User's Guide Dell SE2416H/SE2416HX

Model No.: SE2416H/SE2416HX Regulatory model: SE2416Hc



Notes, cautions, and warnings



NOTE: A NOTE indicates important information that helps you make better use of your computer.

CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

WARNING: A WARNING indicates a potential for property damage, personal injury or death.

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2020 - 11 Rev. A09

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About your monitor

Package contents

Your monitor ships with the components shown below. Ensure that you have received all the components and see Contacting Dell for more information if something is missing.



NOTE: Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.



NOTE: To set up with any other stand, please refer to the respective stand setup guide for setup instructions.

 • Monitor
• Stand riser
• Stand base
 Power Cable (Varies by Countries)
• VGA Cable

|--|--|

- Quick Setup Guide
- Safety and Regulatory Information

Product features

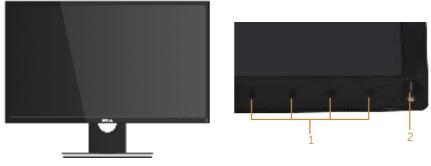
The **Dell SE2416H/SE2416HX** flat panel display has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD), anti-static, and LED backlight. The monitor features include:

- **SE2416H/SE2416HX**: 60.47 cm (23.8 inch) viewable area display (measured diagonally). 1920 x 1080 resolution, plus full-screen support for lower resolutions.
- Wide viewing angle to allow viewing from a sitting or standing position, or while moving from side-to-side.
- VGA and HDMI connectivity makes it simple and easy to connect with legacy and new systems.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Security-lock slot.
- BFR/PVC-reduced.
- TCO-Certified Displays.
- Arsenic-Free glass and Mercury-Free for the panel only.
- High Dynamic Contrast Ratio (8,000,000:1).
- ≤0.3 W in the Standby Mode.
- Energy Gauge shows the energy level being consumed by the monitor in real time.
- WARNING: If provided with a 3-pin attachment plug on the power cord, plug the cord into a grounded (earthed) 3-pin outlet. Do not disable the power cord grounding pin, for example, by attaching a 2-pin adapter. The grounding pin is an important safety feature.

Please confirm the distribution system in building installation shall provide the circuit breaker rated 120/240V, 20A (maximum).

Identifying parts and controls

Front view



Front panel controls

Label	Description
1	Function buttons (For more information, see Operating your monitor)
	Power on/off button (with power-status light). Solid white light indicates the monitor is turned on and functioning normally. Blinking white light indicates the monitor is in Standby Mode.

NOTE: For displays with glossy bezels the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

Back view



Back View without monitor stand Back View with monitor stand

Label	Description	Use
1	Security-lock slot	Secures monitor with security lock (security lock not included).
2	Barcode serial number and Service Tag label	Refer to this label if you need to contact Dell for technical support. The Dell service tag is used for Dell warranty and customer service management purposes and for records of the base system.
3	Cable management slot	Uses to organize cables by placing them through the slot.
4	Stand release button	Releases stand from monitor.

Side view



Bottom view



Bottom view without monitor stand

Label	Description	Use	
1	Power port	Connect the power cable.	
2	HDMI port	Connect your computer with HDMI cable.	
3	VGA port	Connect your computer with VGA cable.	
4	Regulatory label	Lists the regulatory approvals.	

Plug and play capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic, you can select different settings if desired. For more information about changing the monitor settings, see Operating your monitor.

LCD monitor quality and pixel policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state which are hard to see and do not affect the display quality or usability. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at **www.dell.com/support/monitors**.

Maintenance guidelines

Cleaning your monitor

WARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

∧ CAUTION: Read and follow the Safety Instructions before cleaning the monitor.

For best practices, follow the instructions in the list below while unpacking, cleaning or handling your monitor:

- To clean your screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners or compressed air.
- Use a lightly-dampened cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
- If you notice white powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as the black-colored monitor may get scratched and show white scuff marks.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn Off your monitor when not in use.

Setting up the monitor

Connecting the stand

NOTE: The stand is detached when the monitor is shipped from the factory.

To attach the monitor stand:

- **1.** Place the monitor on a soft cloth or cushion.
- 2. Insert the tabs on the upper part of the stand in to the grooves on the back of the monitor.
- 3. Press down the stand till it snaps into place.



Connecting your monitor



WARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

NOTE: Do not connect all cables to the computer at the same time. It is recommend to route the cables through the cable-management slot before you connect them to the monitor.

To connect your monitor to the computer:

1. Turn off your computer and disconnect the power cable. Connect the VGA/HDMI cable from your monitor to the computer.

Connecting the VGA cable



Connecting the HDMI cable (sold separately)



Organizing cables

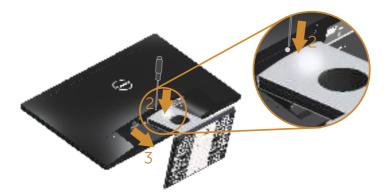


Removing the stand

NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a soft and clean surface.

To remove the stand:

- 1. Place the monitor on a soft cloth or cushion.
- 2. Use a long and thin screwdriver to push the release latch.
- **3.** Once the latch is released, remove the base away from the monitor.



Operating your monitor

Power on the monitor

Press the **O** button to turn on the monitor.



Using the front panel controls

Use the control buttons on the front of the monitor to adjust the image being displayed.



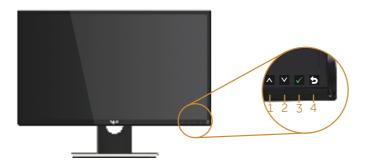
The following table describes the front panel buttons:

	Front Panel Button	Description
1	6	Use this button to choose from a list of preset modes.
	Shortcut key/Preset Modes	
2	Shortcut key/Input source	Use the input source menu to select between the different video signals that may be connected to your monitor.
3	Menu	Use the Menu button to launch the On-Screen Display (OSD) and select the OSD Menu. See Accessing the OSD menu.

4	Exit	Use this button to go back to the main menu or exit the OSD main menu.
5		Use the Power button to turn the monitor on and off.
	Power (with power light)	Solid white light indicates the monitor is On and fully functional. Blinking white light indicates the Standby mode.

OSD controls

Use the buttons on the front of the monitor to adjust the image settings.



	Front Panel Button	Description
1	Up	Use the Up button to increase values or move up in a menu.
2	Down	Use the Down button to decrease values or move down in a menu.
3	ОК	Use the OK button to confirm your selection in a menu.
4	Back	Use the Back button to go back to the previous menu.

Using the on-screen display (OSD) menu

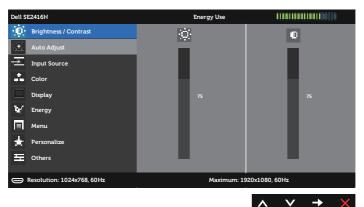
Accessing the OSD menu

- NOTE: Any changes you make are automatically saved when you move to another menu, exit the OSD menu, or wait for the OSD menu to automatically close.
 - 1. Press the 🗊 button to display the OSD main menu.

Main Menu for analog (VGA) input

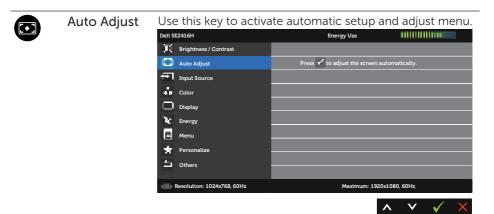
Dell SE2416H	Energy Use	
Brightness / Contrast	$\langle \hat{O} \rangle$	0
Auto Adjust		
Input Source		
Color		
Display	75	75
🕼 Energy		
Menu		
Personalize		
Others		
13. Resolution: 1024x768, 60Hz	Maximum: 1	920x1080, 60Hz
		$\land \lor \rightarrow \times$

Main Menu for digital (HDMI) input



- 2. Press the 🔊 and 💟 buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the following table for a complete list of all the options available for the monitor.
- 3. Press the \rightarrow button once to activate the highlighted option.
- 4. Press \land and \checkmark button to select the desired parameter.
- 5. Press 🔿 and then use the 🔊 and 💟 buttons, according to the indicators on the menu, to make your changes.
- 6. Select the 🕤 button to return to the main menu.

lcon	Menu and Submenus		Description	
8	Brightness/	Use this menu to acti	vate Brightness/Co	ntrast adjustment.
YY.	Contrast	Dell SE2416H	Energy Use	
		Brightness / Contrast	X	1
		Auto Adjust		
		Input Source		
		Display	75	75
		Lenergy		
		Menu		
		Personalize		
		Others	_	-
		Resolution: 1024x768, 60Hz	Maximum: 1920	0x1080, 60Hz
				$\land \lor \rightarrow \times$
-	Brightness	Brightness adjusts the luminance of the backlight.		backlight.
		Press the 🐼 button to increase the brightness and press the 💟 button to decrease the brightness (min. 0 / max. 100). NOTE: Manual adjustment of Brightness is disabled when Dynamic Contrast is switched On.		
	Contrast	Adjust the Brightness first, and then adjust the Contrast only if further adjustment is necessary.		st the Contrast
		Press the 🔿 button to increase the contrast and press the 🛇 button to decrease the contrast (min. 0 / max. 100).		
		The Contrast function adjusts the degree of difference between darkness and lightness on the monitor screen.		



The following dialog appears on a black screen as the monitor self-adjusts to the current input:



NOTE: Auto Adjust does not occur if you press the button while there are no active video input signals or attached cables.

This option is only available when you are using the analog (VGA) connector.

0

Input Source Use the Input Source menu to select between the different video signals that may be connected to your monitor.



4,02255 e	VGA	Select the VGA inpu connector. Press	5	5
\square	HDMI	Select the HDMI inp	-	
		connectors. Press	to select the HD	Mil input source.
0	Color	Use Color to adjust	the color setting n	node.
		Dell SE2416H	Energy Use	
		Brightness / Contrast	Input Color Format	RGB
		Auto Adjust	Preset Modes	• Standard
		Input Source	Reset Color Settings	
		Color		
		Display		
		Energy		
		🗖 Menu		
		Personalize		
		thers		
		Resolution: 1024x768, 60Hz	Maximum	: 1920x1080, 60Hz
				$\land \lor \rightarrow \times$

Input Color Allows you to set the video input mode to: Format RGB: Select this option if your monitor is connected to a computer (or DVD player) using the VGA cable or HDMI cable. YPbPr: Select this option if your monitor is connected to a DVD player by YPbPr using the VGA cable or HDMI cable, or if the DVD color output setting is not RGB. Dell SE2416H Energy Use Brightness / Contrast Input Color Format Auto Adjust YPbPr Input Source Color Display Energy Menu Personalize Others Resolution: 1024x768, 60Hz Maximum: 1920x1080, 60Hz ∧ ∨ √

Preset Modes	When you select Pr Multimedia, Movie, Color from the list.			
	 Standard: Loads t This is the default 		ılt colc	or settings.
	 Multimedia: Load applications. 		eal for i	multimedia
	• Movie: Loads col	or settings ideal fo	r movie	es.
	 Game: Loads col applications. 	or settings ideal fo	r most	gaming
		Blend the text back nout affecting colo	groun	d to simulate
	• Warm: Increases appears warmer	the color tempera with a red/yellow t		he screen
	Cool: Decreases appears cooler w	the color tempera		ne screen
	Custom Color: A settings.	llows you to manu	ally adj	ust the color
	Press the \Lambda and 🕻 (R, G, B) values and			
	Dell SE2416H	Energy Use		
	Brightness / Contrast	Input Color Format		
	Auto Adjust	Preset Modes	×	Standard
	Input Source	Reset Color Settings		Multimedia
	Color			Movie
	Display			Game
	Energy			Paper Warm
	Menu		_	Cool
	Personalize			Custom Color
	Others		_	
	Resolution: 1024x768, 60Hz	Maximu	m: 1920x1080,	60Hz
			^	✓ ✓
Hue	This feature can shi green or purple. Th tone color. Use 🔨	is is used to adjust	the de	sired flesh
	Press \Lambda to increas	-		
	Press V to increas	-		-
	-			
	NOTE: Hue adjustn		ly whe	n you select

Movie or Game preset mode.

	Saturation	This feature can adjust the color saturation of the vide image. Use 🔿 or 文 to adjust the saturation from '0' t '100'.		
		Press 💊 to increas video image.	e the monochrome	appearance of the
		Press 文 to increas image.	e the colorful appea	rance of the video
		NOTE: Saturation a select Movie or Gar	djustment is availabl me preset mode.	e only when you
	Reset Color Settings	Resets your monito	r color settings to th	ne factory settings.
	Display	Change image setti	ngs.	
Y		Dell SE2416H	Energy Use	
		Brightness / Contrast	Aspect Ratio	Wide 16:9
		Auto Adjust	Horizontal Position	50
		Input Source	Vertical Position	50
		Color	Sharpness	50
		Display	Pixel Clock	50
		Energy	Phase	50
		Menu	Dynamic Contrast	On
		Personalize	Response Time	Normal
		Others	Reset Display Settings	
		Others		
		Resolution: 1024x768, 60Hz	Maximum: 1	920x1080, 60Hz
				$\land \lor \rightarrow X$
	Aspect Ratio	Adjusts the image r	atio to Wide 16:9, 4:	3 or 5:4.
	Sharpness	This feature can ma	ake the image look s	harper or softer.
		Use \Lambda or V to ad	just the sharpness fr	rom 0 to 100.
	Response Time	User can select bet	ween Fast or Norma	al.
	Dynamic Contrast	5	ase the level of cont letailed image qualit	
		Press the 🔁 buttor or "Off".	n to select the Dyna	mic Contrast "On"
		NOTE: Dynamic Co select Game or Mo	ontrast provides high vie preset mode.	ner contrast if you
	Reset Display Settings	Select this option to	o restore default disp	olay settings.

Energy	Dell SE2416H Energy Use Image: Prince / Contrast Power Button LED On in On Mode Image: Prince / Contrast Reset Energy Settings Image: Prince / Contrast Reset Energy Settings Image: Prince / Contrast Power Button LED On in On Mode Image: Prince / Contrast Reset Energy Settings Image: Prince / Contrast Power Button LED Image: Prince / Power Button LED Image: Prince / Power Button LED Image: Power Button LED Image: Power Button LED Image: Prince / Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED Image: Power Button LED <t< th=""></t<>
Power Button LED	Allows you to set the power LED indicator On in On Mode or Off in On Mode to save energy.
Reset Energy Settings	Select this option to restore default Energy Settings.
Menu	Select this option to adjust the settings of the OSD, such as, the languages of the OSD, the amount of time the sent uremains on screen and so on.
Language	Language options set the OSD display to one of the eight languages (English, Spanish, French, German, Brazilian Portuguese, Russian, Simplified Chinese, or Japanese).
Transparency	Select this option to change the menu transparency by pressing the 🐼 and 💟 buttons from 0 to 100.
Timer	OSD Hold Time: Sets the length of time the OSD will remain active after the last time you pressed a button. Use ∧ or ∨ to adjust the slider in 1 second increments, from 5 to 60 seconds.

	Lock	Controls user access to adjustments. When Lock is selected, no user adjustments are allowed. All keys are locked except skey. NOTE: When the OSD is locked, pressing the menu key			
		takes you directly to the OSD settings menu, with 'OSD Lock' pre-selected on entry. Press and hold b key for 10 seconds to unlock and allow user access to all applicable settings.			
	Reset Menu Settings	Reset all OSD settings to the factory preset values.			
€	Personalize	Users can choose a feature from Preset Modes, Brightness/Contrast, Auto adjust, Input Source or Aspect Ratio and set it as a shortcut key.			
		Dell SE2416H Energy Use Image: Shortcut Key 1 Image: Shortcut Key 1 Image: Shortcut Key 2 Brightness/Contrast Image: Shortcut Key 2 Image: Shortcut Key 2 Image: Shortcut Key 2			
	Shortcut Key 1	User can select one of the followings: Preset Modes, Brightness/Contrast, Auto adjust, Input Source and Aspect to set the Shortcut Key 1.			
	Shortcut Key 2	User can select one of the followings: Preset Modes, Brightness/Contrast, Auto adjust, Input Source and Aspect to set the Shortcut Key 2.			
	Reset Personalization	Allows you to restore shortcut key to the default setting.			

Others	Dell SE2416H	Energy Use	
	Brightness / Contrast	DDC/CI	Enable
	Auto Adjust	LCD Conditioning	Disable
	Input Source	Reset Other Settings	
	Color	Factory Reset	Reset All Settings
	Display		
	Energy		
	Menu		
	Personalize		
	Others		
	Resolution: 1024x768, 60Hz	Maximum: 1920x10	980, 60Hz
		/	$\wedge \vee \rightarrow \times$
DDC/CI	DDC/CI (Display Data allows your monitor p balance and etc.) to b your computer.	arameters (brightne	ss, color
	You can disable this fe	eature by selecting D)isable.
	Enable this feature for performance of your I	-	e and optimum
	Dell SE2416H	Energy Use	
	Brightness / Contrast	DDC/CI	Enable
	Auto Adjust	LCD Conditioning	Disable
	Input Source	Reset Other Settings	
	Color	Factory Reset	
	Display		
	"Tu" Energy		
	- Menu		
	Personalize		
	Others		
	Resolution: 1024x768, 60Hz	Maximum: 1920>	1080, 60Hz

∧ ∨ **√** 与

LCD Conditioning	Helps reduce minor ca on the degree of imag take some time to run Enable.	e retention, the	program may
	Dell SE2416H	Energy Use	
	Brightness / Contrast	DDC/CI	Enable
	Auto Adjust	LCD Conditioning	Disable
	Input Source	Reset Other Settings	
	Color	Factory Reset	Reset All Settings
	Display		
	Energy		
	Menu		
	Personalize		
	Others		
	" Resolution: 1024x768, 60Hz	Maximum: 1	920x1080, 60Hz
			∧ ∨ → <u>+</u>
Reset Other Settings	Reset all settings unde factory preset values.	er the Others sett	ing menu to the

Factory Reset	Reset all settings to the factory preset values.

NOTE: Your monitor has a built-in feature to automatically calibrate the brightness to compensate for LED aging.

OSD warning messages

When the monitor does not support a resolution, the following message is displayed:



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See Monitor specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1920 x 1080.

The following message is displayed before the DDC/CI function is disabled:



When the monitor enters the Standby Mode, the following message is displayed:



If you press any button other than the power button, one of the following messages is displayed depending on the selected input:

VGA input

Dell SE2416H
There is no signal coming from your computer. Press any key on the keyboard or move the mouse to wake it up. If there is no display, press the
monitor button now to select the correct input source on the On-Screen-Display menu.
Un-screen-uspay menu.
0.8

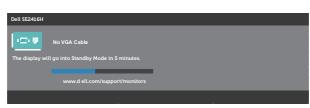
HDMI input



If either VGA, HDMI input is selected and the corresponding cable is not connected, a floating dialog box as shown below appears.

Dell SE2416H	
20	No HDMI Сабие
The display wil	l go into Standby Mode in 5 minutes.
	www. dell.com/support/monitors

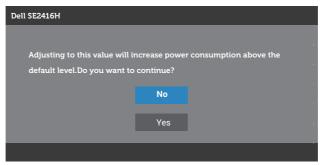
or



See Troubleshooting for more information.

Brightness Function

• The Power warning message box below shall apply to Brightness functions for the first time.



- The message will only show up 1 time and not show again if the user chooses 'Yes'. When the user selects any energy options, it will not show up again.
- If the user choose 'No', and the next time they attempt to increase the Brightness beyond the default, this message will pop-up again.
- When user choose 'No', the value will be set at the last saved value.
- The Power warning message will only show up again when the users do a Factory Reset.

Setting up your monitor

Setting the maximum resolution

To set the maximum resolution for the monitor:

In Windows 7, Windows 8, Windows 8.1 and Windows 10:

- 1. For Windows 8 and Windows 8.1, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen Resolution.
- 3. Click the Dropdown list of the Screen Resolution and select **1920 x 1080**.
- 4. Click OK

If you do not see 1920 x 1080 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures: If you have a Dell desktop or portable computer:

• Go to www.dell.com/support, enter your computer's Service Tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (portable or desktop):

- Go to the support site for your computer and download the latest graphic drivers.
- Go to your graphics card website and download the latest graphic drivers.

If you have a Dell desktop or a Dell portable computer with internet access

- 1. Go to www.dell.com/support, enter your service tag, and download the latest driver for your graphics card.
- 2. After installing the drivers for your graphics adapter, attempt to set the resolution to **1920 x 1080** again.



NOTE: If you are unable to set the resolution to **1920 x 1080**, please contact Dell to inquire about a graphics adapter that supports these resolutions.

If you have a non Dell desktop, portable computer, or graphics card

In Windows 7, Windows 8, Windows 8.1 and Windows 10:

- 1. For Windows 8 and Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click **Personalization**.
- 3. Click Change Display Settings.
- 4. Click Advanced Settings.
- 5. Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- 6. Refer to the graphic card provider website for updated driver (for example, http://www.ATI.com OR http://www.NVIDIA.com).
- 7. After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.



NOTE: If you are unable to set the recommended resolution, contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution.

Using tilt

NOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for set up instructions.

Tilt

NOTE: The stand is detached when the monitor is shipped from the factory.



Troubleshooting

WARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

Self-Test

Your monitor provides a self-test feature that allows you to check if your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- **1.** Turn off both your computer and the monitor.
- **2.** Disconnect all video cables from the monitor. This way, the computer doesn't have to be involved.
- 3. Turn on the monitor.

If the monitor is working correctly, it detects that there is no signal and one of the following message appears. While in self-test mode, the power LED remains white.

Dell SE2416H	
	No HDMI Cable
The display will o	go into Standby Mode in 5 minutes.
	www. dell.com/support/monitors
Dell SE2416H	
(C) 8	No VGA Cable
The display will	go into Standby Mode in 5 minutes.
1	
	www.d ell.com/support/monitors

NOTE: This box also appears during normal system operation, if the video cable is disconnected or damaged.

4. Turn Off your monitor and reconnect the video cable; then turn on your computer and the monitor.

If your monitor remains dark after you reconnect the cables, check your video controller and computer.

Built-in diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if any screen abnormality you experience is an inherent problem with your monitor, or with your computer and video card.



NOTE: You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in self-test *mode*.



To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- **3.** Press and hold Button 1 and Button 4 simultaneously for 2 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- 5. Press Button 4 on the front panel again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white and text screens.

The test is complete when the text screen appears. To exit, press Button 4 again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

Common problems

The following table contains general information about common monitor problems you might encounter and the possible solutions:

Common Symptoms	Possible Solutions
No Video/Power LED off	 Ensure that the video cable connecting the monitor and the computer is properly connected and secure. Verify that the power outlet is functioning properly using any other electrical equipment. Ensure that the power button is pressed. Ensure that the correct input source is selected via the Input Source menu.
No Video/Power LED on	 Increase brightness and contrast controls using the OSD. Perform monitor self-test feature check. Check for bent or broken pins in the video cable connector. Run the built-in diagnostics. Ensure that the correct input source is selected via the Input Source menu.
Poor Focus	 Eliminate video extension cables. Reset the monitor to Factory Settings (Factory Reset). Change the video resolution to the correct aspect ratio.
Shaky/Jittery Video	 Reset the monitor to Factory Settings (Factory Reset). Check environmental factors. Relocate the monitor and test in another room.
Missing Pixels	 Cycle power On-Off. Pixel that is permanently Off is a natural defect that can occur in LCD technology. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell.com/support/monitors.
Stuck-on Pixels	 Cycle power On-Off. Pixel that is permanently off is a natural defect that can occur in LCD technology. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell.com/support/monitors.
Brightness Problems	 Reset the monitor to Factory Settings (Factory Reset). Adjust brightness & contrast controls via OSD.
Geometric Distortion	 Reset the monitor to Factory Settings (Factory Reset). Adjust horizontal & vertical controls via OSD.

Horizontal/Vertical Lines	 Reset the monitor to Factory Settings (Factory Reset). Perform monitor self-test feature check and determine if these lines are also in self-test mode.
	Check for bent or broken pins in the video cable connector.Run the built-in diagnostics.
Synchronization Problems	 Reset the monitor to Factory Settings (Factory Reset). Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode. Check for bent or broken pins in the video cable connector. Restart the computer in the safe mode.
Safety Related Issues	Do not perform any troubleshooting steps.Contact Dell immediately.
Intermittent Problems	 Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Reset the monitor to Factory Settings (Factory Reset). Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing Color	 Perform monitor self-test feature check. Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Check for bent or broken pins in the video cable connector.
Wrong Color	 Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application. Try different Preset Modes in Color settings OSD. Adjust R/G/B value in Custom Color in Color settings OSD. Change the Input Color Format to RGB or YPbPr in the Color settings OSD. Run the built-in diagnostics.
Image retention from a static image left on the monitor for a long period of time	 Set the screen to turn off after a few minutes of screen idle time. These can be adjusted in Windows Power Options or Mac Energy Saver setting. Alternatively, use a dynamically changing screensaver.
Video Ghosting or Overshooting	 Change the Response Time in the Display OSD to Fast or Normal depending on your application and usage.

Product-specific problems

Specific Symptoms	Possible Solutions
Screen image is too small	 Check the Aspect Ratio setting in the Display settings OSD. Reset the monitor to Factory Settings(Factory Reset).
Cannot adjust the monitor with the buttons on the side panel	 Turn Off the monitor, unplug the power cord, plug it back, and then turn On the monitor. Check if the OSD menu is locked. If yes, press and hold the menu button for 10 seconds to unlock. (For more information, see Lock).
No Input Signal when user controls are pressed	 Check the signal source. Ensure the computer is not in standby or sleep mode by moving the mouse or pressing any key on the keyboard. Check if the video cable is plugged in properly. Disconnect and reconnect the video cable if necessary. Reset the computer or video player.
The picture does not fill the entire screen	 Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen. Run the built-in diagnostics.

Appendix

WARNING: Safety Instructions



MARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

FCC notices (U.S. Only) and other regulatory information

For FCC notices and other regulatory information, see the regulatory compliance website located at www.dell.com/regulatory_compliance.

Contacting Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).



NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To get online Monitor support content:

1. Visit www.dell.com/support/monitors.

To contact Dell for sales, technical support, or customer service issues:

- 1. Visit www.dell.com/support.
- 2. Verify your country or region in the Choose A Country/Region drop-down menu at the bottom of the page.
- **3.** Click **Contact Us** on the left side of the page.
- **4.** Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.
- MARNING: For displays with glossy bezels the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

EU product database for energy label and product information sheet

SE2416H : https://eprel.ec.europa.eu/gr/344932

Flat panel specifications

Model	SE2416H/SE2416HX
Screen type	Active matrix-TFT LCD
Panel type	In-Plane Switching
Viewable image	
Diagonal	604.70 mm (23.81 in)
Horizontal, Active Area	527.04 mm (20.75 in)
Vertical, Active Area	296.46 mm (11.67 in)
Area	1562.46 cm ² (242.15 in ²)
Pixel pitch	0.2745 mm
Viewing angle	178 degrees (vertical) typical
	178 degrees (horizontal) typical
Luminance output	250 cd/m² (typical)
Contrast ratio	1000 to 1 (typical)
	8,000,000 to 1 (Dynamic Contrast)
Faceplate coating	Anti-glare with 3H hardness
Backlight	LED light bar system
Response time	6 ms typical (G to G)
Color depth	16.7 million colors
Color gamut	CIE 1976 (84%), CIE 1931 (72%)

Resolution specifications

Model	SE2416H/SE2416HX
Horizontal scan range	30 kHz to 83 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz (automatic)
Maximum preset resolution	1920 x 1080 at 60 Hz

Supported video modes

Model	SE2416H/SE2416HX
Video display capabilities (HDMI)	480p, 480i, 576p, 720p, 1080p, 576i, 1080i

Preset display modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal / Vertical)
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 1200	75.0	60.0	162.0	+/+
VESA, 1920 x 1080	67.5	60.0	148.5	+/+

Electrical specifications

Model	SE2416H/SE2416HX
Video input signals	 HDMI 1.3, 600mV for each differential line, 100 ohm input impedance per differential pair
AC input voltage/frequency/ current	100 VAC to 240 VAC / 50 Hz or 60 Hz ± 3 Hz / 0.75-0.3 A (1.6A for Mexico) (typical)
Inrush current	• 120 V: 40 A (Max.) at 0°C (cold start)
	 240 V: 80 A (Max.) at 0°C (cold start)
Power Consumption	0.2 W (Off Mode) ¹
	0.3 W (Standby Mode) ¹
	18.1 W (On Mode) ¹
	25.0 W (Max) ²
	20.0 W (Pon) ³
	63.8 kWh (TEC) ³

¹ As defined in EU 2019/2021 and EU 2019/2013.

² Max brightness and contrast setting.

³ Pon : Power consumption of On Mode measured with reference to Energy Star test method.

TEC: Total energy consumption in kWh measured with reference to Energy Star test method.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components and peripherals you ordered and shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

Physical characteristics

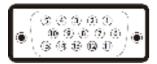
Model	SE2416H/SE2416HX
Signal cable type	• Digital: detachable, HDMI, 19 pins
	• Analog: detachable, D-Sub, 15 pins
Dimensions (with stand)	
Height	423.10 mm (16.66 in)
Width	556.60 mm (21.91 in)
Depth	179.90 mm (7.08 in)
Dimensions (without stand)	
Height	330.10 mm (13.00 in)
Width	556.60 mm (21.91 in)
Depth	55 mm (2.17 in)
Stand dimensions	
Height	177.00 mm (6.97 in)
Width	250.00 mm (9.84 in)
Depth	179.90 mm (7.08 in)
Weight	
Weight with packaging	6.20 kg (13.66 lb)
Weight with stand assembly and cables	4.30 kg (9.48 lb)
Weight without stand assembly (no cables)	3.20 kg (7.05 lb)
Weight of stand assembly	0.66 kg (1.45 lb)
Front-frame gloss (minimum)	Black frame - 85 gloss units

Environmental characteristics

Model		SE2416H/SE2416HX	
Temperature			
Operating		0°C to 40°C (32°F to 104°F)	
Non-operating		• Storage	-20°C to 60°C (-4°F to 140°F)
			-20 C to 80 C (-4 F to 140 F)
Humidity			
Operating		10% to 80% (non-condensing)	
Non-operating		• Storage	10% to 90% (non-condensing)
		Shipping	10% (0 90% (non-condensing)
Altitude			
Operating (maximum)		5,000 m (16,400 ft)	
Non-operating (maximum)		12,192 m (40,000 ft)	
Thermal dissipation	(maximum)	• 85.32 BTU/hour	
	(typical)	• 68.26 BTU/hour	

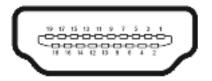
Pin assignments

D-SUB connector



Pin Number	15-pin Side of the Connected Signal Cable	
1	Video-Red	
2	Video-Green	
3	Video-Blue	
4	GND	
5	Self-test	
6	GND-R	
7	GND-G	
8	GND-B	
9	Computer 5V/3.3V	
10	GND-sync	
11	GND	
12	DDC data	
13	H-sync	
14	V-sync	
15	DDC clock	

HDMI connector



Pin Number	19-pin Side of the Connected Signal Cable
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK+
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	CEC
14	Reserved (N.C. on device)
15	DDC CLOCK (SCL)
16	DDC DATA (SDA)
17	DDC/CEC Ground
18	+5V POWER
19	HOT PLUG DETECT