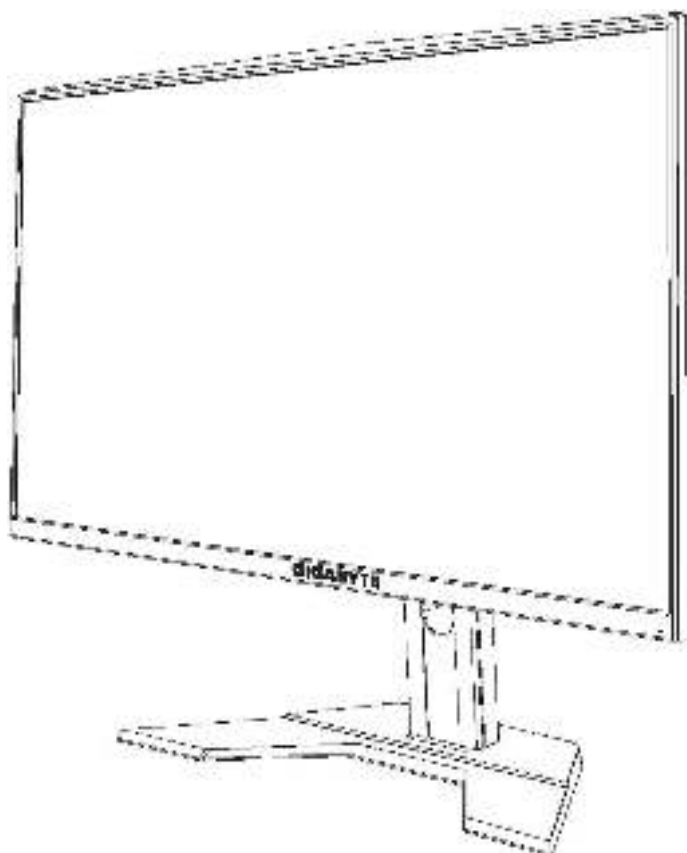


GIGABYTE™



G27F

GAMING MONITOR

USER GUIDE



HDMI™
HIGH-DEFINITION MULTIMEDIA INTERFACE

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- In order to assist in the use of this monitor, carefully read the User Guide.
- For more information, check on our website at: <https://www.gigabyte.com>

SAFETY INFORMATION

Regulatory Notices

United States of America, Federal Communications Commission Statement

Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information

Product Name: LCD monitor

Trade Name: GIGABYTE

Model Number: G27F

Responsible Party – U.S. Contact Information: G.B.T. Inc.

Address: 17358 Railroad street, City Of Industry, CA91748

Tel.: 1-626-854-9338

Internet contact information: <https://www.gigabyte.com>

FCC Compliance Statement:

This device complies with Part 15 of the FCC Rules, Subpart B, Unintentional Radiators.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Department of Communications Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications. This class B digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

European Union (EU) CE Declaration of Conformity

This device complies with the following directives: Electromagnetic Compatibility Directive 2014/30/EU, Low-voltage Directive 2014/35/EU, ErP Directive 2009/125/EC, RoHS directive (recast) 2011/65/EU & the 2015/863 Statement. This product has been tested and found to comply with all essential requirements of the Directives.

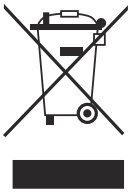
European Union (EU) RoHS (recast) Directive 2011/65/EU & the European Commission Delegated Directive (EU) 2015/863 Statement

GIGABYTE products have not intended to add and safe from hazardous substances (Cd, Pb, Hg, Cr+6, PBDE, PBB, DEHP, BBP, DBP and DIBP). The parts and components have been carefully selected to meet RoHS requirement. Moreover, we at GIGABYTE are continuing our efforts to develop products that do not use internationally banned toxic chemicals.

European Union (EU) Community Waste Electrical & Electronic Equipment (WEEE) Directive Statement

GIGABYTE will fulfill the national laws as interpreted from the 2012/19/EU WEEE (Waste Electrical and Electronic Equipment) (recast) directive. The WEEE Directive specifies the treatment, collection, recycling and disposal of electric and electronic devices and their components. Under the Directive, used equipment must be marked, collected separately, and disposed of properly.

WEEE Symbol Statement



The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.

For more information about where you can drop off your waste equipment for recycling, please contact your local government office, your household waste disposal service or where you purchased the product for details of environmentally safe recycling.

End of Life Directives-Recycling



The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.

Déclaration de Conformité aux Directives de l'Union européenne (UE)

Cet appareil portant la marque CE est conforme aux directives de l'UE suivantes: directive Compatibilité Electromagnétique 2014/30/UE, directive Basse Tension 2014/35/UE, directive 2009/125/CE en matière d'écoconception, la directive RoHS II 2011/65/UE & la déclaration 2015/863.

La conformité à ces directives est évaluée sur la base des normes européennes harmonisées applicables.

European Union (EU) CE-Konformitätserklärung

Dieses Produkte mit CE-Kennzeichnung erfüllen folgenden EURichtlinien:

EMV-Richtlinie 2014/30/EU, Niederspannungsrichtlinie 2014/30/EU, Ökodesign-Richtlinie 2009/125/EC, RoHS-Richtlinie 2011/65/EU erfüllt und die 2015/863 Erklärung.

Die Konformität mit diesen Richtlinien wird unter Verwendung der entsprechenden Standards zur Europäischen Normierung beurteilt.

CE declaração de conformidade

Este produto com a marcação CE estão em conformidade com das seguintes Diretivas UE: Diretiva Baixa Tensão 2014/35/EU; Diretiva CEM 2014/30/EU; Diretiva Conceção Ecológica 2009/125/CE; Diretiva RSP 2011/65/UE e a declaração 2015/863.

A conformidade com estas diretivas é verificada utilizando as normas europeias harmonizadas.

CE Declaración de conformidad

Este producto que llevan la marca CE cumplen con las siguientes Directivas de la Unión Europea: Directiva EMC (2014/30/EU), Directiva de bajo voltaje (2014/35/EU), Directiva de Ecodiseño (2009/125/EC), Directiva RoHS (recast) (2011/65/EU) y la Declaración 2015/863.

El cumplimiento de estas directivas se evalúa mediante las normas europeas armonizadas.

Japan Class 01 Equipment Statement

安全にご使用いただくために

接地接続は必ず電源プラグを電源につなぐ前に行ってください。

また、接地接続を外す場合は、必ず電源プラグを電源から切り離してから行って下さい。

Japan VCCI Class B Statement

クラス B VCCI 基準について

この装置は、クラス B 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI-B

China RoHS Compliance Statement

中国《废弃电器电子产品回收处理管理条例》提示性说明

为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。

环保使用期限

Environment-friendly Use Period



此标识指期限（十年），电子电气产品中含有的有害物质不会发生外泄或突变、电子电气产品用户正常使用该电子电气产品不会对环境造成严重污染或对其人身、财产造成严重损害的期限。

产品中有害物质的名称及含量：

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr+6)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板及其电子组件	X	○	○	○	○	○
液晶面板	X	○	○	○	○	○
外壳	○	○	○	○	○	○
外部信号接头及线材	X	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。

○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。

X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。



HDMI HDMI 高清晰度多媒体接口以及 HDMI 标志是 HDMI Licensing Administrator, Inc. 在美国和其他国家的商标或注册商标。

限用物質含有情況標示聲明書

Declaration of the Presence Condition of the Restricted Substances Marking

設備名稱：		液晶顯示器型號（型式）：G27F				
Equipment name:		Typedesignation (Tape):				
單元 Un it	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mer- cury (Hg)	鎘 Cadmium (Cd)	六价铬 Hexavalent chromium (Cr ⁺⁶)	多溴联苯 Poly- brominated biphenyls (PBB)	多溴二苯醚 Poly- brominated diphenylethers (PBDE)
塑料外框	○	○	○	○	○	○
後殼	○	○	○	○	○	○
液晶面板	—	○	○	○	○	○
電路板組件	—	○	○	○	○	○
底座	○	○	○	○	○	○
電源線	—	○	○	○	○	○
其他線材	—	○	○	○	○	○
備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。						
Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition .						
備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。						
Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence .						
備考 3. “—” 係指該項限用物質為排除項目。						
Note 3: “—” indicates that the restricted substance corresponds to the exemption						

Safety Precautions

Read through the following Safety Precautions before using the monitor.

- Only use the accessories that are provided with the monitor or that which are recommended by the manufacturer.
- Keep the plastic packaging bag for the product in a place that cannot be reached by children.
- Before connecting the monitor to the power outlet, make sure that the voltage rating of the power cable is compatible with the power specification in the country where you are located.
- The power cord plug must be connected to a properly wired and grounded power outlet.
- Do not touch the plug with wet hands, otherwise easily cause electric shock.
- Place the monitor in a stable and well-ventilated place.
- Do not place the monitor near any heat sources such as electric radiators or direct sunlight.
- The holes or openings on the monitor are for ventilation. Do not cover or block the ventilation holes with any objects.
- Do not use the monitor near water, drinks, or all types of liquids. Failure to do so may result in electric shock or damage to the monitor.
- Make sure to unplug the monitor from the power outlet before cleaning.
- As the screen surface is easy to be scratched, avoid touching the surface with any hard or sharp object.
- Use a soft lint-free cloth instead of a tissue to wipe the screen. You may use a glass cleaner to clean the monitor if required. However, never spray the cleaner directly onto the screen.
- Disconnect the power cable if the monitor is not being used for a long period of time.
- Do not attempt to disassemble or repair the monitor yourself.

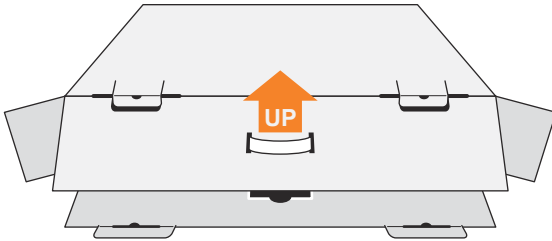
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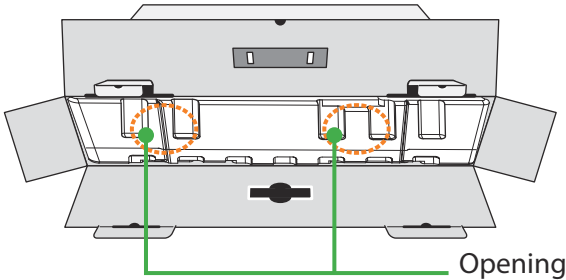
INTRODUCTION

Unpacking

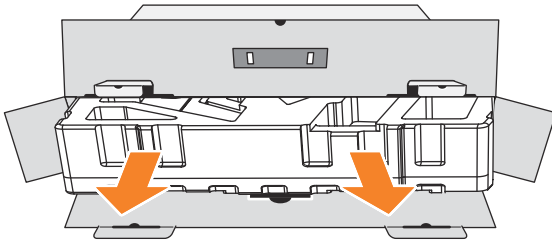
1. Open the upper cover of the packaging box. Then observe the unpacking label attached on the inner cover.
2. Making sure the box is in the correct orientation, carefully lay the box on the stable surface.



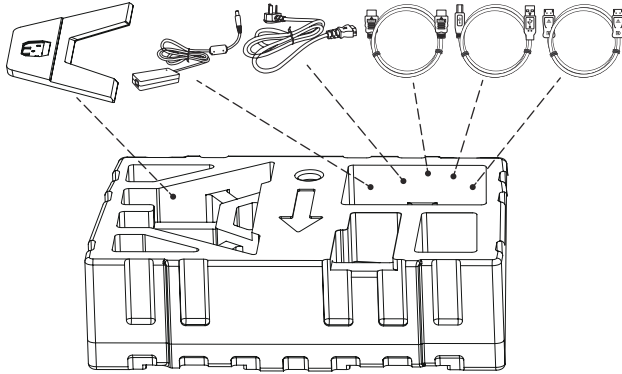
3. Open the inner cover.



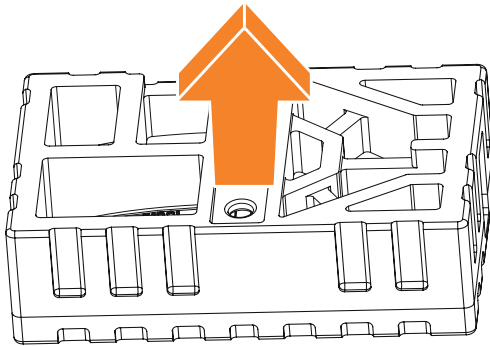
4. Grab the EPS foam assembly (through the openings) to pull it out of the box.



5. Remove the items from the upper EPS foam.

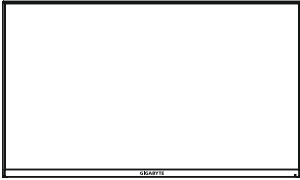


6. Remove the upper EPS foam. Then you can remove the monitor from the lower EPS foam.

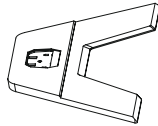


Package Contents

The following items come with your packaging box. If any of them is missing, please contact your local dealer.



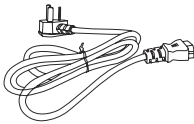
Monitor



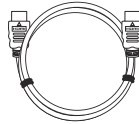
Monitor Base



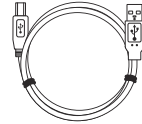
Stand



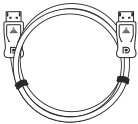
Power Cable



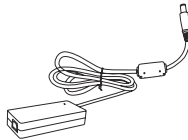
HDMI Cable



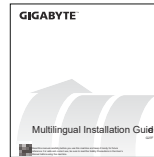
USB Cable



DP Cable



Adapter



Quick Start Guide

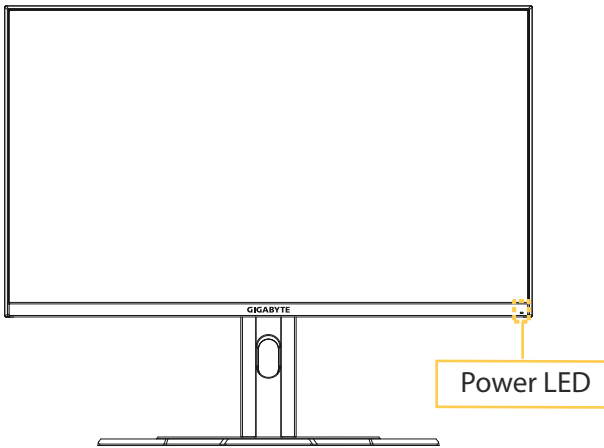


Warranty Card

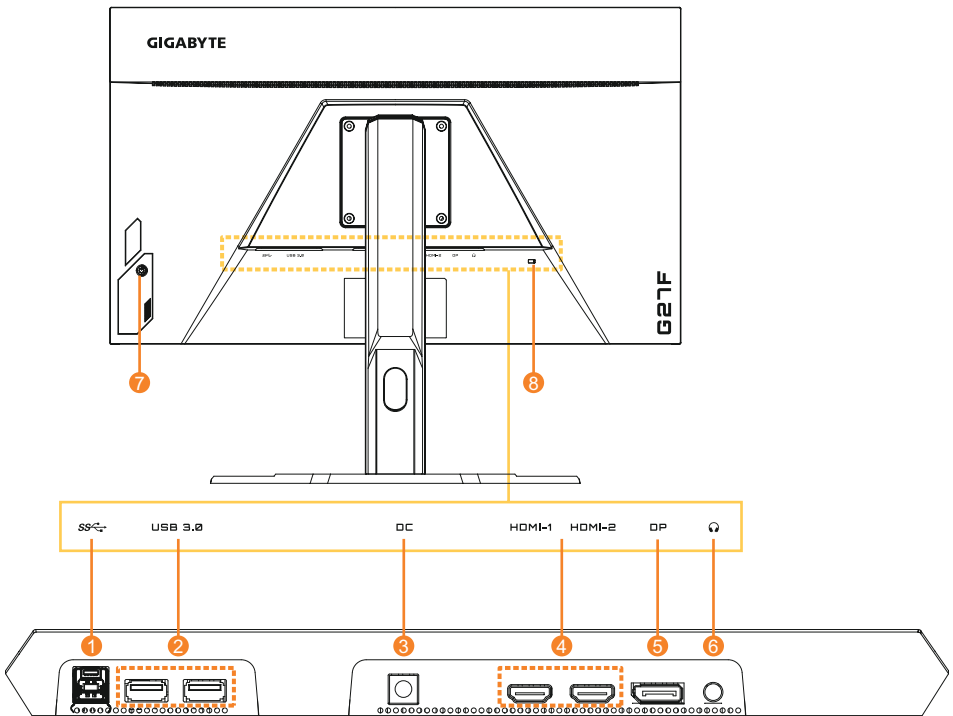
Note: Please keep the packaging box and packing materials for future transportation of the monitor.

Product Overview

Front View



Rear View

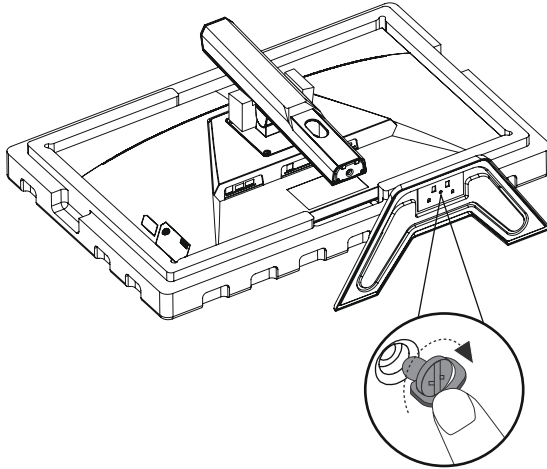


- | | |
|-----------------------|--------------------|
| 1. USB upstream port | 5. DisplayPort |
| 2. USB 3.0 ports (x2) | 6. Headphone jack |
| 3. DC IN jack | 7. Control button |
| 4. HDMI ports (x2) | 8. Kensington lock |

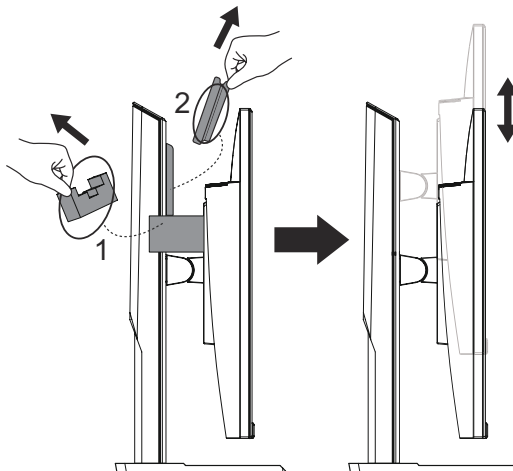
GETTING STARTED

Installing the Monitor Base

1. Place the monitor on the lower EPS foam, with the screen facing down.
2. Align the monitor base with the two guide pins underneath the stand. Then install the base onto the stand.



3. Lift the monitor to an upright position and place it on a table. The monitor's height may be adjusted after item 1 and item 2 shown in the figure are removed.

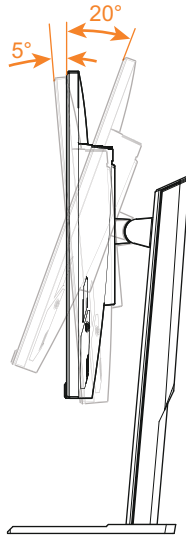


Adjusting the Viewing Angle

Note: Hold the monitor base so that the screen does not topple when you make the adjustment.

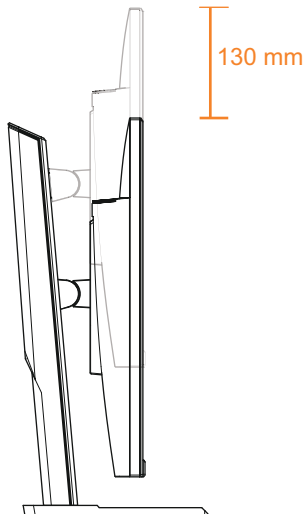
Adjusting the Tilt Angle

Tilt the screen forward or backward to the desired viewing angle (-5° to 20°).



Adjusting the Screen Orientation

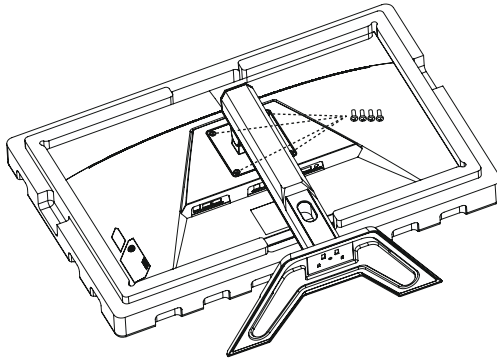
Raise the screen to the maximum height (130mm).



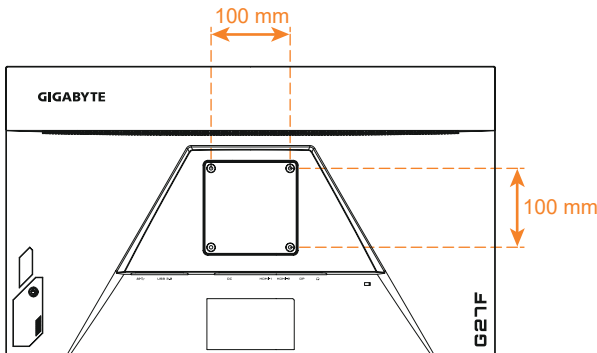
Installing a Wall-Mount Bracket (Optional)

Use only the 100 x 100 mm wall mount kit recommended by the manufacturer.

1. Place the monitor on the lower EPS foam, with the screen facing down.
2. Push the locking clips inward to detach the stand from the monitor.



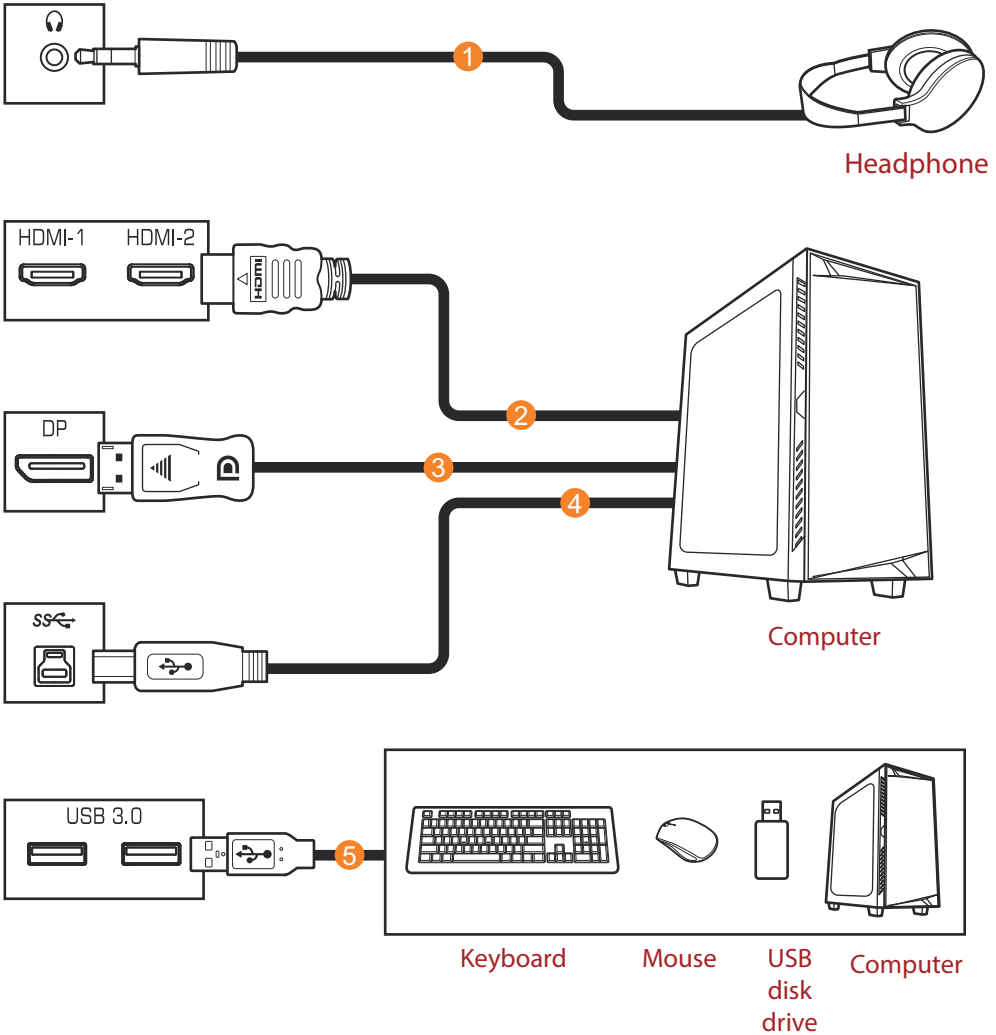
3. Attach the mounting bracket to the mounting holes at the rear of the monitor. Then use the screws to secure the bracket in place.



Note: To mount the monitor on the wall, refer to the installation guide that is included in the wall-mount bracket kit.

The monitor head may be installed on wall, rotary brackets or other brackets. This monitor supports 100 mm mounting holes that comply with VESA industrial standard. To install any third-party solution to the monitor, four $\phi 4$ mm screws with pitch of 0.7 mm and length of 10 mm are required. If any longer screw is used, the monitor may be damaged. Check if the bracket provided by the manufacturer complies with VESA standard and is able to support the monitor body. Please use the power cable and video cable attached to the monitor, in order to ensure the optimal performance.

Making Connections



- 1 Headphone cable
- 2 HDMI cable
- 3 DisplayPort cable

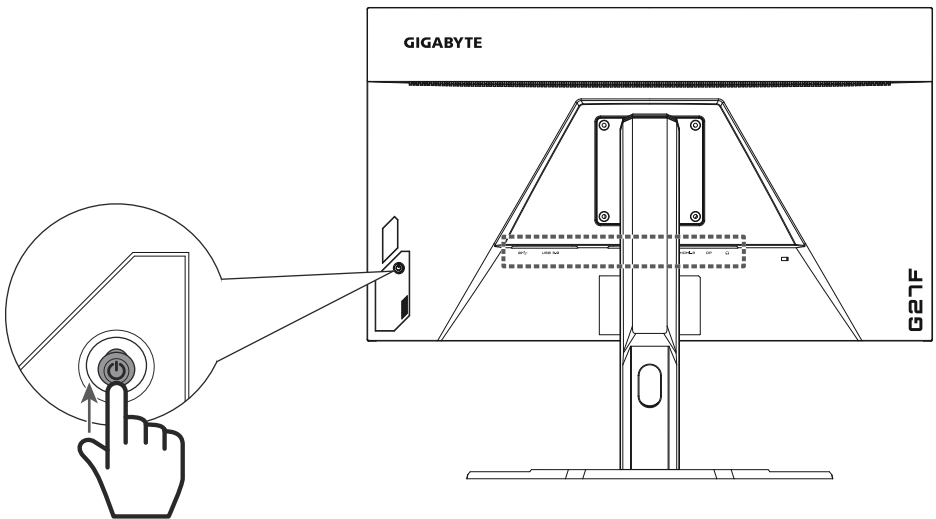
- 4 USB (A-Male to B-Male) cable
- 5 USB cable

USING THE DEVICE

Turning the Power On/Off

Power On

1. Connect one end of the power cable to the adapter and connect the output cable of the adapter to the DC IN jack of the monitor.
2. Connect other end of the the power cable to a power outlet.
3. Press the **Control** button to turn on the monitor. The Power LED will light in white, indicating the monitor is ready to use.



Power Off

Press the **Control** button for 2 seconds to turn off the monitor.

Note: When the Main menu appears on the screen, you can also turn off the monitor by moving the **Control** button down (⬇️). Refer to page 25.

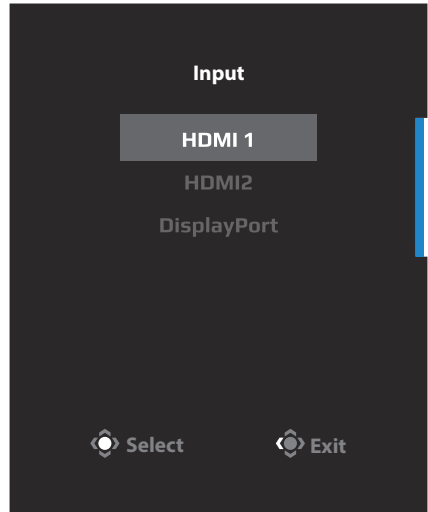
User Comfort Recommendations

The following are some tips for comfortable viewing of your monitor:

- Optimal viewing distances for monitors range from approximately 510 mm to 760 mm (20" to 30").
- A general guideline is to position the monitor such that the top of the screen is at or slightly below your eye-height when you are comfortably seated.
- Use adequate lighting for the type of work you are performing.
- Take regular and frequent breaks (at least for 10 minutes) every half hour.
- Be sure to periodically look away from your monitor screen and focus on a far object for at least 20 seconds during the breaks.
- Eye exercise can help reduce eye strain. Repeat these exercises frequently: (1) look up and down (2) slowly roll your eye (3) move your eyes diagonally.

Selecting the Input Source

1. Move the **Control** button right (⬆️⬇️⬆️) to enter the the Input menu.
2. Move the **Control** button up/down (⬆️⬇️⬆️) to select the desired input source. Then press the **Control** button to confirm.



OPERATIONS

Quick Menu

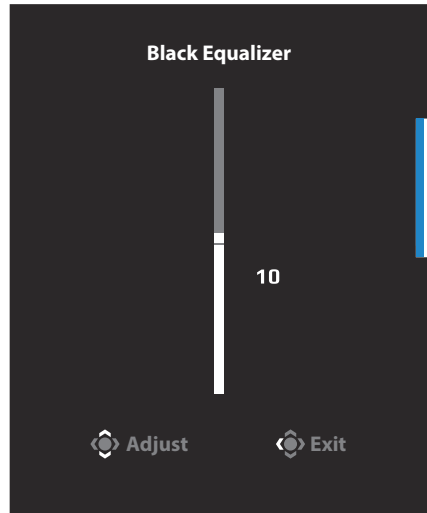
Hot Key

By default, the **Control** button has been assigned with the specific function.

Note: To change the preset hot key function, refer to the "Quick Switch" section on page 34.

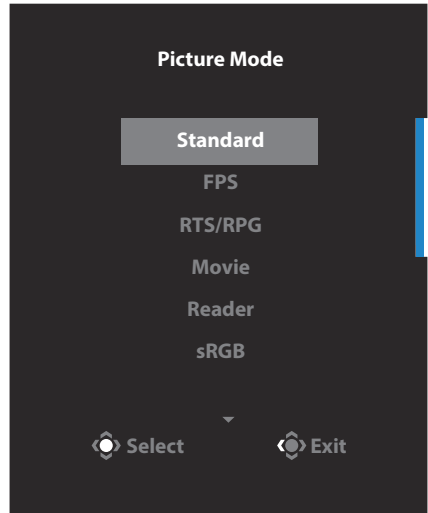
To access the hot key function, do the following:

- Move the **Control** button up (⬆️) to enter the Black Equalizer menu.
Move the **Control** button up/down (⬆️/⬆️) to adjust the setting and press the **Control** button to confirm.



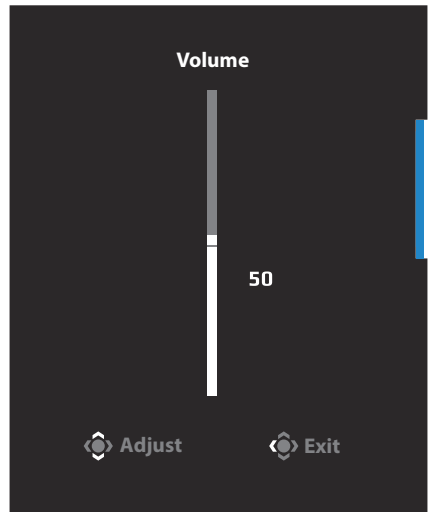
- Move the **Control** button down (⬇️) to enter the Picture Mode menu.

Move the **Control** button up/down (⬆️/⬇️) to select the desired option and press the **Control** button to confirm.



- Move the **Control** button left (⬅️) to enter the Volume menu.

Move the **Control** button up/down (⬆️/⬇️) to adjust the headphone volume level and press the **Control** button to confirm.

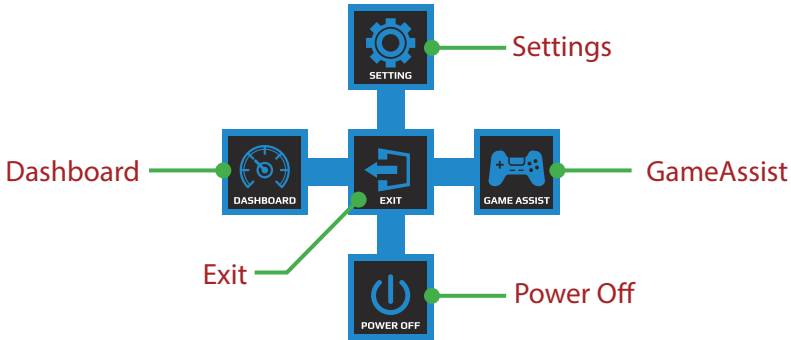


- Move the **Control** button right (⬆️) to enter the the Input menu. Refer to the "Selecting the Input Source" section.

Note: To close the menu, move the **Control** button left (⬅️).

Function Key Guide

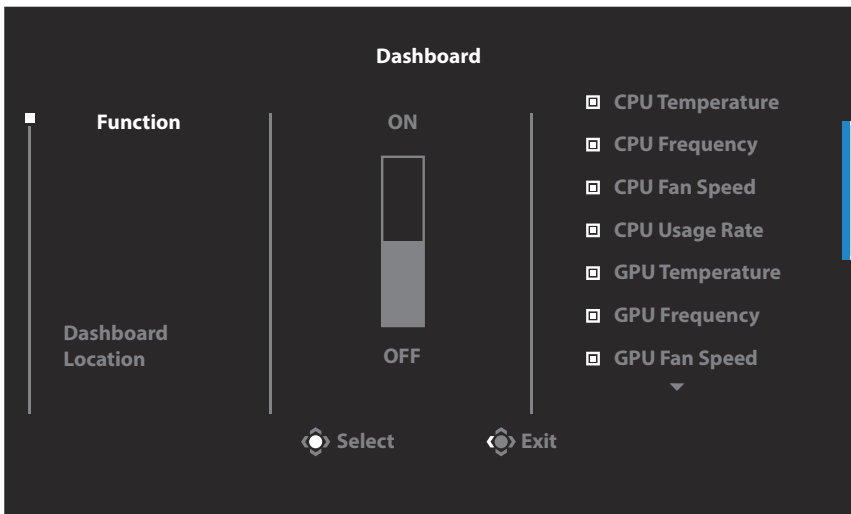
Press the **Control** button to display the Main menu.



Then use the **Control** button to select the desired function and configure the related settings.

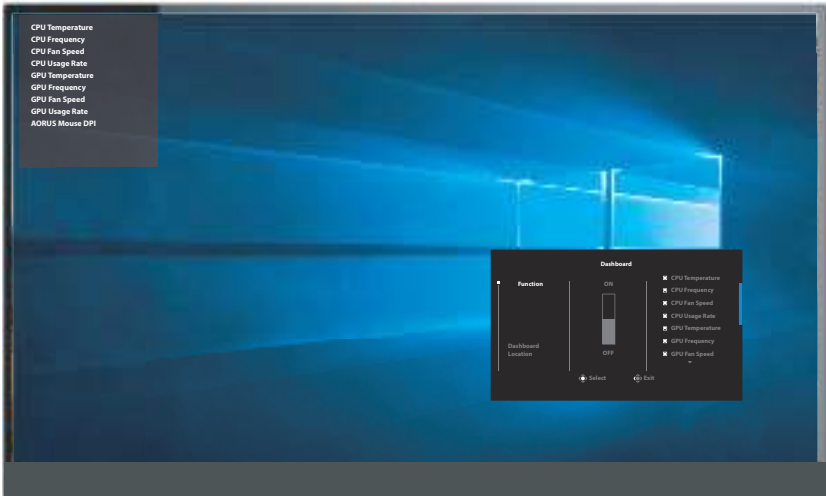
Dashboard

When the Main menu appears on the screen, move the **Control** button left (◀) to enter the Dashboard menu.




- **Function:** Enable/Disable the function. When enabled, you can select the desired option(s) to be shown on the screen.
- **Dashboard Location:** Specify the location of the Dashboard information to be shown on the screen.

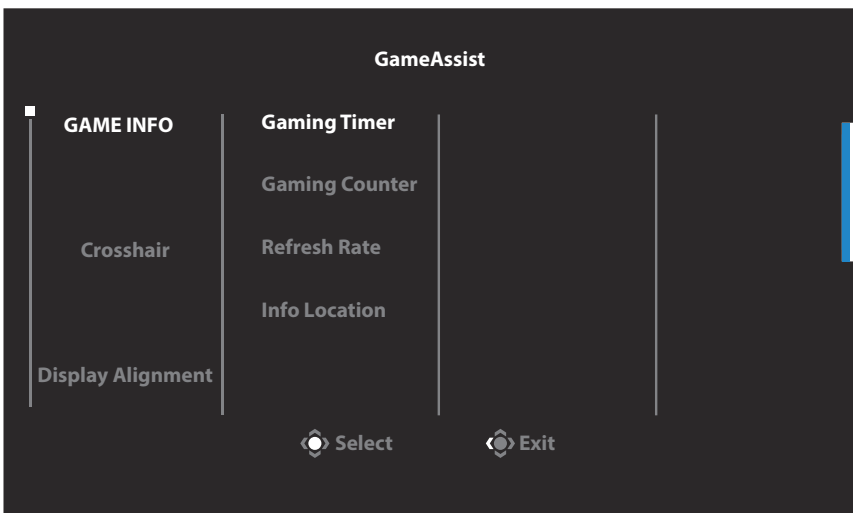
Once the Dashboard configuration is complete, it will transfer the system data to the SOC through the USB port and display the value of the selected function(s) on the screen.



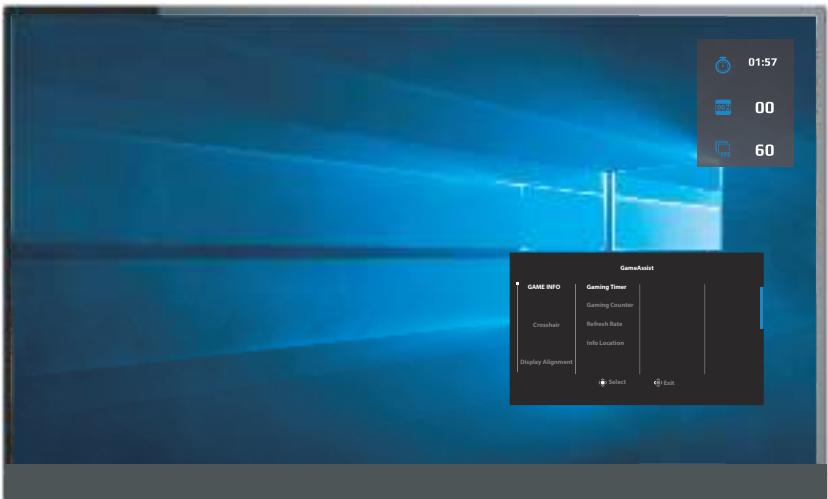
Note: Make sure the USB cable is properly connected to the USB upstream port of the monitor and the USB port of your computer

GameAssist

When the Main menu appears on the screen, move the **Control** button right () to enter the GameAssist menu.



- **Game Info:** Configure the FPS (First Person Shooting) game related settings.
 - ✓ Select Gaming Timer to select countdown timer mode. To disable this function, set the setting to OFF.
 - ✓ Select Gaming Counter or Refresh Rate to enable/disable the gaming counter or real-time refresh rate setting.
 - ✓ Select Info Location to specify the location of the information to be shown on the screen.

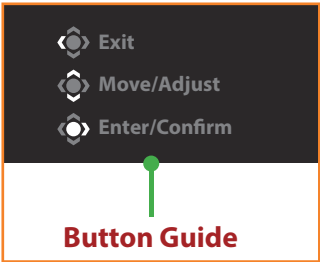


- **Crosshair:** Select the desired crosshair type to suit your gaming environment. It makes aiming much easier.
- **Display Alignment:** When the function is enabled, it displays the alignment lines on the four sides of the screen, providing handy tool for you to line up multiple monitors perfectly.

Configure the Device Settings

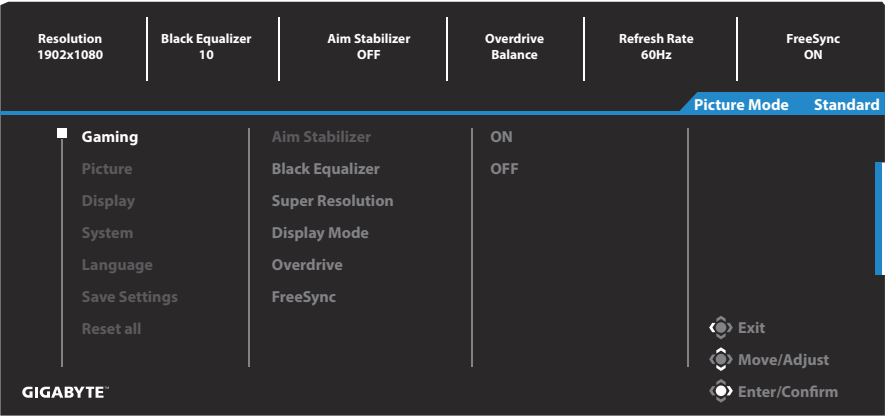
When the Main menu appears on the screen, move the **Control** button up (⬅️) to enter the Settings menu.

Note: Use the **Control** button to navigate through the menu and make adjustments.



Gaming

Configure the game related settings.

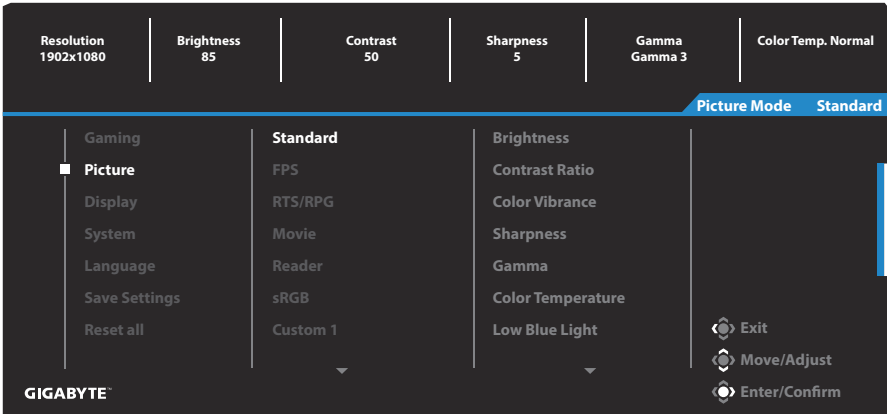


Item	Description
Aim Stabilizer	<p>When this function is enabled, it reduces the motion blur in a fast moving games.</p> <p>Note: This function is not available under the following conditions:</p> <ul style="list-style-type: none">-when the frequency setting is lower than 100Hz.-when the FreeSync function is activated.

Item	Description
Black Equalizer	Adjust the brightness of the black areas.
Super Resolution	Sharpen the low resolution images.
Display Mode	Select the aspect ratio of the screen. <ul style="list-style-type: none">• Full: Scale the input image to fill the screen. Ideal for 16:9 aspect images.• Aspect: Display the input image without geometric distortion filling as much of the screen as possible.
Overdrive	Improve the response time of the LCD monitor.
FreeSync	When this function is enabled, it eliminates the screen lag and tearing while playing games.

Picture

Configure the image related settings.



Select the one of the preset picture mode.

- Standard: For editing documents or browsing websites.
- FPS: For playing FPS (First Person Shooting) games.
- RTS/RPG: For playing RTS (Real-Time Strategy) or RPG (Role-Playing Game) games.
- Movie: For watching movies.
- Reader: For viewing documents.
- sRGB: For viewing photos and graphics on the computer.
- Custom 1: Customized picture mode settings.
- Custom 2: Customized picture mode settings.
- Custom 3: Customized picture mode settings.

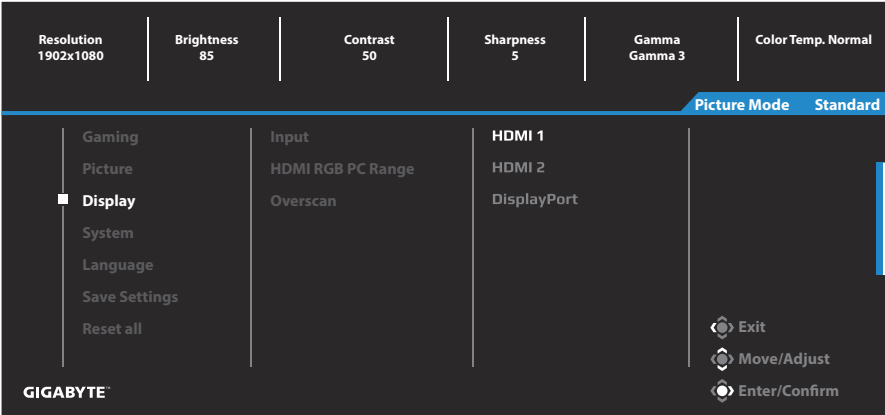
Then you can configure the following image settings.

Item	Description
Brightness	Adjust the brightness of the image.
Contrast	Adjust the contrast of the image.
Color Vibrance	Adjust the intensity of the more muted colors.
Sharpness	Adjust the sharpness of the image.

Item	Description
Gamma	Adjust the middle level of luminance.
Color Temperature	<p>Select the color temperature.</p> <p>Note: Select User Define to customize the color temperature by adjusting the red (R), green (G), or blue (B) level according to your preference.</p>
Low Blue Light	<p>Reduce the amount of blue light exposure from the screen.</p> <ul style="list-style-type: none"> • Level 0: No change. • Level 1~10: The higher the level, the more blue light will be reduced. <p>Note: This is the Low Blue Light Level 10 under the normal image mode with normal color temperature. It is compliance with TUV Low Blue Light Certification</p>
Dynamic Contrast	Adjust the black level of the image to achieve the optimum contrast.
Senseye Demo	<p>Split the screen in half (2 windows).</p> <p>The image of the selected mode with its default settings will appear on the left window and the adjusted image with the new settings will appear on the right window.</p>
Reset Picture	Reset all Picture settings to the default settings.

Display

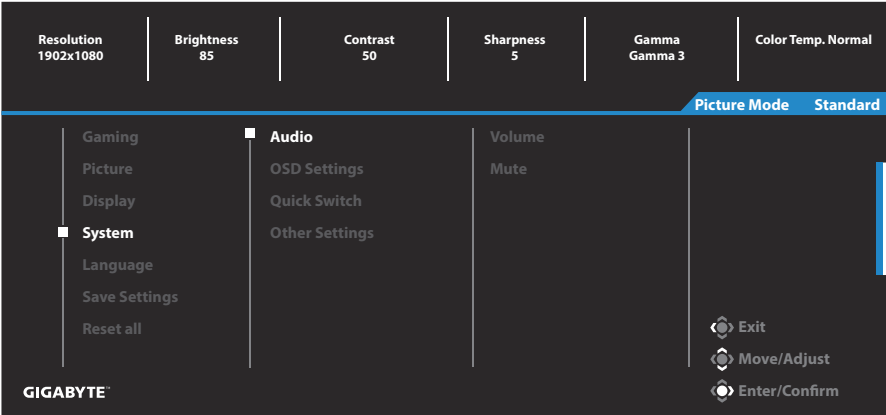
Configure the display related settings.



Item	Description
Input	Select the input source.
HDMI RGB PC Range	Select an appropriate RGB range setting or let the monitor to detect it automatically. Note: This option is only available for HDMI input.
Overscan	When this function is enabled, it slightly enlarges the input image to hide the outermost edges of the image. Note: This option is only available for HDMI input.

System

Configure the system related settings.

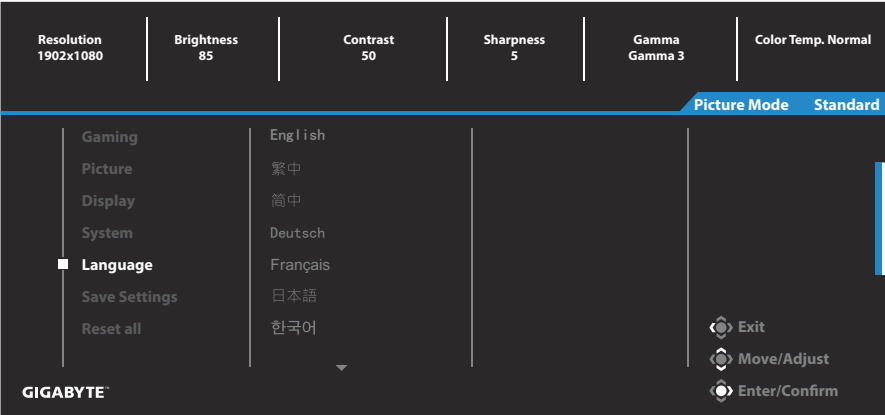


Item	Description
Audio	<p>Configure the audio settings.</p> <ul style="list-style-type: none"> Volume: Adjust the volume level. Mute: Enable/Disable the mute function.
OSD Settings	<p>Configure the on-screen display (OSD) menu related settings.</p> <ul style="list-style-type: none"> Display Time: Set the length of time the OSD menu remains on the screen. OSD Transparency: Adjust the OSD menu transparency. OSD Lock: When this function is enabled, no OSD adjustment is allowed. <p>Note: To disable the OSD lock function, press the Control key. When the message appears on the screen, select Yes to confirm.</p> <div> <div> The button is locked Confirm to unlock OSD. </div> <div> No Yes </div> </div>

Item	Description
Quick Switch	<p>Assign the function of the hot keys.</p> <p>Available options: Aim Stabilizer, Black Equalizer, Low Blue Light, Volume, Input, Contrast, Brightness, and Picture Mode.</p> <p>The default setting of the hot keys as below:</p> <p>D Up(</p>

Language

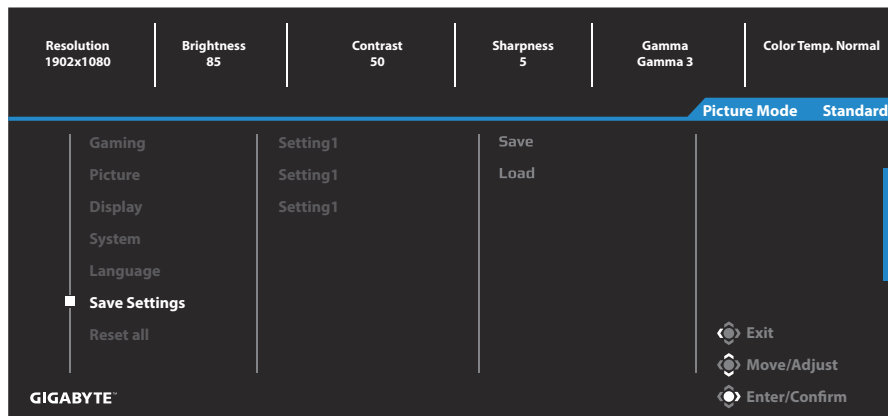
Language-related settings



Item	Description
Language	Select an available language for the OSD menu.

Save Settings

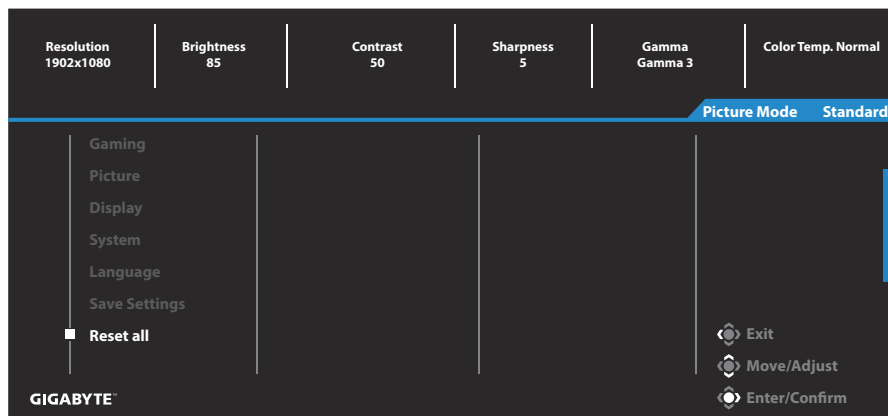
Set the personalized OSD configurations for Setting1, Setting2, or Setting3.



Item	Description
Save	Save the customized settings.
Load	Load the saved settings.

Reset All

Restore the monitor to its factory default settings.



APPENDICES

Specifications

Item	Specifications
Panel Size	27-inch
Aspect Ratio	16:9
Resolution	1920 x 1080
Refresh Rate	144Hz
LED Life	30000 hours (min.)
Pixel Pitch	0.31125 x 0.31125
Response Time	1ms (MPRT)
Brightness	300nits (typ.) / 250nits (min.)
Contrast Ratio	1000:1 (typ.)
Dynamic Contrast Ratio	12M:1 (typ.)
Color Depth	16. 7M
Active Display area	597.6(H) x 336.15 (V)
Viewing Angle	178° (H) / 178° (V)
Frequency	48~144Hz (gaming mode)
Input/Output Terminals	<ul style="list-style-type: none"> • 2x HDMI 1.4 • 1x DP1.2 • 1x Headphone • 1x USB upstream port • 2x USB 3.0 (downstream) Support USB BC1.2 specifications Single-port output: 5V/1.5A Double-port output: 5V/1A
Power Supply/Input	AC100~240V@ 50/60Hz
Power Supply/Model	Asian Power Devices Inc., NB-65B19
Power Consumptions	<ul style="list-style-type: none"> • On: 60W (Max.) • Standby: 0.5W • Off: 0.3W
Dimensions (W x H x D)	619.04 x 518.88 x 202. 97mm (with stand)
Weight	6.5±0.5 kgs (Net)
Operating conditions: temperature range	0°C - 40°C

Note: Specifications subject to change without notice.

Supported Timing List

Timing List	HDMI	DP
640x480@60Hz	✓	✓
640x480@75Hz	✓	✓
720x480@60Hz	✓	✓
800x600@60Hz	✓	✓
800x600@75Hz	✓	✓
1024x768@60Hz	✓	✓
1024x768@75Hz	✓	✓
1280x720@60Hz	✓	✓
1280x720@120Hz	✓	✓
1280x720@144Hz	✓	✓
1920x1080@60Hz	✓	✓
1920x1080@120Hz	✓	✓
1920x1080@144Hz	✓	✓

Troubleshooting

Problem	Possible Solution(s)
No power	<ul style="list-style-type: none"> • Make sure the power cable is properly connected to the power source and the monitor. • Check the cable and plug to make sure they are not broken. • Make sure the monitor is turned on. • Make sure the adapter LED is on.
No image appears on the screen	<ul style="list-style-type: none"> • Make sure the monitor and the computer are properly connected and both devices are turned on. • Make sure you have selected the correct input source. Refer to page 22 or 32. • Adjust the Brightness and Contrast settings. Refer to page 30.
The image does not fill the entire screen	<ul style="list-style-type: none"> • Try different Display Mode (aspect ratio) setting. Refer to page 29.
The colors are distorted	<ul style="list-style-type: none"> • Make sure the input signal cable is properly connected. • Configure the image related settings. Refer to the "Picture" section.
No sound or volume is low	<ul style="list-style-type: none"> • Make sure the headphone cable is properly connected. • Adjust the volume level. Refer to page 24 or 33. • Adjust your computer sound related settings.

Note: If the problem persists, please contact our customer service for further assistance.

Basic Care

When the screen becomes dirty, do the following to clean the screen:

- Wipe the screen with your soft, lint-free cloth to remove any residual dust.
- Spray or apply the cleaning fluid onto a soft cloth. Then wipe the screen gently with the damp cloth.

Note:

- Make sure that the cloth is damp, but not wet.
- When wiping, avoid applying excessive pressure on the screen.
- Acidic or abrasive cleaners can damage the screen.

Notes on USB Charging

The following devices are not compatible with BC 1.2 of CDP mode. When the Hub is connected to a PC, these devices cannot be charged using the USB cable.

Vendor	Device	PID/VID
Apple	IPad	PID_129A/VID_05AC
Samsung	Galaxy Tab2 10.1	PID_6860/VID_04E8
Samsung	GALAXY TabPro	PID_6860/VID_04E8

GIGABYTE Service Information

More service information, please visit GIGABYTE official website:

<https://www.gigabyte.com/>