# **Dell S2419HGF/S2719DGF**

User's Guide



Monitor Model: S2419HGF/S2719DGF Regulatory Model: S2419HGFc/S2719DGFc

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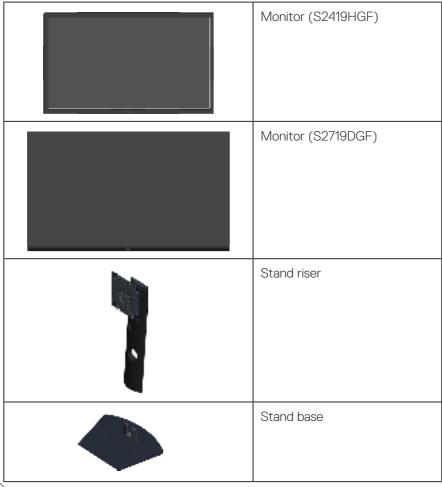
# **About your monitor**

### Package contents

Your monitor ships with the components shown below. Ensure that you have received all the components and see Contacting Dell for more information if something is missing.



NOTE: Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.



20	Power cable (varies by countries)
O	HDMI cable (connect this to HDMI 2.0 port to enable 144Hz high refresh rate)
0	USB 3.0 upstream cable (enables the USB ports on the monitor)
## VE ***  ****  ****  ****  ***  ***  ***	Quick Setup Guide     Safety and Regulatory Information

#### **Product features**

The **Dell S2419HGF/S2719DGF** monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD), anti-static, and LED backlight. The monitor features include:

- **S2419HGF**: 60.97 cm (24 inch) viewable area display (measured diagonally). 1920 x 1080 resolution, plus full-screen support for lower resolutions.
- **S2719DGF**: 68.47 cm (27 inch) viewable area display (measured diagonally). 2560 x 1440 resolution, plus full-screen support for lower resolutions.
- Dell monitors with selectable adaptive sync option (AMD FreeSync™ or No Sync), high refresh rates and a rapid response time of 1 ms.
- Digital connectivity with DisplayPort and HDMI.
- **S2419HGF:** Equipped with 1 USB upstream port and 2 USB downstream ports.
- **S2719DGF**: Equipped with 1 USB upstream port and 4 USB downstream ports.

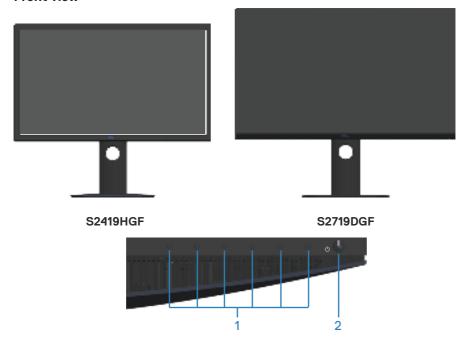


- Plug and play capability if supported by your computer.
   S2419HGF supports Freesync 40 Hz 120 Hz and can be overclocked to 144Hz.
   S2719DGF supports Freesync 40 Hz 144 Hz (HDMI) and can be overclocked to 155 Hz through DisplayPort only.
- On-Screen Display (OSD) adjustments for ease of setup and screen optimization.
- Both monitors offers game enhanced features such as Timer, Frame Rate
  Counter and Dark Stabilizer in addition to enhanced game modes such as FPS
  (First- Person Shooter), RTS (Real-Time Strategy), RPG (Role-Playing Game),
  and 3 additional game modes to personalize your preferences.
- Removable stand and Video Electronics Standards Association (VESA<sup>™</sup>) 100 mm mounting holes for flexible mounting solutions.
- Tilt, swivel, pivot, and height adjustment capabilities.
- Security-lock slot.
- BFR/PVC-Reduced (Its circuit boards are made from BFR/PVC-free laminates.)
- Arsenic-Free glass and Mercury-Free for the panel only.
- High Dynamic Contrast Ratio (8,000,000:1).
- 0.3 W standby power when in the sleep mode.
- Dell Display Manager Software included.
- Energy Gauge shows the energy level being consumed by the monitor in real time.
- Optimize eye comfort with a flicker-free screen and ComfortView feature which minimizes blue light emission.
- Premium Panel Exchange for peace of mind



# Identifying parts and controls

#### Front view

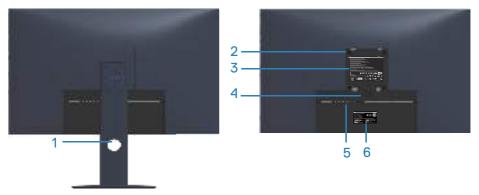


#### **Control buttons**

Label	Description	Use
1		Use the function buttons to adjust items in the OSD menu. (For more information, see Using the control buttons)
2	Power On/Off button	Use the power button to turn the monitor On and Off.



#### Back view



**Back View with monitor stand** 

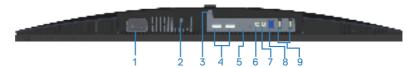
Label	Description	Use					
1	Cable management slot	Use to organize cables by routing them through the slot.					
2	VESA mounting holes (behind VESA cover)	VESA mounting holes (100 mm x 100 mm). Use for Wall mounting the monitor through a VESA-compatible wall mount kit.					
3	Regulatory information label	Lists the regulatory approvals.					
4	Stand release button	Releases stand from monitor.					
5	Security-lock slot	Secures monitor using a security loc Purchased separately.					
6	Regulatory label (including Barcode serial number and Service Tag label)	Lists the regulatory approvals. Refer to this label if you need to contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.					



#### Side view



#### **Bottom view**

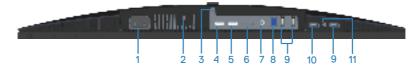


## Bottom view without monitor stand (S2419HGF)

Label	Description	Use
1	Power connector	Connect the power cable (shipped with your monitor).
2	Security-lock slot	Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor.
3	Stand lock feature	To lock the stand to the monitor using a M3 x 6 mm screw (screw not included).
4	HDMI 1.4 port	Connect your computer through a HDMI cable.
5	DisplayPort 1.2	Connect your computer through a DisplayPort cable.
6	Audio line out port	Connect to either external active speakers or a subwoofer (purchased separately).*
7	Headphone port	Connect to the headphone.



8	USB upstream port	Connect the USB cable from this port to your computer to enable the USB ports on your monitor.  Disconnect the USB cable to enable USB BC1.2 charging port.					
9	USB downstream ports	Connect your USB peripherals such as storage devices and printers.					
		NOTE: To use this port, you must connect the USB cable (shipped with your monitor) to the USB-upstream port on the monitor and to your computer.					



## Bottom view without monitor stand (S2719DGF)

Label	Description	Use
1	Power connector	Connect the power cable (shipped with your monitor).
2	Security-lock slot	Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor.
3	Stand lock feature	To lock the stand to the monitor using a M3 x 6 mm screw (screw not included).
4	HDMI 1.4 port	Connect your computer through a HDMI cable.
5	HDMI 2.0 port	Connect your computer through a HDMI cable.
6	DisplayPort 1.2	Connect your computer through a DisplayPort cable.
7	Audio line out port	Connect to either external active speakers or a subwoofer (purchased separately).*
8	USB upstream port	Connect the USB cable from this port to your computer to enable the USB ports on your monitor.



9	USB downstream ports	Connect your USB peripherals such as storage devices and printers.
		NOTE: To use this port, you must connect the USB cable (shipped with your monitor) to the USB-upstream port on the monitor and to your computer.
10	USB BC1.2 charging port	Connect to charge your USB device.
11	Headphone port	Connect to the headphone.

<sup>\*</sup>Headphone usage is not supported for the audio line out port.



# **Monitor specifications**

Model	S2419HGF	S2719DGF					
Screen type	Active matrix-TFT LCD						
Panel type	TN						
Viewable image							
Diagonal	609.70 mm (24 in.)	684.67 mm (27 in.)					
Horizontal, Active Area	531.36 mm (20.88 in.)	596.74 mm (23.45 in.)					
Vertical, Active Area	298.89 mm (11.75 in.)	335.66 mm (13.19 in.)					
Area	1562.46 cm <sup>2</sup> (242.15 in. <sup>2</sup> )	2010.76 cm² (311.67 in.²)					
Refresh rate							
Native	1920x1080/120Hz (HDMI 1/	2560x1440/60Hz (HDMI 1)					
	HDMI 2/DP)	2560x1440/144Hz (HDMI 2/DP)					
Overclock	1920x1080/144Hz (HDMI 1/ HDMI 2/DP)	2560x1440/155Hz (DP)					
Pixel pitch	0.27675 mm	0.2331 mm					
Pixel per inch (PPI)	91	108					
Viewing angle							
Horizontal	160° (typical)						
Vertical	170° (typical)						
Brightness	350 cd/m² (typical)						
Contrast ratio	1000 to 1 (typical)						
	8,000,000 to 1 (Dynamic Contrast)						
Faceplate coating	Low haze with 3H hardness						
Backlight	LED edgelight system						
Response time	1 ms (G to G)						
Color depth	16.7 million colors						
Color gamut	CIE 1976 (84%), CIE 1931 (72	2%)					
Dell display manager compatibility	Yes						



Connectivity	Two HDMI 1.4 ports (1920 x 1080, up to 144 Hz)	One HDMI 1.4 ports (2560 x 1440 , up to 60 Hz)		
	One DisplayPort 1.2 (1920 x 1080, up to 144 Hz)	One HDMI 2.0 ports (2560 x 1440, up to 144 Hz)		
		One DisplayPort 1.2 (2560 x 1440, up to 155 Hz)		
Bezel width (edge of	16.6 mm (Top)	6.9 mm (Top)		
monitor to active area)	16.8 mm (Left/Right)	7.4 mm (Left/Right)		
	21.3 mm (Bottom)	19.1 mm (Bottom)		
Security	Security lock slot (cable lock	optional purchase)		
Adjustability				
Height adjustable stand	130 mm			
Tilt	-5° to 21°			
Swivel	-45° to 45°			
Pivot	-90° to 90°			

## **Resolution specifications**

Model	S2419HGF	S2719DGF
Horizontal scan range	30 kHz to 140 kHz (automatic)	30 kHz to 230 kHz (automatic)
Vertical scan range	40 Hz to 120 Hz (automatic)	40 Hz to 144 Hz (automatic)
Maximum preset resolution	1920 x 1080 at 60 Hz for HDMI 1.4 (HDCP) port.	2560 x 1440 at 60 Hz for HDMI 1.4 (HDCP) port.

# Supported video modes

Model	S2419HGF/S2719DGF
Video display capabilities (HDMI)	480p, 480i, 576p, 720p, 1080p, 576i, 1080i



# Preset display modes S2419HGF

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal / Vertical)
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 900	60.0	60.0	108.0	+/+
VESA, 1920 x 1080	67.5	60.0	148.5	+/+
VESA, 1920 x 1080	274.3	119.9	137.1	+/-
VESA, 1920 x 1080	332.9	143.9	166.4	+/-



#### **S2719DGF**

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal / Vertical)
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 768	47.8	59.9	79.5	-/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	79.9	75.0	135.0	+/+
VESA, 1600 x 1200	75.0	60.0	162.0	+/+
VESA, 1680 x 1050	65.3	60.0	146.3	-/+
VESA, 1920 x 1080	67.5	60.0	148.5	+/+
VESA, 1920 x 1200	74.6	59.9	193.3	-/+
VESA, 2048 x 1080	66.6	60.0	147.2	+/-
VESA, 2560 x 1440	88.8	60.0	241.5	+/-
VESA, 2560 x 1440	586.0	143.9	222.0	+/-
VESA, 2560 x 1440 DP only	634.0	154.8	240.1	+/-



## **Electrical specifications**

Model	S2419HGF/S2719DGF
Video input signals	HDMI 1.4 (HDCP), 600 mV for each differential line, 100 ohm input impedance per differential pair
	HDMI 2.0 (HDCP), 600 mV for each differential line, 100 ohm input impedance per differential pair (only for S2719DGF)
	DisplayPort 1.2, 600 mV for each differential line, 100 ohm input impedance per differential pair
AC input voltage/	100 VAC to 240 VAC / 50 Hz or 60 Hz ± 3 Hz / 1.5 A
frequency/current	NOTE: The AC input current needs to be 1.5 A (typical).
Inrush current	No damage when cold start at 100 VAC~240 VAC



## Physical characteristics

Model	S2419HGF
Signal cable type	Digital: detachable, HDMI, 19 pins
Front-frame gloss	Black frame 2-4 gloss units
Dimensions (with stand)	
Height (extended)	498.6 mm (19.63 in.)
Height (compressed)	368.6 mm (14.51 in.)
Width	565.0 mm (22.24 in.)
Depth	177.0 mm (6.97 in.)
Dimensions (without stand	)
Height	336.8 mm (13.26 in.)
Width	565.0 mm (22.24 in.)
Depth	50.0 mm (1.97 in.)
Stand dimensions	
Height (extended)	400.8 mm (15.78 in.)
Height (compressed)	353.4 mm (13.91 in.)
Width	239.4 mm (9.43 in.)
Depth	177.0 mm (6.97 in.)
Weight	
Weight with packaging	7.55 kg (16.64 lb)
Weight with stand assembly and cables	5.29 kg (11.66 lb)
Weight without stand assembly (no cables)	3.28 kg (7.23 lb)
Weight of stand assembly	1.68 kg (3.70 lb)



Model	S2719DGF
Signal cable type	Digital: detachable, HDMI, 19 pins
Front-frame gloss	Black frame 2-4 gloss units
Dimensions (with stand)	
Height (extended)	524.8 mm (20.66 in.)
Height (compressed)	394.8 mm (15.54 in.)
Width	611.6 mm (24.08 in.)
Depth	184.4 mm (7.26 in.)
Dimensions (without stand	)
Height	361.6 mm (14.24 in.)
Width	611.6 mm (24.08 in.)
Depth	55.2 mm (2.17 in.)
Stand dimensions	
Height (extended)	418.4 mm (16.47 in.)
Height (compressed)	370.7 mm (14.60 in.)
Width	244.4 mm (9.62 in.)
Depth	184.4 mm (7.26 in.)
Weight	
Weight with packaging	9.23 kg (20.35 lb)
Weight with stand assembly and cables	6.39 kg (14.09 lb)
Weight without stand assembly (no cables)	4.27 kg (9.41 lb)
Weight of stand assembly	1.78 kg (3.92 lb)



#### **Environmental characteristics**

Model	S2419HGF S2719DGF				
Temperature					
Operating	0°C to 40°C (32°F to 104°F)				
Non-operating	• Storage: -20°C to 60°C (-4°	PF to 140°F)			
	• Shipping: -20°C to 60°C (-4	°F to 140°F)			
Humidity					
Operating	10% to 80% (non-condensing)				
Non-operating	• Storage 5% to 90% (non-cor	• Storage 5% to 90% (non-condensing)			
	• Shipping 5% to 90% (non-condensing)				
Altitude					
Operating (maximum)	5,000 m (16,400 ft)				
Non-operating (maximum)	12,192 m (40,000 ft)				
Thermal dissipation	<ul><li>184.38 BTU/hour (maximum)</li><li>85.36 BTU/hour (typical)</li></ul>	<ul><li>290.23 BTU/hour (maximum)</li><li>119.50 BTU/hour (typical)</li></ul>			



#### Power management modes

If you have VESA's DPM compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as Power Save Mode\*. If the computer detects input from the keyboard, mouse or other input devices, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature.

\* Zero power consumption in off mode can only be achieved by disconnecting the power cable from the monitor.

#### S2419HGF

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	White	54 W (maximum) 25 W (typical)
Active-off mode	Inactive	Inactive	Blanked	White (Glowing)	Less than 0.3 W
Switch off	-	-	-	Off	Less than 0.3 W

#### S2719DGF

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	White	85 W (maximum) 35 W (typical)
Active-off mode	Inactive	Inactive	Blanked	White (Glowing)	Less than 0.3 W
Switch off	-	-		Off	Less than 0.3 W

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components and peripherals you ordered and shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.



### Plug and play capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic, you can select different settings if desired. For more information about changing the monitor settings, see Operating your monitor.

#### LCD monitor quality and pixel policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state which are hard to see and do not affect the display quality or usability. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at www.dell.com/support/ monitors.

### Maintenance guidelines

#### Cleaning your monitor



MARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.



monitor.

For best practices, follow the instructions in the list below while unpacking, cleaning or handling your monitor:

- · To clean your screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners or compressed air.
- · Use a lightly-dampened cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
- · If you notice white powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as the black-colored monitor may get scratched and show white scuff marks
- · To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.



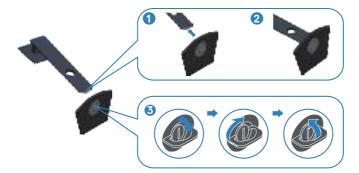
# Setting up the monitor

### Connecting the stand

- NOTE: The stand is detached when the monitor is shipped from the factory.
- NOTE: The following procedure is applicable for the stand that shipped with your monitor. If you are connecting a third-party stand, see the documentation that shipped with the stand.

To attach the monitor stand:

- 1. Follow the instructions on the flaps of carton to remove the stand from the top cushion that secures it.
- 2. Insert the stand base blocks fully into the stand slot.
- 3. Lift the screw handle and turn the screw clockwise.
- **4.** After fully tightening the screw, fold the screw handle flat within the recess.





- **5.** Attach the stand assembly to the monitor.
  - Fit the two tabs on the upper part of the stand to the groove on the back of the monitor.
  - · Press the stand down till it snaps into place.



**6.** Place the monitor upright.



#### Connecting your monitor



MARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

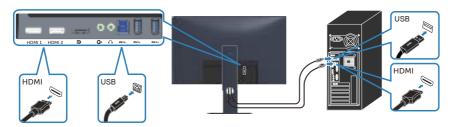


NOTE: Do not connect all cables to the computer at the same time. It is recommend to route the cables through the cable-management slot before you connect them to the monitor.

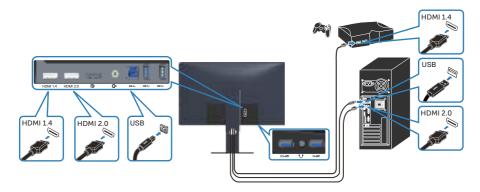
To connect your monitor to the computer:

- 1. Turn Off your computer and disconnect the power cable.
- 2. Connect the HDMI or DisplayPort cable from your monitor to the computer.

### Connecting the HDMI and USB 3.0 cable **S2419HGF**



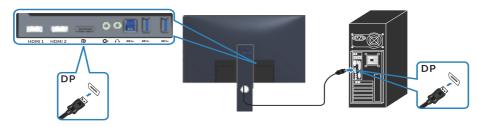
#### S2719DGF



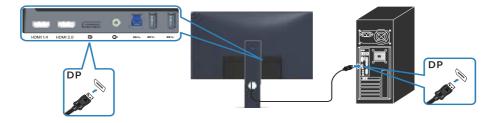


- 1. Connect the upstream USB 3.0 port (cable shipped with your monitor) to an appropriate USB 3.0 port on your computer. (See Bottom view for details.)
- 2. Connect the USB 3.0 peripherals to the downstream USB 3.0 ports on the monitor.
- 3. Connect the power cables from your computer and monitor into a wall outlet.

# Connecting the DP cable (optional purchase) S2419HGF



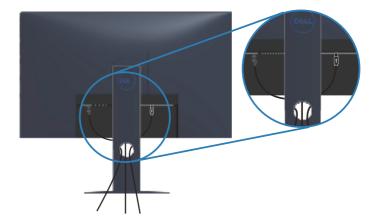
#### **S2719DGF**





# Organizing cables

Use the cable-management slot to route the cables connected to your monitor.





## Removing the stand

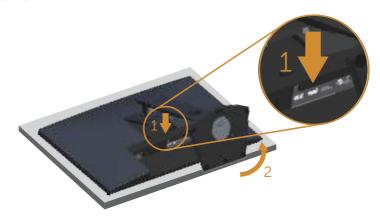
- NOTE: To prevent scratches on the screen when removing the stand, ensure that the monitor is placed on a soft and clean surface.
- NOTE: The following procedure is applicable only for the stand that shipped with your monitor. If you are connecting a third-party stand, see the documentation that shipped with the stand.

To remove the stand:

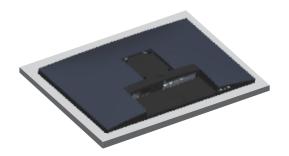
1. Place the monitor on a soft cloth or cushion along the desk.



Press and hold the stand release button, and then lift the stand off the monitor.





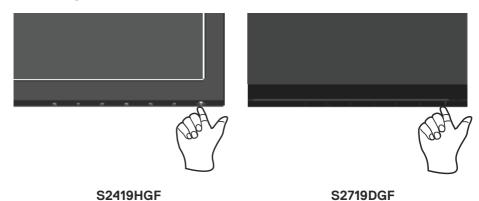




# Operating your monitor

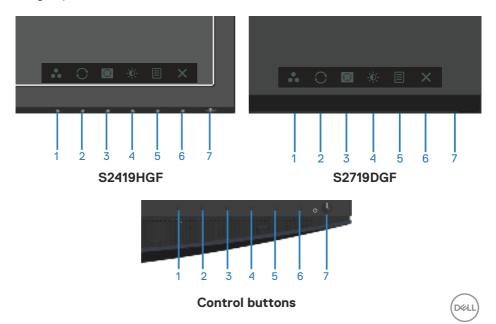
#### Power on the monitor

Press the **1** button to turn on the monitor.



# Using the control buttons

Use the control buttons at the bottom edge of the monitor to adjust the image being displayed.



## The following table describes the control buttons:

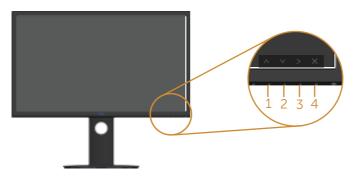
	Cantual Duttana	Description
	Control Buttons	Description
1		Use this button to choose from a list of preset modes.
	Shortcut key/Preset Modes	modes.
2	0	Use this button to launch the FreeSync menu.
	FreeSync	
3		Use this button to launch the Dark Stabilizer menu.
	Dark Stabilizer	
4		Use this button to activate Brightness/Contrast/ Volume adjustment.
	Brightness/Contrast	
5	Menu	Use the Menu button to launch the On-Screen Display (OSD) and select the OSD Menu. See Accessing the OSD menu.
	IVIGITU	
6	<b>X</b> Exit	Use this button to go back to the main menu or exit the OSD main menu.
7	•	Use the Power button to turn the monitor on and off.
	Power On/Off button (with LED indicator)	Solid white light indicates the monitor is On and fully functional. Blinking white light indicates the power save mode.



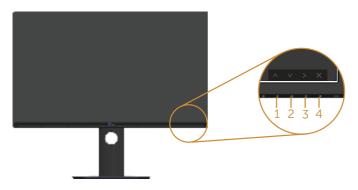
#### **OSD** controls

Use the buttons on the bottom of the monitor to adjust the image settings.

#### **S2419HGF**



#### **S2719DGF**



	<b>Control Buttons</b>	Description
1	<b>\rightarrow</b>	Use the <b>Up</b> button to increase values or move up in a menu.
2	Down	Use the <b>Down</b> button to decrease values or move down in a menu.
3	> OK	Use the <b>OK</b> button to confirm your selection in a menu.
4	X Back	Use the <b>Back</b> button to go back to the previous menu.

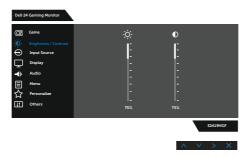


### Using the On-Screen Display (OSD) menu

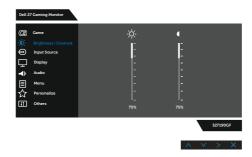
#### Accessing the OSD menu

- NOTE: Any changes you make are automatically saved when you move to another menu, exit the OSD menu, or wait for the OSD menu to automatically close.
  - 1. Press the 🗏 button to display the OSD main menu.

### Main Menu for HDMI input



#### **S2419HGF**



#### S2719DGF

- 2. Press the A and buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the following table for a complete list of all the options available for the monitor.
- 3. Press the button once to activate the highlighted option.
- 4. Press A and V button to select the desired parameter.



- 5. Press and then use the and buttons, according to the indicators on the menu, to make your changes.
- 6. Select the X button to return to the main menu.

Icon	Menu and Submenus	Description
回	Game	Use Game to adjust the Game setting mode.    State   Compare   Com
		S2419HGF  Cot If Commy Number  Shapens (Contact Shapens (
		S2719DGF

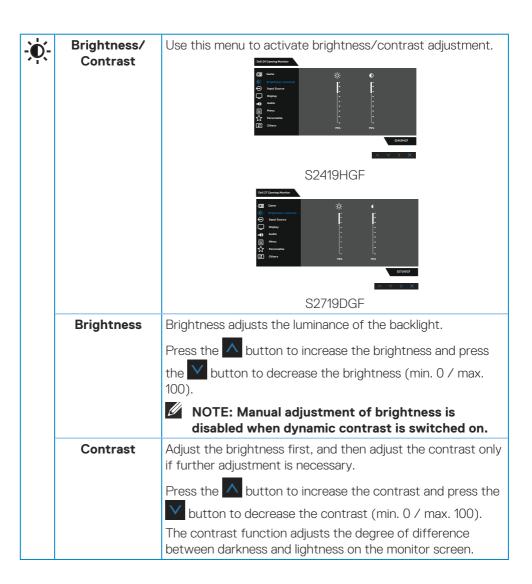


Preset Modes	<ul> <li>When you select preset modes, you can choose</li> <li>Standard, FPS, RTS, RPG, Game 1, Game 2, Game 3,</li> <li>ComfortView, Warm, Cool or Custom Color from the list.</li> <li>Standard: Loads the monitor's default color settings. This is the default preset mode.</li> <li>FPS: Loads color settings ideal for First-Person Shooter games.</li> <li>RTS: Loads color settings ideal for Real-Time Strategy games.</li> <li>RPG: Loads color settings ideal for Role-Playing games.</li> <li>Game 1/Game 2/Game 3: Allows you to customize the color settings for your gaming needs.</li> <li>ComfortView: Decreases the level of blue light emitted from the screen to make viewing more comfortable for your eyes.</li> <li>Warm: Increases the color temperature. The screen appears warmer with a red/yellow tint.</li> <li>Cool: Decreases the color temperature. The screen appears cooler with a blue tint.</li> <li>Custom Color: Allows you to manually adjust the color settings.</li> </ul>
Game Enhance Mode	Adjusts Game Enhance Mode to Off, Timer, Frame Rate or Display Alignment.
Overclock	Allows you to operate the monitor at a higher refresh rate than specified by the panel specification.  NOTE: Overclocking may cause screen flickering. To reduce such effects, try to setting a lower refresh rate in the Overclock Refresh Rate menu.  NOTE: This function is available for both HDMI & DP inputs (for S2419HGF).  This function is only available for DP input (for S2719DGF).
Freesync	Allows you to set the Freesync On or Off.
Response Time	User can select between Normal, Fast or Super fast.
Dark Stabilizer	The feature improves the visibility in the dark gaming scenarios. The higher the value (between 0 to 3), the better visibility in dark area of the display image.

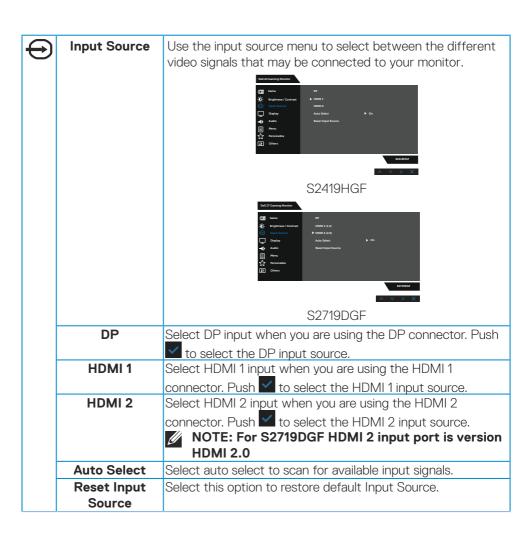


Hue	This feature can shift the color of the video image to green or purple. This is used to adjust the desired flesh tone color.
	Use and to adjust the hue from 0 to 100.
	Press to increase the green shade of the video image.
	Press 🗡 to increase the purple shade of the video image.
	NOTE: Hue adjustment is available only when you select FPS, RTS, RPG mode.
Saturation	This feature can adjust the color saturation of the video
	image. Use A and V to adjust the saturation from 0 to 100.
	Press  to increase the monochrome appearance of the video image.
	Press to increase the colorful appearance of the video image.
	NOTE: Saturation adjustment is available only when you select FPS, RTS, RPG mode.
Reset Game	Allows your monitor game settings to the factory settings.

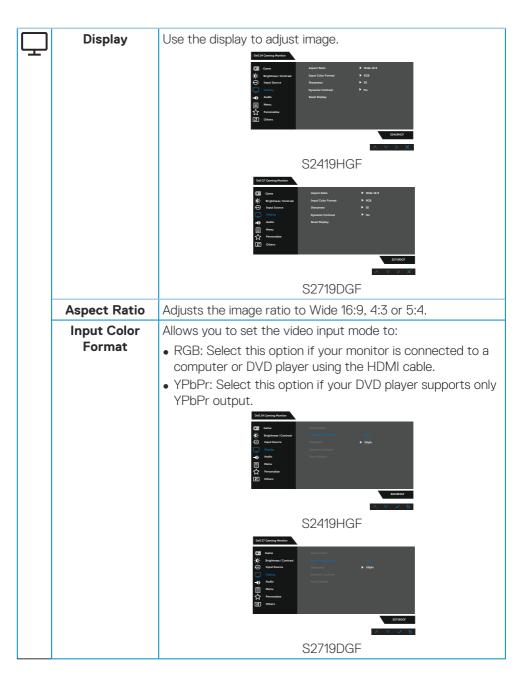








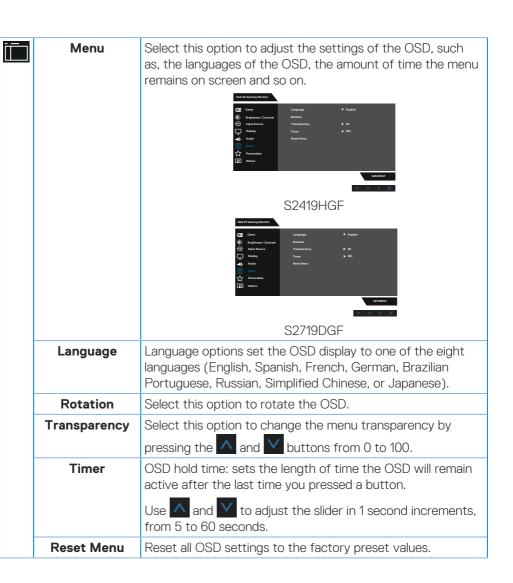




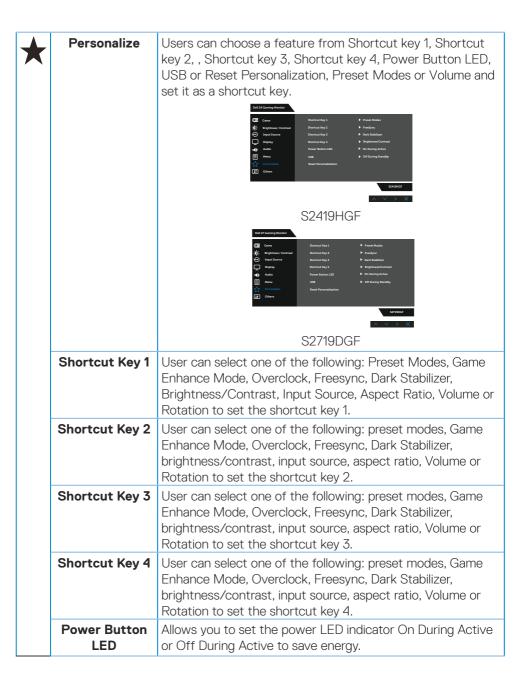


Sharpness	This feature can make the image look sharper or softer. Use
	riangle and $ riangle$ to adjust the sharpness from 0 to 100.
	NOTE: The value of 100 is sharper.
Dynamic Contrast	Allows you to increase the level of contrast to provide sharper and more detailed image quality.
	Press the button to select the dynamic contrast on or off.
	NOTE: Dynamic contrast provides higher contrast if you select game or movie preset mode.
Reset Display	Select this option to restore default display settings.
Audio	Set 18 demand Render  Grove  Registration Contact  Part Shares  Render Andre  State Shares  S2419 HGF  Significant Contact  Render Andre  S2419 HGF  Significant Contact  Render Andre  S45  S45  S45  S45  S45  S45  S45  S4
Volume	Use the buttons to adjust the volume. Minimum is '0' (-). Maximum is '100' (+).
Reset Audio	Select this option to restore default display settings.















#### DDC/CI

DDC/CI (display data channel/command interface) allows your monitor parameters (brightness, color balance and etc.) to be adjustable via the software on your computer.

You can disable this feature by selecting disable.

Enable this feature for best user experience and optimum performance of your monitor.

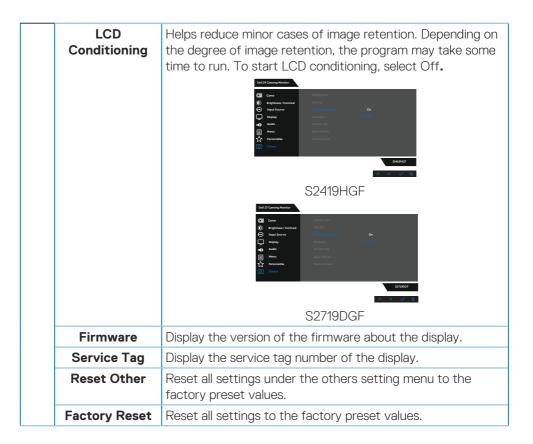


S2419HGF



S2719DGF





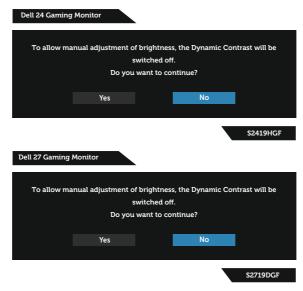


NOTE: Your monitor has a built-in feature to automatically calibrate the brightness to compensate for LED aging.

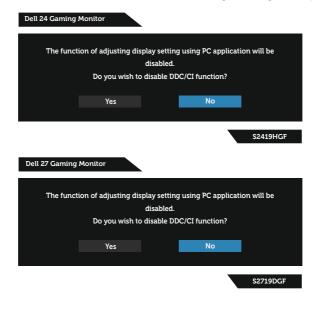


#### **OSD** warning messages

When the **Dynamic Contrast** feature is enabled (in these preset modes: **Game** or **Movie**), the manual brightness adjustment is disabled.



Before the DDC/CI function is disabled, the following message is displayed:





When the monitor enters the **Power Save Mode**, the following message appears:

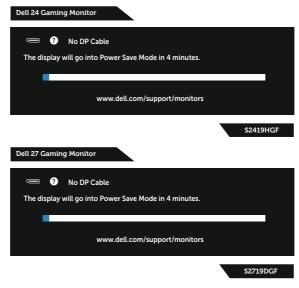


If HDMI cable is not connected, a floating dialog box as shown below appears. The monitor will enter Power Save Mode after 4 minutes if left at this state.





If DP cable is not connected, a floating dialog box as shown below appears. The monitor will enter Power Save Mode after 4 minutes if left at this state.



See Troubleshooting for more information.



### Setting up your monitor

#### Setting the maximum resolution

To set the maximum resolution for the monitor:

In Windows 7, Windows 8, Windows 8.1 and Windows 10:

- 1. For Windows 8 and Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen Resolution.
- Click the Dropdown list of the Screen Resolution and select 1920 x 1080 (for S2419HGF) or 2560 x 1440 (for S2719DGF).
- 4. Click OK.

If you do not see  $1920 \times 1080$  (for S2419HGF) or  $2560 \times 1440$  (for S2719DGF) as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or portable computer:

 Go to www.dell.com/support, enter your computer's Service Tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (portable or desktop):

- Go to the support site for your computer and download the latest graphic drivers.
- $\cdot\;$  Go to your graphics card website and download the latest graphic drivers.

## If you have a Dell desktop or a Dell portable computer with internet access

- 1. Go to **www.dell.com/support**, enter your service tag, and download the latest driver for your graphics card.
- 2. After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 (for S2419HGF) or 2560 x 1440 (for S2719DGF) again.
- NOTE: If you are unable to set the resolution to 1920 x 1080 (for S2419HGF) or 2560 x 1440 (for S2719DGF), please contact Dell to inquire about a graphics adapter that supports these resolutions.



# If you have a non Dell desktop, portable computer, or graphics card In Windows 7, Windows 8, Windows 8.1 and Windows 10:

- **1.** For Windows 8 and Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click **Personalization**.
- 3. Click Change Display Settings.
- 4. Click Advanced Settings.
- **5.** Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel, and so on).
- **6.** Refer to the graphic card provider website for updated driver (for example, **www.ATI.com** OR **www.AMD.com**).
- 7. After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 (for S2419HGF) or 2560 x 1440 (for S2719DGF) again.



# Using tilt



NOTE: The stand is not attached when the monitor is shipped from the factory.







# **Troubleshooting**

MARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

#### Self-Test

Your monitor provides a self-test feature that allows you to check if your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- 1. Turn off both your computer and the monitor.
- 2. Disconnect all video cables from the monitor. This way, the computer doesn't have to be involved.
- **3** Turn on the monitor.

If the monitor is working correctly, it detects that there is no signal and one of the following message appears. While in self-test mode, the power LED remains white.



- NOTE: This box also appears during normal system operation, if the video cable is disconnected or damaged.
  - 4. Turn Off your monitor and reconnect the video cable; then turn on your computer and the monitor.



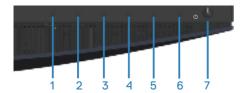
If your monitor remains dark after you reconnect the cables, check your video controller and computer.

### **Built-in diagnostics**

Your monitor has a built-in diagnostic tool that helps you determine if any screen abnormality you experience is an inherent problem with your monitor, or with your computer and video card.



NOTE: You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in self-test mode.



To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- **3.** Press and hold Button 3 for 5 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- 5. Press Button 3 on the bottom of the monitor again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white and text screens.

The test is complete when the text screen appears. To exit, press Button 3 again. If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.



# **Common problems**

The following table contains general information about common monitor problems you might encounter and the possible solutions:

Common Symptoms	Possible Solutions
No Video/Power LED off	<ul> <li>Ensure that the video cable connecting the monitor and the computer is properly connected and secure.</li> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> <li>Ensure that the power button is pressed.</li> <li>Ensure that the correct input source is selected via the Input Source menu.</li> </ul>
No Video/Power LED on	<ul> <li>Increase brightness and contrast controls using the OSD.</li> <li>Perform monitor self-test feature check.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Run the built-in diagnostics.</li> <li>Ensure that the correct input source is selected via the Input Source menu.</li> </ul>
Poor Focus	<ul> <li>Eliminate video extension cables.</li> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Change the video resolution to the correct aspect ratio.</li> </ul>
Shaky/Jittery Video	<ul> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Check environmental factors.</li> <li>Relocate the monitor and test in another room.</li> </ul>
Missing Pixels	<ul> <li>Cycle power On-Off.</li> <li>Pixel that is permanently Off is a natural defect that can occur in LCD technology.</li> <li>For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell.com/support/monitors.</li> </ul>



Stuck-on Pixels	<ul> <li>Cycle power On-Off.</li> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> <li>For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: <ul> <li>www.dell.com/support/monitors.</li> </ul> </li> </ul>
Brightness Problems	<ul> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Adjust brightness &amp; contrast controls via OSD.</li> </ul>
Geometric Distortion	<ul> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Adjust horizontal &amp; vertical controls via OSD.</li> </ul>
Horizontal/Vertical Lines	<ul> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Perform monitor self-test feature check and determine if these lines are also in self-test mode.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Run the built-in diagnostics.</li> </ul>
Synchronization Problems	<ul> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Restart the computer in the safe mode.</li> </ul>
Safety Related Issues	<ul><li>Do not perform any troubleshooting steps.</li><li>Contact Dell immediately.</li></ul>
Intermittent Problems	<ul> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Reset the monitor to Factory Settings (Factory Reset).</li> <li>Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.</li> </ul>
Missing Color	<ul> <li>Perform monitor self-test feature check.</li> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Check for bent or broken pins in the video cable connector.</li> </ul>



Wrong Color	<ul> <li>Change the Color Setting Mode in the Color Settings         OSD to Graphics or Video depending on the application.</li> <li>Try different Preset Modes in Color settings OSD.         Adjust R/G/B value in Custom Color in Color settings OSD.</li> <li>Change the Input Color Format to RGB or YPbPr in the Color settings OSD.</li> <li>Run the built-in diagnostics.</li> </ul>
Image retention from a static image left on the monitor for a long period of time	<ul> <li>Use the Power Management feature to turn off the monitor at all times when not in use (for more information, see Power management modes).</li> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>
Video Ghosting or Overshooting	Change the <b>Response Time</b> in the <b>Display</b> OSD to     Fast or <b>Normal</b> depending on your application and usage.



# **Product-specific problems**

Specific Symptoms	Possible Solutions
Screen image is too small	• Check the <b>Aspect Ratio</b> setting in the <b>Display</b> settings OSD.
	• Reset the monitor to Factory Settings (Factory Reset).
Cannot adjust the monitor with the	• Turn Off the monitor, unplug the power cord, plug it back, and then turn On the monitor.
buttons on the bottom of the panel	<ul> <li>Check if the OSD menu is locked. If yes, press and hold the menu button for 10 seconds to unlock. (For more information, see Lock).</li> </ul>
No Input Signal when user controls are pressed	Check the signal source. Ensure the computer is not in standby or sleep mode by moving the mouse or pressing any key on the keyboard.
	• Check if the video cable is plugged in properly. Disconnect and reconnect the video cable if necessary.
	Reset the computer or video player.
The picture does not fill the entire screen	<ul> <li>Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.</li> <li>Run the built-in diagnostics.</li> </ul>



# **Appendix**

### Safety Instructions



MARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock. electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Safety Environment and Regulatory Information (SERI).

### FCC notices (U.S. Only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website located at www.dell.com/regulatory\_compliance.

### **Contacting Dell**

For customers in the United States, call 800-WWW-DELL (800-999-3355).



NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To get online Monitor support content:

1. Visit www.dell.com/support/monitors.

To contact Dell for sales, technical support, or customer service issues:

- 1. Visit www.dell.com/support.
- 2. Verify your country or region in the **Choose A Country/Region** drop-down menu at the bottom of the page.
- 3. Click Contact Us on the left side of the page.
- **4**. Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.
- MARNING: For displays with glossy bezels the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

