

Creator Series

LCD Monitor

Creator PS321QR (3DA8)
Creator PS321URV (3DA9)

Contents

Copyright and Trademarks Notice	iii
Revision	iii
Technical Support	iii
Safety Instructions.....	iv
CE Conformity.....	vi
FCC-B Radio Frequency Interference Statement	vi
WEEE Statement	vii
Chemical Substances Information	vii
RoHS Statement	vii
Getting Started.....	1-1
Package Contents.....	1-2
Installing the Monitor Stand.....	1-3
Installing the Monitor Hood (Optional).....	1-6
Adjusting the Monitor	1-7
Monitor Overview	1-8
Connecting the Monitor to PC	1-11
OSD Setup.....	2-1
Navi Key.....	2-2
OSD Setup via Navi Key.....	2-5
Appendix	A-1
Specifications	A-2
Preset Display Modes	A-4
Troubleshooting	A-5

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Revision

Revision	Date
V1.0	2020/04

Technical Support

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit <https://www.msi.com/support/> for further guidance.

Safety Instructions



- ☐ Read the safety instructions carefully and thoroughly.
 - ☐ All cautions and warnings on the device or user's manual should be noted.
 - ☐ Refer servicing to qualified personnel only.
-



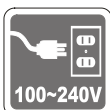
Keep the User's Guide that comes with the package for future reference.



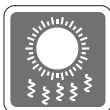
To prevent fire or shock hazard, keep this device away from humidity and high temperature.



Lay this device on a reliable flat surface before setting it up.



- ☐ Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet. Do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
 - ☐ Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
-



The ventilator on the device is used for air convection and to prevent the device from overheating. Do not cover the ventilator.



Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.

NOTE: The maximum operating temperature is around 40°C.



When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.



Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.



Always keep strong magnetic or electrical objects away from the device.



If any of the following situations arises, get the device checked by service personnel:

- ❑ The power cord or plug is damaged.
- ❑ Liquid has penetrated into the device.
- ❑ The device has been exposed to moisture.
- ❑ The device does not work well or you can not get it work according to user's manual.
- ❑ The device has dropped and damaged.
- ❑ The device has obvious sign of breakage.

Green Product Features

- ❑ Reduced energy consumption during use and stand-by
- ❑ Limited use of substances harmful to the environment and health
- ❑ Easily dismantled and recycled
- ❑ Reduced use of natural resources by encouraging recycling
- ❑ Extended product lifetime through easy upgrades
- ❑ Reduced solid waste production through take-back policy



Environmental Policy

- ❑ The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- ❑ Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- ❑ Visit the MSI website and locate a nearby distributor for further recycling information.
- ❑ Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

★ Warning! Overuse of screens is likely to affect eyesight.

★ Recommendations:

1. Take a 10-minute break for every 30 minutes of screen time.
2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

CE Conformity

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.



FCC-B Radio Frequency Interference Statement



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

MSI Computer Corp.

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WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, which takes effect on August 13, 2005, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at:

https://www.msi.com/html/popup/csr/evmtprrt_pcm.html

RoHS Statement

Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://www.msi.com/html/popup/csr/cemm_jp.html

https://tw.msi.com/html/popup/csr_tw/cemm_jp.html

India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Turkey EEE Regulation

Conforms to the EEE Regulations of the Republic Of Turkey

Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of December 3, 2008 № 1057, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.



1

Getting Started

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

IMPORTANT

The illustrations are for reference only. Your monitor may vary in appearance.

Package Contents

- 1. Monitor
- 2. Stand
- 3. Stand Base with Screw
- 4. Wall Mount Screws x4
- 5. Stand Screws x4
- 6. Power Cord
- 7. HDMI Cable
- 8. DisplayPort Cable
- 9. USB Upstream Cable (to enable the USB ports on the monitor)
- 10. Quick Start Guide
- 11. Warranty Card
- 12. Cord Sleeve
- 13. Color Calibration Factory Report
- 14. Monitor Hood (Optional)

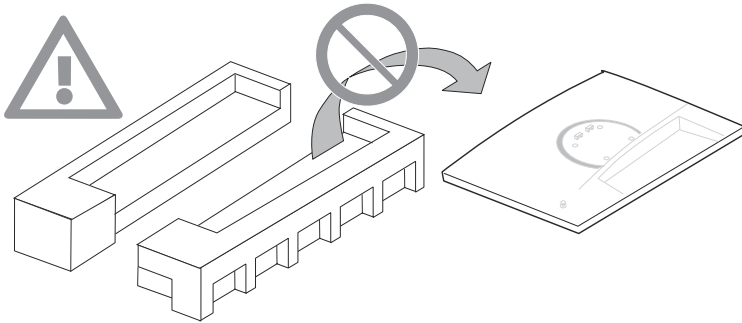
* Contact your place of purchase or local distributor if any of the items is damaged or missing.

* Package contents may vary by country.

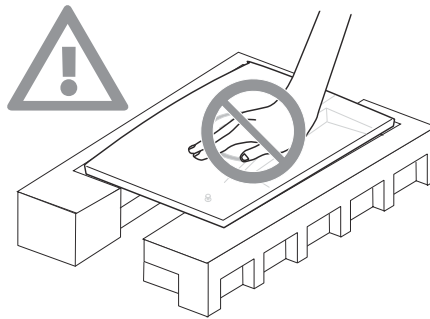
Installing the Monitor Stand

IMPORTANT

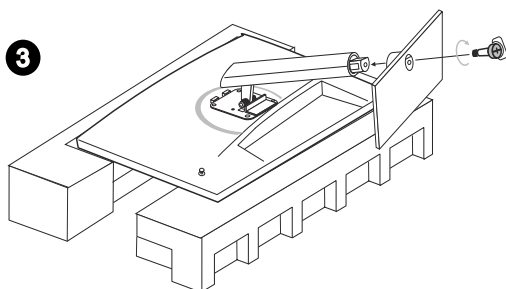
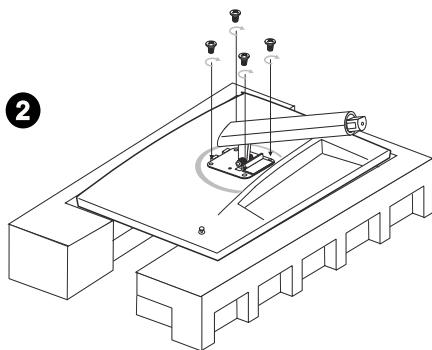
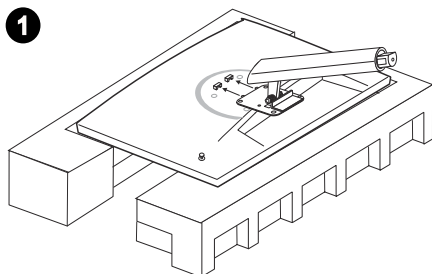
- Place the monitor on a soft, protected surface to avoid scratching the display panel.



- Avoid pressing the monitor when installing the monitor stand.



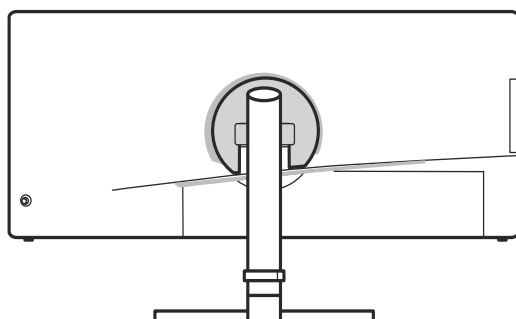
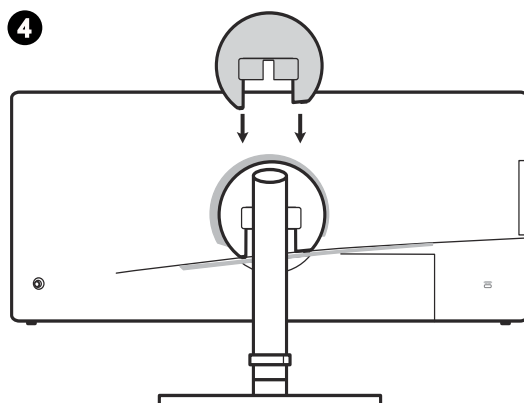
1. Align the latches of the stand to the monitor.
2. Tighten the stand with the stand screws.
3. Connect the base to the stand and tighten the base screw to secure the base.



IMPORTANT

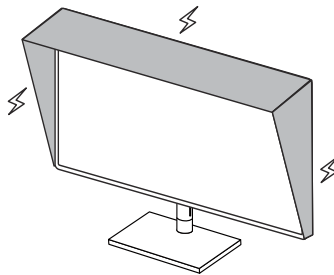
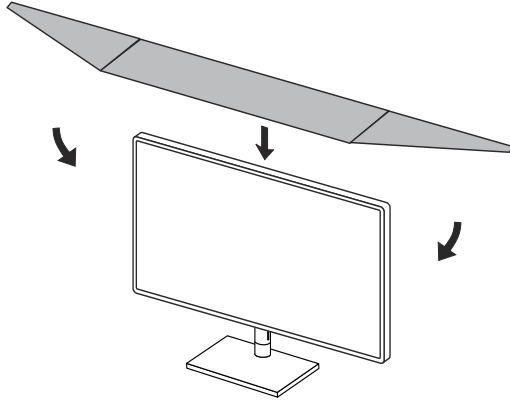
The holes for installing the stand can be also used for wall mount. Please contact your dealer for proper wall mount kit.

4. Adjust the angle of the stand. Align the latches to place the VESA cover.



Installing the Monitor Hood (Optional)

1. Unfold and align the hood to the monitor.
2. The magnetic hood will be attached to monitor automatically.

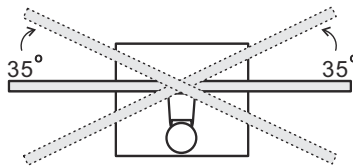
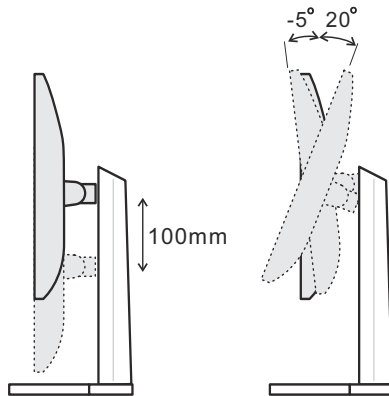


Adjusting the Monitor

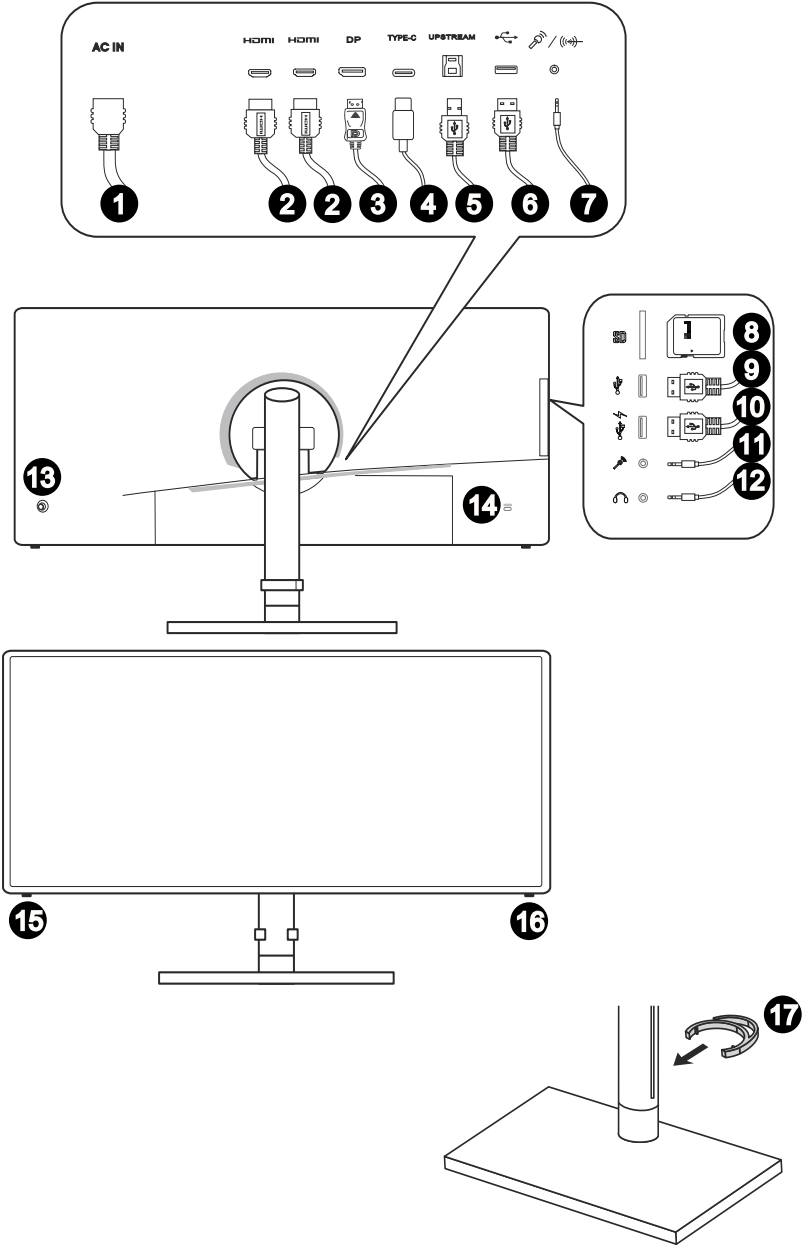
This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

IMPORTANT

- *Do not use any sharp objects on the monitor.*
- *Avoid touching the display panel when adjusting the monitor.*



Monitor Overview



1 Power Jack**2** HDMI 2.0b Port **HDMI™**
HIGH-DEFINITION MULTIMEDIA INTERFACE**3** DisplayPort 1.2a**4** USB-C Port

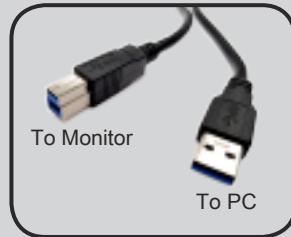
This port can send simultaneously video signal and power stream up to 5V/3A. It doesn't support data transmission function.

5 USB3.2 Gen1 Type B Upstream Port

For USB Upstream Cable.

IMPORTANT

Check the package for USB Upstream Cable and connect it to the PC and monitor. Once this cable is connected, the USB Type A Downstream Ports on the monitor will be ready for use.

**6** USB3.2 Gen1 Type A Port**7** Y-type Audio Jack Port**IMPORTANT**

The optional Y-type Audio Cable can connect the PC and monitor. Once this cable is connected, the audio jacks on the monitor will be ready for use.

**8** Card Reader**9** USB3.2 Gen1 Type A Port**10** USB3.2 Gen1 Type A Port

This port can support Quick Charge up to 18W.

11 Microphone Jack

12 Headphone Jack

13 Navi Key

14 Kensington Lock
Secure the monitor to a fixed object with an optional security cable.

15 Macro Key
To activate Creator OSD.

16 Power Button

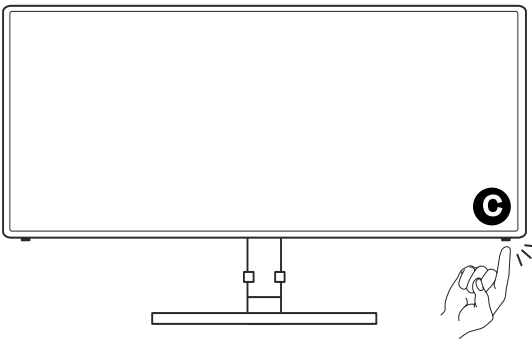
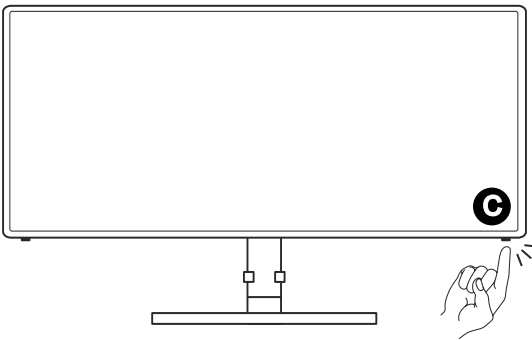
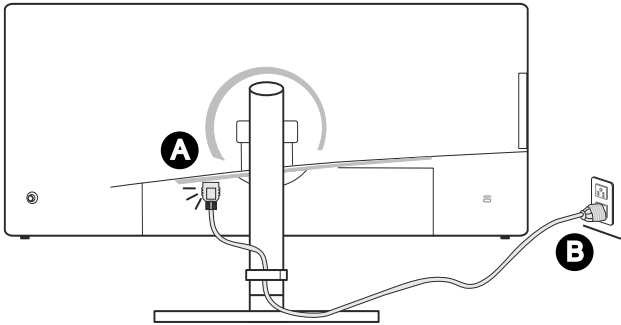
17 Cord Sleeve

IMPORTANT

- For all USB ports, recharging function is not supported during power saving mode.

Connecting the Monitor to PC

1. Turn off your computer.
2. Connect the HDMI/DisplayPort cable from the monitor to your computer.
3. Connect the power cord to the monitor power jack. (Figure A)
4. Plug the power cord into the electrical outlet. (Figure B)
5. Turn on the monitor. (Figure C)
6. Power on the computer then monitor will auto detect signal source.



2

OSD Setup

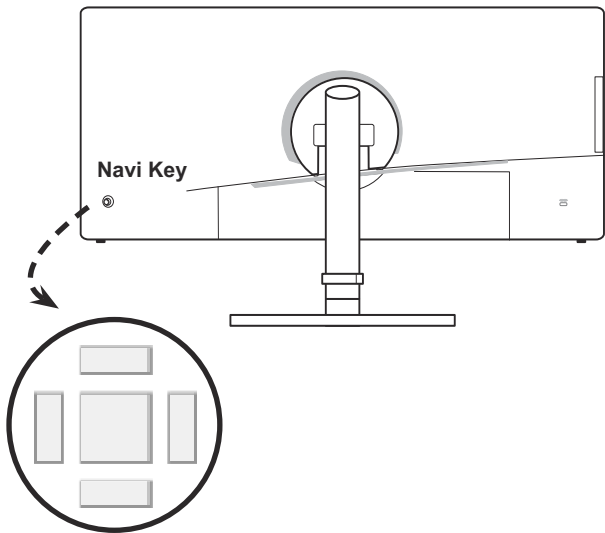
This chapter provides you with essential information on OSD Setup.

IMPORTANT

All information is subject to change without prior notice.

Navi Key









The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.







2-2

The Navi Key default settings are as follows.

Navi Key	Hot Key (When OSD menu is OFF)	Basic Operations (When OSD menu is ON)
 Middle Button	 OSD Main Menu	<ul style="list-style-type: none">Confirming a selection or setting

Navi Key	Hot Key (When OSD menu is OFF)	Basic Operations (When OSD menu is ON)
 <p>Up</p>	<p>Pro Mode</p>  <ul style="list-style-type: none"> ■ Press Middle Button to confirm selection and exit. ■ Press Up and Down Buttons to adjust. ■ Press Left Button to cancel preview and exit without applying mode effect. 	<ul style="list-style-type: none"> ■ Selecting function menus and items ■ Allowing upward or downward adjustment in function values
 <p>Down</p>	<p>Design Assistance</p>  <ul style="list-style-type: none"> ■ Press Middle Button to confirm selection and exit. ■ Press Up and Down Buttons to adjust. ■ Press Left Button to cancel preview and exit. 	<ul style="list-style-type: none"> ■ Selecting function menus and items ■ Allowing upward or downward adjustment in function values
 <p>Left</p>	<p>Alarm Clock</p>  <ul style="list-style-type: none"> ■ Press Middle Button to confirm selection and exit. ■ Press Up and Down Buttons to select. ■ Press Left Button to cancel preview and exit. 	<ul style="list-style-type: none"> ■ Exiting the current menu ■ Allowing downward adjustment in function values
 <p>Right</p>	<p>Input Source</p>  <ul style="list-style-type: none"> ■ Press Middle Button to confirm selection and exit. ■ Press Up and Down Buttons to select. ■ Press Left Button to exit. 	<ul style="list-style-type: none"> ■ Entering submenus ■ Allowing upward adjustment in function values

Users may enter the OSD Menu to customize their own Navi Key Hot Keys. More Hot Key options are as below.

Navi Key Hot Key Options		Operations
Brightness		<ul style="list-style-type: none">■ Press Left Button to downward adjustment in function values.■ Press Right Button to upward adjustment in function values.■ Press Middle Button to save value and exit.
PIP/BBP		<ul style="list-style-type: none">■ Press Up and Down Buttons to adjust.■ Press Middle Button to confirm selection and exit.■ Press Left Button to cancel preview and exit.
Zoom In		<ul style="list-style-type: none">■ Press Up and Down Buttons to adjust.■ Press Middle Button to save value and exit.
Information On Screen		<ul style="list-style-type: none">■ Press Left and Right Buttons to adjust.■ Press Middle Button to save value and exit.



OSD Setup via Navi Key

Press the Middle button of Navi Key to launch the On-Screen Display (OSD) main menu. Use the Up, Down, Left, Right buttons to tune the desired function menus to suit your personal preferences.



Professional





2-5

1st Level Menu	2nd/ 3rd Level Menu	Description
Pro Mode	User	<ul style="list-style-type: none">■ User Mode is default mode for Product shipment and all items can adjust it flexibility in this mode.■ Adobe RGB, sRGB, Display P3 and DICOM Modes are regular color modes that below items have to gray out while mode selected: Contrast/ Gray Level/ Low Blue Light/ Gamma/Saturation/ Hue).■ Color Temperature will be gray out in DICOM mode.
	Adobe RGB	
	Display P3	
	sRGB	
	Movie	
	Office	
	Black-White	
	DICOM	
Response Time	Anti-Blue	
	Normal	<ul style="list-style-type: none">■ Users can adjust Response Time in any Mode.
	Fast	
Anti Motion Blur (Only for PS321QR)	Fastest	
		<ul style="list-style-type: none">■ When Anti Motion Blur is enabled, Brightness cannot be enabled and will be grayed out.■ Response time will be grayed out while Anti Motion Blur is enabled.■ Anti Motion Blur have to set to OFF while FreeSync Premium Pro is set to ON.
		

1st Level Menu	2nd/ 3rd Level Menu	Description
Refresh Rate	ON	<ul style="list-style-type: none"> ■ Users can adjust Refresh Rate in any Mode. ■ Default Refresh Rate Location is Left Top. Location is adjustable in OSD Menu. Press the Middle Button to confirm and apply your Refresh Rate Location. ■ This monitor follows and works at the Operating System's preset Screen Refresh Rate.
	OFF	
	Location	
	Left Top	
	Right Top	
	Left Bottom	
Alarm Clock	Right Bottom	<ul style="list-style-type: none"> ■ Users can adjust Alarm Clock in any Mode. ■ After setting the time, press the Middle Button to activate the timer.
	Customize	
	OFF	
	15:00	
	30:00	
Design Assistance	45:00	<ul style="list-style-type: none"> ■ Users can adjust Design Assistance in any Mode. ■ Default Design Assistance is OFF.
	60:00	
	OFF	
	Assistance Color	
	Ruler: Center	
	Ruler: Edge	
	Scale	
	Reference Line	
	Grid	
FreeSync Premium Pro	Rule of Thirds	<ul style="list-style-type: none"> ■ FreeSync Premium Pro prevents screen tearing ■ DisplayPort or HDMI default is ON and can be adjusted ON/OFF in any mode, any resolution, any input source and any screen refresh rate ■ Anti Motion Blur/ PIP/PBP/Zoom in will be disabled, if FreeSync Premium Pro is enabled.
	3D Motion Sickness Assistance	
	OFF	
	ON	

► Image

1st Level Menu	2nd/ 3rd Level Menu	Description
Brightness	0-100	<ul style="list-style-type: none"> ■ Default is 75 for shipment setting. ■ Brightness will be gray out while below items implement: <ol style="list-style-type: none"> 1. Local Dimming was On. 2. HDR content received.
Contrast	0-100	<ul style="list-style-type: none"> ■ Default is 50 for shipment setting. ■ Brightness will be gray out while below items implement: <ol style="list-style-type: none"> 1. In the regular Color mode (Adobe RGB, sRGB, Display P3 and DICOM) that contrast was gray out. 2. HDR content received.

1st Level Menu	2nd/ 3rd Level Menu		Description
Sharpness	0-5		<ul style="list-style-type: none">■ Users can adjust Sharpness in any Mode.■ Sharpness improves clarity and details of images.
Gray Level	0-20		<ul style="list-style-type: none">■ Default is 10 for shipment setting that can adjust manually by end user, unless otherwise specified.■ In the regular Color mode: Adobe RGB, sRGB, Display P3 and DICOM that Gray Level was gray out.
Image Enhancement	OFF		<ul style="list-style-type: none">■ Image Enhancement enhances image edges to improve their acutance.■ Users can adjust Image Enhancement in any Mode.
	Weak		
	Medium		
	Strong		
	Strongest		
Low Blue Light			<ul style="list-style-type: none">■ Low Blue Light protects your eyes against blue light. When enabled, Low Blue Light adjusts the screen color temperature to a more yellow glow.■ Users can adjust Low Blue Light in any Mode.■ When Pro Mode is set to Anti-Blue, it is mandatory to enable Low Blue Light.
			
Local Dimming			<ul style="list-style-type: none">■ Default is OFF for shipment setting, end user can adjust it flexibility in any mode.■ While this function was set to ON that Brightness will be gray out.■ Enabling Local Dimming will effect mini OSD visibility. (Information on Screen / Refresh Rate / visibility / Alarm Clock / Design Assistance)
			
Color Temperature	Standard	5000K	<ul style="list-style-type: none">■ Color Temperature default is Normal.■ Use Up or Down Button to select and preview mode effects.■ Press the Middle Button to confirm and apply your mode type.■ Users can adjust Color Temperature in Customization mode.
		5500K	
		6500K	
		7500K	
		9300K	
		10000K	
	Customization	R (0-100)	
		G (0-100)	
		B (0-100)	
Gamma	1.8		<ul style="list-style-type: none">■ Default is 2.2 for shipment setting, end user can adjust it flexibility, unless otherwise specified.■ In the regular Color mode: Adobe RGB, sRGB, Display P3 and DICOM that Gamma was gray out.
	2.0		
	2.2		
	2.4		
	2.6		

1st Level Menu	2nd/ 3rd Level Menu		Description
Saturation	R	0-100	<ul style="list-style-type: none">■ Default is 50 for all Saturation items shipment setting, end user can adjust these flexibility, unless otherwise specified.■ Default is 0 for the Black-White mode only.■ In the regular Color mode: Adobe RGB, sRGB, Display P3 and DICOM that Saturation was gray out.
	G	0-100	
	B	0-100	
	C	0-100	
	M	0-100	
	Y	0-100	
Hue	R	0-100	<ul style="list-style-type: none">■ Default is 50 for all Hue items shipment setting, end user can adjust these flexibility, unless otherwise specified.■ In the regular Color mode: Adobe RGB, sRGB, Display P3 and DICOM that Hue was gray out.
	G	0-100	
	B	0-100	
	C	0-100	
	M	0-100	
	Y	0-100	
Zoom In	ON		<ul style="list-style-type: none">■ Default is OFF for shipment setting, end user can adjust Zoom In location flexibility.
	OFF		
	Location	Center	
		Up-Left	
		Up-Right	
		Down-Left	
		Down-Right	
Screen Size	Auto		<ul style="list-style-type: none">■ Users can adjust Screen Size in any mode, any resolution and any screen refresh rate.■ Default is Auto.
	4:3		
	16:9		
	1:1		

➤ Input Source



1st Level Menu	2nd/3rd Level Menu	Description
HDMI1		Users can adjust Input Source in any Mode.
HDMI2		
DP		
Type C		
Auto Scan	OFF	User can press "Navi Key Button" then select input source at below status: <ul style="list-style-type: none"> ■ While "Auto Scan" was set to "OFF" and monitor at power saving mode. ■ While "No Signal" message box is shown on monitor.
	ON	

► PIP/PBP



1st Level Menu	2nd Level Menu	Description
OFF		<ul style="list-style-type: none"> Default is OFF for shipment setting, end user can adjust it flexibility, unless otherwise specified.
PIP	Source	<ul style="list-style-type: none"> While Audio Switch function implement, the Audio Source will changed to Digital. This function will be gray out while HDR content received. Input Source auto detect function in Main source only.
	PIP Size	
	Location	
	Display Switch	
	Audio Switch	
PBP	Source 1	
	Source 2	
	Display Switch	
	Audio Switch	

► Navi Key



1st Level Menu	2nd Level Menu	Description
Up	OFF	<ul style="list-style-type: none"> Up Button default is Pro Mode.
Down	Brightness	<ul style="list-style-type: none"> Down Button default is Design Assistance.
Left	Pro Mode	<ul style="list-style-type: none"> Left Button default is Alarm Clock.
Right	Design Assistance	<ul style="list-style-type: none"> Right Button default is Input Source. All Navi Key items can be adjusted via OSD Menu.
	Alarm Clock	
	Input Source	
	PIP/PBP Mode	
	Zoom In	
	Information On Screen	

► Setting



1st Level Menu	2nd Level Menu	Description
Language	繁體中文	<ul style="list-style-type: none">Language factory default is English.Users have to press the Middle Button to confirm and apply the Language setting.Language is an independent setting. Users' own language setting will override the factory default. When users set Reset to Yes, Language will not be changed.
	English	
	Français	
	Deutsch	
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	ไทย	
	Bahasa Indonesia	
	हिन्दी	
	Türkçe	
	(More languages coming soon)	
Transparency	0~5	<ul style="list-style-type: none">Users can adjust Transparency in any Mode.
OSD Time Out	5~30	<ul style="list-style-type: none">Users can adjust OSD Time Out in any Mode.
Audio Source	Analog	<ul style="list-style-type: none">Audio Source default is Digital. Users can adjust Audio Source in any Mode.
	Digital	
RGB LED	OFF	<ul style="list-style-type: none">Users can adjust RGB LED to On or Off.Default is ON.
	ON	
Power Button	OFF	<ul style="list-style-type: none">When set to OFF, users can press power button to close monitor.
	Standby	<ul style="list-style-type: none">When set to Standby, users can press power button to tune off panel and backlight.
Quick Charger	OFF	<ul style="list-style-type: none">Users can enable or disable the Quick Charger.Default is OFF.
	ON	
Information On Screen	OFF	<ul style="list-style-type: none">Default is OFF for shipment setting.Show more monitor detail info on the right side while turn the item ON.
	ON	
Reset	YES	<ul style="list-style-type: none">Users can Reset and restore settings to original OSD Default in any Mode.
	NO	



Appendix

IMPORTANT

All information is subject to change without prior notice.

Specifications

Model	Creator PS321QR (3DA8)	Creator PS321URV (3DA9)
Size	32 inch	
Panel Type	IPS	
Resolution	2560 x 1440 @165Hz	3840 x 2160 @60Hz
Aspect Ratio	16:9	
Brightness (nits)	400 (VESA Certified DisplayHDR™ 600)	
Contrast Ratio	1000:1	
Refresh Rate	165Hz	60Hz
Response Time	GTG 1ms	GTG 4ms
Input Interface	<div><div></div><div>HDMI Port 2.0b x2</div><div></div><div>DisplayPort 1.2a x1</div><div></div><div>USB-C x1</div></div>	
USB Port	<div><div></div><div>USB3.2 Gen1 Type A Port x2</div><div></div><div>USB3.2 Gen1 Type A Port (Quick Charger) x1</div><div></div><div>USB3.2 Gen1 Type B Upstream Port x1</div></div>	
Audio Interface	<div><div></div><div>Microphone Jack x1</div><div></div><div>Headphone Jack x1</div><div></div><div>Combo Audio Jack x1</div></div>	
Local Dimming	<div><div></div><div>16 Zone</div></div>	<div><div></div><div>8 Zone</div></div>
View Angles	178°(H) , 178°(V)	
sRGB / Display P3 *	98% / 95%	
Surface Treatment	Anti-glare	
Display Colors	1.07B (8 bit + FRC)	
Power Type	Internal Power	
Power Consumption (Typical)	Power on<60W Standby<0.5W Power off<0.5W	
System Rating	100~240Vac, 50~60Hz, 2A	
Adjustment (Tilt)	-5° ~ 20°	
Adjustment (Swival)	-30° ~ 30°	
Adjustment (Height)	0 ~ 100mm	
Kensington Lock	Yes	
VESA Mounting	Plate Type: 100 x 100mm Screw Type: M4 x 10mm Thread Diameter: 4mm Thread Pitch: 0.7mm Thread Length: 10mm	

Model		Creator PS321QR (3DA8)	Creator PS321URV (3DA9)
Dimension (W x D x H)		817.1 x 260.4 x 400.7mm	
Weight		8.2kg (18.08lb)	
Environment	Operating	Temperture: 0°C to 40°C Humidity: 20% to 90%, non-condensing Altitude: 0 ~ 5000m	
	Storage	Temperture: -20°C to 60°C Humidity: 10% to 90%, non-condensing	

* Based on CIE1976 test standards.

Preset Display Modes

Standard	Resolution	Creator PS321QR (3DA8)			Creator PS321URV (3DA9)		
		HDMI 1 / 2	DP	Type C	HDMI 1 / 2	DP	Type C
VGA	640x480 @60Hz	V	V		V	V	V
	640x480 @67Hz	V	V		V	V	V
	640x480 @72Hz	V	V		V	V	V
	640x480 @75Hz	V	V		V	V	V
Dos-Mode	720x480@60Hz	V	V		V	V	V
	720x576@50Hz	V	V		V	V	V
SVGA	800x600 @56Hz	V	V	V	V	V	V
	800x600 @60Hz	V	V	V	V	V	V
	800x600 @72Hz	V	V	V	V	V	V
	800x600 @75Hz	V	V	V	V	V	V
XGA	1024x768 @60Hz	V	V	V	V	V	V
	1024x768 @70Hz	V	V	V	V	V	V
	1024x768 @75Hz	V	V	V	V	V	V
SXGA	1280x1024 @60Hz	V	V	V	V	V	V
WXGA+	1440x900 @60Hz	V	V	V	V	V	V
WSXGA+	1680x1050 @60Hz	V	V	V	V	V	V
Full HD	1920x1080 @60Hz	V	V	V	V	V	V
	1920x1080 @120Hz	V	V	V			
WQHD	2560x1440 @60Hz	V	V	V	V	V	V
	2560x1440 @100Hz	V	V	V			
	2560x1440 @120Hz	V	V	V			
	2560x1440 @144Hz	V	V	V			
	2560x1440 @165Hz		V	V			
UHD	3840x 2160 @30Hz				V	V	V
	3840x 2160 @60Hz	V	V	V	V	V	V
Video	480P	V	V	V	V	V	V
Timing	576P	V	V	V	V	V	V
	720P	V	V	V	V	V	V
Resolution	1080P	V	V	V	V	V	V
	1080P @120Hz	V	V	V			
	2160P	V	V	V	V	V	V

Troubleshooting

The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

The screen image is not properly sized or centered.

Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).