# Regulatory Information

### Congratulations! (Only applicable to the model of application)

This product is TCO Certified - for Sustainable IT

TCO Certified is an international third party sustainability certification for IT products. TCO Certified ensures that the manufacture, use and recycling of IT products reflect environmental, social and economic responsibility. Every TCO Certified product model is verified by an accredited independent test laboratory.

This product has been verified to meet all the criteria in TCO Certified, including:

### Corporate Social Responsibility

Socially responsible production - working conditions and labor law in manufacturing country.

### Energy Efficiency

Energy efficiency of product and power supply. Energy Star compliant, where applicable.

### Environmental Management System

Manufacturer must be certified according to either ISO 14001 or EMAS.

### Minimization of Hazardous Substances

Limits on cadmium, mercury, lead & hexavalent chromium including requirements for mercury-free products, halogenated substances and hazardous flame retardants.

### Design for Recycling

Coding of plastics for easy recycling. Limit on the number of different plastics used.

### Product Lifetime, Product Take Back

Minimum one-year product warranty. Minimum three-year availability of spare parts. Product takeback.

### Packaging

Limits on hazardous substances in product packaging. Packaging prepared for recycling.

### Ergonomic, User-centered design

Visual ergonomics in products with a display. Adjustability for user comfort (displays, headsets) Acoustic performance – protection against sound spikes (headsets) and fan noise (projectors, computers) Ergonomically designed keyboard (notebooks).

### Electrical Safety, minimal electro-magnetic Emissions

### Third Party Testing

All certified product models have been tested in an independent, accredited laboratory.

A detailed criteria set is available for download at www.tcodevelopment.com, where you can also find a searchable database of all TCO Certified IT products.

TCO Development, the organization behind TCO Certified, has been an international driver in the field of Sustainable IT for 20 years. Criteria in TCO Certified are developed in collaboration with scientists, experts, users and manufacturers. Organizations around the world rely on TCO Certified as a tool to help them reach their sustainable IT goals. We are owned by TCO, a non-profit organization representing office workers. TCO Development is headquartered in Stockholm, Sweden, with regional presence in North America and Asia.

For more information, please visit www.tcodevelopment.com

User define mode is used for TCO Certified compliance.

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Along with meeting all requirements in TCO Certified, this product also meets the exclusive TCO Certified Edge certification, recognizing best in class products in a specific sustainability attribute.

**Summary of TCO Certified Criteria:**

**Corporate Social Responsibility**

Socially responsible production - working conditions and labor law in manufacturing country.

**Energy Efficiency**

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**Lead-free Product**

Lead free display promotes environmentally sound recovery and disposal of waste from electrical and electronic equipment. Toxic substances like Lead has been eliminated and compliance with European community's stringent RoHs directive mandating restrictions on hazardous substances in electrical and electronic equipment have been adhered to in order to make Philips monitors safe to use throughout its life cycle.

**EPEAT (Only applicable to the model of application)**

(www.epeat.net)

The EPEAT (Electronic Product Environmental Assessment Tool) program evaluates computer desktops, laptops, and monitors based on 51 environmental criteria developed through an extensive stakeholder consensus process supported by US EPA.

EPEAT system helps purchasers in the public and private sectors evaluate, compare and select desktop computers, notebooks and monitors based on their environmental attributes. EPEAT also provides a clear and consistent set of performance criteria for the design of products, and provides an opportunity for manufacturers to secure market recognition for efforts to reduce the environmental impact of its products.

**Benefits of EPEAT (Only applicable to the model of application)**

Reduce use of primary materials
Reduce use of toxic materials

Avoid the disposal of hazardous waste
EPEAT'S requirement that all registered products meet ENERGY STAR's energy efficiency specifications, means that these products will consume less energy throughout their life.

## CE Declaration of Conformity (English)

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC), RoHS directive (2011/65/EU) and Radio Equipment Directive (2014/53/EU)( for Radio Equipment )

This product has been tested and found to comply with the harmonized standards for Information Technology Equipment, these harmonized standards published under Directives of Official Journal of the European Union.

## إعلان مطابقة CE (Arabic)

يتوافق هذا الجهاز مع المتطلبات الواردة في توجيه المجلس بشأن تقريب قوانين الدول الأعضاء المتعلقة بالتوافق الكهرومغناطيسي (2014/30/EU) وتوجيه الفولطية المنخفضة (2014/35/EU) وتوجيه ErP (2009/125/EC) وتوجيه RoHS (2011/65/EU) وتوجيه أجهزة الراديو (2014/53/EU) (فيما يخص معدات الراديو).

يتوافق مع المعايير المنسقة الخاصة بأجهزة تكنولوجيا المعلومات, وهذه المعايير المنسقة منشورة بتوجيهات الجريدة الرسمية للإتحاد الأوروبي.

## CE декларация за съответствие (Bulgarian)

Това устройство отговаря на изискванията, посочени в Директивата на Съвета за сближаване на законодателствата на държавите-членки относно електромагнитната съвместимост (2014/30/EC), Директивата за ниско напрежение (2014/35/EC), Директивата за определяне на изискванията за екодизайн към продукти, свързани с енергопотреблението (2009/125/EO), Директивата относно ограничението за употребата на определени опасни вещества в електрическото и електронното оборудване (2011/65/EC) и Директивата по отношение на радиооборудването (2014/53/EC)(за радиооборудване)

Този продукт е тестван и съответства на хармонизираните стандарти за съоръжения за информационните технологии, тези хармонизирани стандарти са публикувани под Директиви на „Официален вестник на Европейския съюз“.

## សេចក្តីប្រកាសអនុវត្តន៍តាមស្តង់ដារ CE (Cambodian)

ឧបករណ៍នេះ អនុលោមតាម លក្ខខណ្ឌតម្រូវនានា ដូចមានកំណត់ នៅក្នុងសេចក្តីណែនាំ របស់ក្រុមប្រឹក្សា ស្តីពីភាពប្រហាក់ប្រហែលគ្នា នៃច្បាប់នានា របស់រដ្ឋសមាជិក ពាក់ព័ន្ធនឹង សេចក្តីណែនាំ ស្តីពី ភាពស៊ីសង្វាក់គ្នា ផ្នែកអេឡិចត្រូម៉ាញ៉េទិក (2014/30/EU). សេចក្តីណែនាំ ស្តីពី កម្លាំងអគ្គិសនីទាប (2014/35/EU). សេចក្តីណែនាំ ស្តីពី ErP (2009/125/EC). សេចក្តីណែនាំ ស្តីពី RoHS (2011/65/EU) និង សេចក្តីណែនាំ ស្តីពី បរិក្ខារវិទ្យុ (2014/53/EU) (សម្រាប់ បរិក្ខារវិទ្យុ)

ផលិតផលនេះត្រូវបានធ្វើតេស្តសាកល្បង និងរកឃើញថា សមស្រប តាមបទដ្ឋានសុខដុមនីយកម្មសម្រាប់ឧបករណ៍បច្ចេកវិទ្យាព័ត៌មាន ហើយបទដ្ឋានសុខដុមនីយកម្មទាំងនេះ ត្រូវបានបោះពុម្ពផ្សាយនៅក្នុងសេចក្តីណែនាំ ទិនានុប្បវត្តិផ្លូវការរបស់សហភាពអឺរ៉ុប ។

## CE 符合性声明 (Chinese Simplified)

此设备符合在电磁兼容指令 (2014/30/EU)、低电压指令 (2014/35/EU)、ErP 指令 (2009/125/EC)、RoHS 指令 (2011/65/EU) 和无线电设备指令 (2014/53/EU) 方面协调统一各成员国法律的理事会指令所规定的要求（针对无线电设备）。

本產品經過測試，證實符合歐盟公報所公布之資訊科技設備調和標準。

## CE izjava o sukladnosti (Croatian)

Ovaj uređaj sukladan je zahtjevima utvrđenima u direktivi vijeća o približavanju zakona država članica koji se odnose na direkktivu o elektromagnetksoj kompatibilnosti (2014/30/EU), niskonaponsku direktivu (2014/35/EU), ErP direktivu (2009/125/EZ), RoHS direktivu (2011/65/EU) i direktivu o radijskim uređajima (2014/53/EU) (za radijske uređaje).

Ovaj proizvod ispitan je i utvrđena j enjegova sukladnost s usklađenim standardima za informatičku tehnologiju, ti usklađeni standardi objavljeni su u okviru direktiva služberenpg glasnika Europske unije.

**Prohlášení o shodě CE (Czech)**

Toto zařízení splňuje požadavky harmonizační směrnice zákonů členských zemí o elektromagnetické kompatibilitě (2014/30/EU), směrnice o nízkém napětí (2014/35/EU), směrnice ErP (2009/125/EU), směrnice RoHS (2011/65/EU) a směrnice o rádiovém vybavení (2014/53/EU)(pro rádiové vybavení).

Na základě testování tohoto produktu bylo zjištěno, že splňuje harmonizované normy pro výpočetní techniku, které byly zveřejněny v oficiálním věstníku směrnic Evropské unie.

**CE-overensstemmelseserklæring (Danish)**

Denne enhed opfylder kravene i Rådets direktiv om indbyrdes tilnærmelse af medlemsstaternes lovgivning vedrørende elektromagnetisk kompatibilitet (2014/30/EU), lavspændingsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EF), RoHS-direktivet (2011/65/EU) og direktivet om radioudstyr (2014/53/EU).

Dette produkt er blevet testet og er fundet i overensstemmelse med de harmoniserede standarder for IT-udstyr. Disse harmoniserede standarder er offentliggjort i Den Europæiske Unions Tidende under Direktiver.

**CE-verklaring van conformiteit (Dutch)**

Dit apparaat voldoet aan de vereisten als uiteengezet in de Richtlijn van de Raad inzake de Onderlinge aanpassing van de Wetgeving der Lidstaten met betrekking tot de Richtlijn Elektromagnetische Compatibiliteit (2014/30/EU), Laagspanningsrichtlijn (2014/35/EU), ErP-richtlijn (2009/125/EG), RoHS-richtlijn (2011/65/EU) en Richtlijn inzake Radio-apparatuur (2014/53/EU)( voor Radio-apparatuur).

Dit product is getest en voldoet aan de geharmoniseerde standaarden voor apparatuur voor informaticatechnologie. Deze geharmoniseerde standaarden zijn gepubliceerd onder de Richtlijnen van het officiële tijdschrift van de Europese Unie.

**CE-yhdenmukaisuusilmoitus (Finnish)**

Tämä laite täyttää neuvoston direktiivin vaatimukset, jotka on asetettu jäsenvaltioiden lainsäädännön lähentämisestä liittyen elektromagneettisen yhteensopivuuteen (2014/30/EU), matalajännitedirektiiviin (2014/35/EU), ErP-direktiiviin (2009/125/EC), RoHS-direktiiviin (2011/65/EU) ja radiojännitedirektiiviin (2014/53/EU) (radiolaitteille).

Tämä tuote on testattu ja sen on havaittu olevan informaatioteknologisten laitteiden harmonisoitujen standardien mukainen. Nämä harmonisoidut standardit on julkaistu Euroopan yhteisöjen virallisessa lehdessä Direktiivit-osassa.

## Déclaration de conformité CE (French)

Cet appareil respecte les exigences énoncées dans la directive du Conseil sur le rapprochement des législations des États membres concernant la directive Compatibilité électromagnétique (2014/30/UE), la directive Basse tension (2014/35/UE), la directive ErP (2009/125/CE), la directive RoHS (2011/65/UE) et la directive Équipements radioélectriques (2014/53/UE) (pour les équipements radioélectriques).

Ce produit a été testé et jugé conforme aux normes harmonisées pour les équipements informatiques. Ces normes harmonisées sont publiées sous la rubrique Directives du Journal Officiel de l'Union Européenne.

## CE-Konformitätserklärung (German)

Dieses Gerät stimmt mit den Anforderungen der Richtlinie des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten in Bezug auf die Richtlinie zur elektromagnetischen Verträglichkeit (2014/30/EU), der Niederspannungsrichtlinie (2014/35/EU), der ErP-Richtlinie (2009/125/EG), der RoHS-Richtlinie (2011/65/EU) und der Richtlinie über Funkanlagen (2014/53/EU) (für Funkanlagen) überein.

Dieses Produkt wurde getestet und als mit den harmonisierten Standards für Geräte der Informationstechnologie übereinstimmend befunden; diese harmonisierten Standards werden unter den Richtlinien des Amtsblatts der Europäischen Union veröffentlicht.

## Δήλωση συμμόρφωσης ΕΕ (Greek)

Αυτή η συσκευή συμμορφώνεται με τις απαιτήσεις της Οδηγίας του Συμβουλίου για την προσέγγιση των νομοθεσιών των κρατών μελών σχετικά με την Οδηγία για την ηλεκτρομαγνητική συμβατότητα (2014/30/ΕΕ), την Οδηγία περί χαμηλής τάσης (2014/35/ΕΕ), την Οδηγία για τα συνδεόμενα με ενέργεια προϊόντα (ErP 2009/125/ΕΚ), την Οδηγία για τον περιορισμό της χρήσης ορισμένων επικίνδυνων ουσιών σε ηλεκτρικό και ηλεκτρονικό εξοπλισμό (RoHS 2011/65/ΕΕ) και την Οδηγία για τον ραδιοεξοπλισμό (2014/53/ΕΕ).

Το προϊόν αυτό έχει ελεγχθεί και διαπιστωθεί ότι συμμορφώνεται με τα εναρμονισμένα πρότυπα για τον Εξοπλισμό Τεχνολογίας Πληροφορικής, όπως αυτά έχουν δημοσιευθεί στην Επίσημα Εφημερίδα της Ευρωπαϊκής Ένωσης.

## CE अनुपालन की घोषणा (Hindi)

यह डिवाइस वद्युत चुंबकीय अनुकूलता दिशानर्दिश (2014/30/EU), नमि्न-वोल्टेज दिशानर्दिश (2014/35/EU), ErP दिशानर्दिश (2009/125/EC), RoHS दिशानर्दिश (2011/65/EU) और रेडियो उपकरण दिशानर्दिश (2014/53/EU)(रेडियो उपकरण के लिए) के संबंध में सदस्य देशों के कानूनों के सादृश्य होने पर परिषद दिशानर्दिश में नर्दिधारित अपेक्षाओं का पालन करता है।

इस उत्पाद की जाँच की गई है और इसे सूचना तकनीक उपकरण हेतु अनुकूलित मानकों का पालन करने वाला पाया गया है। ये अनुकूलित मानक यूरोपीय संघ के आधिकारिक पत्रिका के दिशानर्दिशों के अंतर्गत प्रकाशित किए गए हैं।

## CE-megfelelőségi nyilatkozat (Hungarian)

Ez a készülék megfelel a tagállami jogszabályok közelítéséről szóló tanácsi irányelvben meghatározott követelményeknek a következő irányelvekre vonatkozóan: elektromágneses kompatibilitásról szóló irányelv (2014/30/EU), alacsony feszültségről szóló irányelv (2014/35/EU), ErP-irányelv (2009/125/EK), RoHS-irányelv (2011/65/EU) és rádióberendezésekről szóló irányelv (2014/53/EU) (rádióberendezések esetén).

Ez a termék vizsgálatnak lett alávetve, amelyen megfelelt az információtechnológiai berendezések harmonizált szabványainak. Ezek a

harmonizált szabványok az Európai Unió Hivatalos Lapjának irányelvei között lettek közzétéve.

**Pernyataan Kesesuaian CE (Indonesian)**

Perangkat ini mematuhi ketentuan-ketentuan yang ditetapkan dalam Arahan Dewan tentang Perkiraan Undang-Undang Negara-Negara Anggota berkenaan dengan Arahan Kompatibilitas Elektromagnetik (2014/30/EU), Arahan Voltase rendah (2014/35/EU), Arahan ErP (2009/125/EC), Arahan RoHS (2011/65/EU) dan Arahan Peralatan Radio (2014/53/EU)( untuk Peralatan Radio ).

Produk ini telah diuji dan dinyatakan sesuai standar keselarasan untuk Peralatan Teknologi Informasi, standar keselarasan diterbitkan berdasarkan Petunjuk Jurnal Resmi Uni Eropa.

**Dichiarazione di conformità CE (Italian)**

Questo dispositivo è conforme ai requisiti stabiliti dalla direttiva del Consiglio concernente il ravvicinamento delle legislazioni degli Stati membri relativa alla Direttiva sulla compatibilità elettromagnetica (2014/30/UE), Direttiva sulla bassa tensione (2014/35/UE), Direttiva ErP (2009/125/CE), Direttiva RoHS (2011/65/UE) e Direttiva sulle apparecchiature radio (2014/53/UE) (per apparecchiature radio).

Il presente prodotto è stato collaudato e trovato conforme con gli standard armonizzati per le apparecchiature informatiche, tali standard armonizzati sono pubblicati nelle Direttive del Giornale Ufficiale dell'Unione Europea.

**CE 適合宣言書 (Japanese)**

この装置は、電磁両立性指令（2014/30/EU）、低電圧指令（2014/35/EU）、ErP 指令（2009/125/EC）、RoHS 指令（2011/65/EU）および無線機器指令（2014/53/EU）（無線機器向け）に関連した、加盟国の法律の擦り合わせに対する理事会指令に定められた要件を満たしています。

本製品は試験の結果、情報技術機器の整合規格に準拠していることが判明しています。その整合規格は、欧州連合官報の指令の下で公開されています。

**CE 적합성 선언 (Korean)**

이 장치는 전자파 적합성 지침 (2014/30/EU), 저전압 지침 (2014/35/EU), ErP 지침 (2009/125/EC), RoHS 지침 (2011/65/EU) 및 무선 장비 지침 (2014/53/EU) ( 무선 장비용 ) 과 관련하여 회원국 법률 간의 조화에 대해 유럽연합 이사회 지침에서 명시된 요구 사항을 준수합니다 ..

이 제품은 테스트를 거쳐 유럽연합 공보의 지침에 발표된 정보통신기기에 대한 조화 표준을 준수하는 것으로 밝혀졌습니다 .

**CE-samsvarserklæring (Norwegian)**

Denne enheten er i samsvar med kravene fastsatt i rådsdirektiv om tilnærming av lover i medlemslandene relatert til direktivene om Elektromagnetisk kompatibilitet (2014/30/EU), Lavspenning (2014/35/EU), Økodesign (2009/125/EF), Farlige stoffer i elektrisk og elektronisk utstyr (2011/65/EU) og Radioutstyr (2014/53/EU).

Dette produktet er testet og funnet å overholde de harmoniserte standarder for IT-utstyr. Disse harmoniserte standardene er utgitt under Direktiver i Den europeiske unions tidende.

**Deklaracja zgodności CE (Polish)**

Urządzenie to jest zgodne z wymogami dyrektywy Rady w sprawie zbliżenia ustawodawstw Państw Członkowskich odnoszących się do dyrektywy w sprawie kompatybilności elektromagnetycznej (2014/30/UE), dyrektywy niskonapięciowej (2014/35/UE), dyrektywy ErP (2009/125/WE), dyrektywy RoHS (2011/65/UE)

oraz dyrektywy w sprawie urządzeń radiowych (2014/53/UE) (w przypadku urządzeń radiowych).

Produkt ten został poddany testom i stwierdzono jego zgodność z normami zharmonizowanymi dla urządzeń technologii informacyjnej; normy zharmonizowane zostały opublikowane w dyrektywach w Dzienniku Urzędowym Unii Europejskiej.

**Declaração de conformidade CE (Portuguese)**

Este dispositivo cumpre os requisitos estabelecidos na Diretiva do Conselho relativa à aproximação das legislações dos Estados-membros respeitantes a Compatibilidade Eletromagnética (2014/30/UE), Diretiva de Baixa Tensão (2014/35/UE), Diretiva ErP (2009/125/CE), Diretiva RoHS (2011/65/UE) e Diretiva de Equipamentos de Rádio (2014/53/UE) (para equipamentos de rádio).

Este produto foi testado e considerado em conformidade com as normas harmonizadas para Equipamentos de Tecnologia de Informação, publicadas nas Diretivas do Jornal Oficial da União Europeia.

**Declaração de Conformidade CE (Portuguese Brazil)**

Este dispositivo está em conformidade com os requisitos determinados na Diretriz do Conselho na Aproximação das Leis dos Estados Membros em relação à Diretriz de Compatibilidade Magnética (2014/30/UE), Diretriz de Baixa Tensão (2014/35/UE), Diretriz ErP (2009/125/CE), Diretriz RoHS (2011/65/UE) e Diretriz de Equipamentos de Rádio (2014/53/UE) (para Equipamentos de Rádio).

Este produto foi testado e está em conformidade com as normas harmonizadas para Equipamentos de Tecnologia da Informação, estas normas harmonizadas publicadas sob as diretivas do Jornal Oficial da União Europeia.

**Declarație de conformitate CE (Romanian)**

Acest dispozitiv respectă cerințele prevăzute în Directiva Consiliului privind armonizarea legislației statelor membre referitoare la Directiva privind compatibilitatea electromagnetică (2014/30/UE), Directiva privind limitele de tensiune (2014/35/UE), Directiva ErP (2009/125/CE ), Directiva RoHS (2011/65/UE) și Directiva privind echipamentele radio (2014/53/UE) (pentru echipamentele radio).

Acest produs a fost testat şi s-a constatat că este în conformitate cu standardele armonizate pentru echipamentele de tehnologia informației. Aceste standarde armonizate sunt publicate în conformitate cu directivele din Jurnalul Oficial al Uniunii Europene.

**Декларация соответствия CE (Russian)**

Данное устройство соответствует требованиям, установленным в Директиве Совета о сближении законодательств стран-членов в отношении директивы электромагнитной совместимости (2014/30/EU), директивы по низковольтному электрооборудованию (2014/35/EU), директивы ErP (2009/125/EC), директивы RoHS (2011/65/EU) и директивы о радиооборудовании (2014/53/EU) (на радиоаппаратуру).

После проведения испытаний было признано, что устройство соответствует согласованным стандартам для оборудования информационных технологий, опубликованным в разделе «Директивы» Официального вестника Европейского союза.

**CE Deklaracija o usaglašenosti (Serbian)**

Ovaj uređaj ispunjava zahteve iz Direktive Saveta o približavanju zakona država članica u vezi s Direktivom o elektromagnetnoj kompatibilnosti (2014/30/EU), Direktivom o niskonaponskoj opremi (2014/35/EU), Direktivom o zahtevima za ekodizajn proizvoda koji koriste energiju (2009/125/EZ), Direktivom o primeni opasnih supstanci u električnoj i elektronskoj opremi (2011/65/EU) i Direktivom za radio opremu (2014/53/EU) (za radio opremu).

Ovaj proizvod je testiran i u saglasnosti je sa harmonizovanim standardima za Proizvode informacione tehnologije, a ovi harmonizovani standardi su objavljeni u okviru Direktiva Službenog lista Evropske unije.

**CE Uygunluk Beyanı (Slovak)**

Toto zariadenie spĺňa požiadavky uvedené v smernici Rady o aproximácii práva členských štátov, ktoré sa týkajú smernice (2014/30/EÚ), smernice o nízkom napätí (2014/35/EÚ),smernice ErP (2009/125/ES), smernice RoHS (2011/65/EÚ) a smernice o rádiových zariadeniach (2014/53/EÚ) (pre rádiové zariadenia).

Tento výrobok sa skúšal a zistilo sa, že vyhovuje harmonizovaným normám pre zariadenia informačných technológií, pričom tieto harmonizované normy boli uverejnené v rámci smerníc oficiálneho žurnála Európskej únie.

**CE-izjava o skladnosti (Slovenian)**

Ta naprava je skladna z zahtevami, opredeljenimi v direktivi Sveta o približevanju zakonodaje držav članic v zvezi z Direktivo o elektromagnetni združljivosti (2014/30/EU), Direktivo o nizki napetosti (2014/35/EU), Direktivo ErP (2009/125/ES), Direktivo RoHS (2011/65/EU) in Direktivo o radijski opremi (2014/53/EU) (za radijsko opremo).

Ta izdelek je bil preskušen in v teh preskusih je bilo ugotovljeno, da je skladen z usklajenimi standardi za opremo za informacijsko tehnologijo. Ti usklajeni standardi so objavljeni v direktivah v Uradnem listu Evropske unije.

**Declaración de conformidad de CE (Spanish)**

Este dispositivo cumple los requisitos establecidos en la Directiva del Consejo sobre la Aproximación de las Leyes de los Estados Miembros en relación con la Directiva de compatibilidad electromagnética (2014/30/UE), la Directiva de baja tensión (2014/35/UE), la Directiva ErP (2009/125/EC), la Directiva RoHS (2011/65/UE) y la Directiva de equipos de radio (2014/53/UE) (para equipos de radio).

Se ha comprobado que este equipo cumple las normas armonizadas para los Equipos de Tecnología de la Información. Se han publicado estas normas armonizadas según las Directivas del Diario Oficial de la Unión Europea.

**CE-försäkran om överensstämmelse (Swedish)**

Denna enhet uppfyller kraven i rådets direktiv om närmande av medlemsstaternas lagstiftning för direktivet om elektromagnetisk kompatibilitet (2014/30/EU), lågspänningsdirektivet (2014/35/EU), ErP-direktivet (2009/125/EG), RoHS-direktivet (2011/65/EU) och direktivet om radioutrustning (2014/53/EU) (för radioutrustning).

Denna produkt har testats och överensstämmer med harmoniserade

standarder för IT-utrustning. Dessa harmoniserade standarder har publicerats under direktiven i Europeiska unionens officiella tidning.

**คำประกาศการด้านการปฏิบัติตามข้อกำหนด CE** (Thai)

**อุปกรณ์นี้สอดคล้องกับความต้องการที่กำหนดไว้ในข้อกำหนดของสภาในเรื่องของการประมาณของกฎหมายของประเทศสมาชิกที่เกี่ยวข้องกับข้อกำหนดความเข้ากันได้ของคลื่นแม่เหล็กไฟฟ้า (2014/30/EU), ข้อกำหนดแรงดันไฟฟ้าต่ำ (2014/35/EU), ข้อกำหนด ErP (2009/125/EC), ข้อกำหนด RoHS (2011/65/EU) และข้อกำหนดอุปกรณ์วิทยุ (2014/53/EU)(สำหรับอุปกรณ์วิทยุ).**

**ผลิตภัณฑ์นี้ได้รับการทดสอบ และพบว่าสอดคล้องกับมาตรฐานที่เกี่ยวข้องสำหรับอุปกรณ์เทคโนโลยีสารสนเทศ ซึ่งมาตรฐานที่เกี่ยวข้องเหล่านี้มีการเผยแพร่ภายใต้ข้อกำหนดของวารสารอย่างเป็นทางการของสหภาพยุโรป**

**CE Uygunluk Beyanı (Turkish)**

Bu aygıt, Elektromanyetik Uyumluluk Yönergesi (2014/30/EU), Düşük Gerilim Yönergesi (2014/35/EU), ErP Yönergesi (2009/125/EC), RoHS Yönergesi (2011/65/EU) ve Radyo Donanımı Yönergesiyle (2014/53/EU) (Radyo Donanımı için) ilgili Üye Ülkelerin Mevzuatının Yakınlaştırılması konusunda Konsey Yönergesinde belirtilen gereksinimlerle uyumludur.

Bu ürün test edilmiş ve Bilgi Teknolojisi Donanımına yönelik uyumlaştırılmış standartlara uygun olduğu görülmüştür; bu uyumlaştırılmış standartlar Avrupa Birliği Resmi Gazetesi'nin Yönergeler kısmı altında yayımlanmıştır.

**Декларація ЄС про відповідність (Ukranian)**

Цей пристрій відповідає вимогам, визначеним у Директиві Ради з питань адаптації законодавства держав-членів відповідно до Директиви Європейського союзу (2014/30/EU) щодо електромагнітної сумісності, Директиви (2014/35/EU) щодо низьковольтних пристроїв, Директиви (2009/125/EU) щодо екодизайну виробів, зв'язаних з виробництвом електроенергії, Директива (2011/65/EU) щодо обмеження вмісту шкідливих речовин та Директива (2014/53/EU) щодо радіотехнічного обладнання (для радіотехнічного обладнання).

Була проведена перевірка цього виробу і встановлено, що він відповідає вимогам гармонізованих стандартів щодо обладнання інформаційних технологій. Ці гармонізовані стандарти публікуються в рамках Директив у Офіційному журналі Європейського Союзу.

**Tuyên Bố Tuân Thủ CE (Vietnamese)**

Thiết bị này tuân thủ các yêu cầu đã nêu trong Chỉ thị Hội đồng về Sự Tiệm cận Luật của các Nước Thành viên liên quan đến Chỉ thị tương thích điện từ (2014/30/EU), Chỉ thị điện áp thấp (2014/35/EU), Chỉ thị ErP (2009/125/EC), Chỉ thị RoHS (2011/65/EU) và Chỉ thị thiết bị vô tuyến (2014/53/EU) (đối với Thiết bị vô tuyến).

Sản phẩm này đã được thử nghiệm và chứng nhận là tuân thủ các tiêu chuẩn hài hoà về Thiết bị Công nghệ Thông tin, và các tiêu chuẩn hài hoà này được công bố theo Chỉ thị của Tạp chí Chính thức của Liên minh châu Âu.

**Energy Star Declaration (Only applicable to the model of application)**

(www.energystar.gov)

As an ENERGY STAR® Partner, we have determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

**Note**

- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Um mögliche Hörschäden zu verhindern, ist ein dauerhaftes Hören bei großer Lautstärke zu vermeiden.
- We recommend you switch off the monitor when it is not in use for a long time.

**Federal Communications Commission (FCC) Notice (U.S. Only)**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Use only RF shielded cable that was supplied with the monitor when connecting this monitor to a computer device.

To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE-CAUSING EQUIPMENT REGULATIONS.

**FCC Compliance Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Commission Federale de la Communication (FCC Declaration)**

Cet équipement a été testé et déclaré conforme auxlimites des appareils numériques de class B,aux

termes de l'article 15 Des règles de la FCC. Ces limites sont conçues de façon à fourir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle.

CET appareil produit, utilise et peut émettre des hyperfréquences qui, si l'appareil n'est pas installé et utilisé selon les consignes données, peuvent causer des interférences nuisibles aux communications radio. Cependant, rien ne peut garantir l'absence d'interférences dans le cadre d'une installation particulière. Si cet appareil est la cause d'interférences nuisibles pour la réception des signaux de radio ou de télévision, ce qui peut être décelé en fermant l'équipement, puis en le remettant en fonction, l'utilisateur pourrait essayer de corriger la situation en prenant les mesures suivantes:

- Réorienter ou déplacer l'antenne de réception.
- Augmenter la distance entre l'équipement et le récepteur.
- Brancher l'équipement sur un autre circuit que celui utilisé par le récepteur.
- Demander l'aide du marchand ou d'un technicien chevronné en radio/ télévision.

Toutes modifications n'ayant pas reçu l'approbation des services compétents en matière de conformité est susceptible d'interdire à l'utilisateur l'usage du présent équipement.

N'utiliser que des câbles RF armés pour les connections avec des ordinateurs ou périphériques.

CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

**EN55022 or EN55032 Compliance (Czech Republic Only)**

This device belongs to category B devices as described in EN55022 or EN55032,unless it is specifically stated that it is a Class A device on the specification label .The following applies to devices in Class A of EN55022 or EN55032(radius of protection up to 30 meters). The user of the device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Není-li na typovém štítku výslovně uvedeno, že toto zařízení patří do třídy A, patří mezi zařízení třídy B dle normy EN55022 nebo EN55032. Následující údaje platí pro zařízení třídy A dle normy EN55022 nebo EN55032 (ochranné pásmo do 30 metrů). Uživatel zařízení je povinen provést veškeré nezbytné kroky k odstranění zdrojů rušení telekomunikačních nebo jiných zařízení.

## Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room's electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-89/E-06251.

*Wymagania Polskiego Centrum Badań i Certyfikacji*

*Pozostałe instrukcje bezpieczeństwa*

## North Europe (Nordic Countries) Information

Placering/Ventilation
**VARNING:**
FÖRSÄKRA DIG OM ATT HUVUDBRYTARE OCH UTTAG ÄR LÄTÅTKOMLIGA, NÄR DU STÄLLER DIN UTRUSTNING PÅPLATS.

Placering/Ventilation
**ADVARSEL:**
SØRG VED PLACERINGEN FOR, AT NETLEDNINGENS STIK OG STIKKONTAKT ER NEMT TILGÆNGELIGE.

Paikka/Ilmankierto
**VAROITUS:**
SIJOITA LAITE SITEN, ETTÄ VERKKOJOHTO VOIDAAN TARVITTAESSA HELPOSTI IRROTTAA PISTORASIASTA.

Plassering/Ventilasjon
**ADVARSEL:**
NÅR DETTE UTSTYRET PLASSERES, MÅ DU PASSE PÅ AT KONTAKTENE FOR STØMTILFØRSEL ER LETTE Å NÅ.

## Ergonomie Hinweis (nur Deutschland)

Der von uns gelieferte Farbmonitor entspricht den in der "Verordnung über den Schutz vor Schäden durch Röntgenstrahlen" festgelegten Vorschriften.

Auf der Rückwand des Gerätes befindet sich ein Aufkleber, der auf die Unbedenklichkeit der Inbetriebnahme hinweist, da die Vorschriften über die Bauart von Störstrahlern nach Anlage III ¤ 5 Abs. 4 der Röntgenverordnung erfüllt sind.

Damit Ihr Monitor immer den in der Zulassung geforderten Werten entspricht, ist darauf zu achten, daß

1. Reparaturen nur durch Fachpersonal durchgeführt werden.
2. nur original-Ersatzteile verwendet werden.
3. bei Ersatz der Bildröhre nur eine bauartgleiche eingebaut wird.

Aus ergonomischen Gründen wird empfohlen, die Grundfarben Blau und Rot nicht auf dunklem Untergrund zu verwenden (schlechte Lesbarkeit und erhöhte Augenbelastung bei zu geringem Zeichenkontrast wären die Folge). Der arbeitsplatzbezogene Schalldruckpegel nach DIN 45 635 beträgt 70dB (A) oder weniger.

ACHTUNG: BEIM AUFSTELLEN DIESES GERÄTES DARAUF ACHTEN, DAß NETZSTECKER UND NETZKABELANSCHLUß LEICHT ZUGÄNGLICH SIND.

## China RoHS

根据中国大陆《电器电子产品有害物质限制使用管理办法》（也称为中国大陆 RoHS），以下部分列出了本产品中可能包含的有害物质的名称和含量。

| 部件名称 | 有害物质 | | | | | |
|---|---|---|---|---|---|---|
| | 铅（Pb） | 汞（Hg） | 镉（Cd） | 六价铬（Cr(VI)） | 多溴联苯（PBB） | 多溴二苯醚（PBDE） |
| 外壳 | ○ | ○ | ○ | ○ | ○ | ○ |
| 液晶显示屏 | × | ○ | ○ | ○ | ○ | ○ |
| 电路板组件 * | × | ○ | ○ | ○ | ○ | ○ |
| 电源适配器 | × | ○ | ○ | ○ | ○ | ○ |
| 电源线 / 连接线 | × | ○ | ○ | ○ | ○ | ○ |

本表格依据 SJ/T 11364 的规定编制。
*：电路板组件包括印刷电路板及其构成的零部件，如电阻、电容、集成电路、连接器等。
○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。
×：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。
备注：以上“×”的部件中，部分含有有害物质超过是由于目前行业技术水平所限，暂时无法实现替代或减量化。

环保使用期限

电器电子产品有害物质限制使用管理办法说明：该电器电子产品含有某些有害物质，在环保使用期限内可以放心使用，超过环保使用期限之后应该进入回收循环系统。

《废弃电器电子产品回收处理管理条例》提示性说明

为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。

中国环境标志产品认证提示性说明

( 适用于中国环境认证的型号）
a. 产品无任何外接输入电源相连时才能实现零能耗状况。
b. 保证产品售出后 3 年内提供可更换部件。

## 臺灣 RoHS

| 單元 | 限用物質及其化學符號 | | | | | |
|---|---|---|---|---|---|---|
| | 鉛 (Pb) | 汞 (Hg) | 鎘 (Cd) | 六價鉻 ($Cr^{+6}$) | 多溴聯苯 (PBB) | 多溴二苯醚 (PBDE) |
| 塑料外框 | ○ | ○ | ○ | ○ | ○ | ○ |
| 後殼 | ○ | ○ | ○ | ○ | ○ | ○ |
| 液晶面板 | – | ○ | ○ | ○ | ○ | ○ |
| 電路板組件 | – | ○ | ○ | ○ | ○ | ○ |
| 底座 | ○ | ○ | ○ | ○ | ○ | ○ |
| 電源線 | – | ○ | ○ | ○ | ○ | ○ |
| 其他線材 | – | ○ | ○ | ○ | ○ | ○ |

備考1." ○ " 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考2." – " 係指該項限用物質為排除項目。

## 臺灣 RoHS（帶遙控器）

| 單元 | 限用物質及其化學符號 | | | | | |
|---|---|---|---|---|---|---|
| | 鉛 (Pb) | 汞 (Hg) | 鎘 (Cd) | 六價鉻 ($Cr^{+6}$) | 多溴聯苯 (PBB) | 多溴二苯醚 (PBDE) |
| 塑料外框 | ○ | ○ | ○ | ○ | ○ | ○ |
| 後殼 | ○ | ○ | ○ | ○ | ○ | ○ |
| 液晶面板 | – | ○ | ○ | ○ | ○ | ○ |
| 電路板組件 | – | ○ | ○ | ○ | ○ | ○ |
| 底座 | ○ | ○ | ○ | ○ | ○ | ○ |
| 電源線 | – | ○ | ○ | ○ | ○ | ○ |
| 其他線材 | – | ○ | ○ | ○ | ○ | ○ |
| 遙控器 | – | ○ | ○ | ○ | ○ | ○ |

備考1." ○ " 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考2." – " 係指該項限用物質為排除項目。

## 臺灣 RoHS（帶喇叭）

| 單元 | 限用物質及其化學符號 | | | | | |
|---|---|---|---|---|---|---|
| | 鉛 (Pb) | 汞 (Hg) | 鎘 (Cd) | 六價鉻 ($Cr^{+6}$) | 多溴聯苯 (PBB) | 多溴二苯醚 (PBDE) |
| 塑料外框 | ○ | ○ | ○ | ○ | ○ | ○ |
| 後殼 | ○ | ○ | ○ | ○ | ○ | ○ |
| 液晶面板 | – | ○ | ○ | ○ | ○ | ○ |
| 電路板組件 | – | ○ | ○ | ○ | ○ | ○ |
| 底座 | ○ | ○ | ○ | ○ | ○ | ○ |
| 電源線 | – | ○ | ○ | ○ | ○ | ○ |
| 其他線材 | – | ○ | ○ | ○ | ○ | ○ |
| 喇叭 | – | ○ | ○ | ○ | ○ | ○ |

備考1." ○ " 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考2." – " 係指該項限用物質為排除項目。

## 臺灣衛服法

1. 警語：使用過度恐傷害視力。
2. 注意事項

(1) 使用 30 分鐘請休息 10 分鐘。

(2) 未滿 2 歲幼兒不看螢幕，2 歲以上每天看螢幕不要超過 1 小時。

## Turkish RoHS

**Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur**
( 土耳其共和国 : 符合 EEE 法规 )

## Ukraine RoHS

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057

**( 此产品符合由乌克兰内阁决议生效的技术法规 : No.1057, 2008 年 12 月 3 日，为关于电子电气产品的危险物质管控的法规 )**

이 기기는 가정용 (B 급 ) 전자파 적합 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다 .

この装置は、クラス B 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。 **VCCI-B**

| 粗分類 | | 化学物質表 | | | | | |
|---|---|---|---|---|---|---|---|
| | | Pb | Hg | Cd | Cr6+ | PBBs | PBDEs |
| 前面ベゼル | | O | O | O | O | O | O |
| 背面カバー | | O | O | O | O | O | O |
| スタンド | | O | O | O | O | O | O |
| LCD パネル | WLED | 適用除外の | O | O | O | O | O |
| | CCFL | 適用除外の | 適用除外の | O | O | O | O |
| PCBA | | 適用除外の | O | O | O | O | O |
| ケーブル & ワイヤ | | 適用除外の | O | O | O | O | O |
| リモコン | | 適用除外の | O | O | O | O | O |

*：PCBA はベア印刷回路基板、で構成され、はんだ付けおよび抵抗器、コンデンサ、アレー、コネクタ、チップなど、その表面実装エレメントで構成されます。
注 1:「O」は、計算される物質の含有率が参照含有率を超えていないことを示します。
注 2:「適用除外」項目は、特定の化学物質が JIS C 0950 の規格により適用除外とされた項目に対応することを意味します。
JIS C 0950

**Restriction on Hazardous Substances statement (India)**

This product complies with the "E-Waste (Management) Rules, 2016" CHAPTER V, rule 16, sub-rule (1). Whereas New Electrical and Electronic Equipment and their components or consumables or parts or spares do not contain Lead, Mercury, Cadmium, Hexavalent Chromium, polybrominated biphenyls and polybrominated diphenyl ethers beyond a maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers and of 0.01% by weight in homogenous materials for cadmium. except of exemptions set in Schedule 2 of the Rule.

**E-Waste Declaration for India**

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about E -waste please visit http://www.india.philips.com/about/sustainability/recycling/index.page and to know where you can drop off your waste equipment for recycling in India please contact on below given contact details.

Helpline number: 1800-425-6396 (Monday to Saturday, 9 a.m. to 5:30 pm)

Centralized E-waste collection center

Address:

TPV Technology India Private Limited,

59, Maheswari Nagar, 1st Main Road, Mahadevapura Post, Whitefield Road,

Bangalore, Karnataka,PIN: 560048, Tel: 080-3023-1000

E-mail: india.callcentre@tpv-tech.com

### Information for U.K. only

**WARNING - THIS APPLIANCE MUST BE EARTHED.**

**Important:**

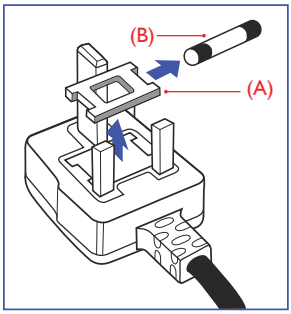
This apparatus is supplied with an approved moulded 13A plug. To change a fuse in this type of plug proceed as follows:

1. Remove fuse cover and fuse.
2. Fit new fuse which should be a BS 1362 5A,A.S.T.A. or BSI approved type.
3. Retit the fuse cover.

If the fitted plug is not suitable for your socket outlets, it should be cut off and an appropriate 3-pin plug fitted in its place.

If the mains plug contains a fuse, this should have a value of 5A. If a plug without a fuse is used, the fuse at the distribution board should not be greater than 5A.

NOTE: The severed plug must be destroyed to avoid a possible shock hazard should it be inserted into a 13A socket elsewhere.




### How to connect a plug

The wires in the mains lead are coloured in accordance with the following code:

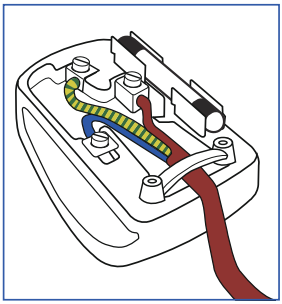
BLUE -"NEUTRAL"("N")

BROWN -"LIVE"("L")

GREEN&YELLOW -"EARTH"("E")

1. The GREEN&YELLOW wire must be connected to the terminal in the plug which is marked with the letter "E" or by the Earth symbol or coloured GREEN or GREEN&YELLOW.
2. The BLUE wire must be connected to the terminal which is marked with the letter "N" or coloured BLACK.
3. The BROWN wire must be connected to the terminal which is marked with the letter "L" or coloured RED.

Before replacing the plug cover, make certain that the cord grip is clamped over the sheath of the lead - not simply over the three wires.



# Service contact information(English)

Contact Information for WESTERN EUROPE region:

| Country | CSP | Hotline Number | Price | Opening Hours |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Contact Information for LATIN AMERICA region:

| Country | Call center | Consumer care number |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

Contact Information for China:

| Country | Call center | Consumer care number |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

Contact Information for CENTRAL AND EASTERN EUROPE region:

| Country | Call center | CSP | Consumer care number |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia&Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

Contact Information for NORTH AMERICA:

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800)479-6696 |

Contact Information for APMEA region:

| Country | ASP | Consumer care number | Opening hours |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am~5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am~05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |

| | | | |
|---|---|---|---|
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am~05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# (Arabic) معلومات الاتصال بالخدمة

معلومات الاتصال لمنطقة غرب أوروبا:

| الدولة | CSP | رقم الخط الساخن | السعر | ساعات العمل |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri: 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri: 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri: 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri: 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri: 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri: 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri: 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri: 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri: 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri: 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri: 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri: 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri: 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri: 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri: 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri: 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri: 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri: 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri: 8am - 5pm |

معلومات الاتصال لمنطقة أمريكا اللاتينية:

| الدولة | مركز الاتصال | رقم خدمة العملاء |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

معلومات الاتصال للصين:

| الدولة | مركز الاتصال | رقم خدمة العملاء |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

معلومات الاتصال لمنطقة وسط وشرق أوروبا:

| الدولة | مركز الاتصال | CSP | رقم خدمة العملاء |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |

| | | | |
|---|---|---|---|
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

معلومات الاتصال لأمريكا الشمالية:

| الدولة | مركز الاتصال | رقم خدمة العملاء |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

معلومات الاتصال لمنطقة دول آسيا المطلة على المحيط الهادي/الشرق الأوسط/إفريقيا:

| الدولة | ASP | رقم خدمة العملاء | ساعات العمل |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |

| | | | |
|---|---|---|---|
| Mon.~Fri. 8:30am-5:30pm | (02) 655-7777 6359456 | EA Global Supply Chain Solutions ,Inc. | Philippines |
| Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm | (65) 6882 3966 | Philips Singapore Pte Ltd (Philips Consumer Care Center) | Singapore |
| Mon.~ Fri. 08:00am-05:00pm | 011 262 3586 | Computer Repair Technologies | South Africa |
| Mon.~Fri. 09:00 - 18:00 | 0800-231-099 | FETEC.CO | Taiwan |
| Mon.~Fri. 08:30am-05:30pm | (662) 934-5498 | Axis Computer System Co., Ltd. | Thailand |
| Mon.~Fri. 09:00 - 18:00 | +(99312) 460733 460957 | Technostar Service Centre | Turkmenistan |
| Mon.~Fri. 09:00 - 18:00 | +99871 2784650 | Soniko Plus Private Enterprise Ltd | Uzbekistan |
| Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Dan-ang City +84 5113.562666 Can tho Province | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | Vietnam |
| Mon.~Fri. 10:00 - 17:00 | 0120-060-530 | フィリップスモニター・サポートセンター | Japan |

# Информация за договора за предоставяне на услуги(Bulgarian)

**Информация за контакти за Западна Европа:**

| Държава | CSP | Гореща линия | Цена | Работно време |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Информация за контакти за регион ЛАТИНСКА АМЕРИКА:**

| Държава | Център за контакт | Номер за обслужване на клиенти |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Информация за контакти за Китай:**

| Държава | Център за контакт | Номер за обслужване на клиенти |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Информация за контакти за регион ЦЕНТРАЛНА И ИЗТОЧНА ЕВРОПА:**

| Държава | Център за контакт | CSP | Номер за обслужване на клиенти |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |

| | | | |
|---|---|---|---|
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Информация за контакти за СЕВЕРНА АМЕРИКА:**

| Държава | Център за контакт | Номер за обслужване на клиенти |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Информация за контакти за регион Азия, Тихи океан, Среден изток и Африка:**

| Държава | ASP | Номер за обслужване на клиенти | Работно време |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |

| | | | |
|---|---|---|---|
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

## ព័ត៌មានទំនាក់ទំនងសេវាកម្ម (Cambodian)

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អ៊ឺរ៉ុបខាងលិច :**

| ប្រទេស | CSP | លេខទូរស័ព្ទស្ម័គ្រចិត្ត | តំលៃ | ម៉ោងបើក |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកឡាទីន :**

| ប្រទេស | មជ្ឈមណ្ឌលទទួលទូរស័ព្ទ | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**ព័ត៌មានទំនាក់ទំនង សម្រាប់ប្រទេសចិន :**

| ប្រទេស | មជ្ឈមណ្ឌលទទួលទូរស័ព្ទ | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**ព័ត៌មានទំនាក់ទំនងសម្រាប់តំបន់អឺរ៉ុបកណ្តាល និងអឺរ៉ុបខាងកើត :**

| ប្រទេស | មជ្ឈមណ្ឌលទូរស័ព្ទ | CSP | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | +420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia&Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់អាមេរិកខាងជើង :**

| ប្រទេស | មជ្ឈមណ្ឌលទូរស័ព្ទ | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**ព័ត៌មានទំនាក់ទំនង សម្រាប់តំបន់ APMEA :**

| ប្រទេស | ASP | លេខសម្រាប់ទំនាក់ទំនងការយកចិត្តទុកដាក់ចំពោះអតិថិជន | ម៉ោងធ្វើការ |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am~5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am~05:00pm |

| | | | |
|---|---|---|---|
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am~05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# 服务联系信息 (Chinese Simplified)

西欧地区的联系信息：

| 国家 / 地区 | CSP | 热线号码 | 费用 | 工作时间 |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

拉丁美洲地区的联系信息：

| 国家 / 地区 | 呼叫中心 | 客户服务电话 |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

中国联系信息：

| 国家 / 地区 | 呼叫中心 | 客户服务电话 |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

中东欧地区的联系信息：

| 国家 / 地区 | 呼叫中心 | CSP | 客户服务电话 |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

北美联系信息：

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

APMEA 地区联系信息：

| 国家 / 地区 | ASP | 客户服务电话 | 工作时间 |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# 服務聯絡資訊 (Chinese Traditional)

西歐地區聯絡資訊：

| 國家 | CSP | 專線號碼 | 價格 | 營業時間 |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

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|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

拉丁美洲地區聯絡資訊：

| 國家 | 客服中心 | 客服專線 |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

中國聯絡資訊：

| 國家 | 客服中心 | 客服專線 |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

中歐及東歐地區的聯絡資訊：

| 國家 | 客服中心 | CSP | 客服專線 |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

北美洲聯絡資訊：

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

亞太、中東暨非洲地區聯絡資訊：

| 國家 | ASP | 客服專線 | 營業時間 |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Podaci za kontakt sa servisom(Croatian)

Podaci o kontaktima za područje ZAPADNE EUROPE:

| Zemlja | CSP | Broj dežurnog telefona | Cijena | Radno vrijeme |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontakt podaci za područje LATINSKE AMERIKE:**

| Zemlja | Pozivni centar | Broj centra za podršku korisnicima |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontakt podaci za Kinu:**

| Zemlja | Pozivni centar | Broj centra za podršku korisnicima |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontakt podaci za područje ZAPADNE I ISTOČNE EUROPE:**

| Zemlja | Pozivni centar | CSP | Broj centra za podršku korisnicima |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontakt podaci za SJEVERNU AMERIKU :**

| Zemlja | Pozivni centar | Broj centra za podršku korisnicima |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontakt podaci za područje APMEA:**

| Zemlja | ASP | Broj centra za podršku korisnicima | Radno vrijeme |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Kontaktní informace na servis(Czech)

Kontaktní informace pro oblast ZÁPADNÍ EVROPY:

| Země | CSP | Horká linka | Cena | Otevírací doba |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktní informace pro oblast LATINSKÉ AMERIKY:**

| Země | Telefonní středisko | Číslo zákaznické péče |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktní informace pro Čínu:**

| Země | Telefonní středisko | Číslo zákaznické péče |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktní informace pro oblast STŘEDNÍ A VÝCHODNÍ EVROPY:**

| Země | Telefonní středisko | CSP | Číslo zákaznické péče |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktní informace pro SEVERNÍ AMERIKU:**

| Země | Telefonní středisko | Číslo zákaznické péče |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktní informace pro oblast APMEA:**

| Země | ASP | Číslo zákaznické péče | Otevírací doba |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Servicekontaktoplysninger(Danish)

Kontaktoplysninger i Vesteuropa:

| Land | CSP | Nummer til kundeservice | Pris | Åbningstider |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktoplysninger til LATINAMERIKA:**

| Land | Callcenter | Kundeservice tlf |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktoplysninger til Kina:**

| Land | Callcenter | Kundeservice tlf |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktoplysninger til CENTRAL- OG ØSTEUROPA:**

| Land | Callcenter | CSP | Kundeservice tlf |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |

| | | | |
|---|---|---|---|
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktoplysninger til NORDAMERIKA:**

| Land | Callcenter | Kundeservice tlf |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktoplysninger til APMEA:**

| Land | ASP | Kundeservice tlf | Åbningstider |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informatie service-contact(Dutch)

Contactgegevens voor de regio WEST-EUROPA:

| Land | CSP | Hotline-nummer | Prijs | Openingstijden |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

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|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Contactgegevens voor de LATIJNS-AMERIKA:**

| Land | Telefooncentrum | Klantnummer |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Contactgegevens voor China:**

| Land | Telefooncentrum | Klantnummer |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Contactgegevens voor de regio MIDDEN- EN OOST-EUROPA:**

| Land | Telefooncentrum | CSP | Klantnummer |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565<br>(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Contactgegevens voor NOORD-AMERIKA:**

| Land | Telefooncentrum | Klantnummer |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Contactgegevens voor de APMEA-regio:**

| Land | ASP | Klantnummer | Openingstijden |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Huollon yhteystiedot(Finnish)

Länsi-Euroopan alueen yhteystiedot:

| Maa | CSP | Asiakaspalvelunumero | Price | Aukioloajat |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Yhteystiedot LATINALAINEN AMERIKKA:**

| Maa | Puhelinneuvonta | Asiakaspalvelu |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Yhteystiedot Kiinassa:**

| Maa | Puhelinneuvonta | Asiakaspalvelu |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Yhteystiedot KESKI- JA ITÄ-EUROOPAN alueella:**

| Maa | Puhelinneuvonta | CSP | Asiakaspalvelu |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565<br>(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Yhteystiedot POHJOIS-AMERIKKA:**

| Maa | Puhelinneuvonta | Asiakaspalvelu |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Yhteystiedot APMEA-alueella:**

| Maa | ASP | Asiakaspalvelu | Aukioloajat |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Coordonnées de service(French)

Informations de contact pour la région EUROPE DE L'OUEST :

| Pays | CSP | Numéro de hotline | Tarifs | Heures d'ouverture |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informations de contact pour la région AMÉRIQUE LATINE :**

| Pays | Centre d'appel | Numéro clientèle |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informations de contact pour la Chine :**

| Pays | Centre d'appel | Numéro clientèle |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informations de contact pour la région EUROPE CENTRAL ET EUROPE DE L'EST :**

| Pays | Centre d'appel | CSP | Numéro clientèle |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informations de contact pour l'AMÉRIQUE DU NORD :**

| Pays | Centre d'appel | Numéro clientèle |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informations de contact pour la région Asie-Pacifique/Moyen Orient/Afrique :**

| Pays | ASP | Numéro clientèle | Heures d'ouverture |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777;<br>6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733,<br>460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Servicekontaktinformationen(German)

**Kontaktdaten in Westeuropa:**

| Land | CSP | Hotlinenummer | Preis | Bürozeiten |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktdaten in Lateinamerika:**

| Land | Callcenter | Kundendienstnummer |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktdaten in China:**

| Land | Callcenter | Kundendienstnummer |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktdaten in Zentral- und Osteuropa:**

| Land | Callcenter | CSP | Kundendienstnummer |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktdaten in Nordamerika:**

| Land | Callcenter | Kundendienstnummer |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktdaten zur Region Asien/Pazifik / Naher Osten / Afrika:**

| Land | ASP | Kundendienstnummer | Bürozeiten |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Πληροφορίες επικοινωνίας με το σέρβις(Greek)

Πληροφορίες επικοινωνίας για τη ΔΥΤΙΚΗ ΕΥΡΩΠΗ:

| Χώρα | CSP | Αριθμός γραμμής επείγουσας ανάγκης | Κόστος | Ώρες λειτουργίας |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Πληροφορίες επικοινωνίας για τη ΛΑΤΙΝΙΚΗ ΑΜΕΡΙΚΗ:

| Χώρα | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

Πληροφορίες επικοινωνίας για την Κίνα:

| Χώρα | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

Πληροφορίες επικοινωνίας για την ΚΕΝΤΡΙΚΗ ΚΑΙ ΑΝΑΤΟΛΙΚΗ ΕΥΡΩΠΗ:

| Χώρα | Κέντρο κλήσεων | CSP | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |

| | | | |
|---|---|---|---|
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

Πληροφορίες επικοινωνίας για τη ΒΟΡΕΙΑ ΑΜΕΡΙΚΗ:

| Χώρα | Κέντρο κλήσεων | Τηλέφωνο εξυπηρέτησης καταναλωτών |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

Πληροφορίες επικοινωνίας για την περιοχή ΑΡΜΕΑ:

| Χώρα | ASP | Τηλέφωνο εξυπηρέτησης καταναλωτών | Ώρες λειτουργίας |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# सेवा संपर्क जानकारी(Hindi)

**पश्चिमी यूरोप क्षेत्र के लिए संपर्क जानकारी:**

| देश | CSP | हॉटलाइन नंबर | मूल्य | खुलने का समय |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**लैटिन अमेरिका क्षेत्र के लिए संपर्क जानकारी:**

| देश | कॉल सेंटर | उपभोक्ता देखभाल नंबर |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**चीन के लिए संपर्क जानकारी:**

| देश | कॉल सेंटर | उपभोक्ता देखभाल नंबर |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**केंद्रीय और पूर्वी यूरोप क्षेत्र के लिए संपर्क जानकारी:**

| देश | कॉल सेंटर | CSP | उपभोक्ता देखभाल नंबर |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**उत्तरी अमेरिका के लिए संपर्क जानकारी:**

| देश | कॉल सेंटर | उपभोक्ता देखभाल नंबर |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**APMEA क्षेत्र के लिए संपर्क जानकारी:**

| देश | ASP | उपभोक्ता देखभाल नंबर | खुलने का समय |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Kapcsolatfelvételi adatok a szolgáltatáshoz (Hungarian)

**Elérhetőségi adatok a NYUGAT-EURÓPA térségre vonatkozóan:**

| Ország | CSP | Forró drót szám | Ár | Nyitva tartás |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Elérhetőségi adatok a LATIN-AMERIKAI térségre vonatkozóan:**

| Ország | Hívóközpont | Ügyfélszolgálati telefonszám |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Elérhetőségi adatok Kínára vonatkozóan:**

| Ország | Hívóközpont | Ügyfélszolgálati telefonszám |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**KÖZÉP- ÉS KELET-EURÓPAI térség elérhetőségei:**

| Ország | Hívóközpont | CSP | Ügyfélszolgálati telefonszám |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.l.c. | Classic Service I.l.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |

| | | | |
|---|---|---|---|
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Elérhetőségi adatok ÉSZAK-AMERIKÁRA vonatkozóan:**

| Ország | Hívóközpont | Ügyfélszolgálati telefonszám |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Elérhetőségi adatok az APMEA térségre vonatkozóan:**

| Ország | ASP | Ügyfélszolgálati telefonszám | Nyitvatartási idő |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informasi kontak layanan(Indonesian)

Informasi kontak untuk kawasan EROPA BARAT:

| Negara | CSP | Nomor Layanan Hotline | Harga | Jam Buka |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informasi kontak untuk kawasan AMERIKA LATIN:**

| Negara | Pusat informasi | Nomor layanan konsumen |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informasi kontak untuk China:**

| Negara | Pusat informasi | Nomor layanan konsumen |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informasi kontak untuk kawasan EROPA TENGAH DAN TIMUR:**

| Negara | Pusat informasi | CSP | Nomor layanan konsumen |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |

| | | | |
|---|---|---|---|
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informasi kontak untuk AMERIKA UTARA:**

| Negara | Pusat informasi | Nomor layanan konsume |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informasi kontak untuk kawasan APMEA:**

| Negara | ASP | Nomor layanan konsumen | Jam buka |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informazioni di contatto assistenza(Italian)

Informazioni di contatto per zona dell'EUROPA OCCIDENTALE:

| Paese | CSP | Numero verde | Prezzo | Orari di apertura |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informazioni di contatto per zona dell'AMERICA LATINA:**

| Paese | Call center | Numero assistenza clienti |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informazioni di contatto per la Cina:**

| Paese | Call center | Numero assistenza clienti |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informazioni di contatto per zona dell'EUROPA ORIENTALE E CENTRALE:**

| Paese | Call center | CSP | Numero assistenza clienti |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informazioni di contatto per il NORD AMERICA:**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informazioni di contatto per l'area APMEA:**

| Paese | ASP | Numero assistenza clienti | Orari di apertura |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# サービスのお問い合わせ (Japanese)

西ヨーロッパ地域の連絡先情報 :

| 国 | CSP | ホットライン番号 | 価格 | 営業時間 |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

ラテンアメリカ地域の連絡先情報 :

| 国 | コールセンター | 顧客ケア番号 |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

中国の連絡先情報 :

| 国 | コールセンター | 顧客ケア番号 |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

中央および東ヨーロッパ地域の連絡先情報 :

| 国 | コールセンター | CSP | 顧客ケア番号 |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

北米の連絡先情報 :

| 国 | コールセンター | 顧客ケア番号 |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

APMEA 地域の連絡先情報 :

| 国 | ASP | 顧客ケア番号 | 営業時間 |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777;<br>6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733,<br>460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# 서비스 연락처 정보 (Korean)

**서유럽 지역의 연락처 정보 :**

| 국가 | CSP | 핫라인 번호 | 전화요금 | 근무 시간 |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**라틴 아메리카 지역의 연락처 정보 :**

| 국가 | 콜 센터 | 소비자 관리 센터 전화번호 |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**중국 연락처 정보 :**

| 국가 | 콜 센터 | 소비자 관리 센터 전화번호 |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**중앙 및 동유럽 지역의 연락처 정보 :**

| 국가 | 콜 센터 | CSP | 소비자 관리 센터 전화번호 |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**북아메리카의 연락처 정보 :**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**APMEA 지역의 연락처 정보 :**

| 국가 | ASP | 소비자 관리 센터 전화 번호 | 근무 시간 |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Servicekontaktinformasjon(Norwegian)

Kontaktinformasjon for vesteuropeiske land:

| Land | CSP | Telefonnummer | Pris | Åpningstider |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktinformasjon for MELLOM-AMERIKA:**

| Land | Sentral | Nummer til kundestøtteNummer til kundestøtte |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktinformasjon for Kina:**

| Land | Sentral | Nummer til kundestøtteNummer til kundestøtte |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktinformasjon for SENTRAL- OG ØST-EUROPA-området:**

| Land | Sentral | CSP | Nummer til kundestøtteNummer til kundestøtte |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |

| | | | |
|---|---|---|---|
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktinformasjon for NORD-AMERIKA:**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktinformasjon for APMEA-regionen:**

| Land | ASP | Nummer til kundestøtteNummer til kundestøtte | Åpningstider |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informacje dotyczące kontaktu z serwisem(Polish)

Informacje kontaktowe dla regionu Europy Zachodniej:

| Kraj | CSP | Numer linii telefonicznej | Cena | Godziny pracy |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informacje kontaktowe dla AMERYKI ŁACIŃSKIEJ:**

| Kraj | Centrum obsługi telefonicznej | Numer obsługi klienta |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informacje kontaktowe dla Chiny:**

| Kraj | Centrum obsługi telefonicznej | Numer obsługi klienta |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informacje kontaktowe dla EUROPY CENTRALNEJ I WSCHODNIEJ:**

| Kraj | Centrum obsługi telefonicznej | CSP | Numer obsługi klienta |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informacje kontaktowe dla AMERYKI PÓŁNOCNEJ:**

| Kraj | Centrum obsługi telefonicznej | Numer obsługi klienta |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informacje kontaktowe dla regionu APMEA:**

| Kraj | ASP | Numer obsługi klienta | Godziny pracy |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informações de contacto de serviço(Portuguese)

Informações de contacto para a EUROPA OCIDENTAL:

| País | CSP | Número da linha apoio | Preço | Horário de funcionamento |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informações de contacto para a AMÉRICA LATINA:**

| País | Centro de atendimento | Número de apoio ao cliente |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informações de contacto para a China:**

| País | Centro de atendimento | Número de apoio ao cliente |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informações de contacto para a EUROPA CENTRAL E ORIENTAL:**

| País | Centro de atendimento | CSP | Número de apoio ao cliente |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informações de contacto para a AMÉRICA DO NORTE:**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informações de contacto para a região APMOA:**

| País | ASP | Número de apoio ao cliente | Horário de funcionamento |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informações de contato de serviço(Portuguese Brazil)

Informações de contato para região OESTE da EUROPA:

| País | CSP | Número Hotline | Preço | Horário de atendimento |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Informações de contato para a China:

| País | Centro de atendimento | Número de atendimento ao consumidor: |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

Informações de contato para AMÉRICA DO NORTE:

| País | Centro de atendimento | Número de atendimento ao consumidor: |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

Informações de contato para região CENTRAL E ORIENTAL da EUROPA:

| País | Centro de atendimento | CSP | Número de atendimento ao consumidor: |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia&Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |

| | | | |
|---|---|---|---|
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

Informações de contato para região da AMÉRICA LATINA:

| País | Centro de atendimento | Número de atendimento ao consumidor: |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

Informações de contato para região APMEA:

| País | ASP | Número de atendimento ao consumidor: | Horário de atendimento |
|---|---|---|---|
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Hong Kong Macau | Company: Smart Pixels Technology Ltd. | Hong Kong: Tel: +852 2619 9639 Macau:Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396 SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline) +62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30 Fri. 08:30-11:30; 13:00-17:30 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm Sat. 8:30am-12:30am |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |

| | | | |
|---|---|---|---|
| Singapore | Philips Electronics Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 8:30am~05:30pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~Fri. 8:00am~05:00pm |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30, Sat. 8:00-12:00 |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am~5:30pm |
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Japan | フィリップスモニター・サポ ートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informații contact service(Romanian)

nformații de contact pentru regiunea Europei de Vest:

| Țara | Furnizor asistență | Număr asistență telefonică | Preț | Program de lucru |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Informații de contact pentru regiunea Americii Latine:**

| Țara | Centru asistență telefonică | Telefon asistență clienți |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Informații de contact pentru China:**

| Țara | Centru asistență telefonică | Telefon asistență clienți |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Informații de contact pentru regiunea Europei Centrale şi de Est:**

| Țara | Centru asistență telefonică | Furnizor asistență | Telefon asistență clienți |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Informații de contact pentru America de Nord:**

| Țara | Centru asistență telefonică | Telefon asistență clienți |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Informații de contact pentru regiunea Asiei Pacifice, Orientului Mijlociu şi Africii:**

| Țara | Furnizor asistență | Telefon asistență clienți | Program de lucru |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |

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|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Контактная информация обслуживания(Russian)

Контактная информация для стран ЗАПАДНОЙ ЕВРОПЫ:

| Страна | CSP | Телефон «горячей линии» | Цена | Время работы |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Контактная информация для стран ЛАТИНСКОЙ АМЕРИКИ:

| Страна | Центр телефонного обслуживания | Поддержка пользователей |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

Контактная информация для Китая:

| Страна | Центр телефонного обслуживания | Поддержка пользователей |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

Контактная информация для стран ЦЕНТРАЛЬНОЙ И ВОСТОЧНОЙ ЕВРОПЫ:

| Страна | Центр телефонного обслуживания | CSP | Поддержка пользователей |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

Контактная информация для стран СЕВЕРНОЙ АМЕРИКИ:

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

Контактная информация для стран АЗИАТСКО-ТИХООКЕАНСКОГО РЕГИОНА, БЛИЖНЕГО ВОСТОКА И АФРИКИ:

| Страна | ASP | Поддержка пользователей | Время работы |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777;<br>6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733,<br>460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00,<br>13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Kontakt informacije službe za podršku(Serbian)

Kontakt informacije za region ZAPADNE EVROPE:

| Država | CSP | Broj pozivnog centra | Cena | Radno vreme |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontakt informacije za region LATINSKE AMERIKE:**

| Država | Pozivni centar | Broj servisa za kupce |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontakt informacije za Kinu:**

| Država | Pozivni centar | Broj servisa za kupce |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontakt informacije za region CENTRALNE I ZAPADNE EVROPE:**

| Država | Pozivni centar | CSP | Broj servisa za kupce |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontakt informacije za SEVERNU AMERIKU:**

| Država | Pozivni centar | Broj servisa za kupce |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontakt informacije za APMEA region:**

| Država | ASP | Broj servisa za kupce | Radno vreme |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Kontaktné inforácie služby(Slovak)

**Kontaktné informácie pre región ZÁPADNEJ EURÓPY:**

| Krajina | CSP | Číslo na zákaznícku linku | Cena | Otváracie hodiny |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktné informácie pre región LATINSKEJ AMERIKY:**

| Krajina | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktné informácie pre Čínu:**

| Krajina | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktné informácie pre región STREDNEJ A VÝCHODNEJ EURÓPY:**

| Krajina | Kontaktné centrum | CSP | Číslo na oddelenie starostlivosti o zákazníkov |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktné informácie pre SEVERNÚ AMERIKU:**

| Krajina | Kontaktné centrum | Číslo na oddelenie starostlivosti o zákazníkov |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktné informácie pre región APMEA:**

| Krajina | ASP | Číslo na oddelenie starostlivosti o zákazníkov | Otváracie hodiny |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Informacije o stiku s servisom(Slovenian)

Kontaktne informacije za regijo ZAHODNE EVROPE:

| Država | CSP | Številka za stranke | Cena | Delovni čas |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

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|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktne informacije za regijo LATINSKE AMERIKE:**

| Država | Klicni center | Skrb za potrošnike |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktne informacije za Kitajsko:**

| Država | Klicni center | Skrb za potrošnike |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktne informacije za regijo SREDNJE IN VZHODNE EVROPE:**

| Država | Klicni center | CSP | Skrb za potrošnike |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktne informacije za regijo SEVERNE AMERIKE:**

| Država | Klicni center | Skrb za potrošnike |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktne informacije za regijo AZIJA/PACIFIK/BLIŽNJI VZHOD/AFRIKA:**

| Država | ASP | Skrb za potrošnike | Delovni čas |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri. 9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri. 9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri. 9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu. 08:30-12:00; 13:00-17:30<br>Fri. 08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri. 9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri. 8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Información de contacto de servicio(Spanish)

Información de contacto para la región de EUROPA OCCIDENTAL:

| País | CSP | Número de teléfono directo | Precio | Horario de apertura |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Información de contacto para la región de HISPANOAMÉRICA:**

| País | Centro de llamadas | Número de atención al cliente |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Información de contacto para China:**

| País | Centro de llamadas | Número de atención al cliente |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Información de contacto para la región de EUROPA CENTRAL Y ORIENTAL:**

| País | Centro de llamadas | CSP | Número de atención al cliente |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |

| | | | |
|---|---|---|---|
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Información de contacto para NORTEAMÉRICA:**

| País | Centro de llamadas | Número de atención al cliente |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Información de contacto para la región de ASIA PACÍFICO, ORIENTE MEDIO Y ÁFRICA (APMEA):**

| País | ASP | Número de atención al cliente | Horario de apertura |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Kontaktinformation för service(Swedish)

Kontaktinformation för den västeuropeiska regionen:

| Land | Kundtjänstpartner | Direktnummer | Pris | Öppettider |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Kontaktinformation för LATINAMERIKANSKA regionen:**

| Land | Svarstjänst | Kundtjänstnummer |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Kontaktinformation för Kina:**

| Land | Svarstjänst | Kundtjänstnummer |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Kontaktinformation för CENTRALA OCH ÖSTRA EUROPEISKA regionen:**

| Land | Svarstjänst | Kundtjänstpartner | Kundtjänstnummer |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Kontaktinformation för NORDAMERIKA:**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Kontaktinformation för APMEA regionen:**

| Land | Kundtjänstpartner | Kundtjänstnummer | Öppettider |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# ข้อมูลการติดต่อเพื่อรับบริการ(Thai)

**ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปตะวันตก :**

| ประเทศ | CSP | หมายเลขฮ็อตไลน์ | ราคา | เวลาทำการ |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**ข้อมูลติดต่อสำหรับภูมิภาค ละตินอเมริกา :**

| ประเทศ | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**ข้อมูลติดต่อสำหรับ จีน :**

| ประเทศ | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**ข้อมูลติดต่อสำหรับภูมิภาค ยุโรปกลางและตะวันออก :**

| ประเทศ | คอลเซ็นเตอร์ | CSP | หมายเลขฝ่ายดูแลผู้บริโภค |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**ข้อมูลติดต่อสำหรับ อเมริกาเหนือ :**

| ประเทศ | คอลเซ็นเตอร์ | หมายเลขฝ่ายดูแลผู้บริโภค |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**ข้อมูลติดต่อสำหรับภูมิภาค APMEA :**

| ประเทศ | ASP | หมายเลขฝ่ายดูแลผู้บริโภค | เวลาทำการ |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09 :00 - 18 :00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9 :00am-5 :30pm |
| Hong Kong<br>Macau | Company : Smart Pixels Technology Ltd. | Hong Kong :<br>Tel : +852 2619 9639<br>Macau :<br>Tel : (853)-0800-987 | Mon.~Fri.<br>9 :00am-6 :00pm<br>Sat. 9 :00am-1 :00pm |
| India | REDINGTON INDIA LTD | Tel : 1 800 425 6396<br>SMS : PHILIPS to 56677 | Mon.~Fri.<br>9 :00am-5 :30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08 :30-12 :00; 13 :00-17 :30<br>Fri.<br>08 :30-11 :30; 13 :00-17 :30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08 :00-18 :00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9 :00am-5 :30pm<br>Sat. 9 :00am-1 :00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8 :15am-5 :00pm<br>Sat. 8 :30am-12 :30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8 :30am-5 :30pm |

| | | | |
|---|---|---|---|
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10 :00am-6 :00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8 :30am-5 :30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9 :00am-6 :00pm<br>Sat. 9 :00am-1 :00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08 :00am-05 :00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09 :00 - 18 :00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08 :30am-05 :30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09 :00 - 18 :00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09 :00 - 18 :00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8 :00-12 :00, 13 :30-17 :30<br>Sat. 8 :00-12 :00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10 :00 - 17 :00 |

# Servis iletişim bilgileri(Turkish)

**Batı Avrupa bölgesi için İRTİBAT BİLGİSİ:**

| Ülke | CSP | Müşteri Hizmetleri Numarası | Fiyat | Çalışma Saatleri |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**LATİN AMERİKA bölgesi iletişim bilgileri:**

| Ülke | Çağrı merkezi | Müşteri destek numarası |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Çin iletişim bilgileri:**

| Ülke | Çağrı merkezi | Müşteri destek numarası |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**ORTA VE DOĞU AVRUPA bölgesi iletişim bilgileri:**

| Ülke | Çağrı merkezi | CSP | Müşteri destek numarası |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088(for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |

| | | | |
|---|---|---|---|
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**KUZEY AMERİKA iletişim bilgileri:**

| Country | Call center | Consumer care number |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**APMEA (Asya-Pasifik, Ortadoğu ve Afrika) bölgesi iletişim bilgileri:**

| Ülke | ASP | Müşteri destek numarası | Çalışma saatleri |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |

| | | | |
|---|---|---|---|
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri. 8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu. 10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri. 8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri. 9:00am-6:00pm Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri. 08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri. 08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City +84 5113.562666 Danang City +84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30 Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Контактна інформація сервіса(Ukrainian)

Контактна інформація для ЗАХІДНОЇ ЄВРОПИ:

| Країна | CSP | Номер гарячої лінії | Ціна | Години роботи |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

| | | | | |
|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

Контактна інформація для ЛАТИНСЬКОЇ АМЕРИКИ:

| Країна | Гаряча лінія | Номер центру підтримки клієнтів |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

Контактна інформація для Китаю:

| Країна | Гаряча лінія | Номер центру підтримки клієнтів |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

Контактна інформація для ЦЕНТРАЛЬНОЇ ТА СХІДНОЇ ЄВРОПИ:

| Країна | Гаряча лінія | CSP | Номер центру підтримки клієнтів |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900 (General)<br>+372 6519972 (workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080 (General)<br>+36 1814 8565 (For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160 (general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |

| | | | |
|---|---|---|---|
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

Контактна інформація для ПІВНІЧНОЇ АМЕРИКИ:

| Країна | Гаряча лінія | Номер центру підтримки клієнтів |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

Контактна інформація для ПІВДЕННО-СХІДНОЇ АЗІЇ:

| Країна | ASP | Номер центру підтримки клієнтів | Години роботи |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086 (Customer Hotline)<br>+62-8888-01-9086 (Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

| | | | |
|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions ,Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |

# Thông tin liên lạc bảo hành(Vietnamese)

**Thông tin liên lạc cho khu vực TÂY ÂU:**

| Quốc gia | CSP | Số đường dây nóng | Giá | Giờ mở cửa |
|---|---|---|---|---|
| Austria | RTS | +43 1502842133 | Local call tariff | Mon to Fri : 9am - 6pm |
| Belgium | Mainteq | +32 27007360 | Local call tariff | Mon to Fri : 9am - 6pm |
| Cyprus | Alman | 800 92 256 | Free of charge | Mon to Fri : 9am - 6pm |
| Denmark | Infocare | +45 3525 8761 | Local call tariff | Mon to Fri : 9am - 6pm |
| Finland | Infocare | +358 09 2290 1908 | Local call tariff | Mon to Fri : 9am - 6pm |
| France | Mainteq | +33 157324070 | Local call tariff | Mon to Fri : 9am - 6pm |
| Germany | RTS | +49 696 640 4383 | Local call tariff | Mon to Fri : 9am - 6pm |
| Greece | Alman | +30 00800 4414 4670 | Free of charge | Mon to Fri : 9am - 6pm |
| Ireland | RepairTech | +353 01 601 1161 | Local call tariff | Mon to Fri : 8am - 5pm |
| Italy | Anovo Italy | +39 0245287030 | Local call tariff | Mon to Fri : 9am - 6pm |
| Luxembourg | Mainteq | +352 26 84 30 00 | Local call tariff | Mon to Fri : 9am - 6pm |
| Netherlands | Mainteq | +31 10 428 9533 | Local call tariff | Mon to Fri : 9am - 6pm |
| Norway | Infocare | +47 2270 8250 | Local call tariff | Mon to Fri : 9am - 6pm |
| Poland | MSI | +48 0222030327 | Local call tariff | Mon to Fri : 9am - 6pm |
| Portugal | Ename | 800 780 902 | Free of charge | Mon to Fri : 8am - 5pm |
| Spain | Ename | +34 915909335 | Local call tariff | Mon to Fri : 9am - 6pm |
| Sweden | Infocare | +46 08 632 0016 | Local call tariff | Mon to Fri : 9am - 6pm |

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|---|---|---|---|---|
| Switzerland | Swiss IT Repair | +41 02 2310 2116 | Local call tariff | Mon to Fri : 9am - 6pm |
| United Kingdom | RepairTech | +44 0207 949 0069 | Local call tariff | Mon to Fri : 8am - 5pm |

**Thông tin liên lạc cho khu vực CHÂU MỸ LATINH:**

| Quốc gia | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|---|---|---|
| Brazil | Vermont | 0800-7254101 |
| Argentina | | 0800 3330 856 |

**Thông tin liên lạc ở Trung Quốc:**

| Quốc gia | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|---|---|---|
| China | PCCW Limited | 4008 800 008 |

**Thông tin liên lạc cho khu vực TRUNG VÀ ĐÔNG ÂU:**

| Quốc gia | Trung tâm dịch vụ | CSP | Số chăm sóc khách hàng |
|---|---|---|---|
| Bulgaria | LAN Service | LAN Service | +359 2 960 2360 |
| Croatia | MR Service Ltd | MR Service Ltd | +385 (01) 640 1111 |
| Czech Rep. | Asupport | Asupport | 420 272 188 300 |
| Estonia | FUJITSU | FUJITSU | +372 6519900(General)<br>+372 6519972(workshop) |
| Georgia | Esabi | Esabi | +995 322 91 34 71 |
| Hungary | Profi Service | Profi Service | +36 1 814 8080(General)<br>+36 1814 8565(For AOC&Philips only) |
| Kazakhstan | Classic Service I.I.c. | Classic Service I.I.c. | +7 727 3097515 |
| Latvia | ServiceNet LV | ServiceNet LV | +371 67460399<br>+371 27260399 |
| Lithuania | UAB Servicenet | UAB Servicenet | +370 37 400160(general)<br>+370 7400088 (for Philips) |
| Macedonia | AMC | AMC | +389 2 3125097 |
| Moldova | Comel | Comel | +37322224035 |
| Romania | Skin | Skin | +40 21 2101969 |
| Russia | CPS | CPS | 8 800 220 00 04 |
| Serbia & Montenegro | Kim Tec d.o.o. | Kim Tec d.o.o. | +381 11 20 70 684 |

| | | | |
|---|---|---|---|
| Slovakia | Datalan Service | Datalan Service | +421 2 49207155 |
| Slovenia | PC H.and | PC H.and | +386 1 530 08 24 |
| the republic of Belarus | ServiceBy | ServiceBy | +375 17 284 0203 |
| Turkey | Tecpro | Tecpro | +90 212 444 4 832 |
| Ukraine | Topaz | Topaz | +38044 525 64 95 |
| Ukraine | Comel | Comel | +380 5627444225 |

**Thông tin liên lạc cho khu vực NAM MỸ:**

| Quốc gia | Trung tâm dịch vụ | Số chăm sóc khách hàng |
|---|---|---|
| U.S.A. | EPI-e-center | (877) 835-1838 |
| Canada | EPI-e-center | (800) 479-6696 |

**Thông tin liên lạc cho khu vực Châu Á TBD/Trung Đông/Châu Phi (APMEA):**

| Quốc gia | ASP | Số chăm sóc khách hàng | Giờ mở cửa |
|---|---|---|---|
| Armenia<br>Azerbaijan<br>Georgia<br>Kyrgyzstan<br>Tajikistan | Firebird service centre | +97 14 8837911 | Sun.~Thu. 09:00 - 18:00 |
| Australia | AGOS NETWORK PTY LTD | 1300 360 386 | Mon.~Fri.<br>9:00am-5:30pm |
| Hong Kong<br>Macau | Company: Smart Pixels Technology Ltd. | Hong Kong:<br>Tel: +852 2619 9639<br>Macau:<br>Tel: (853)-0800-987 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| India | REDINGTON INDIA LTD | Tel: 1 800 425 6396<br>SMS: PHILIPS to 56677 | Mon.~Fri.<br>9:00am-5:30pm |
| Indonesia | PT. CORMIC SERVISINDO PERKASA | +62-21-4080-9086<br>(Customer Hotline)<br>+62-8888-01-9086<br>(Customer Hotline) | Mon.~Thu.<br>08:30-12:00; 13:00-17:30<br>Fri.<br>08:30-11:30; 13:00-17:30 |
| Israel | Eastronics LTD | 1-800-567000 | Sun.~Thu. 08:00-18:00 |
| Korea | Alphascan Displays, Inc | 1661-5003 | Mon.~Fri.<br>9:00am-5:30pm<br>Sat. 9:00am-1:00pm |

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|---|---|---|---|
| Malaysia | R-Logic Sdn Bhd | +603 5102 3336 | Mon.~Fri.<br>8:15am-5:00pm<br>Sat. 8:30am-12:30am |
| New Zealand | Visual Group Ltd. | 0800 657447 | Mon.~Fri.<br>8:30am-5:30pm |
| Pakistan | TVONICS Pakistan | +92-213-6030100 | Sun.~Thu.<br>10:00am-6:00pm |
| Philippines | EA Global Supply Chain Solutions, Inc. | (02) 655-7777; 6359456 | Mon.~Fri.<br>8:30am-5:30pm |
| Singapore | Philips Singapore Pte Ltd (Philips Consumer Care Center) | (65) 6882 3966 | Mon.~Fri.<br>9:00am-6:00pm<br>Sat. 9:00am-1:00pm |
| South Africa | Computer Repair Technologies | 011 262 3586 | Mon.~ Fri.<br>08:00am-05:00pm |
| Taiwan | FETEC.CO | 0800-231-099 | Mon.~Fri. 09:00 - 18:00 |
| Thailand | Axis Computer System Co., Ltd. | (662) 934-5498 | Mon.~Fri.<br>08:30am-05:30pm |
| Turkmenistan | Technostar Service Centre | +(99312) 460733, 460957 | Mon.~Fri. 09:00 - 18:00 |
| Uzbekistan | Soniko Plus Private Enterprise Ltd | +99871 2784650 | Mon.~Fri. 09:00 - 18:00 |
| Vietnam | FPT Service Informatic Company Ltd. - Ho Chi Minh City Branch | +84 8 38248007 Ho Chi Minh City<br>+84 5113.562666 Danang City<br>+84 5113.562666 Can tho Province | Mon.~Fri. 8:00-12:00, 13:30-17:30<br>Sat. 8:00-12:00 |
| Japan | フィリップスモニター・サポートセンター | 0120-060-530 | Mon.~Fri. 10:00 - 17:00 |