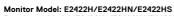
Dell E2422H/E2422HN/E2422HS

User's Guide



Regulatory Model: E2422Ht/E2422Hf/E2422HNf/E2422HSf



Notes, Cautions and Warnings

- NOTE: A NOTE indicates important information that helps you make better use of your computer.
- △ CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.
- ★ WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Copyright © 2021 Dell Inc. or its subsidiaries. All rights reserved. Dell, EMC, and other are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

2021 - 07

Contents

A	bout your monitor	.5
	Package contents	. 5
	Product features	. 6
	Identifying features and controls	. 7
	Pin assignments	.19
	Plug and play capability	22
	LCD monitor quality and pixel policy	22
	Maintenance guidelines	22
S	Setting up the monitor	23
	Connecting the stand	23
	Connecting your monitor	25
	Organizing cables	26
	Removing the stand	27
C	perating your monitor	30
	Turning on the monitor	30
	Using the front panel controls	30
	Using the OSD lock function	32
	Using the On-Screen Display (OSD) menu	36
	Setting up display resolution on your monitor	56
	Using tilt	58

Troubleshooting	59
Self-test	59
Built-in diagnostics	61
Common problems	62
Product-specific problems	64
Appendix	65
FCC Notices (U.S. Only) and Other Regulatory	
Information	65
Contact Dell	65
EU product database for energy label and produc	t
information sheet	65

About your monitor

Package contents

Your monitor ships with the components indicated in the table. Ensure that you have received all the components and see Contact Dell if anything is missing.

NOTE: Some items may be optional and may not ship with your monitor. Some features may not be available in certain countries.

NOTE: To set up Stand from any other source, refer to the documentation comes with the Stand for instruction.

Component image	Component description
	Display
a b	Stand riser: a. E2422H/E2422HN b. E2422HS
a b	Stand base: a. E2422H/E2422HN b. E2422HS
	VESA™ Screw Cover
	Power cable (varies by country)
	VGA cable (EMEA and Japan region)

		DP cable (E2422H)
		HDMI cable (E2422HN and E2422HS)
54		Quick Start Guide Safety, Environmental, and Regulatory Information

Product features

The Dell E2422H/E2422HN/E2422HS flat panel monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD) Panel with LED backlight.

The monitor features include:

• E2422H/E2422HN/E2422HS: 60.47 cm (23.8 in.) diagonal viewable area display (measured diagonally).

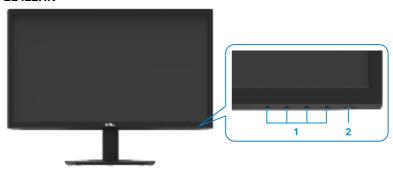
1920 x 1080 resolution, with full-screen support for lower resolutions.

- Wide viewing angles of 178 degrees in vertical and horizontal directions.
- Contrast ratio (1000:1).
- · Digital connectivity with DisplayPort or HDMI.
- Height adjustment capability for E2422HS.
- Dual built-in speakers for E2422HS.
- Plug and play capable if supported by your computer.
- On-Screen Display (OSD) adjustments for easy setup and screen optimization.
- ≤ 0.3 W in Standby Mode.
- · Optimize eye comfort with a flicker-free screen.
- The monitor adopts flicker-free technology, which clears the eye visible flicker, brings comfort viewing experience and preventing users suffer from eye strain and fatigue.
- Possible long-term effects if blue light emission from the monitor may cause damage to the eyes, including eye fatigue or digital eye strain. ComfortView feature to reduce risk of eye strain from high blue light emission.
- Security-lock slot.
- Arsenic-free glass and Mercury-free for panel only.
- BFR/PVC-Reduced (Its circuit boards are made from BFR/PVC-free laminates).
- Meets NFPA 99 leakage current requirement.
- TCO-certified display.
- EPEAT registered where applicable. EPEAT registration varies by country.
 See https://www.epeat.net for registration status by country.
- RoHS Compliant.
- · Energy Star® Certified.

Identifying features and controls

Front view

E2422H/E2422HN



Label	Description	Use
1	Function buttons	To access the OSD menu and change the settings if required. For more information, see Using the front panel controls.
2	Power On/Off button (with LED indicator)	To turn the monitor On or Off. Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

Back view







Label	Description	Use
1	Security-lock slot	To secure the monitor using a security lock (purchased separately).
2	Barcode, serial number, and service tag label	See this label if you need to contact Dell for technical support. The Service Tag is a enables Dell service technicians to identify the hardware components in your computer and access warranty information.
3	Regulatory information	List the regulatory approvals.
4	Cable-management clip	To organize the cables.
5	Stand release button	Release stand from monitor.

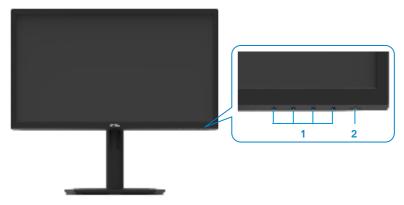
Side view



Identifying features and controls

Front view

E2422HS



Label	Description	Use
1	Function buttons	To access the OSD menu and change the settings if required. For more information, see Using the front panel controls.
2	Power On/Off button (with LED indicator)	To turn the monitor On or Off. Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

Back view





Without monitor stand

Label	Description	Use
1	Security-lock slot	To secure the monitor using a security lock (purchased separately).
2	Barcode, serial number, and service tag label	See this label if you need to contact Dell for technical support. The Service Tag is a enables Dell service technicians to identify the hardware components in your computer and access warranty information.
3	Regulatory information	List the regulatory approvals.
4	Cable-management clip	To organize the cables.
5	Stand thumbscrew	Release stand from monitor.

Side view



Bottom view, without monitor stand

E2422H



Label	Description	Use	
1	Power port	To connect the monitor power cable.	
2	DP port	For connection to your computer using DP cable.	
3	VGA port	For connection to your computer using VGA cable.	

E2422HN



Label	Description	Use
1	Power port	To connect the monitor power cable.
2	HDMI port	For connection to your computer using HDMI cable.
3	VGA port	For connection to your computer using VGA cable.

E2422HS



Label	Description	Use	
1	Power port	To connect the monitor power cable.	
2	DP port	For connection to your computer using DP cable.	
3	HDMI port	For connection to your computer using HDMI cable.	
4	VGA port	For connection to your computer using VGA cable.	
5	Speakers	To produce audio output.	

Monitor specifications

Model	E2422H/E2422HN	E2422HS
Screen type	Active matrix-TFT LCD	Active matrix-TFT LCD
Panel type	In-Plane Switching	In-Plane Switching
Viewable area		
Diagonal	604.70 mm (23.8 in.)	604.70 mm (23.8 in.)
Active area		
Horizontal	527.04 mm (20.75in.)	527.04 mm (20.75in.)
Vertical	296.46 mm (11.67in.)	296.46 mm (11.67in.)
Area	1562.46 cm ² (242.18 in. ²)	1562.46 cm ² (242.18 in. ²)
Pixel pitch	0.2745 mm x 0.2745 mm	0.2745 mm × 0.2745 mm
Pixel per inch (PPI)	93	93
Viewing angle		
Horizontal	178° (typical)	178° (typical)
Vertical	178° (typical)	178° (typical)
Brightness	250 cd/m² (typical)	250 cd/m² (typical)
Contrast ratio	1,000 to 1 (typical)	1,000 to 1 (typical)
Faceplate coating	Anti-glare with 3H hardness	Anti-glare with 3H hardness
Backlight	LED edgelight system	LED edgelight system
Response time		
Normal mode	< 8ms	< 8ms
Fast mode	< 5ms	< 5ms
Color depth	16.7 million colors	16.7 million colors
Color gamut	72% (CIE1931)	72% (CIE1931)
	83% (CIE1976)	83% (CIE1976)
Dell display manager compatibility	Yes	Yes
Connectivity	E2422H: 1 × DP1.2, 1 × VGA	1 x DP 1.2, 1 x HDMI 1.4,
	E2422HN: 1 × HDMI 1.4,	1 x VGA
	1 x VGA	
Bezel width (edge of	12.8 mm (Top)	12.8 mm (Top)
monitor to active area)	12.8 mm (Left/Right)	12.8 mm (Left/Right)
	22.35 mm (Bottom)	22.35 mm (Bottom)
Security	Security-lock slot for cable	Security-lock slot for cable
T'11	lock (optional purchase)	lock (optional purchase)
Tilt angle	-5° to 21°	-5° to 21°
Height adjustable stand	-	100+/-5 mm
Built-in Speakers		Speaker 2x1W
(2 x 1 W sound output)	<u> </u>	

Resolution specifications

Model	E2422H/E2422HN/E2422HS
Horizontal scan range	30 kHz to 83 kHz (automatic)
Vertical scan range	50 Hz to 75 Hz (automatic)
Maximum preset resolution	1920 x 1080 @ 60 Hz

Preset display modes E2422H/E2422HN/E2422HS

Display mode	Horizontal	Vertical	Pixel clock	Sync polarity
	frequency	frequency	(MHz)	(Horizontal/Vertical)
	(kHz)	(Hz)		
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x1024	64.0	60.0	108.0	+/+
VESA, 1280 x1024	80.0	75.0	135.0	+/+
VESA, 1600 x 900	60.0	60.0	108.0	+/+
VESA, 1920 x1080	67.5	60.0	148.5	+/+

Electrical specifications

Model	E2422H	E2422HN	E2422HS
Video input signals	 Analog RGB: 0.7 V ± 5 %, 75 Ω input impedance DP 1.2, 600 mV for each differential line, 100 Ω input impedance per differential pair 	Analog RGB: 0.7 V ± 5 %, 75 Ω input impedance HDMI 1.4, 600 mV for each differential line, 100 Ω input impedance per differential pair	• Analog RGB: $0.7 \text{ V} \pm 5 \%$, 75Ω input impedance • HDMI 1.4, 600 mV for each differential line, 100Ω input impedance per differential pair • DP 1.2, 600 mV for each differential line, 100Ω input impedance per differential line, 100Ω input impedance per differential pair
Synchronization	Separate horizontal and vertical synchronizations,		
input signals	polarity-free TTL level, SOG (Composite SYNC on green)(E2422HS)		
AC input voltage/ frequency/current	100 VAC to 240 VAC/50 Hz or 60 Hz ± 3 Hz/1.5A		
Inrush current	30 A (120 V AC Input)		
	60 A (240 V AC Input)		
Power	0.3 W (Off Mode) ¹		
Consumption	0.3 W (Standby Mode) ¹ 16 W (On Mode) ¹		
	28 W (Max) ²		
	14.17 W (P _{on}) ³		
	45.73 kWh (TEC) ³		

¹ As defined in EU 2019/2021 and EU 2019/2013.

² Max brightness and contrast setting.

 $^{^3\,}P_{\text{on}}$: Power consumption of On Mode as defined in Energy Star 8.0 version. TEC: Total energy consumption in kWh as defined in Energy Star 8.0 version.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered, and shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

NOTE: This monitor is ENERGY STAR certified.

This product qualifies for ENERGY STAR in the factory default settings which can be restored by "Factory Reset" function in the OSD menu. Changing the factory default settings or enabling other features may increase power consumption that could exceed the ENERGY STAR specified limit.

Physical characteristics

Model	E2422H	E2422HN
Signal cable type: Analog	D-Sub (VGA), 15 pins (cable is included for	D-Sub (VGA), 15 pins (cable is included for
Digital	EMEA and JPN region only) DP, 20 pins	EMEA and JPN region only) HDMI, 19 pins

NOTE: Dell monitors are designed to work optimally with the video cables that are shipped with your monitor. As Dell does not have control over the different cable suppliers in the market, the type of material, connector and process used to manufacture these cables, Dell does not guarantee video performance on cables that are not shipped with your Dell monitor

are not shipped with your Dell monitor.			
Dimensions (with stand):			
Height	420.35 mm (16.55 in.)	420.35 mm (16.55 in.)	
Width	552.64 mm (21.76 in.)	552.64 mm (21.76 in.)	
Depth	171.0 mm (6.73 in.)	171.0 mm (6.73 in.)	
Dimensions (without star	nd):		
Height	331.61 mm (13.06 in.)	331.61 mm (13.06 in.)	
Width	552.64 mm (21.76 in.)	552.64 mm (21.76 in.)	
Depth	49.69 mm (1.96 in.)	49.69 mm (1.96 in.)	
Stand dimensions:			
Height	174.02 mm (6.85 in.)	174.02 mm (6.85 in.)	
Width	222.03 mm (8.74 in.)	222.03 mm (8.74 in.)	
Depth	171.0 mm (6.73 in.)	171.0 mm (6.73 in.)	
Weight:			
Weight with packaging	5.50 kg (12.13 lb)	5.50 kg (12.13 lb)	
With stand assembly and cables	4.03 kg (8.88 lb)	4.03 kg (8.88 lb)	
Without stand assembly and cables	3.20 kg (7.05 lb)	3.20 kg (7.05 lb)	
Weight of stand assembly	0.35 kg (0.77 lb)	0.35 kg (0.77 lb)	

Physical characteristics

Model	E2422HS
Signal cable type: Analog Digital	D-Sub (VGA), 15 pins (cable is included for EMEA and JPN region only) DP, 20 pins HDMI, 19 pins

NOTE: Dell monitors are designed to work optimally with the video cables that are shipped with your monitor. As Dell does not have control over the different cable suppliers in the market, the type of material, connector and process used to manufacture these cables, Dell does not guarantee video performance on cables that are not shipped with your Dell monitor.

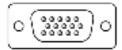
cable suppliers in the market, the type of material, connector and process used to		
manufacture these cables, Dell does not guarantee video performance on cables that are not shipped with your Dell monitor.		
Dimensions (with stand):		
Height (Extended)	490.34 mm (19.30 in.)	
Height (Compressed)	390.34 mm (15.37 in.)	
Width	552.64 mm (21.76 in.)	
Depth	187.28 mm (7.37 in.)	
Dimensions (without stan	nd):	
Height	331.61 mm (13.06 in.)	
Width	552.64 mm (21.76 in.)	
Depth	49.69 mm (1.96 in.)	
Stand dimensions:		
Height (Extended)	244.02 mm (9.61 in.)	
Height (Compressed)	144.02 mm (5.67 in.)	
Width	245.39 mm (9.66 in.)	
Depth	187.28 mm (7.37 in.)	
Weight:		
Weight with packaging	6.40 kg (14.11 lb)	
With stand assembly and cables	4.88 kg (10.76 lb)	
Without stand assembly and cables	3.24 kg (7.14 lb)	
Weight of stand assembly	1.07 kg (2.36 lb)	

Environmental characteristics

Model	E2422H/E2422HN/E2422HS
Temperature: Operating	0 °C to 40 °C (32 °F to 104 °F)
Non-operating: Storage/Shipping	-20 °C to 60 °C (-4 °F to 140 °F)
Humidity: Operating	10% to 80% (non-condensing)
Non-operating: Storage/Shipping	5% to 90% (non-condensing)
Altitude:	
Operating (maximum)	5,000 m (16,400 ft)
Non-operating (maximum)	12,192 m (40,000 ft)
Thermal dissipation	95.54 BTU/hour (maximum) 54.59 BTU/hour (on mode)

Pin assignments

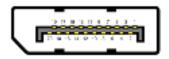
D-Sub 15-pin connector



Pin Number	Signal Assignment
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	DDC +5 V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

Pin assignments

DP 20-pin connector



Pin Number	Signal Assignment
1	ML_LANE3_N
2	GND
3	ML_LANE3_P
4	ML_LANE2_N
5	GND
6	ML_LANE2_P
7	ML_LANE1_N
8	GND
9	ML_LANE1_P
10	ML_LANE0_N
11	GND
12	ML_LANE0_P
13	GND
14	GND
15	AUX _CH_P
16	GND
17	AUX_CH_N
18	HPD
19	RETURN
20	DP_PWR

Pin assignments

HDMI 19-pin connector



Pin Number	Signal Assignment
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK+
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	CEC
14	Reserved (N.C. on device)
15	DDC CLOCK (SCL)
16	DDC DATA (SDA)
17	DDC/CEC Ground
18	+5 V POWER
19	HOT PLUG DETECT

Plug and play capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic, you can select different settings as required. For more information about changing the monitor settings, see Operating your monitor.

LCD monitor quality and pixel policy

During the LCD Monitor manufacturing process, it is normal for one or more pixels to become fixed in an unchanging state, which are hard to see and do not affect the display quality or usability. For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at www.dell.com/pixelguidelines.

Maintenance guidelines

Cleaning your monitor

MARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

 \triangle CAUTION: Read and follow the Safety instructions before cleaning the monitor.

For best practices, follow these instructions in the list below while unpacking, cleaning or handling your monitor:

- · To clean your screen, lightly dampen a soft and clean cloth with water. If possible, use a special screen-cleaning, tissue or solution suitable for the anti- static coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- · Use a lightly-dampened cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
- If you notice white powder when you unpack your monitor, wipe it off with a cloth.
- · Handle your monitor with care as the black-colored monitor may get scratched.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

Setting up the monitor

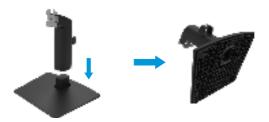
Connecting the stand

- NOTE: The stand is not attached when the monitor is shipped from the factory.
- NOTE: The following procedure is applicable for the stand that shipped with your monitor.

To attach the monitor stand:

F2422H/F2422HN

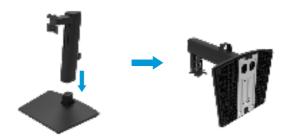
- 1. Assemble the stand riser to stand base.
 - a. Place the monitor stand base on a stable table top.
 - Slide the monitor stand body in the correct direction down onto the stand base until it clicks into place.



- 2. Attach the stand assembly to the monitor.
 - a. Place the monitor on a soft cloth or cushion near the edge of desk.
 - b. Align the stand assembly bracket to the monitor groove.
 - c. Insert the bracket towards monitor until it locks in place.
 - d. Attach VESA cover.



- 1. Assemble the stand riser to stand base.
 - a. Place the monitor stand base on a stable table top.
 - Slide the monitor stand body in the correct direction down onto the stand base until it clicks into place.



2. Attach the VESA cover.



- 3. Attach the stand assembly to the monitor.
 - a. Place the monitor on a soft cloth or cushion near the edge of desk.
 - b. Align the stand assembly bracket to the monitor groove.
 - c. Insert the bracket fully towards monitor.
 - d. Tighten thumbscrew clockwise till it's securely fastened.



Connecting your monitor

- MARNING: Before you begin any of the procedures in this section, follow the Safety instructions.
- MARNING: For your safety, be sure that the grounded power outlet you plug the power cord into easily accessible to operator and located as close to the equipment as possible.
 - To disconnect power from the equipment, unplug the power cord from the power outlet by grasping the plug firmly. Never pull on the cord.
- ⚠ WARNING: A certified power supply cord has to be used with this equipment. The relevant national installation and/or equipment regulations shall be considered. A certified power supply cord not lighter than ordinary polyvinyl chloride flexible cord according to IEC 60227 (designation H05VV-F 3G 0.75mm² or H05VVH2-F2 3G 0.75mm²) shall be used. An alternative flexible cord is synthetic rubber.
- NOTE: Do not connect all cables to the computer at the same time. It is recommended to route the cables through the cable-management slot before you connect them to the monitor.
- NOTE: Dell monitors are designed to work optimally with Dell supplied inbox cables. Dell does not guarantee the video quality and performance when using non-Dell cables.

To connect your monitor to the computer:

- 1. Turn off your computer and disconnect the power cable.
- 2. Connect VGA or DP or HDMI cable from your monitor to the computer.

Connecting VGA cable



Connecting DP cable

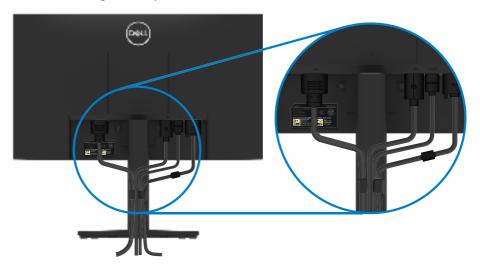


Connecting HDMI cable



Organizing cables

Use the cable-management clip to route the cables connected to your monitor.



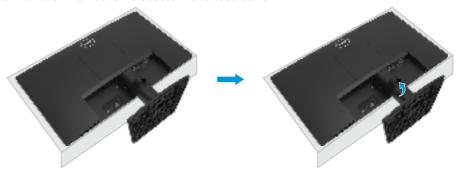
Removing the stand

- NOTE: To prevent scratches on the screen when removing the stand, ensure that the monitor is placed on a soft and clean surface.
- NOTE: The following procedure is applicable for the stand that shipped with your monitor.

To remove the stand:

E2422H/E2422HN

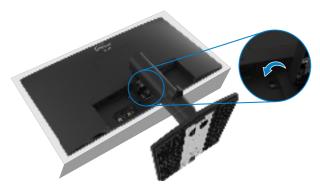
- 1. a. Place the monitor on a soft cloth along the desk.
 - b. Remove VESA cover to access the release button.



- a. Use a long and thin screwdriver to push the release latch located in a hole just above the stand.
 - b. Once the latch is released, remove the base away from the monitor.
 - Press down on the quick release tab latch on the bottom of the base to separate base from stand riser.



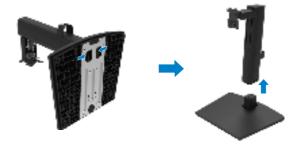
- 1. a. Place the monitor on a soft cloth along the desk.
 - b. Unscrew thumbscrew at the tilt bracket fully.



2. Slide the stand out of the monitor completely.



3. Press down on the quick release tab latch on the bottom of the base to separate base from stand riser.



To remove the VESA cover:

Press the dimple on the VESA cover to release it from the back of the display.



Wall Mounting (Optional)



(Screw dimension: M4 x 10 mm).

Refer to the instructions that come with the VESA-compatible base mounting kit.

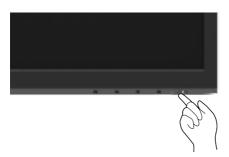
- 1. Place the monitor panel on a soft cloth or cushion on a stable flat table.
- 2. Remove the stand.
- **3.** Use a screwdriver to remove the four screws securing the plastic cover.
- 4. Attach the mounting bracket from the wall mounting kit to the LCD.
- Mount the LCD on the wall by following the instructions that came with the base mounting kit.

NOTE: For use only with UL or CSA or GS-listed wall-mount bracket with minimum weight/load bearing capacity of 12.80 kg (28.22 lb) for E2422H and E2422HN, 12.96 kg (28.57 lb) for E2422HS.

Operating your monitor

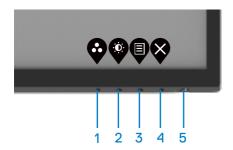
Turning on the monitor

Press the button to turn on the monitor.



Using the front panel controls

Use the control buttons at the bottom edge of the monitor to adjust the image being displayed. **E2422H/E2422HN**

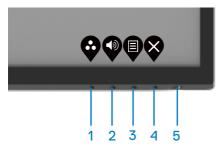


The following table describes the control buttons:

	Control buttons	Description
1	©	Use this button to choose from a list of preset modes.
	Preset mode	
2	•	For direct access to the Brightness and Contrast menu.
	Brightness/Contrast	
3	Menu	To launch the On-Screen Display (OSD) menu, or to access the list of items/options of a menu item. For more information, see Accessing the OSD menu.

	Control buttons	Description
4	E xit	To exit or return to the OSD main menu.
5	Power button (with power-status light)	To turn the monitor On or Off. Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

E2422HS



The following table describes the control buttons:

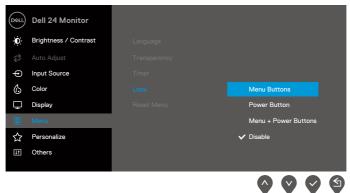
	Control buttons	Description
1	©	Use this button to choose from a list of preset modes.
	Preset mode	
2	Volume	Use the Volume key to direct access to the "Volume" control menu. (E2422HS)
	Volume	
3		To launch the On-Screen Display (OSD) menu, or to
	Menu	access the list of items/options of a menu item. For more information, see Accessing the OSD menu.
4	8	To exit or return to the OSD main menu.
	Exit	
5	<u> </u>	To turn the monitor On or Off.
	Power button (with power-status light)	Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

Using the OSD lock function

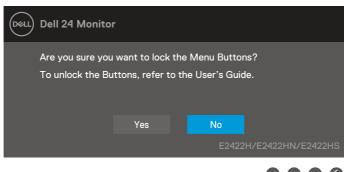
You can lock the front-panel control buttons to prevent access to the OSD menu and/or power button.

Use the Lock menu to lock the button(s).

1. Select one of the following options.



2. The following message appears.





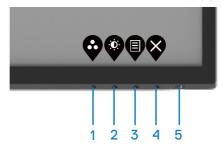




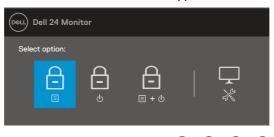


3. Select Yes to lock the buttons. Once locked, pressing any control button will display the lock icon 🔒.

Use the front-panel control button to lock the button(s).



1. Press and hold Button 4 for four seconds, a menu appears on the screen.



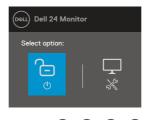
2. Select one of the following options:

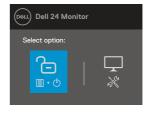
	<u> </u>	
	Options	Description
1		Select this option to lock OSD menu function.
	Menu Buttons lock	
2	<u>-</u>	Use this option to lock power button.
	Power Button lock	
3	<u>-</u>	Use this option to lock OSD menu and power button.
	Menu and Power Buttons	
	lock	
4	*	Use this option to run the built-in diagnostics, see Built-in diagnostics.
	Built-in Diagnostics	

To unlock the button(s).

Press and hold **Button 4** for four seconds until a menu appears on the screen. The following table describes the options to unlock the front-panel control buttons.



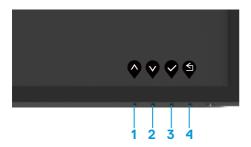




	Options	Description
1		Use this option to unlock OSD menu function.
	Menu Buttons unlock	
2	<u>ه</u>	Use this option to unlock power button.
	Power Button unlock	
3	□ • • • • • • • • • • • • • • • • • • •	Use this option to unlock OSD menu and power button.
	Menu and Power Buttons unlock	
4	*	Use this option to run the built-in diagnostics, see Built-in diagnostics .
	Built-in Diagnostics	

OSD controls

Use the buttons on the bottom edge of the monitor to adjust the image settings.



	Control buttons	Description
1	Q Up	Use the Up button to increase values or move up in a menu.
2	Down	Use the Down button to decrease values or move down in a menu.
3	⊘ OK	Use the OK button to confirm your selection in a menu.
4	Back	Use the Back button to go back to the previous menu.

Using the On-Screen Display (OSD) menu

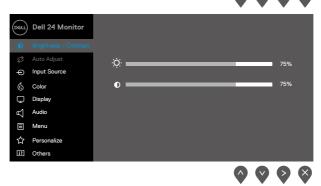
Accessing the OSD menu

- NOTE: Any changes you make are automatically saved when you move to another menu, exit the OSD menu, or wait for the OSD menu to close automatically.
- 1. Press the button to display the OSD main menu.





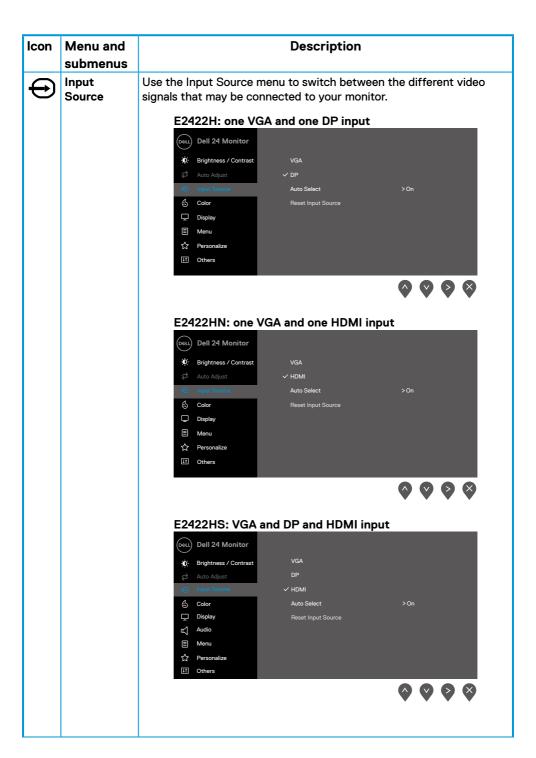




- 2. Press the and buttons to move between the setting options. As you move from one icon to another, the option name is highlighted.
- 3. Press the button once to activate the highlighted option.
- 4. Press and button to select the desired parameter.
- 5. Press and then use the and buttons, according to the indicators on the menu, to make your changes.
- 6. Select the button going back to previous menu.

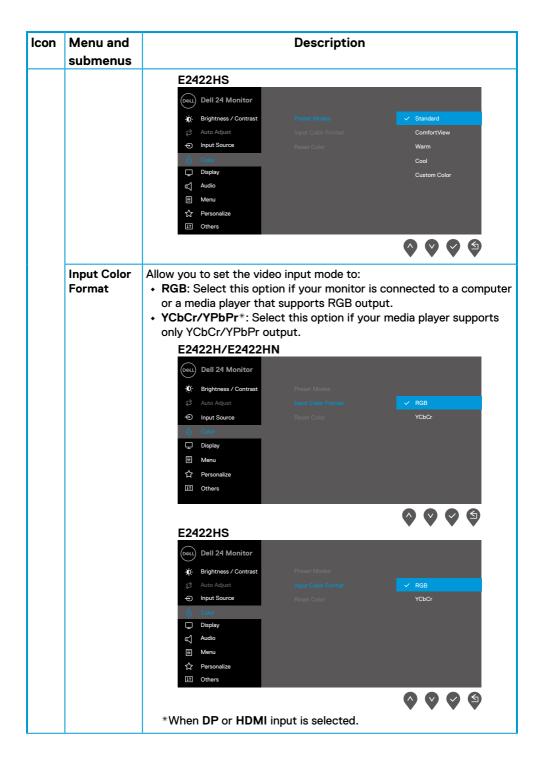
laan	Manuand	Description
lcon	Menu and	Description
	submenus	
0	Brightness/ Contrast	Use this option to control the brightness or contrast settings.
		E2422H/E2422HN
		Dell 24 Monitor Auto Adjust Input Source Corresponding Display Menu Personalize Others
		E2422HS
		Dell 24 Monitor Auto Adjust Input Source Color Display Audio Menu Personalize II Others A W S S S
	Brightness	Brightness adjusts the luminance of the backlight.
		Press the button to increase the brightness and press the button
		to decrease the brightness (min. 0; max. 100).
	Contrast	Adjust the brightness first, and then adjust the contrast only if further adjustment is necessary.
		Press the button to increase the contrast and press the button
		to decrease the contrast (min. 0; max. 100).
		The contrast function adjusts the degree of difference between darkness and lightness on the screen.

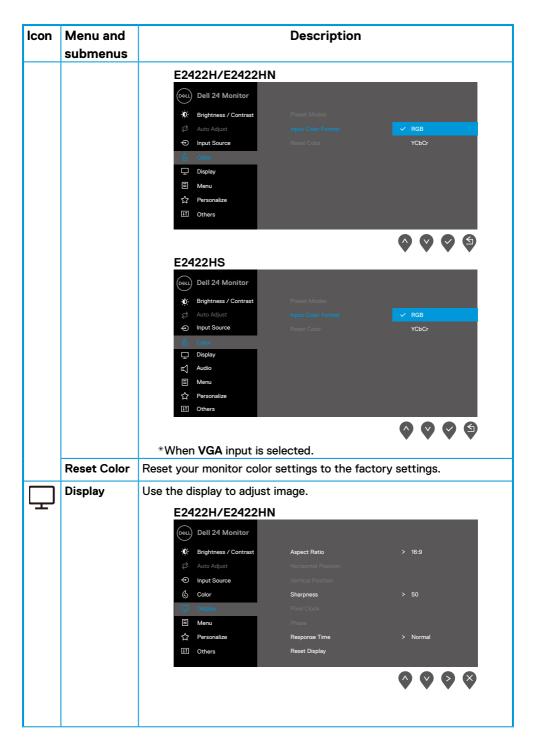
Icon Menu and Description submenus 2 **Auto Adjust** Use this option to activate automatic setup and adjust menu. E2422H/E2422HN Dell 24 Monitor D Brightness / Contrast Press v to adjust the screen automatically. Input Source ☼ Color Display Personalize IT Others E2422HS Dell 24 Monitor Brightness / Contrast Press v to adjust the screen automatically. Input Source ?? Personalize If Others The following dialog appears on a black screen as the monitor selfadjusts to the current input: Auto Adjustment in Progress... Auto Adjust allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can further tune your monitor by using the Pixel Clock (Coarse) and Phase (Fine) controls under Display. NOTE: Auto Adjust does not occur if you press the button while there are no active video input signals or attached cables. This option is available only when you are using the analog (VGA) connector.



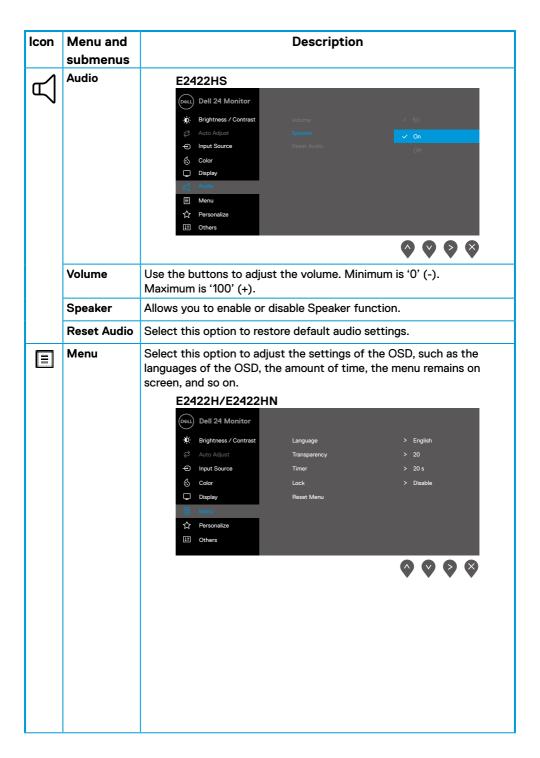
Icon	Menu and submenus	Description
	VGA	Push to select the VGA input source when using VGA connector.
	DP	Push to select the DP input source when using DP connector.
	HDMI	Push to select the HDMI input source when using HDMI connector.
	Auto Select	Select Auto Select to scan for available input signals.
	Reset Input Source	Select this option to restore default input source.
•	Color	Use color to adjust the color setting mode. E2422H/E2422HN Selection Preset Modes Standard Preset Modes Preset Mod

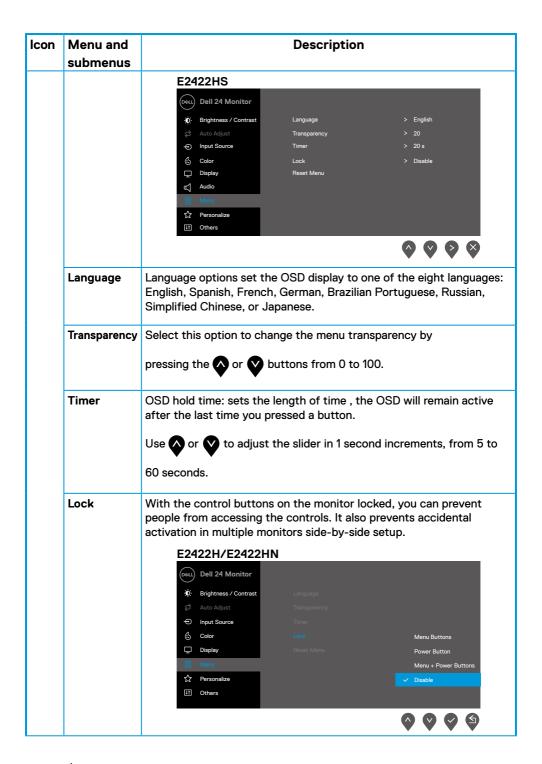
lcon	Menu and submenus	Description
	Preset Modes	When you select Preset Modes, you can choose Standard , ComfortView , Warm , Cool , Custom Color from the list.
		Standard: Load the monitor's default color settings. This is the default preset mode. ComfortView: Decreases the level of blue light emitted from the screen to make viewing more comfortable for your eyes. NOTE: To reduce the risk of eye strain and neck/arm/back/shoulders pain from using the monitor for long periods of time, we suggest that you:
		- Set the screen about 20~28 in. (50~70 cm) from your eyes.
		- Blink frequently to moisten or lubricate your eyes.
		Take regular 20-minute breaks every two hours.
		 Look away from your monitor and gaze at a distant object at 20 feet away for at least 20 seconds during the breaks.
		Perform stretches to relieve tension in the neck/arm/back/ shoulders during the breaks.
		 Warm: Increase the color temperature. The screen appears warmer with a red/yellow tint. Cool: Decrease the color temperature. The screen appears cooler with a blue tint. Custom Color: Allows you to manually adjust the color settings. Press the and buttons to adjust the three colors (R, G, B) values and create your own preset color mode.
		E2422H/E2422HN
		Dell 24 Monitor Dell 24 Monitor Preset Modes Auto Adjust Input Color Format ComfortView Input Source Reset Color Cool Display Menu Personalize Others

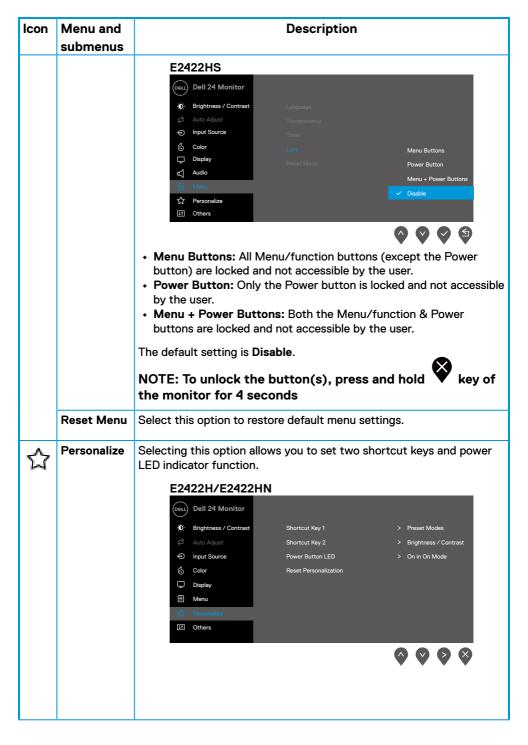


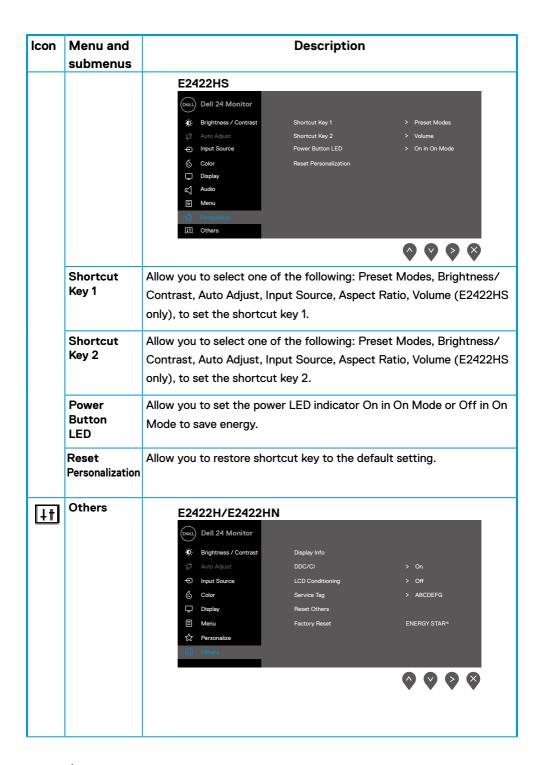


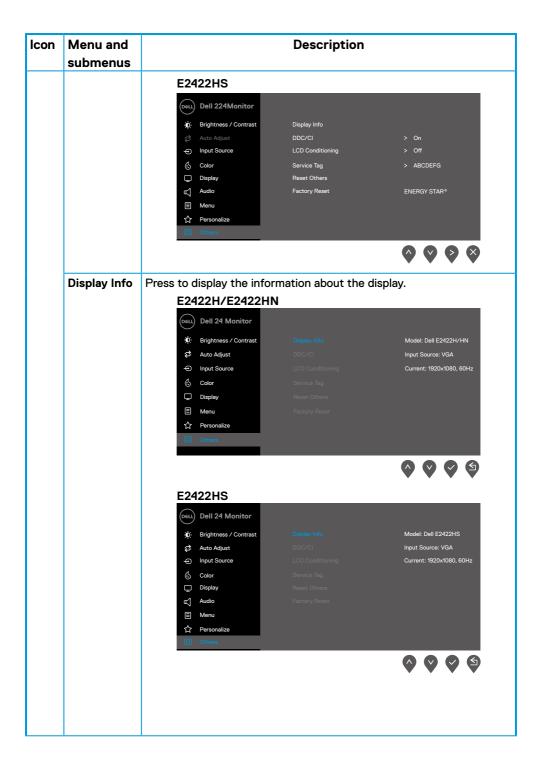
Icon	Menu and	Description
	submenus	
		E2422HS Set Dell 24 Monitor Set Brightness / Contrast Aspect Ratio > 16:9 Auto Adjust Horizontal Position Unput Source Vertical Position Sharpness > 50 Display Pixel Clock ✓ Audio Phase Menu Response Time > Normal Personalize Reset Display
		① Others
	Aspect Ratio	Adjust the image ratio to 16:9, 4:3, or 5:4.
	Horizontal Position (VGA input only)	Use or to move image left and right. Minimum is '0' (-). Maximum is '100' (+).
Vertical Use the or to move image up and down.		
	Sharpness	This feature can make the image look sharper or softer. Use or voto adjust the sharpness from 0 to 100.
	Pixel Clock (VGA input only)	The Pixel Clock feature enables you to adjust image quality on your monitor according to your preference. Use or buttons to adjust for best image quality.
	Phase (VGA input only)	If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock (coarse) adjustment and then use Phase (fine), again.
	Response Time	Allow you to select between Normal (8 ms), Fast (5 ms).
	Reset Display	Select this option to restore default display settings.



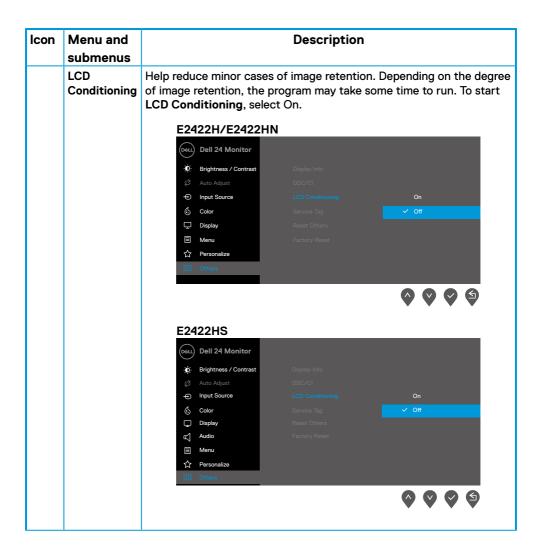


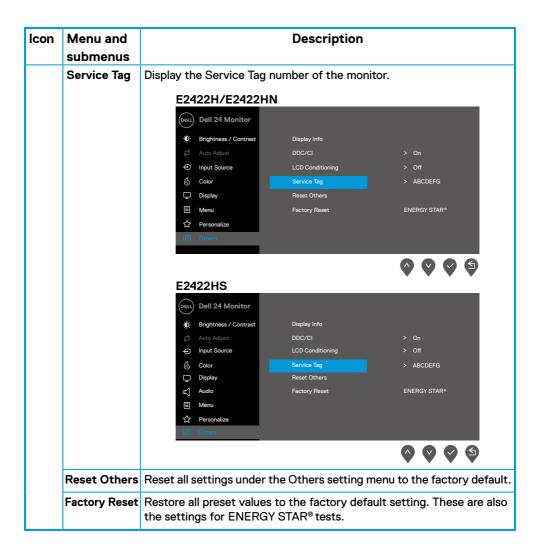


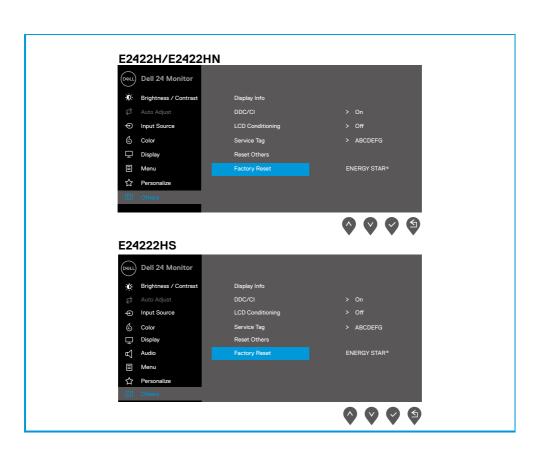




lcon	Menu and	Description
ICOH		Description
	submenus	
	DDC/CI	DDC/CI (Display Data Channel/Command Interface) allows you to adjust the monitor settings using software on your computer. Select Off to turn off this feature. Enable this feature for best user experience and optimum performance of your monitor. E2422H/E2422HN Dell 24 Monitor Brightness / Contrast Auto Adjust Display Display Display Recel Others
		☐ Menu Factory Reset ☆ Personalize Ⅲ Others ^ ✓ ✓ ←
		E2422HS
		Dell 24 Monitor it Brightness / Contrast Auto Adjust Input Source Color Service Tag Display Reset Others Audio Menu Personalize II Others Display Auto Conditioning Condi







OSD warning messages

The following Power Warning Message box applies to Brightness functions for the first time when you adjust the Brightness level above the default level.

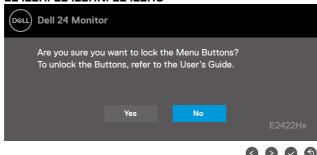
E2422H/E2422HN/E2422HS





Before the Lock function is activated, the following message is displayed.

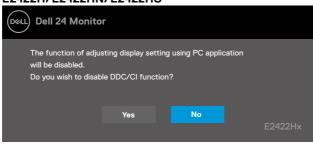
E2422H/E2422HN/E2422HS



NOTE: The message may be slightly different according to the selected settings.

Before the DDC/CI function is disabled, the following message is displayed.

E2422H/E2422HN/E2422HS







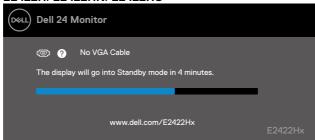
When the monitor enters Standby mode, the following message appears.

E2422H/E2422HN/E2422HS

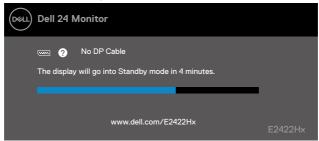


If VGA or DP or HDMI cable is not connected, a floating dialog box appears. The monitor will enter Standby mode after 4 minutes if left at this state.

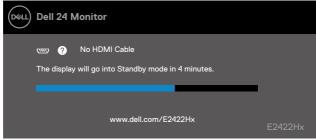
E2422H/E2422HN/E2422HS



E2422H/E2422HS



E2422HN/E2422HS



See Troubleshooting for more information.

Setting up display resolution on your monitor

E2422H/E2422HN/E2422HS

Setting display resolution to 1920 x 1080

For best performance, set the display resolution to 1920×1080 pixels by performing the following steps:

In Windows 7:

- 1. Right-click on the desktop and click Screen Resolution.
- 2. Click the drop-down menu of the Screen Resolution and select 1920 x 1080.
- 3. Click OK.

In Windows 8 or Windows 8.1:

- 1. Select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen Resolution.
- 3. Click the drop-down menu of the Screen Resolution and select 1920 x 1080.
- 4. Click OK.

In Windows 10:

- 1. Right-click on the desktop and click Display Settings.
- 2. Click Advanced Display Settings.
- 3. Click the drop-down menu under **Resolution** and select 1920×1080 .
- 4. Click Apply.

If you do not see the recommended resolution as an option, you may need to update your graphics driver. Use one of the following methods to update the graphics driver:

Dell computer

- Go to https://www.dell.com/support, enter your service tag, and download the latest driver for your graphics card.
- 2. After installing the drivers for your graphics adapter, attempt to set the resolution to 1920×1080 again.

NOTE: If you are unable to set the resolution to 1920 x 1080, please contact Dell to enquire about a graphics adapter that supports these resolutions.

Non-Dell computer

In Windows 7:

- 1. Right-click on the desktop and click Personalization.
- 2. Click Change Display Settings.
- 3. Click Advanced Settings.
- **4.** Identify your graphics controller supplier from the description at the top of the window. For example, NVIDIA, AMD, Intel, and so on.
- Refer to the graphic card provider website for updated driver. For example, https://www.AMD.com or https://www.NVIDIA.com.
- **6.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920×1080 again.

In Windows 8 or Windows 8.1:

- 1. Select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Personalization.
- 3. Click Change Display Settings.
- 4. Click Advanced Settings.
- 5. Identify your graphics controller supplier from the description at the top of the window. For example, NVIDIA, AMD, Intel, and so on.
- Refer to the graphic card provider website for updated driver. For example, https://www.AMD.com or https://www.NVIDIA.com.
- 7. After installing the drivers for your graphics adapter, attempt to set the resolution to 1920×1080 again.

In Windows 10:

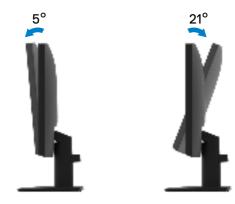
- 1. Right-click on the desktop and click Display Settings.
- 2. Click Advanced display settings.
- 3. Click Display adapter properties.
- Identify your graphics controller supplier from the description at the top of the window. For example, NVIDIA, AMD, Intel, and so on.
- **5.** Refer to the graphic card provider website for updated driver. For example, https://www.AMD.com or https://www.NVIDIA.com.
- **6.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920×1080 again.
- NOTE: If you are unable to set the recommended resolution, please contact the manufacturer of your computer or consider purchasing a graphics adapter that supports the video resolution.

Using tilt

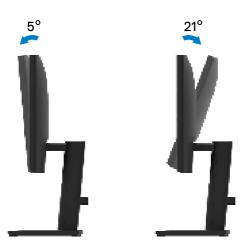
You can tilt the monitor for the most comfortable viewing angle.

M NOTE: The stand is not attached when the monitor is shipped from the factory.

H/HN model



HS model



Troubleshooting

MARNING: Before you begin any of the procedures in this section, follow the Safety instructions.

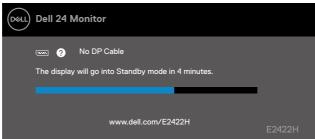
Self-test

Your monitor provides a self-test feature that allows you to check if your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

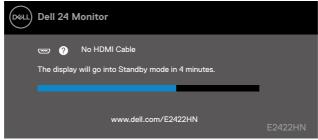
- 1. Turn off both your computer and the monitor.
- Disconnect all video cables from the monitor. This way, the computer does not have to be involved.
- 3. Turn on the monitor.

If the monitor is working correctly, it detects that there is no signal and one of the following message appears. While in self-test mode, the power LED remains white.

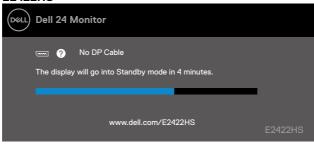
E2422H



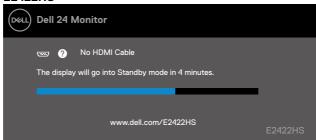
E2422HN



E2422HS



E2422HS

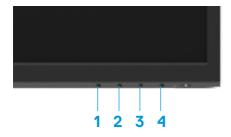


- NOTE: This message also appears during normal operation, when the video cable is disconnected or damaged.
- Turn off your monitor and reconnect the video cable; then turn on your computer and the monitor.

If your monitor remains dark after you reconnect the cables, check your video controller and computer.

Built-in diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if any screen abnormality you experience is an inherent problem with your monitor, or with your computer and video card.



Label	Description
1	Button 1
2	Button 2
3	Button 3
4	Button 4

To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Press and hold **Button 4** for about 4 seconds and wait for a pop up menu.
- 3. Use **Button 1** or 2 to select the and press to confirm.

A gray test pattern appears at the beginning of the diagnostic program.

- 4. Carefully inspect the screen for abnormalities.
- 5. Press Button 1 to change the test patterns.
- Repeat steps 4 and 5 to inspect the display in red, green, blue, black, white and text screens.
- When in White color test screen, check for white color uniformity and if there white color appears greenish/reddish, etc.
- 8. Press Button 1 to end the diagnostic program.

Common problems

The following table provides general information about common monitor problems you might encounter and the possible solutions:

Common symptoms	Possible solutions
No video/Power LED off	 Ensure that the video cable connecting the monitor and the computer is properly connected and secure. Verify that the power outlet is functioning properly using any other electrica equipment. Ensure that the power button is pressed. Ensure that the correct input source is selected via the Input Source menu.
No video/Power LED on	 Increase brightness and contrast controls using the OSD. Perform monitor self-test feature check. Check for bent or broken pins in the video cable connector. Run the built-in diagnostics. Ensure that the correct input source is selected via the Input Source menu
Poor focus	 Eliminate video extension cables. Reset the monitor to Factory Settings (Factory Reset). Change the video resolution to the correct aspect ratio.
Shaky/Jittery video	 Reset the monitor to Factory Settings (Factory Reset). Check environmental factors. Relocate the monitor and test in another room.
Missing pixels	 Cycle power On-off. Pixel that is permanently off is a natural defect that can occur in LCD technology. For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell.com/pixelguidelines.
Stuck-on pixels	 Cycle power On-off. Pixel that is permanently off is a natural defect that can occur in LCD technology. For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell.com/pixelguidelines.
Brightness problems	 Reset the monitor to Factory Settings (Factory Reset). Adjust brightness and contrast controls using OSD.
Geometric distortion	 Reset the monitor to Factory Settings (Factory Reset). Adjust horizontal and vertical using OSD.
Horizontal/Vertical lines	 Reset the monitor to Factory Settings (Factory Reset). Perform monitor self-test feature check and determine if these lines are also in self-test mode. Check for bent or broken pins in the video cable connector. Run the built-in diagnostics.

Common symptoms	Possible solutions
Synchronization problems	 Reset the monitor to Factory Settings (Factory Reset). Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode. Check for bent or broken pins in the video cable connector. Restart the computer in safe mode.
Safety related issues	Do not perform any troubleshooting step.Contact Dell immediately.
Intermittent problems	 Try different Preset Modes in Color settings OSD. Adjust R/G/B value in Custom Color in Color settings OSD. Change the Input Color Format to RGB or YPbPr in the Color settings OSD. Run the built-in diagnostics.
Missing color	 Perform monitor self-test feature check. Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Check for bent or broken pins in the video cable connector.
Wrong color	 Try different Preset Modes in Color settings OSD. Adjust R/G/B value in Custom Color in Color settings OSD. Change the Input Color Format to RGB or YCbCr/YPbPr in the Color settings OSD. Run the built-in diagnostics.
Image retention from a static image left on the monitor for a long period of time	 Set the screen to turn off after a few minutes of screen idle time. These can be adjusted in Windows Power Options or Mac Energy Saver setting. Alternatively, use a dynamically changing screensaver.
Video ghosting or overshooting	Change the Response Time in the Display OSD to Fast or Normal depending on your application and usage.

Product-specific problems

Specific symptoms	Possible solutions
Screen image is too small	 Check the Aspect Ratio setting in the Display settings OSD. Reset the monitor to Factory Settings (Factory Reset).
Cannot adjust the monitor with the buttons on the bottom of the panel	 Turn off the monitor, unplug the power cord, plug it back, and then turn on the monitor. Check if the OSD menu is locked. If yes, press and hold the Exit button (button 4) for four seconds to unlock.
No input signal when user controls are pressed	 Check the signal source. Ensure that the computer is not in standby or sleep mode by moving the mouse or pressing any key on the keyboard. Check if the video cable is plugged in properly. Disconnect and reconnect the video cable if necessary. Reset the computer or video player.
The picture does not fill the entire screen	 Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen. Run the built-in diagnostics.

Appendix

Safety instructions

MARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at https://www.dell.com/regulatory_compliance.

Install your monitor near a power outlet that you can easily reach. Disconnect the monitor by grasping the plug firmly and pulling it from the outlet. Never disconnect the monitor by pulling the cord.

Contact Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To get online Monitor support content, visit https://www.dell.com/support/monitors. To contact Dell for sales, technical support, or customer service issues:

- 1. Visit https://www.dell.com/support.
- **2.** Verify your country or region in the Choose A Country/Region drop-down menu at the bottom of the page.
- 3. Click Contact Us on the left side of the page.
- **4.** Select the appropriate service or support link based on your need.
- **5.** Choose the method of contacting Dell that is convenient for you.

EU product database for energy label and product information sheet

E2422H: https://eprel.ec.europa.eu/qr/741809 E2422HN: https://eprel.ec.europa.eu/qr/741878 E2422HS: https://eprel.ec.europa.eu/qr/742222