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## Safety and Troubleshooting Information

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### Safety precautions and maintenance



**WARNING: Use of controls, adjustments or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.**

Read and follow these instructions when connecting and using your computer monitor:

#### Operation:

- Keep the monitor out of direct sunlight and away from stoves or any other heat source.
- Remove any object that could fall into ventilation holes or prevent proper cooling of the monitor's electronics.
- Do not block the ventilation holes on the cabinet.
- When positioning the monitor, make sure the power plug and outlet are easily accessible.
- If turning off the monitor by detaching the power cable or DC power cord, wait for 6 seconds before attaching the power cable or DC power cord for normal operation.
- Please use approved power cord provided by Philips all the time. If your power cord is missing, please contact with your local service center. (Please refer to Customer Care Consumer Information Center)
- Do not subject the LCD monitor to severe vibration or high impact conditions during operation.
- Do not knock or drop the monitor during operation or transportation.

#### Maintenance:

- To protect your display from possible damage, do not put excessive pressure on the LCD panel. When moving your monitor, grasp the frame to lift; do not lift the monitor by placing your hand or fingers on the LCD panel.
- Unplug the monitor if you are not going to use it for an extensive period of time.
- Unplug the monitor if you need to clean it with a slightly damp cloth. The screen may be wiped with a dry cloth when the power is off. However, never use organic solvent, such as, alcohol, or ammonia-based liquids to clean your monitor.
- To avoid the risk of shock or permanent damage to the set, do not expose the monitor to dust, rain, water, or excessive moisture environment.
- If your monitor gets wet, wipe it with dry cloth as soon as possible.
- If foreign substance or water gets in your monitor, please turn the power off immediately

and disconnect the power cord. Then, remove the foreign substance or water, and send it to the maintenance center.

- Do not store or use the LCD monitor in locations exposed to heat, direct sunlight or extreme cold.
- In order to maintain the best performance of your monitor and use it for a longer lifetime, please use the monitor in a location that falls within the following temperature and humidity ranges.
  - Temperature: 0-40°C 32-95°F
  - Humidity: 20-80% RH

#### **Service:**

- The casing cover should be opened only by qualified service personnel.
- If there is any need for any document for repair or integration, please contact with your local service center. (please refer to the chapter of "Consumer Information Center")
- For transportation information, please refer to "Physical Specifications".
- Do not leave your monitor in a car/trunk under direct sun light.



Consult a service technician if the monitor does not operate normally, or you are not sure what procedure to take when the operating instructions given in this manual have been followed.

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# FAQs (Frequently Asked Questions)

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## General FAQs

**Q:** When I install my monitor what should I do if the screen shows 'Cannot display this video mode'?

**A:** Recommended video mode for Philips 21.5"W: 1920 x 1080 @60Hz.

1. Unplug all cables, then connect your PC to the monitor that you used previously.
  2. In the Windows Start Menu, select Settings/Control Panel. In the Control Panel Window, select the Display icon. Inside the Display Control Panel, select the 'Settings' tab. Under the setting tab, in box labeled 'desktop area', move the sidebar to 1920 x 1080 pixels (21.5"W).
  3. Open 'Advanced Properties' and set the Refresh Rate to 60Hz, then click OK.
  4. Restart your computer and repeat step 2 and 3 to verify that your PC is set at 1920 x 1080@60Hz (21.5"W).
  5. Shut down your computer, disconnect your old monitor and reconnect your Philips LCD monitor.
  6. Turn on your monitor and then turn on your PC.
- 

**Q:** What does 'refresh rate' mean in connection with an LCD monitor?

**A:** The refresh rate is of much less relevance for LCD monitors. LCD monitors display a stable, flicker-free image at 60Hz. There is no visible difference between 85Hz and 60Hz.

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**Q:** What are the .inf and .icm files on the CD-ROM? How do I install the drivers (.inf and .icm)?

**A:** These are the driver files for your monitor. Follow the instructions in your user manual to install the drivers. Your computer may ask you for monitor drivers (.inf and .icm files) or a driver disk when you first install your monitor. Follow the instructions to insert the ( companion CD-ROM) included in this package. Monitor drivers (.inf and .

icm files) will be installed automatically.

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**Q: How do I adjust the resolution?**

**A:** Your video card/graphic driver and monitor together determine the available resolutions. You can select the desired resolution under Windows® Control Panel with the "Display properties".

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**Q: What if I get lost when I am making monitor adjustments?**

**A:** Simply press the MENU button, then select 'Reset' to recall all of the original factory settings.

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**Q: What is the Auto function?**

**A:** The *AUTO adjustment* key restores the optimal screen position, phase and clock settings by pressing of a single button – without the need to navigate through OSD (On Screen Display) menus and control keys.

**Note:** Auto function is available in selected models only.

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**Q: My Monitor has no power (Power LED does not light up). What should I do?**

**A:** Make sure the AC power cord is connected between the monitor and AC outlet, and click a key on keyboard/mouse to wake up the PC.

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**Q: Will the LCD monitor accept an interlaced signal under PC models?**

**A:** No. If an Interlace signal is used, the screen displays both odd and even horizontal scanning lines at the same time, thus distorting the picture.

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**Q: What does the Refresh Rate mean for LCD?**

**A:** Unlike CRT display technology, in which the speed of the electron beam is swept from the top to the bottom of the screen determines flicker, an active matrix display uses an active element (TFT) to control each individual pixel and the refresh rate is therefore not really applicable to LCD technology.

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**Q: Will the LCD screen be resistant to scratches?**

**A:** A protective coating is applied to the surface of the LCD, which is durable to a certain extent (approximately up to the hardness of a 2H pencil). In general, it is recommended that the panel surface is not subject to any excessive shocks or scratches.

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**Q: How should I clean the LCD surface?**

**A:** For normal cleaning, use a clean, soft cloth. For extensive cleaning, please use isopropyl alcohol. Do not use other solvents such as ethyl alcohol, ethanol, acetone, hexane, etc.

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**Q: Can I change the color setting of my monitor?**

**A:** Yes, you can change your color setting through OSD control as the following procedures,

1. Press "MENU" to show the OSD (On Screen Display) menu
2. Press "Arrow" to select the option "color" then press "MENU" to enter color setting, there are five settings as below.
  - a. 6500K; this setting features the panel closed to red-white color tone.
  - b. 9300K; this setting features the panel closed to blue-white color tone.
  - c. User Define; the user can choose his/her preference color setting by adjusting red, green, blue color.
  - d. sRGB; this is a standard setting for ensuring correct exchange of colors between different device (e.g. digital cameras, monitors, printers, scanners, etc.)

\*A measurement of the color of light radiated by an object while it is being heated. This measurement

is expressed in terms of absolute scale, (degrees Kelvin). Lower Kevin temperatures such as 2004K are red; higher temperatures such as 9300K are blue. Neutral temperature is white, at 6504K.

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**Q: Can the Philips LCD Monitor be mounted on the wall?**

**A:** Yes. Philips LCD monitors have this optional feature. For standard VESA mount holes on the rear cover allows the user to mount the Philips monitor on most of the VESA standard arms or accessories. We recommend to contact your Philips sales representative for more information.

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**Screen Adjustments**

**Q: How do LCDs compare to CRTs in terms of radiation?**

**A:** Because LCDs do not use an electron gun, they do not generate the same amount of radiation at the screen surface.

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**Compatibility with other Peripherals**

**Q: Are Philips LCD monitors Plug-and-Play?**

**A:** Yes, the monitors are Plug-and-Play compatible with Windows® 95, 98, 2000, XP and Vista.

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**LCD Panel Technology**

**Q: What is a Liquid Crystal Display?**

**A:** A Liquid Crystal Display (LCD) is an optical device that is commonly used to display ASCII characters and images on digital items such as watches, calculators, portable game consoles, etc. LCD is the technology used for displays in notebooks and other small computers. Like light-emitting diode and gas-plasma technologies, LCD allows displays to be much thinner than cathode ray tube (CRT) technology. LCD consumes much less power than LED and gas-displays because it works on the principle of blocking light rather than emitting it.

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**Q: What differentiates passive matrix LCDs from active matrix LCDs?**

**A:** An LCD is made with either a passive matrix or an active matrix display grid. An active matrix has a transistor located at each pixel intersection, requiring less current to control the luminance of a pixel. For this reason, the current in an active matrix display can be switched on and off more frequently, improving the screen refresh time (your mouse pointer will appear to move more smoothly across the screen, for example). The passive matrix LCD has a grid of conductors with pixels located at each intersection in the grid.

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**Q: What are the advantages of TFT LCD compared with CRT?**

**A:** In a CRT monitor, a gun shoots electrons and general light by colliding polarized electrons on fluorescent glass. Therefore, CRT monitors basically operate with an analog RGB signal. A TFT LCD monitor is a device that displays an input image by operating a liquid crystal panel. The TFT has a fundamentally different structure than a CRT: Each cell has an active matrix structure and independent active elements. A TFT LCD has two glass panels and the space between them is filled with liquid crystal. When each cell is connected with electrodes and impressed with voltage, the molecular structure of the liquid crystal is altered and controls the amount of inlet lighting to display images. A TFT LCD has several advantages over a CRT, since it can be very thin and no flickering occurs because it does not use the scanning method.

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**Q: What kind of wide-angle technology is available? How does it work?**

**A:** The TFT LCD panel is an element that controls/displays the inlet of a backlight using the dual-refraction of a liquid crystal. Using the property that the projection of inlet light refracts toward the major axis of the liquid element, it controls the direction of inlet light and displays it. Since the refraction ratio of inlet light on liquid crystal



varies with the inlet angle of the light, the viewing angle of a TFT is much narrower than that of a CRT. Usually, the viewing angle refers to the point where the contrast ratio is 10. Many ways to widen the viewing angle are currently being developed and the most common approach is to use a wide viewing angle film, which widens the viewing angle by varying the refraction ratio. IPS (In Plane Switching) or MVA (Multi Vertical Aligned) is also used to give a wider viewing angle.

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**Q: Why is there no flicker on an LCD Monitor?**

**A:** Technically speaking, LCDs do flicker, but the cause of the phenomenon is different from that of a CRT monitor -- and it has no impact of the ease of viewing. Flickering in an LCD monitor relates to usually undetectable luminance caused by the difference between positive and negative voltage. On the other hand, CRT flickering that can irritate the human eye occurs when the on/off action of the fluorescent object becomes visible. Since the reaction speed of liquid crystal in an LCD panel is much slower, this troublesome form of flickering is not present in an LCD display.

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**Q: Why is an LCD monitor virtually low of Electro Magnetic Interference?**

**A:** Unlike a CRT, an LCD monitor does not have key parts that generate Electro Magnetic Interference, especially magnetic fields. Also, since an LCD display utilizes relatively low power, its power supply is extremely quiet.

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## Ergonomics, Ecology and Safety Standards

**Q: What is the CE mark?**

**A:** The CE (Conformité Européenne) mark is required to be displayed on all regulated products offered for sale on the European market. This 'CE' mark means that a product complies with the relevant European Directive. A European Directive is a European 'Law' that relates to health, safety, environment and consumer protection, much the same as the U.S. National Electrical Code and UL Standards.

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**Q: Does the LCD monitor conform to general safety standards?**

**A:** Yes. The specification page provides detailed data on safety standards.

***More information is provided in the [Regulatory Information](#) section.***

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## Troubleshooting

This page deals with problems that can be corrected by a user. If the problem still persists after you have tried these solutions, contact Philips customer service representative.

Common Problems	
Having this problem	Check these items
No Picture (Power LED not lit)	<ul style="list-style-type: none"><li>• Make sure the power cord is plugged into the power outlet and into the back of the monitor.</li><li>• First, ensure that the power button on the front of the monitor is in the OFF position, then press it to the ON position.</li></ul>
No Picture  (Power LED is amber or yellow)	<ul style="list-style-type: none"><li>• Make sure the computer is turned on.</li><li>• Make sure the VGA cable is properly connected to your computer.</li><li>• Check to see if the monitor cable has bent pins.</li><li>• The Energy Saving feature may be activated</li></ul>
Screen says <div><div>ATTENTION</div><div>CHECK CABLE CONNECTION</div></div>	<ul style="list-style-type: none"><li>• Make sure the monitor cable is properly connected to your computer. (Also refer to the Quick Set-Up Guide).</li><li>• Check to see if the monitor cable has bent pins.</li><li>• Make sure the computer is turned on.</li></ul>
AUTO button not working properly	<ul style="list-style-type: none"><li>• The Auto Function is designed for use on standard Macintosh or IBM-compatible PCs running Microsoft Windows.</li><li>• It may not work properly if using nonstandard PC or video card.</li></ul>
Imaging Problems	
Display position is incorrect	<ul style="list-style-type: none"><li>• Press the Auto button.</li><li>• Adjust the image position using the Phase/Clock of More Settings in OSD Main Controls.</li></ul>

Image vibrates on the screen	<ul style="list-style-type: none"><li>• Check that the VGA cable is properly connected to the graphics board or PC.</li></ul>
<div>Vertical flicker appears</div> <div></div>	<ul style="list-style-type: none"><li>• Press the Auto button.</li><li>• Eliminate the vertical bars using the Phase/Clock of More Settings in OSD Main Controls.</li></ul>
<div>Horizontal flicker appears</div> <div></div>	<ul style="list-style-type: none"><li>• Press the Auto button.</li><li>• Eliminate the vertical bars using the Phase/Clock of More Settings in OSD Main Controls.</li></ul>
The screen is too bright or too dark	<ul style="list-style-type: none"><li>• Adjust the contrast and brightness on On-Screen Display. (The backlight of the LCD monitor has a fixed life span. When the screen becomes dark or begins to flicker, please contact your sales representative).</li></ul>
An after-image appears	<ul style="list-style-type: none"><li>• If an image remains on the screen for an extended period of time, it may be imprinted in the screen and leave an after-image. This usually disappears after a few hours</li></ul>
An after-image remains after the power has been turned off.	<ul style="list-style-type: none"><li>• This is characteristic of liquid crystal and is not caused by a malfunction or deterioration of the liquid crystal. The after-image will disappear after a peroid of time.</li></ul>
Green, red, blue, dark, and white dots remains	<ul style="list-style-type: none"><li>• The remaining dots are normal characteristic of the liquid crystal used in today's technology.</li></ul>

For further assistance, refer to the [Consumer Information Centers](#) list and contact Philips customer service representative.

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## Regulatory Information

### Recycling Information for Customers

There is currently a system of recycling up and running in the European countries, such as The Netherlands, Belgium, Norway, Sweden and Denmark.

In Asia Pacific, Taiwan, the products can be taken back by Environment Protection Administration (EPA) to follow the IT product recycling management process, detail can be found in web site [www.epa.gov.tw](http://www.epa.gov.tw)

The monitor contains parts that could cause damage to the nature environment. Therefore, it is vital that the monitor is recycled at the end of its life cycle.

For help and service, please contact [Consumers Information Center](#) or [F1rst Choice Contact Information Center](#) in each country.

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### Waste Electrical and Electronic Equipment-WEEE

Attention users in European Union private households



This marking on the product or on its packaging illustrates that, under European Directive 2002/96/EG governing used electrical and electronic appliances, this product may not be disposed of with normal household waste. You are responsible for disposal of this equipment through a designated waste electrical and electronic equipment collection. To determine the locations for dropping off such waste electrical and electronic, contact your local government office, the waste disposal organization that serves your household or the store at which you purchased the product.

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### CE Declaration of Conformity

This product is in conformity with the following standards

- EN60950-1:2001 (Safety requirement of Information Technology Equipment)
- EN55022:2006 (Radio Disturbance requirement of Information Technology Equipment)
- EN55024:1998 (Immunity requirement of Information Technology Equipment)
- EN61000-3-2:2006 (Limits for Harmonic Current Emission)
- EN61000-3-3:1995 (Limitation of Voltage Fluctuation and Flicker)

following provisions of directives applicable

- 2006/95/EC (Low Voltage Directive)

- 2004/108/EC (EMC Directive)  
and is produced by a manufacturing organization on ISO9000 level.

The product also comply with the following standards

- ISO9241-3, ISO9241-7, ISO9241-8 (Ergonomic requirement for CRT Monitor)
- ISO13406-2 (Ergonomic requirement for Flat Panel Display)
- GS EK1-2000 (GS specification)
- prEN50279:1998 (Low Frequency Electric and Magnetic fields for Visual Display)
- MPR-II (MPR:1990:8/1990:10 Low Frequency Electric and Magnetic fields)
- TCO'03, TCO Display 5.0 (Requirement for Environment Labelling of Ergonomics, Energy, Ecology and Emission, TCO: Swedish Confederation of Professional Employees) for TCO versions

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**Energy Star Declaration**

This monitor is equipped with a function for saving energy which supports the VESA Display Power Management Signaling (DPMS) standard. This means that the monitor must be connected to a computer which supports VESA DPMS. Time settings are adjusted from the system unit by software.

	VESA State	LED Indicator	Power Consumption
Normal operation	ON (Active)	Green	< 32W (typ.)
Power Saving Alternative 2 One step	OFF (Sleep)	Yellow	< 1W
	Switch Off	Off	< 0.5 W



As an ENERGY STAR® Partner, we have determined to that this product meets the ENERGY STAR® guidelines for energy efficiency.



We recommend you switch off the monitor when it is not in use for a long time.

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**Federal Communications Commission (FCC) Notice (U.S. Only)**



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Use only RF shielded cable that was supplied with the monitor when connecting this monitor to a computer device.

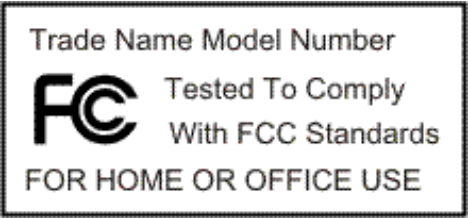
To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE-CAUSING EQUIPMENT REGULATIONS.

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### FCC Declaration of Conformity

Declaration of Conformity for Products Marked with FCC Logo,  
United States Only



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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Commission Federale de la Communication (FCC Declaration)



Cet équipement a été testé et déclaré conforme auxlimites des appareils numériques de class B,aux termes de l'article 15 Des règles de la FCC. Ces limites sont conçues de façon à fournir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle. CET appareil produit, utilise et peut émettre des hyperfréquences qui, si l'appareil n'est pas installé et utilisé selon les consignes données, peuvent causer des interférences nuisibles aux communications radio. Cependant, rien ne peut garantir l'absence d'interférences dans le cadre d'une installation particulière. Si cet appareil est la cause d'interférences nuisibles pour la réception des signaux de radio ou de télévision, ce qui peut être décelé en fermant l'équipement, puis en le remettant en fonction, l'utilisateur pourrait essayer de corriger la situation en prenant les mesures suivantes:

- Réorienter ou déplacer l'antenne de réception.
- Augmenter la distance entre l'équipement et le récepteur.
- Brancher l'équipement sur un autre circuit que celui utilisé par le récepteur.
- Demander l'aide du marchand ou d'un technicien chevronné en radio/télévision.



Toutes modifications n'ayant pas reçu l'approbation des services compétents en matière de conformité est susceptible d'interdire à l'utilisateur l'usage du présent équipement.

N'utiliser que des câbles RF armés pour les connections avec des ordinateurs ou périphériques.

CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

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EN 55022 Compliance (Czech Republic Only)

This device belongs to category B devices as described in EN 55022, unless it is specifically stated that it is a Class A device on the specification label. The following applies to devices in Class A of EN 55022 (radius of protection up to 30 meters). The user of the device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Pokud není na typovém štítku počítače uvedeno, že spadá do do třídy A podle EN 55022, spadá automaticky do třídy B podle EN 55022. Pro zařízení zařazená do třídy A (chranné pásmo 30m) podle EN 55022 platí následující. Dojde-li k rušení telekomunikačních nebo jiných zařízení je uživatel povinnen provést taková opatřní, aby rušení odstranil.

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Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room's electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-89/E-06251.

***Wymagania Polskiego Centrum Badań i Certyfikacji***

Urządzenie powinno być zasilane z gniazda z przyłączonym obwodem ochronnym (gniazdo z kolkiem). Współpracujące ze sobą urządzenia (komputer, monitor, drukarka) powinny być zasilane z tego samego źródła.

Instalacja elektryczna pomieszczenia powinna zawierać w przewodzie fazowym rezerwową ochronę przed zwarciami, w postaci bezpiecznika o wartości znamionowej nie większej niż 16A (amperów).

W celu całkowitego wyłączenia urządzenia z sieci zasilania, należy wyjąć wtyczkę kabla zasilającego z gniazda, które powinno znajdować się w pobliżu urządzenia i być łatwo dostępne.

Znak bezpieczeństwa "B" potwierdza zgodność urządzenia z wymaganiami bezpieczeństwa użytkowania zawartymi w PN-93/T-42107 i PN-89/E-06251.

***Pozostałe instrukcje bezpieczeństwa***

- Nie należy używać wtyczek adapterowych lub usuwać kolka obwodu ochronnego z wtyczki. Jeżeli konieczne jest użycie przedłużacza to należy użyć przedłużacza 3-żyłowego z prawidłowo połączonym przewodem ochronnym.
- System komputerowy należy zabezpieczyć przed nagłymi, chwilowymi wzrostami lub spadkami napięcia, używając eliminatora przepięć, urządzenia dopasowującego lub bezzakłócenowego źródła zasilania.
- Należy upewnić się, aby nie leżało na kablach systemu komputerowego, oraz aby kable nie były umieszczone w miejscu, gdzie można byłoby na nie nadeptywać lub potykać się o nie.
- Nie należy rozlewać napojów ani innych płynów na system komputerowy.
- Nie należy wpychać żadnych przedmiotów do otworów systemu komputerowego, gdyż może to spowodować pożar lub porażenie prądem, poprzez zwarcie elementów wewnętrznych.
- System komputerowy powinien znajdować się z dala od grzejników i źródeł ciepła. Ponadto, nie należy blokować otworów wentylacyjnych. Należy unikać kładzenia luźnych papierów pod komputer oraz umieszczania komputera w ciasnym miejscu bez możliwości cyrkulacji powietrza wokół niego.

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**North Europe (Nordic Countries) Information**

Placering/Ventilation

**VARNING:**

FÖRSÄKRA DIG OM ATT HUVUDBRYTARE OCH UTTAG ÄR LÄTÅTKOMLIGA, NÄR DU STÄLLER DIN UTRUSTNING PÅPLATS.

Placering/Ventilation

**ADVARSEL:**

SØRG VED PLACERINGEN FOR, AT NETLEDNINGENS STIK OG STIKKONTAKT ER NEMT TILGÆNGELIGE.

Paikka/Ilmankierto

**VAROITUS:**

SIJOITA LAITE SITEN, ETTÄ VERKKOJOHTO VOIDAAN TARVITTAESSA HELPOSTI  
IRROTTAA PISTORASIASTA.

Plassering/Ventilasjon

**ADVARSEL:**

NÅR DETTE UTSTYRET PLASSERES, MÅ DU PASSE PÅ AT KONTAKTENE FOR  
STØMTILFØRSEL ER LETTE Å NÅ.

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**BSMI Notice (Taiwan Only)**

符合乙類資訊產品之標準

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**Ergonomie Hinweis (nur Deutschland)**

Der von uns gelieferte Farbmonitor entspricht den in der "Verordnung über den Schutz vor Schäden durch Röntgenstrahlen" festgelegten Vorschriften.

Auf der Rückwand des Gerätes befindet sich ein Aufkleber, der auf die Unbedenklichkeit der Inbetriebnahme hinweist, da die Vorschriften über die Bauart von Störstrahlern nach Anlage III  $\neq$  5 Abs. 4 der Röntgenverordnung erfüllt sind.

Damit Ihr Monitor immer den in der Zulassung geforderten Werten entspricht, ist darauf zu achten, daß

- 1. Reparaturen nur durch Fachpersonal durchgeführt werden.
- 2. nur original-Ersatzteile verwendet werden.
- 3. bei Ersatz der Bildröhre nur eine bauartgleiche eingebaut wird.

Aus ergonomischen Gründen wird empfohlen, die Grundfarben Blau und Rot nicht auf dunklem Untergrund zu verwenden (schlechte Lesbarkeit und erhöhte Augenbelastung bei zu geringem Zeichenkontrast wären die Folge).

Der arbeitsplatzbezogene Schalldruckpegel nach DIN 45 635 beträgt 70dB (A) oder weniger.



**ACHTUNG: BEIM AUFSTELLEN DIESES GERÄTES DARAUF ACHTEN, DAß NETZSTECKER UND NETZKABELANSCHLUß LEICHT ZUGÄNGLICH SIND.**

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### End-of-Life Disposal

Your new monitor contains materials that can be recycled and reused. Specialized companies can recycle your product to increase the amount of reusable materials and to minimize the amount to be disposed of.

Please find out about the local regulations on how to dispose of your old monitor from your local Philips dealer.

#### (For customers in Canada and U.S.A.)

This product may contain lead and/or mercury. Dispose of in accordance to local-state and federal regulations.

For additional information on recycling contact [www.eia.org](http://www.eia.org) (Consumer Education Initiative)

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### Information for UK only

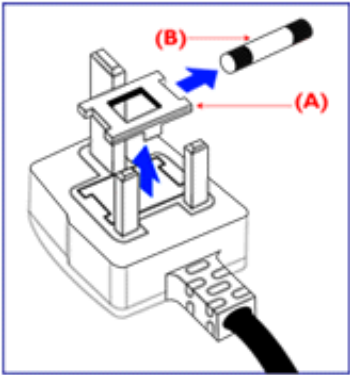
#### WARNING - THIS APPLIANCE MUST BE GROUNDING.

##### Important:

This apparatus is supplied with an approved moulded 13A plug. To change a fuse in this type of plug proceed as follows:

1. Remove fuse cover and fuse.
2. Fit new fuse which should be a BS 1362 5A,A.S.T.A. or BSI approved type.
3. Refit the fuse cover.

If the fitted plug is not suitable for your socket outlets, it should be cut off and an appropriate 3-pin plug fitted in its place.



If the mains plug contains a fuse, this should have a value of 5A. If a plug without a fuse is used, the fuse at the distribution board should not be greater than 5A.

Note: The severed plug must be destroyed to avoid a possible shock hazard should it be inserted into a 13A socket elsewhere.


**How to connect a plug**

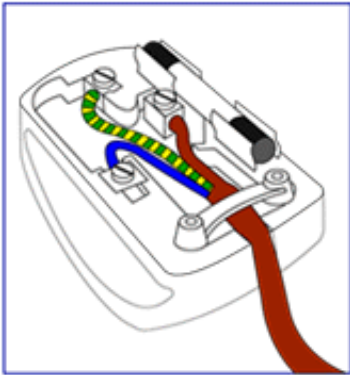
The wires in the mains lead are coloured in accordance with the following code:

BLUE - "NEUTRAL" ("N")

BROWN - "LIVE" ("L")

GREEN & YELLOW - "GROUND" ("G")

1. The GREEN AND YELLOW wire must be connected to the terminal in the plug which is marked with the letter "G" or by the Ground symbol  or coloured GREEN or GREEN AND YELLOW.



2. The BLUE wire must be connected to the terminal which is marked with the letter "N" or coloured BLACK.

3. The BROWN wire must be connected to the terminal which marked with the letter "L" or coloured RED.

Before replacing the plug cover, make certain that the cord grip is clamped over the sheath of the lead - not simply over the three wires.

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**China RoHS**

The People's Republic of China released a regulation called "Management Methods for Controlling Pollution by Electronic Information Products" or commonly referred to as China RoHS. All products

including CRT and LCD monitor which are produced and sold for China market have to meet China RoHS request.

中国大陆RoHS

根据中国大陆《电子信息产品污染控制管理办法》（也称为中国大陆RoHS），以下部分列出了本产品中可能包含的有毒有害物质或元素的名称和含量

本表适用之产品

显示器（液晶及CRT）

有毒有害物质或元素

部件名称	有毒有害物质或元素					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
外壳	○	○	○	○	○	○
CRT显示屏	×	○	○	○	○	○
液晶显示屏/灯管	×	×	○	○	○	○
电路板组件*	×	○	○	○	○	○
电源适配器	×	○	○	○	○	○
电源线/连接线	×	○	○	○	○	○
*：电路板组件包括印刷电路板及其构成的零部件，如电阻、电容、集成电路、连接器等 ○：表示该有毒有害物质在该部件所有均质材料中的含量均在 《电子信息产品中有毒有害物质的限量要求标准》规定的限量要求以下 ×：表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 《电子信息产品中有毒有害物质的限量要求标准》规定的限量要求；但是上表中打“×”的部件，符合欧盟RoHS法规要求（属于豁免的部分）						

中国能源效率标识

根据中国大陆《能源效率标识管理办法》本显示器符合以下要求：

能源效率(cd/W)	> 1.05
能效等级	1 级
能效标准	GB 21520-2008

详细有关信息请查阅中国能效标识网：<http://www.energylabel.gov.cn/>

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- Safety and Troubleshooting
- FAQs
  
- Troubleshooting
- Regulatory Information
- Information for Users in the U.S
- Information for Users Outside the U.S

## Other Related Information

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### Information for Users in the U. S.

*For units set at 115 V :*

Use a UL Listed Cord Set consisting of a minimum 18 AWG, Type SVT or SJT three conductor cord a maximum of 15-feet long and a parallel blade, grounding type attachment plug rated 15 A, 125 V.

*For units set at 230 V:*

Use a UL Listed Cord Set consisting of a minimum 18 AWG, Type SVT or SJT three conductor cord a maximum of 15-feet long and a tandem blade, grounding type attachment plug rated 15 A, 250 V.

---

### Information for Users outside the U.S.

*For units set at 230 V:*

Use a Cord Set consisting of a minimum 18 AWG cord and grounding type attachment plug rated 15 A, 250 V. The Cord Set should have the appropriate safety approvals for the country in which the equipment will be installed and / or be marked HAR.

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- [About This Guide](#)
  
- [Notational Descriptions](#)

# About This Manual

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## About This Guide

This electronic user's guide is intended for anyone who uses the Philips LCD Monitor. It describes the LCD monitor's features, setup, operation and other important information. Its contents are identical to the information in our printed version.

It includes the following sections:

- [Safety and Troubleshooting Information](#) provides tips and solutions for common problems as well as other related information you may need.
- About This Electronic User's Manual gives an overview of information included, along with notation icon descriptions and other documentation for your reference.
- [Product Information](#) gives an overview of the monitor's features as well as the technical specifications for this monitor.
- [Installing Your Monitor](#) describes the initial setup process and gives an overview of how to use the monitor.
- [On-Screen Display](#) provides information on adjusting the settings on your monitor.
- [Customer Care and Warranty](#) contains a list of worldwide Philips Consumer Information Centers along with help desk phone numbers and information on the warranty applicable to your product.
- [Glossary](#) defines technical terms.
- [Download and Print Option](#) transfers this entire manual to your hard drive for easy reference.

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## Notational Descriptions

The following subsections describe notational conventions used in this document.

### Notes, Cautions and Warnings



Throughout this guide, blocks of text may be accompanied by an icon and printed in bold or italic type. These blocks contain notes, cautions or warnings. They are used as follows:



**NOTE:** This icon indicates important information and tips that help you make better use of your computer system.



**CAUTION:** This icon indicates information that tells you how to avoid either potential damage to hardware or loss of data.



**WARNING:** This icon indicates the potential for bodily harm and tells you how to avoid the problem.

Some warnings may appear in alternate formats and may not be accompanied by an icon. In such cases, the specific presentation of the warning is mandated by the relevant regulatory authority.

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- Lead-free Product
- Technical Specifications
- Resolution & Preset Modes
- Philips Pixel Defect Policy
- Automatic Power Saving
- Physical Specification
- Pin Assignment
- Product Views
- Physical Function

## Product Information

### Lead-free Product



Lead free display promotes environmentally sound recovery and disposal of waste from electrical and electronic equipment. Toxic substances like Lead has been eliminated and compliance with European community’s stringent RoHs directive mandating restrictions on hazardous substances in electrical and electronic equipment have been adhered to in order to make Philips monitors safe to use throughout its life cycle.

### Technical Specifications\*

LCD PANEL	
• Type	TFT LCD
• Screen size	21.5"W visual
• Pixel Pitch	0.24825 x 0.24825 mm
• LCD Panel type	1920 x 1080 pixels R.G.B. vertical stripe Anti-glare polarizer, hard coated
• Effective viewing area	476.64 x 268.11 mm
• Display Colors	16.7M
SCANNING	
• Vertical refresh rate	56 Hz-76 Hz
• Horizontal Frequency	30 kHz - 83 kHz

VIDEO	
• Video dot rate	170 MHz
• Input impedance	
- Video	75 ohm
- Sync	2.2K ohm
• Input signal levels	0.7 Vpp
• Sync input signal	Separate sync Composite sync Sync on green
• Sync polarities	Positive and negative

\* *This data is subject to change without notice.*

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Resolution & Preset Modes

- A. Maximum Resolution
- For 222E1  
1920 x 1080 at 60Hz
- B. Recommended Resolution
- For 222E1  
1920 x 1080 at 60Hz

16 factory preset modes:

H. freq (kHz)	Resolution	V. freq (Hz)
31.469	720*400	70.087
31.469	640*480	59.940
35.000	640*480	67.000
37.500	640*480	75.000
35.156	800*600	56.250
37.879	800*600	60.317
46.875	800*600	75.000
48.363	1024*768	60.004
60.023	1024*768	75.029
63.981	1280*1024	60.020
79.976	1280*1024	75.025
68.100	1152*870	75.000
55.935	1440*900	59.887
75.000	1600*1200	60.000
65.290	1680*1050	59.954
67.500	1920*1080	60.000

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Automatic Power Saving

If you have VESA DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. If an input from a keyboard, mouse or other input device is detected, the monitor will 'wake up' automatically. The following table shows the power consumption and signaling of this automatic power saving feature:

Power Management Definition					
VESA Mode	Video	H-sync	V-sync	Power Used	LED color
Active	ON	Yes	Yes	< 32 W (typ.)	Green

Sleep	OFF	No	No	< 1 W	Yellow
Switch Off	OFF	-	-	< 0.5W	Off

This monitor is ENERGY STAR® compliant. As an ENERGY STAR® Partner, we have determined to that this product meets the ENERGY STAR® guidelines for energy efficiency.

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Physical Specifications

• Tilt	-5° ~ 15°
• Power supply	100 ~ 240 VAC, 50-60 Hz
• Power consumption	<32 W* (typ.)
• Temperature	0° C to 40° C (operating) -20° C to 60° C (storage)
• Relative humidity	20% to 90%
• System MTBF	50K hours (CCFL 40K hours)
• Cabinet color	222E1FB: Black

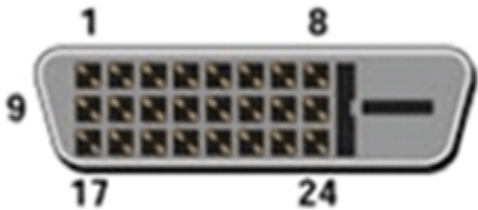
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Pin Assignment

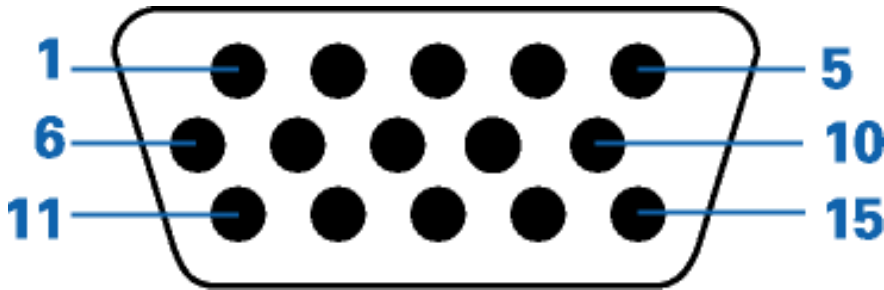
1.The digital only connector contains 24 signal contacts organized in three rows of eight contacts. Signal pin assignments are listed in the following table:

Pin No.	Signal Assignment		Pin No.	Signal Assignment		Pin No.	Signal Assignment
1	TMDS data 2-		9	TMDS data 1-		17	TMDS data 0-
2	TMDS data 2+		10	TMDS data 1+		18	TMDS data 0+
3	TMDS data 2/4 Shield		11	TMDS data 1/3 Shield		19	TMDS data 0/5 Shield
4	NC		12	NC		20	NC

5	NC	13	NC	21	NC
6	DDC Clock	14	+5V Power	22	TMDS Clock Shield
7	DDC Data	15	DVI Cable Detect	23	TMDS Clock+
8	NC	16	Hot Plug Detect	24	TMDS Clock-



2.The 15-pin D-sub connector (male) of the signal cable:



Pin No.	Assignment	Pin No.	Assignment
1	Red video input	9	+ 5 V
2	Green video input/SOG	10	Open
3	Blue video input	11	Ground
4	Sense (GND)	12	Serial data line (SDA)
5	Cable detect	13	H. Sync
6	Red video ground	14	V. Sync
7	Green video ground	15	Data clock line (SCL)
8	Blue video ground		

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## Product Views

Follow the links to see various views of the monitor and its components.

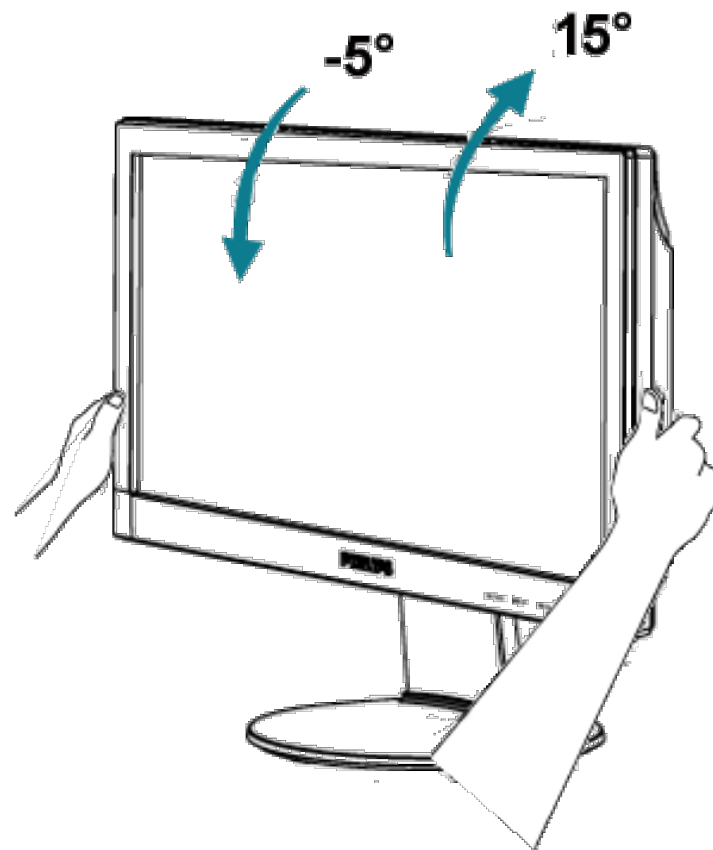
[Front View Product Description](#)

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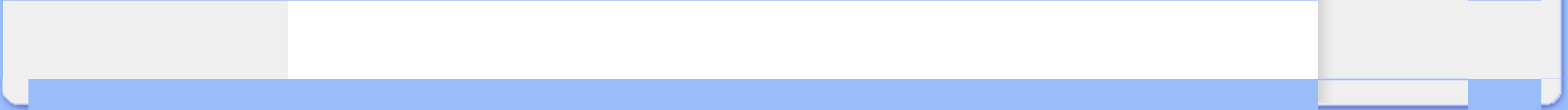
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## Physical Function

### Tilt



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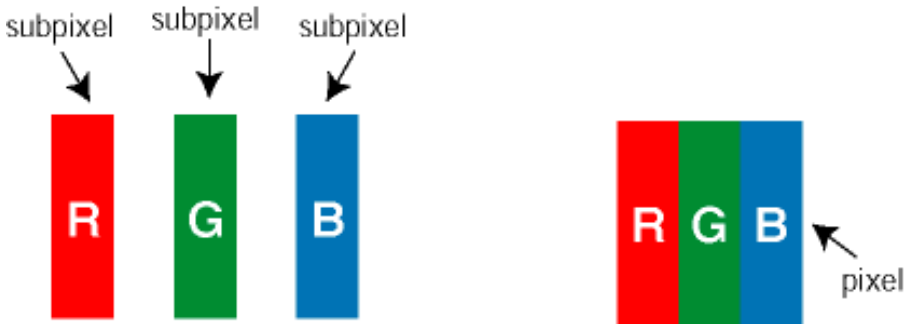


- Product Features
- Technical Specifications
- Resolution & Preset Modes
- Automatic Power Saving
- Physical Specification
- Pin Assignment
- Product Views

## Philips Pixel Defect Policy

### Philips' Flat Panel Monitors Pixel Defect Policy

Philips strives to deliver the highest quality products. We use some of the industry's most advanced manufacturing processes and practice stringent quality control. However, pixel or sub pixel defects on the TFT LCD panels used in flat panel monitors are sometimes unavoidable. No manufacturer can guarantee that all panels will be free from pixel defects, but Philips guarantees that any monitor with an unacceptable number of defects will be repaired or replaced under warranty. This notice explains the different types of pixel defects and defines acceptable defect levels for each type. In order to qualify for repair or replacement under warranty, the number of pixel defects on a TFT LCD panel must exceed these acceptable levels. For example, no more than 0.0004% of the sub pixels on a 19"W XGA monitor may be defective. Furthermore, Philips sets even higher quality standards for certain types or combinations of pixel defects that are more noticeable than others. This policy is valid worldwide.



#### Pixels and Sub pixels

A pixel, or picture element, is composed of three sub pixels in the primary colors of red, green and blue. Many pixels together form an image. When all sub pixels of a pixel are lit, the three colored sub pixels together appear as a single white pixel. When all are dark, the three colored sub pixels together appear as a single black pixel. Other combinations of lit and dark sub pixels appear as single pixels of other colors.

#### Types of Pixel Defects

Pixel and sub pixel defects appear on the screen in different ways. There are two categories of pixel defects and several types of sub pixel defects within each category.

**Bright Dot Defects** Bright dot defects appear as pixels or sub pixels that are always lit or 'on'. That is, a *bright dot* is a sub-pixel that stands out on the screen when the monitor displays a dark pattern. There are three types of bright dot defects:



One lit red, green or blue sub pixel

Two adjacent lit sub pixels:

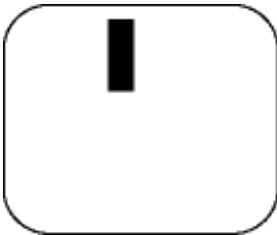
- Red + Blue = Purple
- Red + Green = Yellow
- Green + Blue = Cyan (Light Blue)

Three adjacent lit sub pixels (one white pixel)

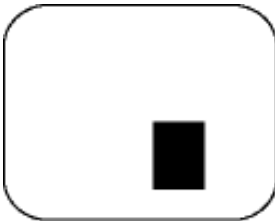


A red or blue *bright dot* must be more than 50 percent brighter than neighboring dots while a green bright dot is 30 percent brighter than neighboring dots.

**Black Dot Defects** Black dot defects appear as pixels or sub pixels that are always dark or 'off'. That is, a *dark dot* is a sub-pixel that stands out on the screen when the monitor displays a light pattern. There are two types of black dot defects:



One dark sub pixel



Two or three adjacent dark sub pixels

Proximity of Pixel Defects

Because pixel and sub pixels defects of the same type that are near to one another may be more noticeable, Philips also specifies tolerances for the proximity of pixel defects.

Pixel Defect Tolerances

In order to qualify for repair or replacement due to pixel defects during the warranty period, a TFT LCD panel in a Philips flat panel monitor must have pixel or sub pixel defects exceeding the tolerances listed in the following tables.

BRIGHT DOT DEFECTS	ACCEPTABLE LEVEL

MODEL	222E1
1 lit subpixel	3
2 adjacent lit subpixels	1
3 adjacent lit subpixels (one white pixel)	0
Distance between two bright dot defects*	>15mm
Total bright dot defects of all types	3

BLACK DOT DEFECTS	ACCEPTABLE LEVEL
MODEL	222E1
1 dark subpixel	5
2 adjacent dark subpixels	2
3 adjacent dark subpixels	0
Distance between two black dot defects*	>15mm
Total black dot defects of all types	5

TOTAL DOT DEFECTS	ACCEPTABLE LEVEL
MODEL	222E1
Total bright or black dot defects of all types	5

Note:

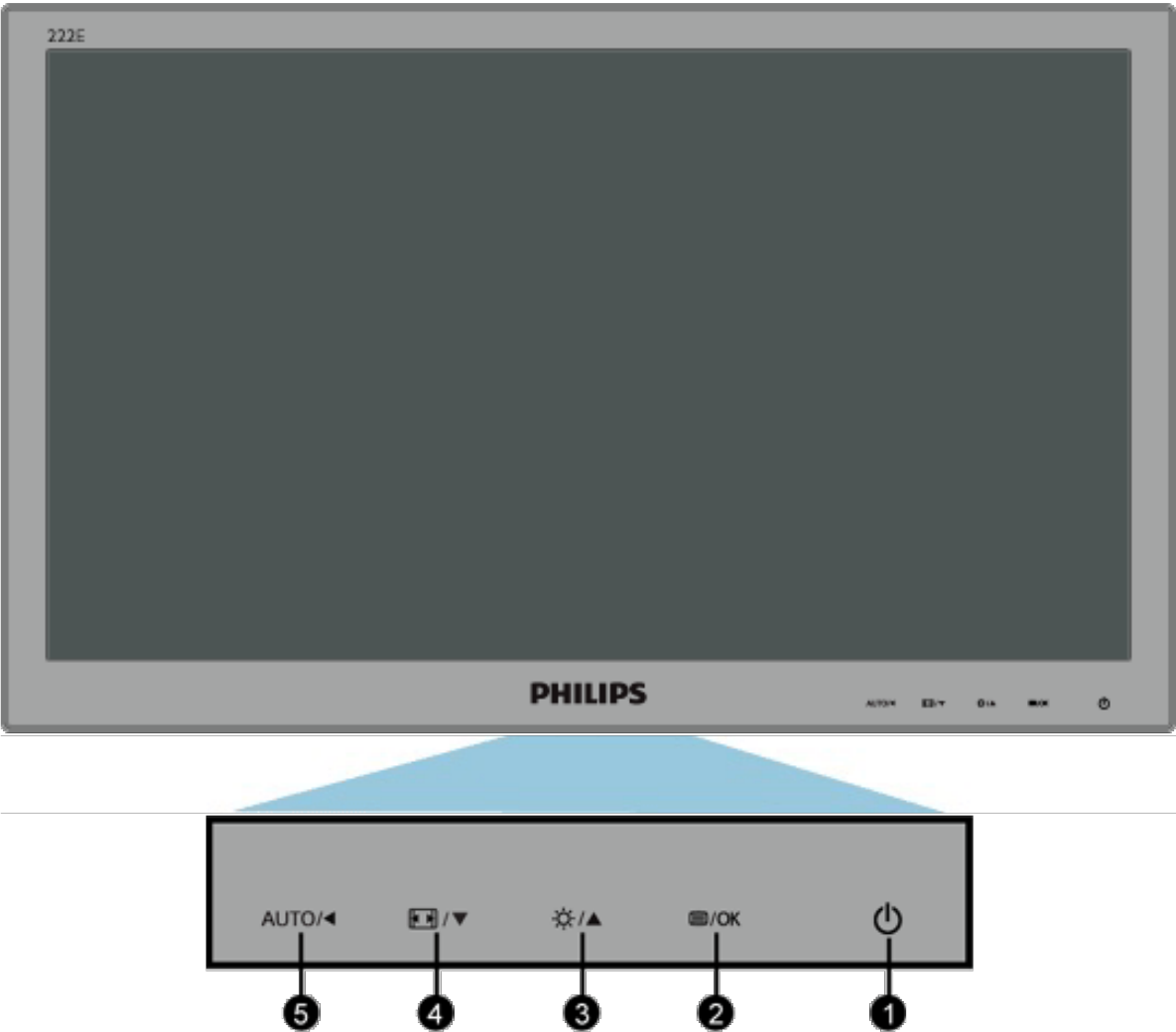
\* 1 or 2 adjacent sub pixel defects = 1 dot defect



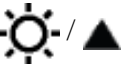


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- Front View Produt Description
- Connecting to Your PC
- The Base
- Getting Started
- Optimizing Performance

## Installing Your LCD Monitor

### Front View Product Description

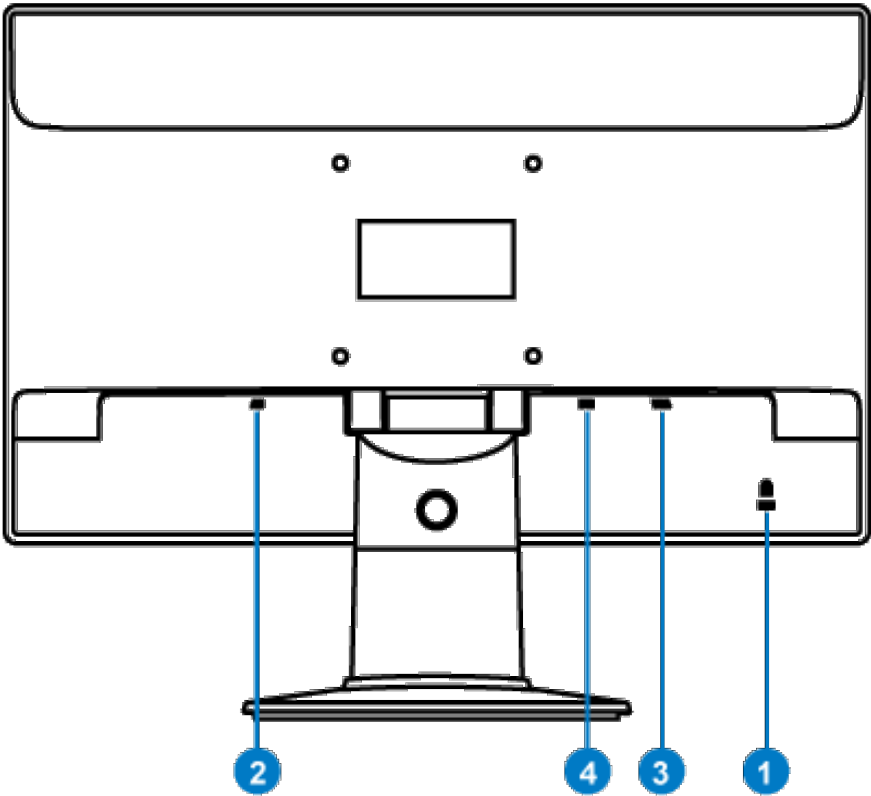


- |   |   |  |
|---|---|--|
| 1 |  | To switch monitor's power On and Off   |
| 2 |  | To access OSD menu   |
| 3 |  | To adjust brightness of the display  |
| 4 |  | Change to 4:3 display  |
| 5 |  | Automatically adjust the horizontal position, vertical position, phase and clock settings. |

Return to previous OSD level.

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Rear View



- 1 Kensington anti-thief lock
- 2 AC power input
- 3 VGA input
- 4 DVI-D input

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Optimizing Performance

- For best performance, ensure that your display settings are set at 1920 x 1080, 60Hz.



**Note:** You can check the current display settings by pressing the 'MENU' button once. The current display mode is shown in OSD main controls called RESOLUTION.

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- Front View Product Description
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- The base

## Connecting to Your PC

### Accessory Pack

Unpack all the parts.



Power cord



VGA cable

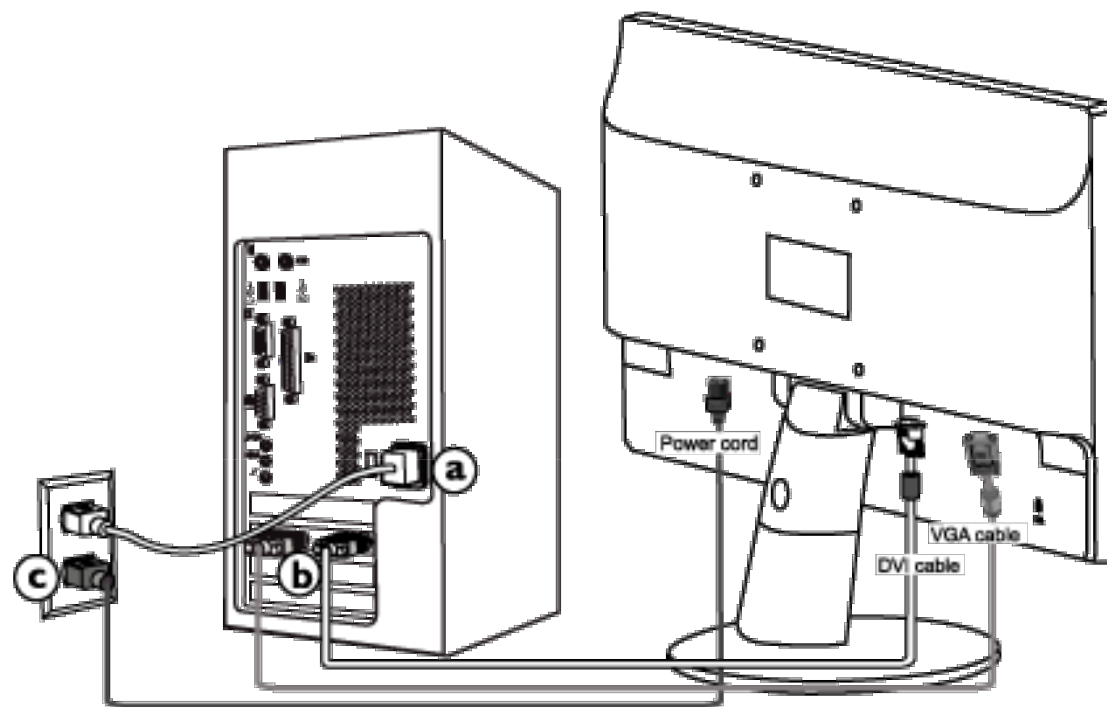
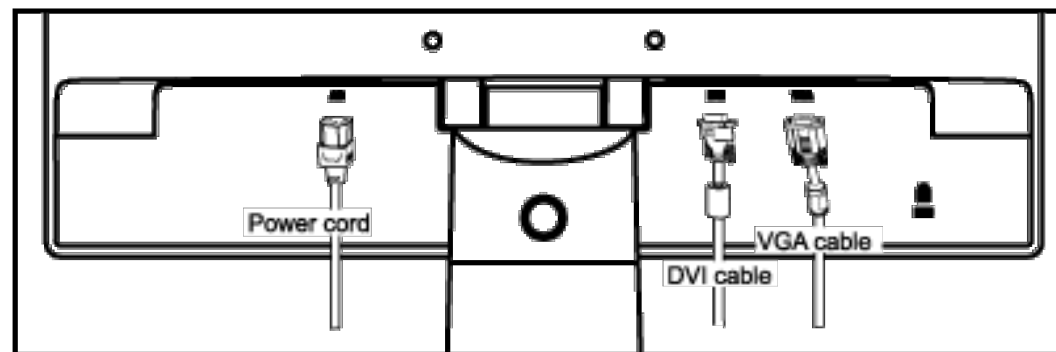


EDFU pack

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## Connecting to Your PC

- 1) Connect the power cord to the back of the monitor firmly.



- 2) Connect to PC

- (a) Turn off your computer and unplug its power cable.



- (b) Connect the monitor signal cable to the video connector on the back of your computer.
- (c) Plug the power cord of your computer and your monitor into a nearby outlet.
- (d) Turn on your computer and monitor. If the monitor displays an image, installation is complete.

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## The Base

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- Front View Product Description
- Accessory Pack

- Connecting to your PC
- Getting Started

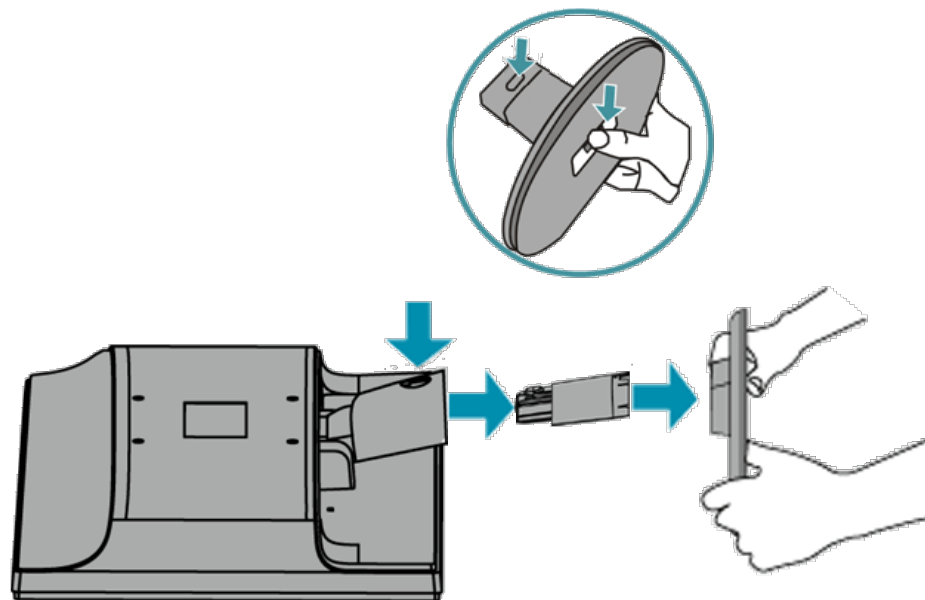
- Optimizing Performance
- Remove the Base

### Remove the Base

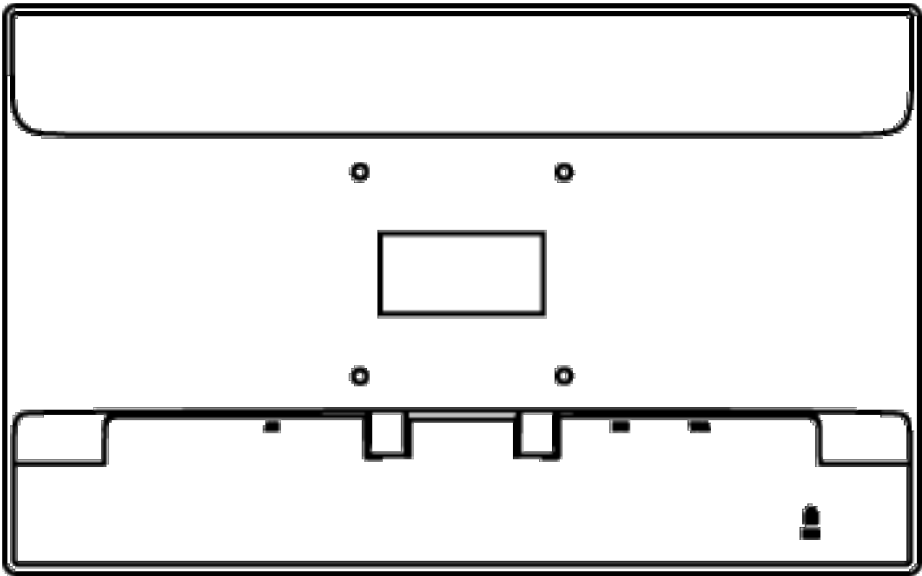
#### Condition:

- for VESA standard mounting applications

Press the release-button ,then disassemble the base from the LCD Monitor.



**Note:** This monitor accepts a 100mmx100mm VESA-Compliant mounting interface.



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## Your LCD Monitor :

- Front View Product Description
- Setting Up and Connecting Your Monitor
- Getting Started

- Optimizing Performance

## Getting Started

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### Getting Started

#### Use the information file ( .inf) for Windows® 95/98/2000/Me/XP/Vista or later

The built-in VESA DDC2B feature in Philips Monitors supports Plug & Play requirements for Windows® 95/98/2000/Me/XP/Vista. This information file ( .inf) should be installed in order that your Philips monitor can be enabled from the 'Monitor' dialog box in Windows® 95/98/2000/Me/XP/Vista and the Plug & Play application can be activated. The installation procedure based on Windows® 95 OEM Release 2 , 98 , 2000 , Me, XP and Vista is specified as follows.

#### For Windows® 95

1. Start Windows® 95
2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
3. Double click on the 'Display' Icon.
4. Select the 'Settings' tab then click on 'Advanced...'.  
5. Select the 'Monitor' button, point to 'Change...' then click on 'Have Disk...'.  
6. Click on the 'Browse...' button, select the appropriate drive F: ( CD-ROM Drive) then click on the 'OK' button.  
7. Click on the 'OK' button then select your monitor model and click on 'OK'.  
8. Click on the 'Close' button.

#### For Windows® 98

1. Start Windows® 98
2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
3. Double click on the 'Display' Icon.
4. Select the 'Settings' tab then click on 'Advanced...'.  
5. Select the 'Monitor' button, point to 'Change...' then click on 'Next'  
6. Select 'Display a list of all the drivers in a specific location, so you can choose the driver you want.' then click on 'Next' and then click on 'Have Disk...'.  
7. Click on the 'Browse...' button, select the appropriate drive F: ( CD-ROM Drive) then click on the 'OK' button.  
8. Click on the 'OK' button then select your monitor model and click on the 'Next' button.  
9. Click on the 'Finish' button then the 'Close' button.

#### For Windows® 2000

1. Start Windows® 2000
2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
3. Double click on the 'Display' Icon.
4. Select the 'Settings' tab then click on 'Advanced...'.- 5. Select 'Monitor'
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active. Click on 'Properties' button. Please follow the steps given below.
- 6. Click on 'Driver' and then click on 'Update Driver...' then click on the 'Next' button.
- 7. Select 'Display a list of the known drivers for this device so that I can choose a specific driver', then click on 'Next' and then click on 'Have disk...'.- 8. Click on the 'Browse...' button then select the appropriate drive F: ( CD-ROM Drive).
- 9. Click on the 'Open' button, then click on the 'OK' button.
- 10. Select your monitor model and click on the 'Next' button.
- 11. Click on the 'Finish' button then the 'Close' button.
  - If you can see the 'Digital Signature Not Found' window, click on the 'Yes' button.

### For Windows® Me

1. Start Windows® Me
2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
3. Double click on the 'Display' Icon.
4. Select the 'Settings' tab then click on 'Advanced...'.- 5. Select the 'Monitor' button, then click on 'Change...' button.
- 6. Select 'Specify the location of the driver(Advanced)' and click on the 'Next' button.
- 7. Select 'Display a list of all the drivers in a specific location, so you can choose the driver you want', then click on 'Next' and then click on 'Have Disk...'.- 8. Click on the 'Browse...' button, select the appropriate drive F: ( CD-ROM Drive) then click on the 'OK' button.
- 9. Click on the 'OK' button, select your monitor model and click on the 'Next' button.
- 10. Click on 'Finish' button then the 'Close' button.

### For Windows® XP

1. Start Windows® XP
2. Click on the 'Start' button and then click on 'Control Panel'.
3. Select and click on the category 'Printers and Other Hardware'
4. Click on the 'Display' Item.
5. Select the 'Settings' tab then click on the 'Advanced' button.
6. Select 'Monitor' tab
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active, click on 'Properties' button. Please follow the steps below.
7. Click on the 'Driver' tab and then click on 'Update Driver...' button.

8. Select the 'Install from a list or specific location [advanced]' radio button and then click on the 'Next' button.
9. Select the 'Don't Search. I will choose the driver to install' radio button. Then click on the 'Next' button.
10. Click on the 'Have disk...' button, then click on the 'Browse...' button and then select the appropriate drive F: (CD-ROM Drive).
11. Click on the 'Open' button, then click the 'OK' button.
12. Select your monitor model and click on the 'Next' button.
  - If you can see the 'has not passed Windows® Logo testing to verify its compatibility with Windows® XP' message, please click on the 'Continue Anyway' button.
13. Click on the 'Finish' button then the 'Close' button.
14. Click on the 'OK' button and then the 'OK' button again to close the Display\_Properties dialog box.

### For Windows® Vista

1. Start Windows® Vista
2. Click the Start button; select and click on 'Control Panel'.
3. Select and click on 'Hardware and Sound'
4. Choose 'Device Manager' and Click on 'Update device drivers'.
5. Select 'Monitor' and then right click on 'Generic PnP Monitor'.
6. Click on 'Update Driver Software'.
7. Select 'Browse my computer for driver software'.
8. Click the 'Browse' button and choose the drive in which you've placed the disk. Example: (CD-ROM Drive: \\Lcd\\PC\\drivers\\).
9. Click the 'Next' button.
10. Wait few minutes for installing the driver, and then click 'Close' button.

If your Windows® 95/98/2000/Me/XP/Vista version is different or you need more detailed installation information, please refer to your Windows® 95/98/2000/Me/XP/Vista user's manual.

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- Description of the On-Screen Display
- The OSD Tree




# On-Screen Display

## Description of the On Screen Display

### What is the On-Screen Display?

This is a feature in all Philips LCD monitors. It allows an end user to adjust screen performance of the monitors directly through an on-screen instruction window. The user interface provides user-friendliness and ease-of-use when operating the monitor.

### Basic and simple instruction on the control keys.

When you press the /OK button on the front control of your monitor, the On-Screen Display (OSD) Main Controls window will pop up and you can then start making adjustments to your monitor's various features. Use the   keys to make your adjustments.





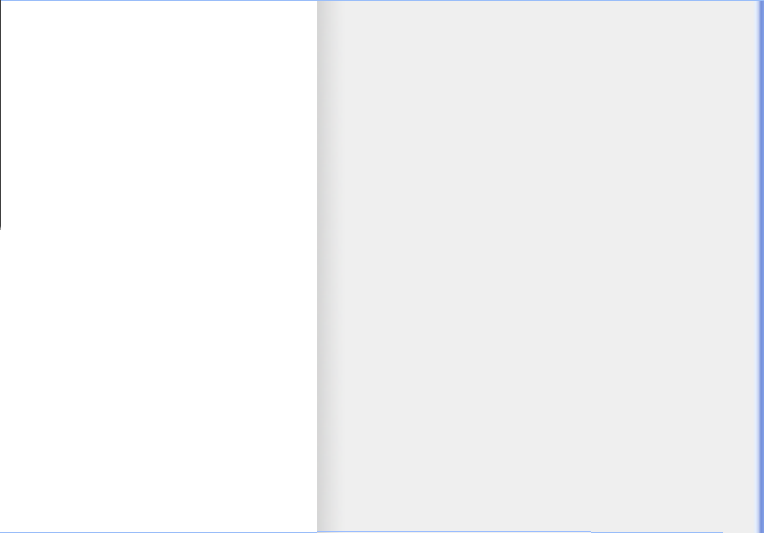
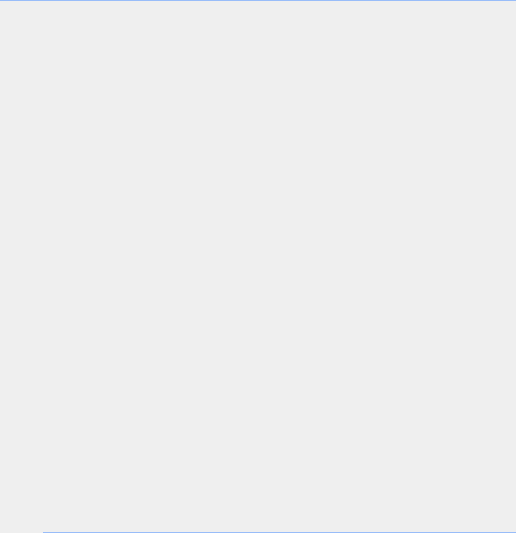
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The OSD Tree

Below is an overall view of the structure of the On-Screen Display. You can use this as a reference when you want to work your way around the different adjustments later on.

Main menu	Sub menu
Input	<div>[</div> <div>VGA</div> <div>DVI</div>
Picture	<div>[</div> <div>Picture Format — Wide screen ,4:3</div> <div>Brightness</div> <div>Contrast</div> <div>SmartContrast — On, Off</div>
Color	<div>[</div> <div>Color Temp.— 6500K, 9300K</div> <div>sRGB</div> <div>User Define<div>[</div><div>Red</div><div>Green</div><div>Blue</div></div>





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## Customer Care & Warranty

PLEASE SELECT YOUR COUNTRY/AREA TO REVIEW DETAILS OF YOUR WARRANTY COVERAGE

**WESTERN EUROPE:** • [Austria](#) • [Belgium](#) • [Denmark](#) • [France](#) • [Germany](#) • [Greece](#) • [Finland](#) • [Ireland](#) • [Italy](#) • [Luxembourg](#) • [the Netherlands](#) • [Norway](#) • [Portugal](#) • [Sweden](#) • [Switzerland](#) • [Spain](#) • [United Kingdom](#) • [Poland](#)

**EASTERN EUROPE:** • [Czech Republic](#) • [Hungary](#) • [Russia](#) • [Slovakia](#) • [Slovenia](#) • [Turkey](#)

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**NORTH AMERICA:** • [CANADA](#) • [USA](#)

**PACIFIC:** • [Australia](#) • [New Zealand](#)

**ASIA:** • [China](#) • [Hong Kong](#) • [India](#) • [Indonesia](#) • [Korea](#) • [Malaysia](#) • [Pakistan](#) • [Philippines](#) • [Singapore](#) • [Taiwan](#) • [Thailand](#) • [Vietnam](#)

**AFRICA:** • [South Africa](#)

**MIDDLE EAST:** • [United Arab Emirates](#)

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## Your Philips Warranty

**Thank you for purchasing this Philips monitor.**



All Philips monitors are designed and manufactured to high standards and deliver high-quality performance, ease of use and ease of installation. Should you encounter any difficulties while installing or using this product, please contact the Philips helpdesk directly to benefit from your Philips Warranty. This two-year service warranty entitles you to a swap model on-site if your monitor turns out to be faulty or defective.

### What is covered?

The Philips Warranty applies within Andorra, Austria, Belgium, Cyprus, Denmark, France, Germany, Greece, Finland, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, the Netherlands, Norway, Portugal, Sweden, Switzerland, Spain and the United Kingdom and only for monitors originally designed, manufactured, approved and/or authorized for usage within these countries.

Warranty coverage begins as from the day you buy your monitor. For two years thereafter, your monitor will be swapped by at least an equivalent monitor in case of defects provided for under the warranty coverage.

The swap monitor remains yours and Philips keeps the defective/original monitor. For the swap monitor the warranty period remains equal to that of your original monitor, being 24 months as from the purchase date of your original monitor.

### What is excluded?

The Philips Warranty applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

The Philips Warranty may not apply if:

- The documents have been altered in any way or made illegible;
- The model or production number on the product has been altered, deleted, removed or made illegible;
- Repairs or product modifications and alterations have been executed by unauthorized service organizations or persons;
- Damage is caused by accidents including but not limited to lightning, water or fire, misuse or neglect;

- Reception problems caused by signal conditions or cable or antenna systems outside the unit;
- Defects caused by abuse or misuse of the monitor;
- Product requires modification or adaptation to enable it to comply with local or national technical standards, which apply in countries for which the product was not originally designed, manufactured, approved and/or authorized. Therefore always check whether a product can be used in a specific country.
- Note that products that are not originally designed, manufactured, approved and/or authorized for usage within the Philips Warranty countries, do not apply to the Philips Warranty. In these cases the Philips global warranty terms are valid.

### Just a click away

In case of any problems, we advise you to read the operating instructions carefully or go to the [www.philips.com/support](http://www.philips.com/support) website for additional support.

### Just a phone call away

In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully or go to the [www.philips.com/support](http://www.philips.com/support) website for additional support before contacting the Philips helpdesk.

To solve your problem quickly, please prepare the following details before contacting the Philips helpdesk:

- Philips type number
- Philips serial number
- Purchase date (copy of purchase may be required)
- PC environment Processor:
  - 286/386/486/Pentium Pro/Internal memory
  - Operating system (Windows, DOS, OS/2, Apple Macintosh)
  - Fax/Modem/Internet program?
- Other cards installed

Having the following information available will also help speed up the process:

- Your proof of purchase indicating: date of purchase, dealer name, model and product serial number.
- The full address to which the faulty monitor has to be collected and the swap model should be delivered.

Philips' customer help desks are located worldwide. Click here to access the [Philips Warranty Contact Information](#).

Or you can reach us via:

Website: <http://www.philips.com/support>

F1rst Choice Contact Information

Country	Code	Telephone number	Tariff
Austria	+43	0810 000206	€ 0.07
Belgium	+32	078 250851	€ 0.06
Denmark	+45	3525 8761	Local call tariff
Finland	+358	09 2290 1908	Local call tariff
France	+33	082161 1658	€ 0.09
Germany	+49	01803 386 853	€ 0.09
Greece	+30	00800 3122 1223	Free of charge
Ireland	+353	01 601 1161	Local call tariff
Italy	+39	840 320 041	€ 0.08
Luxembourg	+352	26 84 30 00	Local call tariff
The Netherlands	+31	0900 0400 063	€ 0.10
Norway	+47	2270 8250	Local call tariff
Poland	+48	0223491505	Local call tariff
Portugal	+351	2 1359 1440	Local call tariff
Spain	+34	902 888 785	€ 0.10
Sweden	+46	08 632 0016	Local call tariff
Switzerland	+41	02 2310 2116	Local call tariff
United Kingdom	+44	0207 949 0069	Local call tariff

## Your Guarantee in Central and Eastern Europe

Dear Customer,

Thank you for purchasing this Philips product, which has been designed and manufactured to the highest quality standards. If, unfortunately, something should go wrong with this product Philips guarantees free of charge labor and replacement parts during a period of 24 months from date of purchase.

### What is covered?

This Philips Guarantee in Central and Eastern Europe applies within Czech Republic, Hungary, Slovakia, Slovenia, Poland, Russia and Turkey and only for monitors originally designed, manufactured, approved and/or authorized for usage within these countries.

Warranty coverage begins as from the day you buy your monitor. *For 2 years thereafter*, your monitor will be serviced in case of defects provided for under the warranty coverage.

### What is excluded?

The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

The Philips guarantee may not apply if:

- the documents have been altered in any way or made illegible;
- the model or production number on the product has been altered, deleted, removed or made illegible;
- repairs or product modifications and alterations have been executed by unauthorized service organizations or persons;
- damage is caused by accidents including but not limited to lightning, water or fire, misuse or neglect.
- Reception problems caused by signal conditions or cable or antenna systems outside the unit;
- Defects caused by abuse or misuse of the monitor;
- Product requires modification or adaptation to enable it to comply with local or national technical standards, which apply in countries for which the product was not originally designed, manufactured, approved and/or authorized. Therefore always check whether a

product can be used in a specific country.

Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards which apply in countries for which the product was not originally designed and/or manufactured. Therefore always check whether a product can be used in a specific country.

### **Just a click away**

In case of any problems, we advise you to read the operating instructions carefully or go to the [www.philips.com/support](http://www.philips.com/support) website for additional support.

### **Just a phone call away**

In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully before contacting our dealers or Information Centers

In case your Philips product is not working correctly or is defective, please contact your Philips dealer or directly the [Philips Service and Consumer Information Centers](#)

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Website: <http://www.philips.com/support>



## Consumer Information Centers

- Argentina • Australia • Brasil • Canada• New Zealand • Belarus • Bulgaria
- Croatia • Czech Republic • Estonia • United Arab Emirates • Hong Kong
- Hungary • India • Indonesia • Israel • Latvia • Lithuania • Malaysia
- Middle East + North Africa • New Zealand Pakistan • Romania • Russia
- Serbia & Montenegro • Singapore • Slovakia • Slovenia • South Africa
- South Korea • Taiwan • Philippines • Thailand • Turkey • Ukraine • Vietnam

### Eastern Europe

#### BELARUS

Technic al Center of JV IBA  
M. Bogdanovich str. 155  
BY - 220040 Minsk  
Tel: +375 17 217 33 86

#### BELARUS

Service.BY  
Petrus Brovky st. 19 – 101-B  
220072, Minsk  
Belarus

#### BULGARIA

LAN Service  
140, Mimi Balkanska Str.  
Office center Translog  
1540 Sofia, Bulgaria  
Tel: +359 2 960 2360  
www.lan-service.bg

#### CZECH REPUBLIC

General Consumer Information Center  
800 142100

Xpectrum  
Lu.ná 591/4  
CZ - 160 00 Praha 6 Tel: 800 100 697 or 220 121 435  
Email:info@xpectrum.cz  
www.xpectrum.cz

CROATIA

Renoprom d.o.o.  
Ljubljanska 4,  
Sv. Nedjelja,10431  
Croatia  
Tel: +385 1 333 0974

ESTONIA

FUJITSU SERVICES OU  
Akadeemia tee 21G  
EE-12618 Tallinn  
Tel: +372 6519900  
www.ee.invia.fujitsu.com

HUNGARY

Serware Szerviz  
Vizimolnár u. 2-4  
HU - 1031 Budapest  
Tel: +36 1 2426331  
Email: inbox@serware.hu  
www.serware.hu

HUNGARY

Profi Service Center Ltd.  
123 Kulso-Vaci Street,  
H-1044 Budapest ( Europe Center )  
Hungary

Tel: +36 1 814 8080  
m.andras@psc.hu

LATVIA

ServiceNet LV  
Jelgavas iela 36  
LV - 1055 Riga,  
Tel: +371 7460399  
Email: serviss@servicenet.lv

LITHUANIA

ServiceNet LT  
Gaiziunu G. 3  
LT - 3009 KAUNAS  
Tel: +370 7400088  
Email: servisas@servicenet.lt  
www.servicenet.lt

ROMANIA

Blue Ridge Int'l Computers SRL  
115, Mihai Eminescu St., Sector 2  
RO - 020074 Bucharest  
Tel: +40 21 2101969

SERBIA & MONTENEGRO

Kim Tec d.o.o.  
Viline vode bb, Slobodna zona  
Beograd L12/3  
11000 Belgrade  
Serbia  
Tel. +381 11 20 70 684

SLOVAKIA

General Consumer Information Center  
0800004551

Datalan Servisne Stredisko  
Puchovska 8  
SK - 831 06 Bratislava  
Tel: +421 2 49207155  
Email: servis@datalan.sk

SLOVENIA

PC HAND  
Brezovce 10  
SI - 1236 Trzin  
Tel: +386 1 530 08 24  
Email: servis@pchand.si

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CPS  
18, Shelepihinskaya nab.  
123290 Moscow  
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Tel. +7(495)797 3434

Profservice:  
14A -3, 2Karacharovskaya str,  
109202, Moscow ,  
Russia  
Tel. +7(095)170-5401

TURKEY

Türk Philips Ticaret A.S.  
Yukari Dudullu Org.San.Bolgesi  
2.Cadde No:22  
34776-Umraniye/Istanbul  
Tel: (0800)-261 33 02

UKRAINE

Comel  
Shevchenko street 32  
UA - 49030 Dnepropetrovsk  
Tel: +380 562320045  
www.csp-comel.com

LLC Topaz Company  
Topaz-Service Company,  
Mishina str. 3,  
Kiev  
Ukraine-03151

Tel: +38 044 245 73 31

Latin America

ARGENTINA

Azopardo 1480.  
(C1107ADZ) Cdad. de Buenos Aires  
Tel: 0800-3330856  
Email: CIC.monitores@Philips.com

BRASIL

Alameda Raja Gabaglia, 188 - 10ºAndar - V.  
Olímpia - S. Paulo/SP - CEP 04551-090 -  
Brasil  
Tel: 0800-7254101  
Email: CIC.monitores@Philips.com

Pacific

AUSTRALIA

Company: AGOS NETWORK PTY LTD  
Address: 4/5 Dursley Road, Yennora, NSW 2161, Australia  
Tel: 1300 360 386  
Fax: +61-2-80808147  
Email: philips@agos.com.au  
Service hours: Mon.~Fri. 8:00am-7:30pm

NEW ZEALAND

Company: Visual Group Ltd.  
Address: 28 Walls Rd Penrose Auckland  
Phone: 0800 657447  
Fax: 09 5809607  
E-mail: vai.ravindran@visualgroup.co.nz  
Service Hours: Mon.~Fri. 8:30am~5:30pm

Asia

HONG KONG/Macau

Company Name: PHK Service Limited  
Address: Flat A, 10/F., Pak Sun Building, 103 - 107 Wo Yi Hop Road, Kwai Chung, New Territories, Hong Kong  
Tel.: (852) 2610-6908 / (852) 2610-6929 for Hong Kong and (853) 2856-2277 for Macau  
Fax: (852) 2485 3574 for Hong Kong and (853) 2856 1498 for Macau  
E-mail: enquiry@phkservice.com.hk  
Service Hours: Mon.~Sat. 09:00am~06:00pm

## India

Company: REDINGTON INDIA LTD  
Address: SPL Guindy House, 95 Mount Road, Chennai 600032, India  
Tel: +9144-42243352/353  
E-mail: aftersales@in.aocmonitor.com  
Service hours: Mon.~Fri. 9:00AM~5:30PM; Sat. 9:00AM~1:00PM

## Indonesia

Company Name: PT. Gadingsari elektronika Prima  
Address: Kompleks Pinang 8, Jl. Ciputat raya No. 8F, Pondok Pinang. Jakarta  
Tel: 021-750909053, 021-750909056  
Fax: 021-7510982  
E-mail: gepta@cbn.net.id  
Service hours: Mon.~Fri. 8:30am~4:30pm; Sat. 8:30am~2:00pm

Additional service points:

1. Philips Building Jl. Buncit Raya Kav 99. Jakarta Selatan.  
Phone: 021-7940040, ext 1722/1724, 98249295, 70980942

2. Jl. Tanah Abang 1 no 12S. Jakarta Pusat.  
Phone: 021-3455150, 34835453

3. Rukan City Home no H31, Gading Square. Jl. Bulevar Barat. Kelapa Gading. Jakarta Utara. Phone: 021-45870601, 98131424

## South Korea

Company: PCS One Korea Ltd.  
Address: 112-2, Banpo-dong, Seocho-ku, Seoul, 137-040, Korea  
Call Center Tel: 080-600-6600  
Tel: 82 2 591 1528  
Fax: 82 2 595 9688  
E-mail: cic\_korea@philips.com  
Service hours: Mon.~Fri. 9:00AM~ 6:00PM; Sat. 9:00AM~1:00PM

## Malaysia

Company: After Market Solutions (CE) Sdn Bhd  
Address: Lot 6. Jalan 225/51A, 46100 Petaling Jaya, Selangor DE, Malaysia.  
Phone: 603 7953 3370  
Philips Info Line: 1-800-880-180  
Fax: 603 7953 3338  
E-mail: pceinfo.my@philips.com  
Service Hours: Mon.~Fri. 8:15am~5:15pm; Sat. 9:00am~1:00pm

## Pakistan

Philips Consumer Service

Address: Mubarak manzil, 39, Garden Road, Saddar, Karachi-74400

Tel: (9221) 2737411-16

Fax: (9221) 2721167

E-mail: [care@philips.com](mailto:care@philips.com)

Website: [www.philips.com.p](http://www.philips.com.p)

## Singapore

Company: Philips Electronics Singapore Pte Ltd (Philips Consumer Care Center)

Address: 620A Lorong 1 Toa Payoh, TP4 Building Level 1, Singapore 319762

Tel: (65) 6882 3999

Fax: (65) 62508037

E-mail: [consumer.care.sg@philips.com](mailto:consumer.care.sg@philips.com)

Service hours: Mon.~Fri. 9:00am~6:00pm; Sat. 9:00am~1:00pm

## Taiwan

Company: FETEC.CO

Address: 3F, No.6, Lane 205, Sec. 1, Chang Hsing Rd, Lu Chu Hs, Taoyuan, Taiwan R.O.C 33800

Consumer Care: 0800-231-099

Tel: (03)2120336

Fax: (03)3129184

E-mail: [knlin08@xuite.net](mailto:knlin08@xuite.net)

Service hours: Mon.~Fri. 8:30am~7:00pm

## Thailand

Company: Axis Computer System Co., Ltd.

Address: 1421 Soi Lardprao 94, Srivara Town In Town Soi 3 Road, Wangthonglang, Bangkok 10310

Thailand

Tel: (662) 934-5498

Fax: (662) 934-5499

E-mail: [axis5@axiscomputer.co.th](mailto:axis5@axiscomputer.co.th)

Service Hours: Mon.~Fri. 08:30am~05:30pm

## Vietnam

Company: Digiworld Corp

Address: 211-213 Vo Van Tan St, Ward 5, Dist.3 , Ho Chi Minh city, Vietnam

Tel: 848-38266065

Fax: 848-38267307

E-mail: [Digicare@dgw.com.vn](mailto:Digicare@dgw.com.vn)

Service hours: 8:00 to 12:00 AM and 13:30 to 17:30 PM (from Monday to Friday)

Philippines

Glee Electronics Inc  
Contact nos. (632) 636-3636 / 7064028 to 29  
Fax no. (632) 7064026

Receiving Centers

NEO CARE - Megamall  
4th Level Cyberzone, Building B,  
SM Megamall, Mandaluyong City

NEO CARE - SM North EDSA  
4th Level Cyberzone, Annex Bldg.  
SM City North EDSA, Quezon City  
441-1610

MDR Microware Sales Inc.  
Cebu Branch  
N. Escario corner Clavano St., Cebu City Phils.  
# 255-4415/ 255-3242/253-9361/4124864 to 67  
Sun # 0922-8210045 to 46

Davao Office:  
C. Arellano St., Davao City 8000  
082- 225-3021/225-3022  
Sun# 0922-8210015

CDO Office:  
1445 Corrales Ext.,CDO City  
088-856-8540/856-8541  
Sun # 0922-8210080

Iloilo Office:  
C. Lim Comp., Gomez St., Iloilo City  
# 033 338-4159/ 033 508-3741  
Sun # 0922-8808850

Africa



SOUTH AFRICA

Company name: Sylvara Technologies Pty Ltd  
Address: Ho Address Palm Springs Centre Christoffel Road Van Riebeeck Park Kempton Park, South Africa  
Tel: +27878084456  
Fax: +2711 391 1060  
E-mail: [customercare@philipssupport.co.za](mailto:customercare@philipssupport.co.za)  
Service hours: Mon.~ Fri. 08:00am~05:00pm

Middle East

Middle East + North Africa

Company: AL SHAHD COMPUTER L.L.C  
Address: P.O.BOX: 29024, DUBAI, UNITED ARAB EMIRATES  
TEL: 00971 4 2276525  
FAX: 00971 4 2276242  
E-mail: [shahd52@eim.ae](mailto:shahd52@eim.ae)  
Service hours: Sat.~Thur. 9:00am~1:00pm & 4:00pm- 8:00pm

Israel

Company: Eastronics LTD  
Address: 13 Rozanis St. P.O.B. 39300, Tel Aviv 61392 Israel  
Tel: 1-800-567000 call free in Israel; (972-50-8353722 after service hours until 20:00)  
Fax: 972-3-6458759  
E-mail: [eastronics@eastronics.co.il](mailto:eastronics@eastronics.co.il)  
Service hours: Sun.~Thurs. 08:00 - 18:00

## Your International Guarantee

Dear Customer,

Thank you for purchasing this Philips product which has been designed and manufactured to the highest quality standards.

If, unfortunately, something should go wrong with this product Philips guarantees free of charge labor and replacement parts irrespective of the country where it is repaired during a period of 12 months from date of purchase. This international Philips guarantee complements the existing national guarantee obligations to you of dealers and Philips in the country of purchase and does not affect your statutory rights as a customer.

The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

The Philips guarantee may not apply if:

- the documents have been altered in any way or made illegible;
- the model or production number on the product has been altered, deleted, removed or made illegible;
- repairs or product modifications and alterations have been executed by unauthorized service organizations or persons;
- damage is caused by accidents including but not limited to lightning, water or fire, misuse or neglect.

Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards which apply in countries for which the product was not originally designed and/or manufactured. Therefore always check whether a product can be used in a specific country.

In case your Philips product is not working correctly or is defective, please contact your Philips dealer. In the event you require service whilst in another country a dealer address can be given to you by the Philips Consumer Help Desk in that country, the telephone and fax number of which can be found in the relevant part of this booklet.

In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully before contacting your dealer. If you have questions which your dealer cannot answer or any related question please contact the [Philips Consumer Information Centers](#) or via:

Website: *http://www.philips.com*

## Your Philips F1rst Choice Warranty(USA)

Thank you for purchasing this Philips monitor.



All Philips monitors are designed and manufactured to high standards and deliver high-quality performance, ease of use and ease of installation. Should you encounter any difficulties while installing or using this product, please contact Philips directly to benefit from your Philips F1rst Choice Warranty. This three-year service warranty entitles you to a swap model on-site within 48 hours of your call being received within the first year of purchase. If you have any problems with your monitor within the second or third year of purchase, we will repair it after it has been sent to the service provider at your expense and returned to you within five working days, free of charge.

## LIMITED WARRANTY (Computer Monitor)

Click here to access the [Warranty Registration Card](#).

**Three Years Free Labor / Three Years Free Service on Parts / One Year Exchange\***

*\*Product will be exchanged with a new or renewed to original specifications unit within two business days for the first year. This product must be shipped in at your expense for service during years two and three.*

### WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase. Attach it to this owner's manual and keep both nearby.

### WHAT IS COVERED?

Warranty coverage begins the day you buy your product. *For three years thereafter*, all parts will be repaired or replaced, and labor is free. *After three years from the day of purchase*, you pay for the replacement or repair of all parts, and for all labor charges.

All parts, including repaired and replaced parts, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on all replaced and repaired products and parts also expires.

## WHAT IS EXCLUDED?

Your warranty does not cover:

- labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna systems outside of the product.
- product repair and/or part replacement because of misuse, accident, unauthorized repair or other cause not within the control of Philips Consumer Electronics.
- reception problems caused by signal conditions or cable or antenna systems outside the unit.
- a product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- incidental or consequential damages resulting from the product. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. This includes, but is not limited to, prerecorded material, whether copyrighted or not copyrighted.)
- the model or production number on the product has been altered, deleted, removed or made illegible.

## Where IS SERVICE AVAILABLE?

Warranty service is available in all countries where the product is officially distributed by Philips Consumer Electronics. In countries where Philips Consumer Electronics does not distribute the product, the local Philips service organization will attempt to provide service (although there may be a delay if the appropriate spare parts and technical manual(s) are not readily available).

## Where CAN I GET MORE INFORMATION?

For more information, contact the Philips Customer Care Center by calling [\(877\) 835-1838 \(U.S.A. customers only\)](tel:8778351838) or [\(919\) 573-7855](tel:9195737855).

### ***Before Requesting Service...***

Please check your owner's manual before requesting service. Adjustments of the controls discussed there may save you a service call.

### **TO GET WARRANTY SERVICE IN U.S.A., PUERTO RICO OR U.S. VIRGIN ISLANDS...**

Contact the Philips Customer Care Center phone number listed below for product assistance and procedures for servicing:

*Philips Customer Care Center*

[\(877\) 835-1838 or \(919\) 573-7855](tel:8778351838)

*(In U.S.A., Puerto Rico and U.S. Virgin Islands, all implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. But, because some states do not allow limitations on how long an implied warranty may last, this limitation may not apply to you.)*

### **TO GET WARRANTY SERVICE IN CANADA...**

Please contact Philips at:

[\(800\) 479-6696](tel:8004796696)

Three years free parts and three years free labor will be provided at Philips Canada depot or any one of its authorized service centers.

(In Canada, this warranty is given in lieu of all other warranties. No other warranties are expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose. Philips is not liable under any circumstances for any direct, indirect, special, incidental or consequential damages, howsoever incurred, even if notified of the possibility of such damages.)

**REMEMBER...** Please record the model and serial numbers found on the product below.

MODEL # \_\_\_\_\_

SERIAL # \_\_\_\_\_

*This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province.*

Before contacting Philips, please prepare the following details so we can solve your problem quickly.

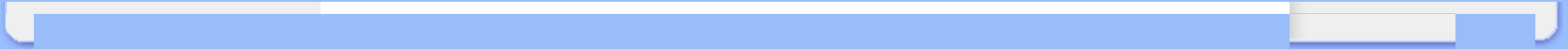
- Philips type number
  - Philips serial number
  - Purchase date (copy of purchase may be required)
  - PC environment Processor:
    - 286/386/486/Pentium Pro/Internal memory
    - Operating system (Windows, DOS, OS/2, Apple Macintosh)
    - Fax/Modem/Internet program?
  - Other cards installed
- Having the following information available will also help speed up the process:
- Your proof of purchase indicating: date of purchase, dealer name, model and product serial number.
  - The full address to which the swap model should be delivered.

### **Just a phone call away**

Philips' customer help desks are located worldwide. Within the U.S. you can contact Philips customer care Monday-Friday from 8:00 AM-9:00 PM Eastern Time (ET) and on Saturdays from 10:00 AM-5:00 PM ET hrs by using one of the contact phone numbers.

For more information on this and more great Philips products visit our website at:

Website: <http://www.philips.com>





# Glossary

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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A

**Active matrix**

This is a kind of liquid crystal display structure in which switching transistors are attached to each pixel to control the on/off voltage. It produces a brighter and sharper display with a broader viewing angle than a passive matrix display. Also refer to TFT (thin film transistor).

**Amorphous silicon (a-Si)**

A semiconductor material that is used to make the thin film transistors (TFTs) layer of an active matrix LCD.

**Aspect ratio**

The width-to-height ratio of the active area of a display. In general, most monitors have an aspect ratio of 4:3. Wide monitors or TVs have an aspect ratio of 16:9 or 16:10.

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B

**Backlight**

The light source for a transmissive LCD. There are two techniques used in nowadays LCD designs. Most TFT LCD panels use CCFLs (cold cathode fluorescent light) and a diffuser panel directly behind the liquid crystal layer. New technology using Light Emitting Diodes (LED) are still under development.

### ***Brightness***

The dimension of color that is referred to an achromatic scale, ranging from black to white, also called lightness or luminous reflectance. Because of confusion with saturation, the use of this term should be discouraged.

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## **C**

### ***CCFL(cold cathode fluorescent light)***

These are the fluorescent light tubes providing the light for the LCD module. These tubes are generally very thin, approximately 2 mm in diameter.

### ***Chromaticity***

That part of color specification, which does not involve illuminance. Chromaticity is two-dimensional and specified by pairs of numbers such as dominant wavelength and purity.

### ***CIE (Commission International de l'Eclairage)***

The International Commission on Illumination, the primary international organization concerned with color and color measurement.

### ***Color temperature***

A measurement of the color of light radiated by an object while it is being heated. This measurement is express in terms of absolute scale, (degrees Kelvin). Lower Kelvin temperatures such as 2400° K are red; higher temperatures such as 9300° K are blue. Neutral temperature is white, at 6504° K. Philips monitors generally offers 9300° K, 6500° K, and user define.

### ***Contrast***

The luminance variation between light and dark areas in an image.

### ***Contrast ratio***

The ratio of luminance between the brightest white pattern and the darkest black pattern.

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## **D**

### ***D-SUB***

A VGA Analog input connector. Your monitor comes with a D-Sub cable.

### ***Digital Visual Interface (DVI)***

The Digital Visual Interface (DVI) specification provides a high-speed digital connection for visual data types that is display technology independent. The interface is primarily focused at providing a connection between a computer and its display device. The DVI specification meets the needs of all segments of the PC industry (workstation, desktop, laptop, etc.) and will enable these different segments to unite around one monitor interface specification.

The DVI interface enables:

1. Reduce signal loss and video noise in signal due to less signal conversion.
2. Independent from display technology, and can be used on LCD, Plasma, LCOS, etc.
3. Plug and play through hot plug detection, EDID and DDC2B.
4. Digital and Analog support in a single connector (DVI-I only).

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## **E**

### ***Energy Star Computers Program***

An energy conservation program launched by the US Environmental Protection Agency (EPA), promotes the manufacture and marketing of energy-efficient office automation equipment. Companies joining this program, must be willing to commit themselves to manufacture one or more products capable of going into a low -power state (< 30 W) either after a period of inactivity, or after a predetermined time selected by the user.

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## **G**

### ***Gamma***

Screen luminance as a function of video voltage approximately follows a mathematical power function of the input video signal, the exponent of which is called gamma.

### ***Grayscale***

An achromatic scale ranging from black through a series of successively lighter grays to white. Such a series may be made up of steps, which appear to be equally distant from one another. If the Analog/ Digital converter is 8 bit, then the monitor can display at most  $2^8 = 256$  levels. For a color monitor, R.G.B. each color has 256 levels. Thus, total color can display is  $256 \times 256 \times 256 = 16.7$  million.

## **H**

### ***Hue***

The main attribute of a color that distinguishes it from other colors. For example, a color may have a green, yellow, or purple hue. Color defined as having hue are known as chromatic colors. White, black, and grays possess no hue.

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I

***IPS (In Plane Switching)***

A technique of improving the viewing angle of an LCD where the liquid crystal molecules are switched in the plane of the LCD layer rather than vertical to it.

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L

***LCD (liquid crystal display)***

A display composed of liquid crystal suspended between two transparent sheets. The display is composed thousands of pixels which can be turned on or off with electrical stimulation. Thus, colorful images/texts can be generated.

***Liquid crystal***

The compound found in liquid crystal displays. Liquid crystal reacts predictably when electrically stimulated. This makes it the ideal compound to turn LCD pixels "on" or "off." Liquid crystal is sometimes abbreviated as LC.

***Luminance***

A measure of the brightness or luminous intensity of light, usually expressed in units of Candelas per square meter (cd/m2) or foot Lamberts. 1 fL=3.426 cd/m2.

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N

***Nit***

A unit of luminance equal to 1 cd/m<sup>2</sup> or 0.292 ftL.

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**P*****Pixel***

PICTure Element; the smallest element on a computerized CRT or LCD image, and hence a display.

***Polarizer***

A light filter which only allows light waves of a certain rotation through. Polarized material with perpendicular filtering is used in LCDs to enclose the liquid crystal. The liquid crystal is then used as the medium which twists the light waves 90° in order to allow the light to pass through or not.

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**R*****Refresh rate***

The number of times per second the screen is refreshed or redrawn. This number is usually stated in Hz (Hertz) or cycles per second. A rate of 60 Hz is equal to 60 times per second.

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**S****sRGB**

sRGB is a standard for ensuring correct exchange of colors between different devices (e.g. digital cameras, monitors, printers, scanners, etc.)

Using a standard unified color space, sRGB will help represent pictures taken by an sRGB compatible device correctly on your sRGB enabled Philips monitors. In that way, the colors are calibrated and you can rely on the correctness of the colors shown on your screen.

Important with the use of sRGB is that the brightness and contrast of your monitor is fixed to a predefined setting as well as the color gamut. Therefore it is important to select the sRGB setting in

the monitor's OSD.

To do so, open the OSD by pressing the OK button on the front of your monitor. Move the down button to go to Color and press OK again. Use the right button to go to sRGB. Then move the down button and press OK again to exit the OSD.

After this, please do not change the brightness or contrast setting of your monitor. If you change either of these, the monitor will exit the sRGB mode and go to a color temperature setting of 6500K.

Other:

USB plug: An upstream and a downstream USB plug is provide for user's convenience.

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## T

### ***TFT(thin film transistor)***

Usually made from amorphous silicon (a-Si) and used as a switch to a charge storage device located below each sub-pixel on an active matrix LCD.

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## U

### ***USB or Universal Serial Bus***

[A smart plug for PC peripherals.](#) USB automatically determines resources (like driver software and bus bandwidth) required by peripherals. USB makes necessary resources available without user intervention.

- USB eliminates "case anxiety" -- the fear of removing the computer case to install add-on peripherals. USB also eliminates adjustment of complicated IRQ settings when installing new peripherals.
- USB does away with "port gridlock." Without USB, PCs are normally limited to one printer, two Com port devices (usually a mouse and modem), one Enhanced Parallel Port add-on (scanner or video camera, for example) and a joystick. More and more peripherals for multimedia computers arrive on the market every day. With USB, up to 127 devices can run simultaneously on a computer.
- USB permits "hot plug-in." There's no need to shut down, plug in, reboot and run set-up to install peripherals. And no need to go through the reverse process to unplug a device.

In short, USB transforms today's "Plug-and-Pray" into true Plug-and-Play!

## Hub

A Universal Serial Bus device that provides additional connections to the Universal Serial Bus.

Hubs are a key element in the plug-and-play architecture of USB. The Figure shows a typical hub. Hubs serve to simplify USB connectivity from the user's perspective providing low cost and complexity.

Hubs are wiring concentrators and enable the multiple attachment characteristics of USB. Attachment points are referred to as ports. Each hub converts a single attachment point into multiple attachment points. The architecture supports concatenation of multiple hubs.

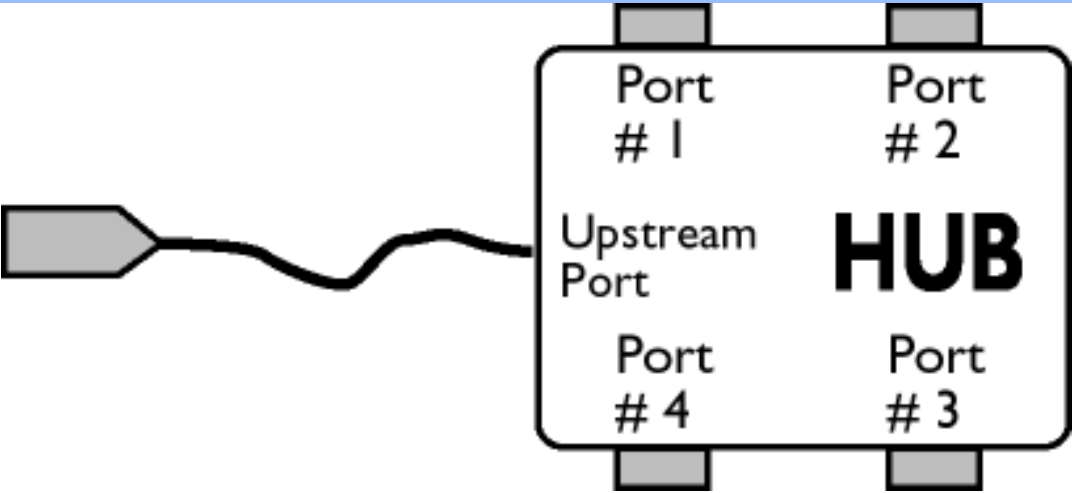
The upstream port of a hub connects the hub towards the host. Each of the other downstream ports of a hub allows connection to another hub or function. Hubs can detect, attach and detach at each downstream port and enable the distribution of power to downstream devices. Each downstream port can be individually enabled and configured at either full or low speed. The hub isolates low speed ports from full speed signaling.

A hub consists of two portions: the Hub Controller and Hub Repeater. The repeater is a protocol-controlled switch between the upstream port and downstream ports. It also has hardware support for reset and suspend/resume signaling. The controller provides the interface registers to allow communication to/from the host. Hub specific status and control commands permit the host to configure a hub and to monitor and control its ports.

## Device

A logical or physical entity that performs a function. The actual entity described depends on the context of the reference. At the lowest level, device may refer to a single hardware component, as in a memory device. At a higher level, it may refer to a collection of hardware components that perform a particular function, such as a Universal Serial Bus interface device. At an even higher level, device may refer to the function performed by an entity attached to the Universal Serial Bus; for example, a data/FAX modem device. Devices may be physical, electrical, addressable, and logical.





Downstream

The direction of data flow from the host or away from the host. A downstream port is the port on a hub electrically farthest from the host that generates downstream data traffic from the hub. Downstream ports receive upstream data traffic.

Upstream

The direction of data flow towards the host. An upstream port is the port on a device electrically closest to the host that generates upstream data traffic from the hub. Upstream ports receive downstream data traffic.

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V

**Vertical refresh rate**

Expressed in Hz, it is the number of frames (complete pictures) written to the screen every second.

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- Installing your LCD monitor driver
- Download and Printing Instructions

# Download and Print

## Installing Your LCD monitor driver

*System requirements:*

- PC running Windows 95, Windows® 98, Windows® 2000 , Windows® Me, Windows® XP, Windows® Vista or later
- Find your driver ".inf/.icm/.cat" at : /PC/drivers/

**Read the "Readme.txt" file before installing.**

This page provides an option to read the manual in .pdf format. PDF files can be downloaded into your hard disk, then viewed and printed with Acrobat Reader or through your browser.

If you do not have Adobe® Acrobat Reader installed, click on the link to install the application.  
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To view some documentation (.pdf files), you must have the Adobe Acrobat Reader program installed on your computer. If it is not installed, you will receive an error message. For your convenience, Adobe Acrobat Reader installers for the languages listed below, are included on this CD. Click on your Language below, to install the Adobe Reader for your Language. **Note:** Only the English installer includes the features for searching Adobe .pdf files and accessibility support. Installers for other languages, with these additional features, can be downloaded from the [Adobe Web site](#).

### ***Download instructions:***

To download the file:

1. Click-and-hold your mouse over the icon below. (Windows® 95/98/ 2000/Me/XP/Vista users right-click)

Download  222E1.pdf

2. From the menu that appears, choose 'Save Link As...', 'Save Target As...' or 'Download Link to Disk'.

3. Choose where you would like to save the file; click 'Save' (if prompted to save as either 'text' or 'source', choose 'source').

***Printing instructions:***

To print the manual:

With the manual file open, follow your printer's instructions and print the pages you need.

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