------|
| Brazil    | Vermont       | 0800-7254101            |
| Argentina |               | 0800 3330 856           |

#### **Çin iletişim bilgileri:**

| Ülke  | Çağrı merkezi | Müşteri destek numarası |
|-------|---------------|-------------------------|
| China | PCCW Limited  | 4008 800 008            |

#### **ORTA VE DOĞU AVRUPA bölgesi iletişim bilgileri:**

| Ülke                | Çağrı merkezi          | CSP                    | Müşteri destek numarası                                        |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088(for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |
| Slovakia            | Datalan Service        | Datalan Service        | +421 2 49207155                                                |
| Slovenia            | PC H.and               | PC H.and               | +386 1 530 08 24                                               |

|                         |           |           |                   |
|-------------------------|-----------|-----------|-------------------|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203  |
| Turkey                  | Tecpro    | Tecpro    | +90 212 444 4 832 |
| Ukraine                 | Topaz     | Topaz     | +38044 525 64 95  |
| Ukraine                 | Comel     | Comel     | +380 5627444225   |

#### KUZEY AMERİKA iletişim bilgileri:

| Country | Call center  | Consumer care number |
|---------|--------------|----------------------|
| U.S.A.  | EPI-e-center | (877) 835-1838       |
| Canada  | EPI-e-center | (800) 479-6696       |

#### APMEA (Asya-Pasifik, Ortadoğu ve Afrika) bölgesi iletişim bilgileri:

| Ülke                                                         | ASP                                   | Müşteri destek numarası                                                    | Çalışma saatleri                                                    |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                             | Sun.~Thu. 09:00 - 18:00                                             |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987         | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm                       |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                               | Mon.~Fri. 9:00am-5:30pm                                             |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                               | Sun.~Thu. 08:00-18:00                                               |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                  | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm                       |
| Malaysia                                                     | R-Logic Sdn Bhd                       | +603 5102 3336                                                             | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am                      |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |

## Контактна інформація сервіса(Ukrainian)

Контактна інформація для ЗАХІДНОЇ ЄВРОПИ:

| Країна      | CSP         | Номер гарячої лінії | Ціна              | Години роботи          |
|-------------|-------------|---------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |

|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Контактна інформація для ЛАТИНСЬКОЇ АМЕРИКИ:**

| Країна    | Гаряча лінія | Номер центру підтримки клієнтів |
|-----------|--------------|---------------------------------|
| Brazil    | Vermont      | 0800-7254101                    |
| Argentina |              | 0800 3330 856                   |

**Контактна інформація для Китаю:**

| Країна | Гаряча лінія | Номер центру підтримки клієнтів |
|--------|--------------|---------------------------------|
| China  | PCCW Limited | 4008 800 008                    |

**Контактна інформація для ЦЕНТРАЛЬНОЇ ТА СХІДНОЇ ЄВРОПИ:**

| Країна              | Гаряча лінія           | CSP                    | Номер центру підтримки клієнтів                                  |
|---------------------|------------------------|------------------------|------------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                  |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                               |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                  |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900 (General)<br>+372 6519972 (workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                                |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                   |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                   |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160 (general)<br>+370 7400088 (for Philips)           |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                   |
| Moldova             | Comel                  | Comel                  | +37322224035                                                     |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                   |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                  |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                                |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

Контактна інформація для ПІВНІЧНОЇ АМЕРИКИ:

| Країна | Гаряча лінія | Номер центру підтримки клієнтів |
|--------|--------------|---------------------------------|
| U.S.A. | EPI-e-center | (877) 835-1838                  |
| Canada | EPI-e-center | (800) 479-6696                  |

Контактна інформація для ПІВДЕННО-СХІДНОЇ АЗІЇ:

| Країна                                                       | ASP                                   | Номер центру підтримки клієнтів                                                  | Години роботи                                                             |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC<br>SERVISINDO<br>PERKASA   | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                         |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am       |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                              |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                             |
| Philippines  | EA Global Supply Chain Solutions ,Inc.                        | (02) 655-7777;<br>6359456                                                                          | Mon.~Fri.<br>8:30am-5:30pm                              |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm        |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                           |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                                 |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                            |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733,<br>460957                                                                         | Mon.~Fri. 09:00 - 18:00                                 |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                                 |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                                 |

# Thông tin liên lạc bảo hành(Vietnamese)

## Thông tin liên lạc cho khu vực TÂY ÂU:

| Quốc gia    | CSP         | Số đường dây nóng   | Giá               | Giờ mở cửa             |
|-------------|-------------|---------------------|-------------------|------------------------|
| Austria     | RTS         | +43 1502842133      | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium     | Mainteq     | +32 27007360        | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus      | Alman       | 800 92 256          | Free of charge    | Mon to Fri : 9am - 6pm |
| Denmark     | Infocare    | +45 3525 8761       | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland     | Infocare    | +358 09 2290 1908   | Local call tariff | Mon to Fri : 9am - 6pm |
| France      | Mainteq     | +33 157324070       | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany     | RTS         | +49 696 640 4383    | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece      | Alman       | +30 00800 4414 4670 | Free of charge    | Mon to Fri : 9am - 6pm |
| Ireland     | RepairTech  | +353 01 601 1161    | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy       | Anovo Italy | +39 0245287030      | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg  | Mainteq     | +352 26 84 30 00    | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq     | +31 10 428 9533     | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway      | Infocare    | +47 2270 8250       | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland      | MSI         | +48 0222030327      | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal    | Ename       | 800 780 902         | Free of charge    | Mon to Fri : 8am - 5pm |
| Spain       | Ename       | +34 915909335       | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden      | Infocare    | +46 08 632 0016     | Local call tariff | Mon to Fri : 9am - 6pm |



|                |                 |                   |                   |                        |
|----------------|-----------------|-------------------|-------------------|------------------------|
| Switzerland    | Swiss IT Repair | +41 02 2310 2116  | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech      | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

#### Thông tin liên lạc cho khu vực CHÂU MỸ LATINH:

| Quốc gia  | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|-----------|-------------------|------------------------|
| Brazil    | Vermont           | 0800-7254101           |
| Argentina |                   | 0800 3330 856          |

#### Thông tin liên lạc ở Trung Quốc:

| Quốc gia | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|----------|-------------------|------------------------|
| China    | PCCW Limited      | 4008 800 008           |

#### Thông tin liên lạc cho khu vực TRUNG VÀ ĐÔNG ÂU:

| Quốc gia            | Trung tâm dịch vụ      | CSP                    | Số chăm sóc khách hàng                                         |
|---------------------|------------------------|------------------------|----------------------------------------------------------------|
| Bulgaria            | LAN Service            | LAN Service            | +359 2 960 2360                                                |
| Croatia             | MR Service Ltd         | MR Service Ltd         | +385 (01) 640 1111                                             |
| Czech Rep.          | Asupport               | Asupport               | 420 272 188 300                                                |
| Estonia             | FUJITSU                | FUJITSU                | +372 6519900(General)<br>+372 6519972(workshop)                |
| Georgia             | Esabi                  | Esabi                  | +995 322 91 34 71                                              |
| Hungary             | Profi Service          | Profi Service          | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan          | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515                                                 |
| Latvia              | ServiceNet LV          | ServiceNet LV          | +371 67460399<br>+371 27260399                                 |
| Lithuania           | UAB Servicenet         | UAB Servicenet         | +370 37 400160(general)<br>+370 7400088 (for Philips)          |
| Macedonia           | AMC                    | AMC                    | +389 2 3125097                                                 |
| Moldova             | Comel                  | Comel                  | +37322224035                                                   |
| Romania             | Skin                   | Skin                   | +40 21 2101969                                                 |
| Russia              | CPS                    | CPS                    | 8 800 220 00 04                                                |
| Serbia & Montenegro | Kim Tec d.o.o.         | Kim Tec d.o.o.         | +381 11 20 70 684                                              |

|                         |                 |                 |                   |
|-------------------------|-----------------|-----------------|-------------------|
| Slovakia                | Datalan Service | Datalan Service | +421 2 49207155   |
| Slovenia                | PC H.and        | PC H.and        | +386 1 530 08 24  |
| the republic of Belarus | ServiceBy       | ServiceBy       | +375 17 284 0203  |
| Turkey                  | Tecpro          | Tecpro          | +90 212 444 4 832 |
| Ukraine                 | Topaz           | Topaz           | +38044 525 64 95  |
| Ukraine                 | Comel           | Comel           | +380 5627444225   |

**Thông tin liên lạc cho khu vực NAM MỸ:**

| Quốc gia | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|----------|-------------------|------------------------|
| U.S.A.   | EPI-e-center      | (877) 835-1838         |
| Canada   | EPI-e-center      | (800) 479-6696         |

**Thông tin liên lạc cho khu vực Châu Á TBD/Trung Đông/Châu Phi (APMEA):**

| Quốc gia                                                     | ASP                                   | Số chăm sóc khách hàng                                                           | Giờ mở cửa                                                                |
|--------------------------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre               | +97 14 8837911                                                                   | Sun.~Thu. 09:00 - 18:00                                                   |
| Australia                                                    | AGOS NETWORK PTY LTD                  | 1300 360 386                                                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Hong Kong<br>Macau                                           | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987               | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm                          |
| India                                                        | REDINGTON INDIA LTD                   | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677                                     | Mon.~Fri.<br>9:00am-5:30pm                                                |
| Indonesia                                                    | PT. CORMIC SERVISINDO PERKASA         | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel                                                       | Eastronics LTD                        | 1-800-567000                                                                     | Sun.~Thu. 08:00-18:00                                                     |
| Korea                                                        | Alphascan Displays, Inc               | 1661-5003                                                                        | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm                          |

|              |                                                               |                                                                                                    |                                                      |
|--------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Malaysia     | R-Logic Sdn Bhd                                               | +603 5102 3336                                                                                     | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am    |
| New Zealand  | Visual Group Ltd.                                             | 0800 657447                                                                                        | Mon.~Fri.<br>8:30am-5:30pm                           |
| Pakistan     | TVONICS Pakistan                                              | +92-213-6030100                                                                                    | Sun.~Thu.<br>10:00am-6:00pm                          |
| Philippines  | EA Global Supply Chain Solutions, Inc.                        | (02) 655-7777; 6359456                                                                             | Mon.~Fri.<br>8:30am-5:30pm                           |
| Singapore    | Philips Singapore Pte Ltd (Philips Consumer Care Center)      | (65) 6882 3966                                                                                     | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm     |
| South Africa | Computer Repair Technologies                                  | 011 262 3586                                                                                       | Mon.~ Fri.<br>08:00am-05:00pm                        |
| Taiwan       | FETEC.CO                                                      | 0800-231-099                                                                                       | Mon.~Fri. 09:00 - 18:00                              |
| Thailand     | Axis Computer System Co., Ltd.                                | (662) 934-5498                                                                                     | Mon.~Fri.<br>08:30am-05:30pm                         |
| Turkmenistan | Technostar Service Centre                                     | +(99312) 460733, 460957                                                                            | Mon.~Fri. 09:00 - 18:00                              |
| Uzbekistan   | Soniko Plus Private Enterprise Ltd                            | +99871 2784650                                                                                     | Mon.~Fri. 09:00 - 18:00                              |
| Vietnam      | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan        | フィリップスモニター・サポートセンター                                           | 0120-060-530                                                                                       | Mon.~Fri. 10:00 - 17:00                              |