# User's Guide DELL P2014H

Model No.: P2014H

Regulatory model: P2014Ht





**NOTE**: A NOTE indicates important information that helps you make better use of your computer.



**CAUTION:** A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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## **About Your Monitor**

## **Package Contents**

Your monitor ships with the components shown below. Ensure that you have received all the components and contact Dell if something is missing.



**NOTE:** Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.



**NOTE**: To set up with any other stand, please refer to the respective stand setup guide for setup instructions.





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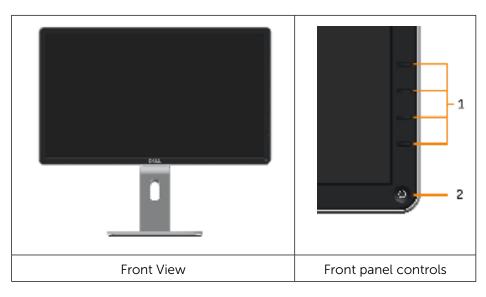
#### **Product Features**

The Dell **P2014H** flat panel display has an active matrix, thin-film transistor (TFT), liquid crystal display (LCD), and LED backlight. The monitor features include:

- 49.41 cm (19.5 inch) active area display (Measured diagonally) 1600 x 900 resolution, plus full-screen support for lower resolutions.
- Tilt, swivel, vertical extension and rotate adjustment capabilities.
- Removable pedestal and Video Electronics Standards Association (VESA<sup>TM</sup>) 100 mm mounting holes for flexible mounting solutions.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Software and documentation media includes an information file (INF), Image color Matching File (ICM), Dell Display Manager software application and product documentation. Dell Display Manager included (comes in the CD attached with the monitor).
- Security lock slot.
- Stand lock.
- Asset Management Capability.
- Energy Star Compliant.
- EPEAT Gold Compliant.
- RoHS compliant.
- BFR/PVC- reduced.
- Arsenic-Free glass and Mercury Free for Panel only.
- Energy Gauge shows the energy level being consumed by the monitor in real time.
- TCO Certified Displays.

## **Identifying Parts and Controls**

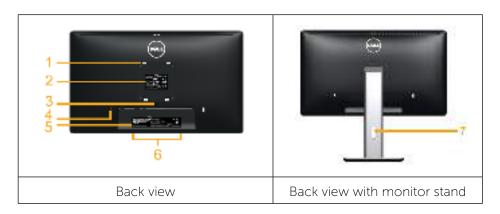
#### **Front View**



Label	Description
1.	Function buttons (For more information, see Operating the Monitor)
2.	Power On/Off button (with LED indicator)

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## **Back View**

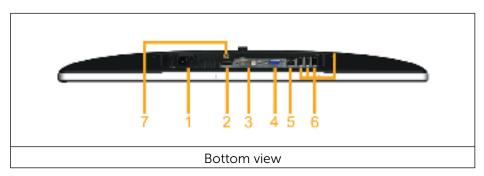


Label	Description	Use
1	VESA mounting holes (100 mm x 100 mm - behind attached VESA Cover)	Wall mount monitor using VESA- compatible wall mount kit (100 mm x 100 mm).
2	Regulatory label	Lists the regulatory approvals.
3	Security lock slot	Use a security lock to secure the monitor. (security lock not included).
4	Barcode serial number label	Refer to this label if you need to contact Dell for technical support.
5	Stand release button	Release stand from monitor.
6	Dell Soundbar mounting slots	Attaches the optional Dell Soundbar.
7	Cable management slot	Use to organize cables by placing them through the slot.

## **Side View**



## **Bottom View**



Label	Description	Use
1.	AC power connector	To connect the monitor power cable.
2.	DP connector	Connect your computer DP cable.
3	DVI connector	To connect your computer to the monitor using a DVI cable.
4	VGA connector	To connect your computer to the monitor using a VGA cable.
5	USB upstream port	Connect the USB cable that came with your monitor to the monitor and the computer. Once this cable is connected, you can use the USB connectors on the monitor.

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6	port	Connect your USB device. You can only use this connector after you have connected the USB cable to the computer and USB upstream connector on the monitor.
7		To disable the stand release button and lock the stand assembly using an M3 X 6 mm screw (screw not included).

## **Monitor Specifications**

## **Flat Panel Specifications**

Screen type	Active matrix - TFT LCD
Panel type In plane switching	
Viewable image dimensions	
Diagonal	49.41 cm (19.5 inches )
Horizontal Active Area	433.92 mm (17.08 inches)
Vertical Active Area	236.34 mm (9.30 inches)
Area	102552.65 mm² (158.96 inch²)
Pixel pitch	0.2712 (H) mm x 0.2626 (V) mm
Viewing angle	178° (vertical) typ, 178° (horizontal) typical
Luminance output	250 cd/m <sup>2</sup> (typical)
Contrast ratio	1000:1 (typical)
Faceplate coating	AG type,Haze 25%, hard-coating 3H
Backlight	LED edgelight system
Response Time	8ms Typ. g-to-g with OD
Color depth	16.7 million colors
Color gamut (Typical)	83%* (CIE1976)

 $<sup>^*\</sup>mbox{[P2014Ht]}$  color gamut (typical) is based on CIE1976 (83%) and CIE1931 (72%) test standards.

## **Resolution Specifications**

Horizontal scan range	30 kHz to 83 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz (automatic)
Maximum resolution	1600 x 900 at 60 Hz

## **Video Supported Modes**

Video display capabilities (DVI playback)	480p, 576p, 720p, 1080p and 1080i
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## **Preset Display Modes**

Display Mode	Horizontal	Vertical	Pixel Clock	Sync Polarity
	Frequency	Frequency	(MHz)	(Horizontal/
	(kHz)	(Hz)		Vertical)
720 x 400	31.5	70.0	28.3	-/+
640 x 480	31.5	60.0	25.2	-/-
640 x 480	37.5	75.0	31.5	-/-
800 x 600	37.9	60.0	40.0	+/+
800 x 600	46.9	75.0	49.5	+/+
1024 x 768	48.4	60.0	65.0	-/-
1024 x 768	60.0	75.0	78.8	+/+
1152 x 864	67.5	75.0	108.0	+/+
1280 x 1024	64.0	60.0	108.0	+/+
1280 x 1024	80.0	75.0	135.0	+/+
1600 x 900	60.0	60.0	97.75	+/-

## **Electrical Specifications**

Video input signals	<ul> <li>Analog RGB, 0.7 Volts +/-5%, positive polarity at 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, positive polarity at 50 ohm input impedance</li> <li>DP 1.2 signal input support</li> </ul>	
Synchronization input signals	Separate horizontal and vertical synchronizations, polarity-free TTL level, SOG (Composite SYNC on green)	
AC input voltage/ frequency/current	100 to 240 VAC/50 or 60 Hz + 3 Hz/1.5 A (Max.)	
Inrush current	120 V:30 A (Max.) 240 V:60 A (Max.)	

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## **Physical Characteristics**

Connector type	15-pin D-subminiature, blue connector; DVI-D, white connector; DP, black connector		
Signal cable type	Digital: Detachable, DVI-D, Solid pins. Analog: Detachable, D-Sub, 15 pins		
Dimensions (with stand)			
Height(extended)	467.9 mm (18.42 inches)		
Height(compressed)	354.2 mm (13.94 inches)		
Width	470.5 mm (18.52 inches)		
Depth	180.0 mm (7.09 inches)		
Dimensions (without stand)			
Height	272.9 mm (10.74 inches)		
Width	470.5 mm (18.52 inches)		
Depth	46.5 mm (1.83 inches)		
Stand dimensions			
Height (extended)	399.7 mm (15.74 inches)		
Height(compressed)	354.2 mm (13.94 inches)		
Width	225.0 mm (8.86 inches)		
Depth	180.0 mm (7.09 inches)		
Weight			
Weight with packaging	6.17 kg (13.57 lb)		
Weight with stand assembly and cables	4.58 kg (10.08 lb)		
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)	2.48 kg (5.46 lb)		
Weight of stand assembly	1.87 kg (4.11 lb)		

## **Environmental Characteristics**

Temperature	
Operating	0 °C to 40 °C
Non-operating	Storage: -20 °C to 60°C (-4 °F to 140 °F) Shipping: -20 °C to 60°C (-4 °F to 140 °F)

Humidity		
Operating	10% to 80% (non-condensing)	
Non-operating	Storage: 5% to 90% (non-condensing) Shipping: 5% to 90% (non-condensing)	
Altitude		
Operating	5,000 m (16,400 ft) max	
Non-operating	12191.41 m (40,000 ft) max	
Thermal dissipation	122.84 BTU/hour (maximum) 68.24 BTU/hour (typical)	

## **Power Management Modes**

If you have VESA's DPM<sup>TM</sup> compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as Power Save Mode. If the computer detects input from keyboard, mouse, or other input devices, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizon- tal Sync	Ver- tical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	White	20 W (typical) 36 W (maximum)
Active-off mode	Inactive	Inactive	Blanked	Glowing White	Less than 0.3 W
Switch off	-	-	-	Off	Less than 0.3 W

The OSD function will only in the normal operation mode. When any button is pressed in Active-off mode, the following message will be displayed:



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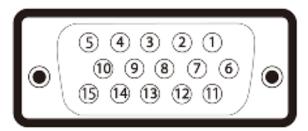
Activate the computer and the monitor to gain access to the OSD.

NOTE: This monitor is **ENERGY STAR**®-compliant. ENERGY STAR

NOTE: Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

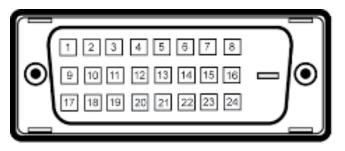
## **Pin Assignments**

## **VGA Connector**



Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11 12	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

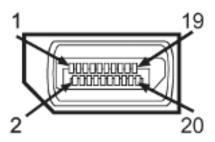
## **DVI Connector**



Pin Number	24-pin Side of the Connected Signal Cable
1	TMDS RX2-
2	TMDS RX2+
3	TMDS Ground
4	Floating
5	Floating
6	DDC Clock
7	DDC Data
8	Floating
9	TMDS RX1-
10	TMDS RX1+
11	TMDS Ground
12	Floating
13	Floating
14	+5V/+3.3V power
15	Self test
16	Hot Plug Detect
17	TMDS RXO-
18	TMDS RX0+
19	TMDS Ground
20	Floating
21	Floating
22	TMDS Ground
23	TMDS Clock+
24	TMDS Clock-

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## **Displayport Connector**



Pin Number	20-pin Side of the ConnectedSignal Cable
1	MLO(p)
2	GND
3	MLO(n)
4	ML1(p)
5	GND
6	ML1(n)
7	ML2(p)
8	GND
9	ML2(n)
10	ML3(p)
11	GND
12	ML3(n)
13	GND
14	GND
15	AUX(p)
16	GND
17	AUX(n)
18	HPD
19	Re-PWR
20	PWR

## **Plug and Play Capability**

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended

Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings if desired. For more information about changing the monitor settings, see Operating the Monitor.

## Universal Serial Bus (USB) Interface

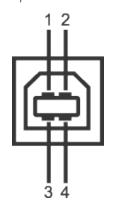
This section gives you information about the USB ports that are available on the monitor.



**NOTE:** This monitor supports High-Speed Certified USB 2.0 interface.

Transfer Speed	DataRate	Power Consumption
High speed	480 Mbps	2.5 W (Max, each port)
Full speed	12 Mbps	2.5 W (Max, each port)
Low speed	1.5 Mbps	2.5 W (Max, each port)

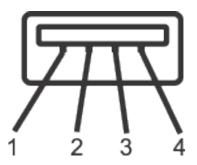
## **USB** Upstream Connector



Pin Number	4-pin Side of the Connector
1	DMU
2	VCC
3	DPU
4	GND

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#### **USB** Downstream Connector



Pin Number	4-pin Side of the Connector
1	VCC
2	DMD
3	DPD
4	GND

#### **USB Ports**

- 1 upstream back
- 4 downstream back



NOTE: USB 2.0 functionality requires a USB 2.0-capable computer.



**NOTE**: The monitor's USB interface works only when the monitor is On or in the power save mode. If you turn Off the monitor and then turn it On, the attached peripherals may take a few seconds to resume normal functionality.

## LCD Monitor Quality and Pixel Policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state which are hard to see and do not affect the display quality or usability. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at

http://www.dell.com/support/monitors.

#### Maintenance Guidelines

## **Cleaning Your Monitor**



WARNING: Read and follow the <u>safety instructions</u> before cleaning the monitor.



WARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below while unpacking, cleaning, or handling your monitor:

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a lightly-dampened, warm cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
- If you notice white powder when you unpack your monitor, wipe it off with a cloth.
- Handle your monitor with care as dark-colored monitors may scratch and show white scuff marks more than light-colored monitors.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

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# **Setting Up the Monitor**

## **Attaching the Stand**



NOTE: The stand is detached from monitor when it is shipped from the factory.



NOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for set up instructions.



To attach the monitor stand:

- 1. Remove the cover and place the monitor on it.
- 2. Fit the two tabs on the upper part of the stand to the groove on the back of the monitor.
- 3. Press the stand till it snaps into its place.

## **Connecting Your Monitor**

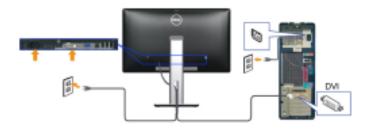


WARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

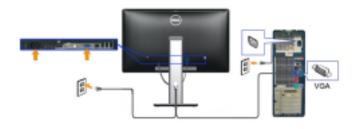
To connect your monitor to the computer:

- 1. Turn off your computer and disconnect the power cable.
- 2. Connect either the white (digital DVI-D) or the blue (analog VGA) display connector cable or the black( DisplayPort) to the corresponding video port on the back of your computer. Do not connect both cables on the same computer. Use both the cables only when they are connected to two different computers with appropriate video systems.

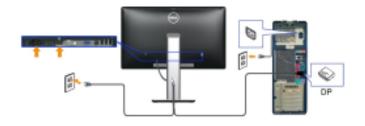
#### Connecting the White DVI Cable



#### Connecting the Blue VGA Cable



#### Connecting the black DisplayPort Cable



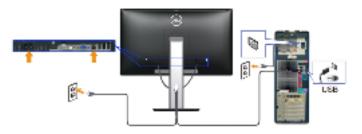
**CAUTION:** The graphics are used for the purpose of illustration only. Appearance of the computer may vary.

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## Connecting the USB Cable

After you have completed connecting the DVI/VGA/DisplayPort cable, follow the procedures below to connect the USB cable to the computer and complete your monitor setup:

- 1. Connect the upstream USB port (cable supplied) to an appropriate USB port on your computer. (See bottom view for details.)
- 2. Connect the USB peripherals to the downstream USB ports on the monitor
- 3. Plug the power cables for your computer and monitor into a nearby outlet.
- 4. Turn on the monitor and the computer. If your monitor displays an image, installation is complete. If it does not display an image, see Solving Problems.
- 5. Use the cable slot on the monitor stand to organize the cables.



## **Organizing the Cables**



After attaching all necessary cables to your monitor and computer, (See <u>Connecting Your Monitor</u> for cable attachment,) use the cable management slot to organize all cables as shown above.

## **Attaching the Cable Cover**



## **Removing the Stand**



**NOTE:** To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.



**NOTE:** This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for set up instructions.



#### To remove the stand:

- 1. Place the monitor on a flat surface.
- 2. Press and hold the stand release button.
- 3. Lift the stand up and away from the monitor.

## Wall Mounting (Optional)



(Screw dimension: M4 x 10 mm).

Refer to the instructions that come with the VESA-compatible wall mounting kit.

- 1. Place the monitor panel on a soft cloth or cushion on stable flat table.
- 2. Remove the stand.
- 3. Use a screwdriver to remove the four screws securing the plastic cover.
- 4. Attach the mounting bracket from the wall mounting kit to the LCD.
- 5. Mount the LCD on the wall by following the instructions that came with the wall mounting kit.



**NOTE:** For use only with UL Listed Wall Mount Bracket with minimum weight/load bearing capacity of 2.48 kg.

# **Operating the Monitor**

#### **Power On the Monitor**

Press the button to turn on the monitor



## **Using the Front Panel Controls**

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows the numeric values of the characteristics as they change.

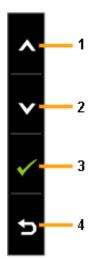


The following table describes the front panel buttons:

	Front panel Button	Description
1	Shortcut key/ Preset Modes	Use this button to choose from a list of preset color modes.
2	Shortcut key / Brightness/Contrast	Use this button to directly access the "Brightness/Contrast" menu.
3	Menu	Use the MENU button to launch the on-screen display (OSD) and select the OSD Menu. See Accessing the Menu System.
4	Exit	Use this button to go back to the main menu or exit the OSD main menu.
5	Power (with power light indicator)	Use the Power button to turn the monitor on and off. The Blue LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode.

## **Front Panel Button**

Use the buttons on the front of the monitor to adjust the image settings.



	Front panel Button	Description
1	<b>A</b> Up	Use the Up key to adjust (increase ranges) items in the OSD menu.
2	Down	Use the Down key to adjust (decrease ranges) items in the OSD menu.
3	OK	Use the OK key to confirm your selection.
4	<b>S</b> Back	Use the Back key to go back to the previous menu.

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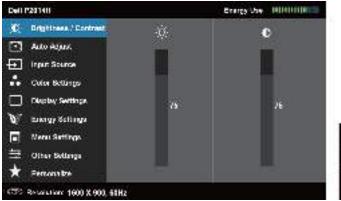
## Using the On-Screen Display (OSD) Menu

## **Accessing the Menu System**



NOTE: If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.

1. Press the MENU button to launch the OSD menu and display the main menu.







NOTE: Auto adjust is only available when you use the analog (VGA) connector

- 2. Press the ^ and w buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the following table for a complete list of all the options available for the monitor.
- NOTE: Auto adjust is only available when you use the analog (VGA) connector
- Press the or button once to activate the highlighted option.
- Press the A and buttons to select the desired parameter.
- Press to enter the slide bar and then use the for button, according to the indicators on the menu, to make your changes.
- Press the button once to return to the main menu to select another option or press the button two or three times to exit from the OSD menu.

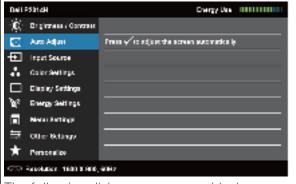
Icon	Menu and Submenus	Description
	Energy Use	This meter shows the energy level being consumed by the monitor in real time.
<b>O</b>	Brightness/ Contrast	Use this menu to activate Brightness/Contrast adjustment.
		Dell PSE OH CHIRD CHIRD CHIRD CHIRD
		(C) Substitution Continued (C) (C) Substitution (C) (C) Substitution (C)
		- Paper Source
		Color Cataloga
		Chapter Settings 75 75
		☐ Vers Settings ^
		□ Other Gettings  ★ Deposition
		Consider Services
	Brightness	Brightness adjusts the luminance of the backlight.
		Press the hand button to increase brightness and
		Press the button to decrease brightness (min 0 ~ max 100).
		NOTE: Brightness control will be greyed out during
		"Screen dim" in PowerNap option when screen saver is activated.
	Contrast	Adjust Brightness first, and then adjust Contrast only if further adjustment is necessary.
		Press the hand button to increase contrast and Press
		the <b>Y</b> button to decrease contrast (min 0 ~ max
		The Contrast function adjusts the degree of difference between darkness and lightness on the monitor screen.



#### Auto adjust

Even though your computer recognizes your monitor on startup, the Auto Adjustment function optimizes the display settings for use with your particular setup.

Auto Adjustment allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can further tune your monitor by using the Pixel Clock and Phase controls under **Displays Settings**.

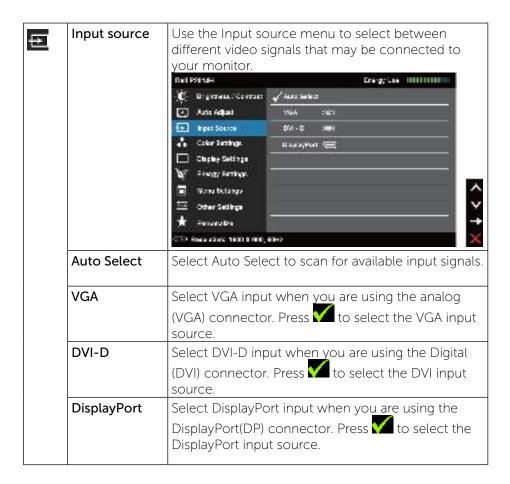


The following dialog appears on a black screen as the monitor automatically adjusts to the current input:

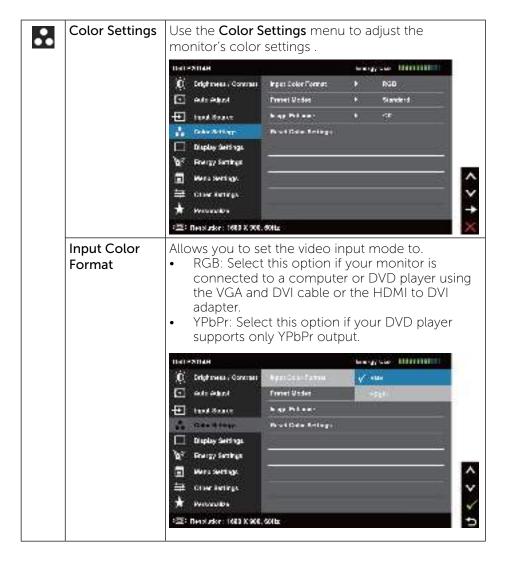
Salo Solutional in progress

**NOTE:** In most cases, Auto Adjust produces the best image for your configuration.

**NOTE:** Auto adjust option is only available when you are using the analog (VGA) connector.



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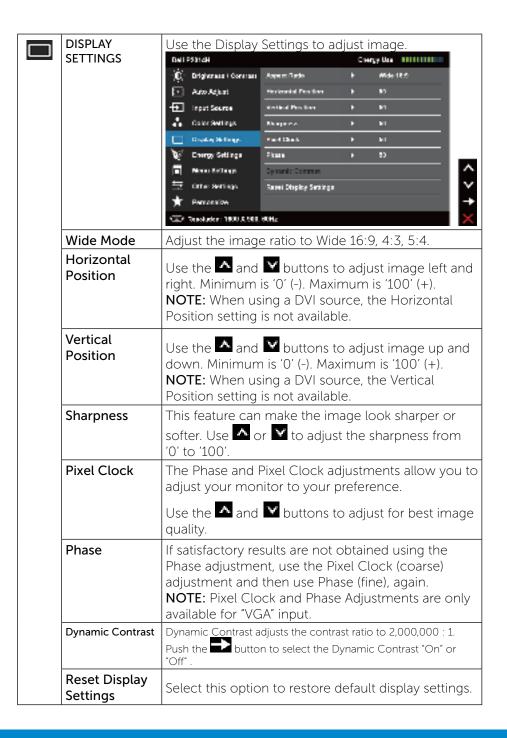
#### **Preset Mode**

Allows you to choose from a list of preset color modes.

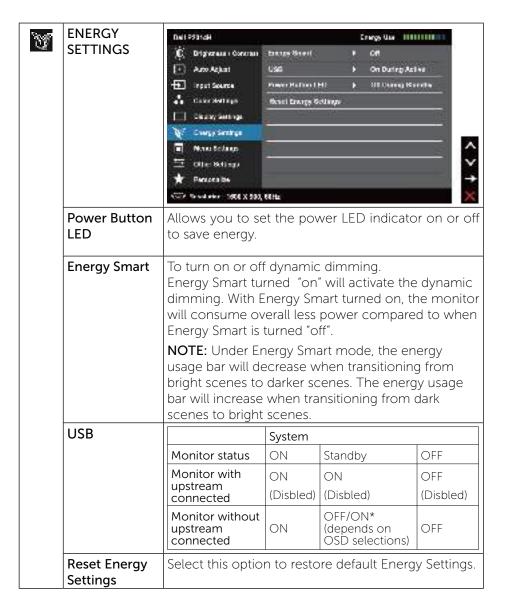


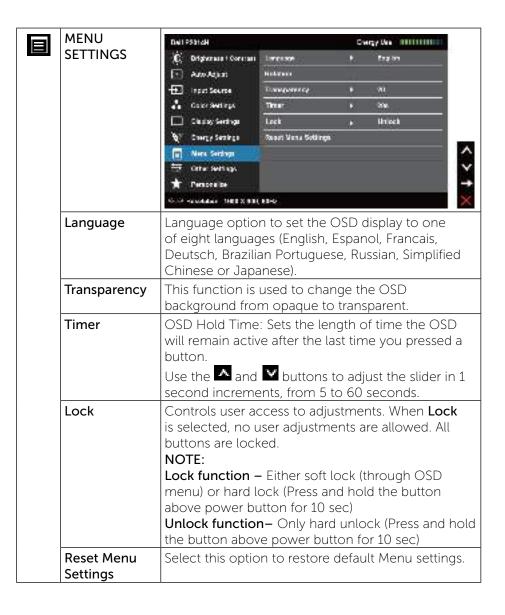
- **Standard:** Loads the monitor's default color settings. This is the default preset mode.
- Multimedia: Loads color settings ideal for multimedia applications.
- Movie: Loads color settings ideal for movies.
- **Game:** Loads color settings ideal for most gaming applications.
- Text: Loads color settings ideal for office
- Warm: Increases the color temperature. The screen appears warmer with a red/yellow tint.
- **Cool:** Decreases the color temperature. The screen appears cooler with a blue tint.
- the color settings. Press the and buttons to adjust the Red, Green, and Blue values and create your own preset color mode.

Image Enhance	Which can automatically sharpen images, enhance hues and boost color contrast. To enhance image clarity.  NOTE: Image Enhance is only available for Standard, Multimedia, Movie and Game mode.
Hue	This feature can shift color of video image to green or purple. This is used to adjust the desired flesh tone color. Use or to adjust the hue from '0' to '100'.
	Press to increase the green shade of the video image.  Press to increase the purple shade of the video image.
	<b>NOTE:</b> Hue adjustment is available only for <b>Movie</b> and <b>Game</b> mode.
Saturation	This feature can adjust the color saturation of the video image. Use  or  to adjust the saturation from '0' to '100'.
	Press ^ to increase the monochrome appearance of the video image.
	Press to increase the colorful appearance of the video image.  NOTE: Saturation adjustment is available only for video input.
Reset Color Settings	Resets your monitor's color settings to the factory defaults.

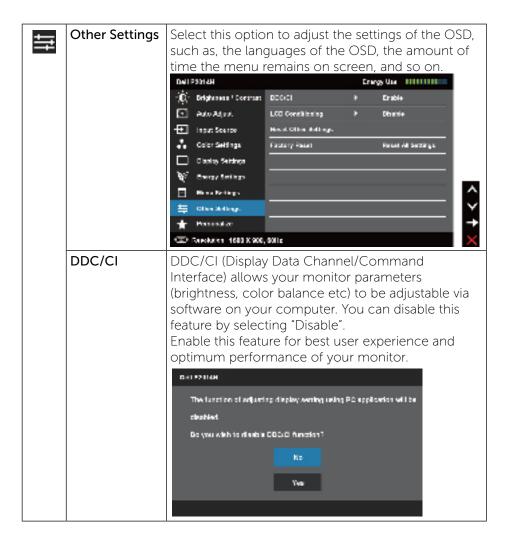


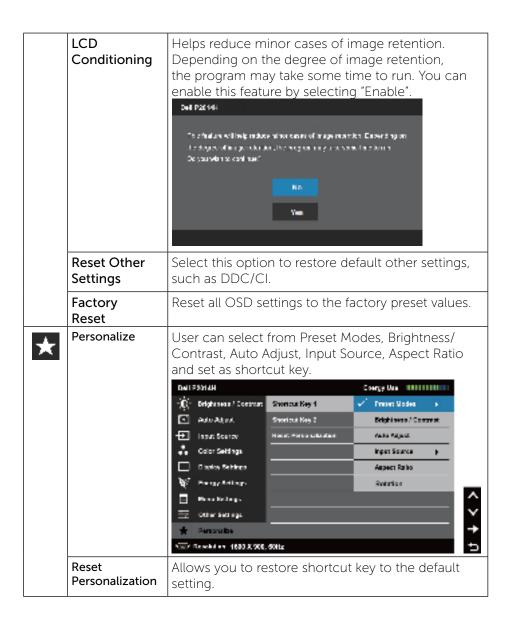
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## **OSD Warning Messages**

When the monitor does not support a particular resolution mode you will see the following message:



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See Monitor Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1600 x 900.

You will see the following message before the DDC/CI function is disabled.



When monitor enters Power Save mode, the following message appears:



Activate the computer and wake up the monitor to gain access to the OSD

If you press any button other than the power button one of the following messages will appear depending on the selected input:



If either VGA or DVI-D or DP input is selected and both VGA and DVI-D and DP cables are not connected, a floating dialog box as shown below appears.



or



or



See Solving Problems for more information.

## **Setting the Maximum Resolution**

In Windows Vista®, Windows® 7 or Windows® 8:

- 1. For Windows® 8 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen resolution.
- 3. Click the Dropdown list of the Screen resolution and select 1600 x 900.
- 4. Click OK.

If you do not see 1600 x 900 as an option, you may need to update your

graphics driver. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or portable computer:

• Go to <a href="https://www.dell.com/support">www.dell.com/support</a>, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (portable or desktop):

- Go to the support site for your computer and download the latest graphic drivers.
- Go to your graphics card website and download the latest graphic drivers.

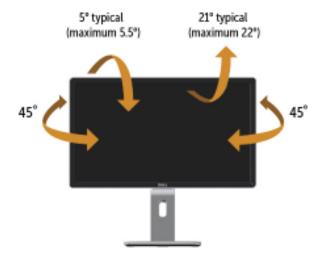
## Using the Tilt, Swivel, and Vertical Extension



NOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for set up instructions.

## Tilt, Swivel

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.



**NOTE**: The stand is detached when the monitor is shipped from the factory.

#### **Vertical Extension**



**NOTE:** The stand extends vertically up to 130 mm. The figure below illustrates how to extend the stand vertically.

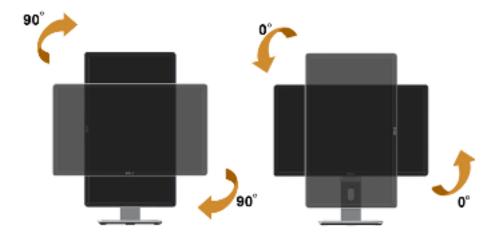


Operating the Monitor

## **Rotating the Monitor**

Before you rotate the monitor, your monitor should be fully vertically extended (Vertical Extension) and fully tilted (Tilt) up to avoid hitting the bottom edge of the monitor.







**NOTE:** To use the Display Rotation function (Landscape versus Portrait view) with your Dell computer, you require an updated graphics driver that is not included with this monitor. To download the graphics driver,

go to www.dell.com/support and see the download section for Video Drivers for latest driver updates.

**NOTE:** When in the Portrait View Mode, you may experience performance degradation in graphic-intensive applications

(3D Gaming and etc.).

## **Adjusting the Rotation Display Settings of Your System**

After you have rotated your monitor, you need to complete the procedure below to adjust the Rotation Display Settings of your System.



NOTE: If you are using the monitor with a non-Dell computer, you need to go the graphics driver website or your computer manufacturer website for information on rotating the 'contents' on your display.

To adjust the Rotation Display Settings:

- 1. Right-click on the desktop and click Properties.
- 2. Select the **Settings** tab and click **Advanced**.
- 3. If you have an ATI graphics card, select the Rotation tab and set the preferred rotation.

If you have an nVidia graphics card, click the nVidia tab, in the left-hand column select NVRotate, and then select the preferred rotation. If you have an Intel® graphics card, select the Intel graphics tab, click Graphic Properties, select the Rotation tab, and then set the preferred rotation.



**NOTE:** If you do not see the rotation option or it is not working correctly, go to <a href="https://www.dell.com/support">www.dell.com/support</a> and download the latest driver for your graphics card.

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# **Troubleshooting**



CAUTION: Before you begin any of the procedures in this section, follow the Safety Instructions

#### Self-Test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- 1. Turn off both your computer and the monitor.
- 2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog (blue connector) cables from the back of computer.
- 3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains blue. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.







- 4. This box also appears during normal system operation, if the video cable becomes disconnected or damaged.
- 5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

## **Built-in Diagnostics**

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor, or with your computer and video card.



NOTE: You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in self-test mode.



To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- 3. Press and hold the Button 1 and Button 4 on the front panel simultaneously for 2 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- 5. Press the Button 4 on the front panel again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white screens.

The test is complete when the white screen appears. To exit, press the Button 4 again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

## **Common Problems**

The following table contains general information about common monitor problems you might encounter and the possible solutions.

Common Symptoms	What You Experience	Possible Solutions
No Video/Power LED off	No picture	Ensure that the video cable connecting the monitor and the computer is properly connected and secure.
		<ul> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> </ul>
		Ensure that the power button is depressed fully.
		Ensure that the correct input source is selected via the <u>Input</u> <u>Source Select</u> button.
		Check the " <u>Power Button LED</u> " option under Energy Settings in OSD Menu
No Video/Power LED on	No picture or no brightness	Increase brightness & contrast controls via OSD.
		Perform monitor self-test feature check.
		Check for bent or broken pins in the video cable connector.
		Run the built-in diagnostics.
		Ensure that the correct input source is selected via the <u>Input</u> <u>Source Select</u> button.

Poor Focus	Picture is	Perform Auto Adjust via OSD.
	fuzzy, blurry, or ghosting	Adjust the Phase and Pixel Clock controls via OSD.
		Eliminate video extension cables.
		Reset the monitor to Factory     Settings.
		Change the video resolution to the correct aspect ratio (16:9).
Shaky/Jittery Video	Wavy picture or fine	Perform Auto Adjust via OSD.
Video	movement	Adjust the Phase and Pixel Clock controls via OSD.
		Reset the monitor to Factory     Settings.
		Check environmental factors.
		Relocate the monitor and test in another room.
Missing Pixels	LCD screen	Cycle power on-off.
	has spots	Pixel that is permanently off is a natural defect that can occur in LCD technology.
		For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: www.dell. com/support/monitors.

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Stuck-on Pixels	LCD screen has bright spots	<ul> <li>Cycle power on-off.</li> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> <li>For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: <a href="http://www.dell.com/support/">http://www.dell.com/support/</a></li> </ul>
		monitors.
Brightness Problems	Picture too dim or too bright	Reset the monitor to Factory Settings.
	bright	Auto Adjust via OSD.
		Adjust brightness & contrast controls via OSD.
Geometric Distortion	Screen not centered	Reset the monitor to Factory Settings.
	correctly	Auto Adjust via OSD.
		Adjust Horizontal Position & Vertical Position controls via OSD.
		<b>NOTE:</b> When using DVI-D input, the positioning adjustments are not available.

Horizontal/ Vertical Lines	Screen has one or more lines	Reset the monitor to Factory Settings.
		Perform Auto Adjust via OSD.
		Adjust Phase and Pixel Clock controls via OSD.
		Perform monitor self-test feature check and determine if these lines are also in self-test mode.
		Check for bent or broken pins in the video cable connector.
		Run the built-in diagnostics.
		NOTE: When using DVI-D input, the Pixel Clock and Phase adjustments are not available.
Synchronization Problems	Screen is scrambled or	Reset the monitor to Factory     Settings.
	appears torn	Perform Auto Adjust via OSD.
		Adjust Phase and Pixel Clock controls via OSD.
		Perform monitor self-test feature check to determine if the scrambled screen appears in self- test mode.
		Check for bent or broken pins in the video cable connector.
		Restart the computer in the safe mode.
Safety Related Issues	Visible signs of smoke or	Do not perform any troubleshooting steps.
	sparks	Contact Dell immediately.

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Intermittent Problems	Monitor malfunctions on & off	Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.
		Reset the monitor to Factory Settings.
		<ul> <li>Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.</li> </ul>
Missing Color	Picture missing color	<ul> <li>Perform monitor self-test feature check.</li> </ul>
		Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.
		Check for bent or broken pins in the video cable connector.
Wrong Color	Picture color not good	<ul> <li>Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application.</li> </ul>
		<ul> <li>Try different Color Preset Settings in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off.</li> </ul>
		Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD.
		Run the built-in diagnostics.

Image retention	Faint shadow	<ul> <li>Use the Power Management</li></ul>
from a static	from the	feature to turn off the monitor
image left on the	static image	at all times when not in use (for
monitor for a long	displayed	more information, see <u>Power</u>
period of time	appears on the	<u>Management Modes</u> ).
	screen	Alternatively, use a dynamically changing screensaver.

## **Product Specific Problems**

Specific Symptoms	What You Experience	Possible Solutions
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	<ul> <li>Check the Scaling Ratio setting in Image Setting OSD</li> <li>Reset the monitor to Factory Settings.</li> </ul>
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.
No Input Signal when user controls are pressed	No picture, the LED light is white.	<ul> <li>Check the signal source. Ensure the Computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard.</li> <li>Check to make sure Video Source to VGA or DVI-D is powered and playing video media.</li> <li>Check whether the signal cable is plugged in properly. Re-plug the signal</li> </ul>
		cable if necessary.  Reset the computer or video player.

The picture	The picture	•	Due to different video formats (aspect
does not fill	cannot fill		ratio) of DVDs, the monitor may display
	the height or		in full screen.
screen.	width of the		
	screen	•	Run the built-in diagnostics.



**NOTE:** When choosing DVI-D mode, the Auto Adjust function will not be available.

## Universal Serial Bus (USB) Specific Problems

Specific Symptoms	What You Experience	Possible Solutions
USB	USB	Check that your monitor is turned ON.
interface is not working	peripherals are not working	Reconnect the upstream cable to your computer.
		Reconnect the USB peripherals (downstream connector).
		Switch off and then turn on the monitor again.
		Reboot the computer.
		Some USB devices like external portable HDD require higher electric current; connect the device directly to thecomputer system.
High Speed USB 2.0	High Speed USB 2.0	Check that your computer is USB 2.0-capable.
interface is slow.	peripherals working slowly or not	Some computers have both USB 2.0 and USB 1.1 ports. Ensure that the correct USB port is used.
	working at all	Reconnect the upstream cable to your computer.
		Reconnect the USB peripherals (downstream connector).
		Reboot the computer.

# **Appendix**

## **Safety Instructions**



**WARNING:** Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

# FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at: http://www.dell.com/regulatory\_compliance.

## **Contacting Dell**

For customers in the United States, call 800-WWW-DELL (800-999-3355).



**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

#### To get online monitor support content:

1. Visit www.dell.com/support/monitors.

## To contact Dell for sales, technical support, or customer service issues:

1.	Visit <u>www.dell.com/support</u> .
2.	Verify your country or region in the Choose A Country/Region dropdown menu at the bottom of the page.
3.	Click Contact Us on the left side of the page.
4.	Select the appropriate service or support link based on your need.
5.	Choose the method of contacting Dell that is convenient for you.

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# **Setting Up Your Monitor**

## Setting the display resolution to 1600 x 900 (maximum)

For maximum display performance while using the Microsoft Windows operating systems, set the display resolution to 1600 x 900 pixels by performing the following steps:

In Windows Vista®, Windows® 7, Windows® 8:

- 1. For Windows® 8 only, select the Desktop tile to switch to classic desktop.
- Right-click on the desktop and click Screen Resolution.
- 3. Click the Dropdown list of the Screen Resolution and select 1600 x 900.
- 4. Click OK.

If you do not see 1600 x 900 as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided directions:

- 1: If you have a Dell<sup>TM</sup> desktop or a Dell<sup>TM</sup> portable computer with internet access.
- 2: If you have non Dell<sup>TM</sup> desktop, portable computer, or graphic card.

## If you have a Dell desktop or a Dell portable computer with internet access

- 1. Go to www.dell.com/support, enter your service tag, and download the latest driver for your graphics card.
- 2. After installing the drivers for your Graphics Adapter, attempt to set the resolution to 1600 x 900 again.



NOTE: If you are unable to set the resolution to 1600 x 900, please contact Dell<sup>TM</sup> to inquire about a Graphics Adapter that supports these resolutions.

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## If you have non Dell desktop, portable computer, or graphic card

In Windows Vista®, Windows® 7, Windows® 8:

- For Windows® 8 only, select the Desktop tile to switch to classic desktop.
- Right-click on the desktop and click Personalization.
- Click Change Display Settings.
- Click Advanced Settings.
- 5. Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- 6. Refer to the graphic card provider website for updated driver (for example, http://www.ATI.com OR http://www.NVIDIA.com).
- 7. After installing the drivers for your Graphics Adapter, attempt to set the resolution to 1600 x 900 again.



NOTE: If you are unable to set the resolution to 1600 x 900, please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1600 x 900.

# **Procedures for setting up dual monitors** in Windows Vista®, Windows® 7 or Windows® 8

#### Content

- (a) For Windows Vista®
- (b) For Windows® 7
- (c) For Windows® 8
- (d) Setting Display Styles For Multiple Monitor

## (a) For Windows Vista®

Connect the external monitor(s) to your laptop or desktop using a video cable (VGA, DVI, DP etc.) and follow any of the below setup method.

#### Method 1: Using keyboard shortcut "Win+P"





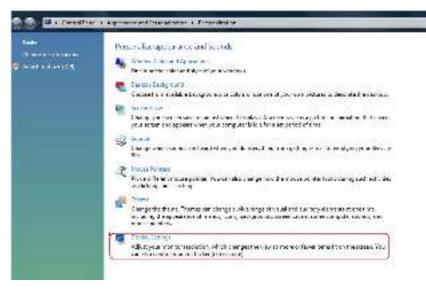
- 1. Press the Windows logo key + P on your keyboard.
- 2. While holding down the Windows logo key, press P to toggle between the display selections.



## Method 2: Using the "Personalize" menu

- 1. Right-click on the desktop and click Personalize.
- 2. Click Display Settings.





#### 3. Click Identify Monitors.

 You may need to restart your system and repeat steps 1 to 3 if the system does not detect the added monitor.



## (b) For Windows® 7

Connect the external monitor(s) to your laptop or desktop using a video cable (VGA, DVI, DP etc.) and follow any of the below setup method.

8

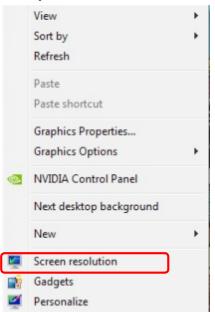
#### Method 1: Using keyboard shortcut "Win+P"

- 1. Press the Windows logo key + P on your keyboard.
- **2.** While holding down the **Windows logo key**, press **P** to toggle between the display selections.



#### Method 2: Using the "Screen Resolution" menu

- 1. Right-click on the desktop and click Screen resolution.
- 2. Click Multiple displays to choose a display selection. If you do not see the additional monitor listed, click Detect.
  - You may need to restart your system and repeat steps 1 to 3 if the system does not detect the added monitor.





## (c) For Windows® 8

Connect the external monitor(s) to your laptop or desktop using a video cable (VGA, DVI, DP etc.) and follow any of the below setup method.

Method 1: Using keyboard shortcut "Win+P"



- 1. Press the Windows logo key + P on your keyboard.
- 2. While holding down the Windows logo key, press P to toggle between the display selections.

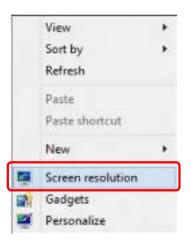


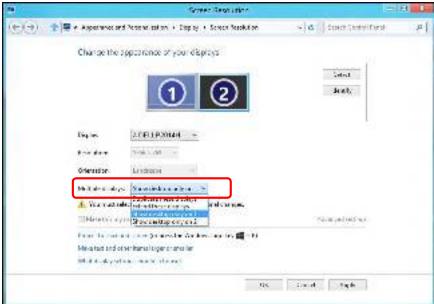
## Method 2: Using the "Screen Resolution" menu

1. From the Start screen, select **Desktop** tile to switch to the Classic Windows desktop.



- 2. Right-click on the desktop and click Screen resolution.
- 3. Click Multiple displays to choose a display selection. If you do not see the additional monitor listed, click Detect.
  - You may need to restart your system and repeat steps 1 to 3 if the system does not detect the added monitor.

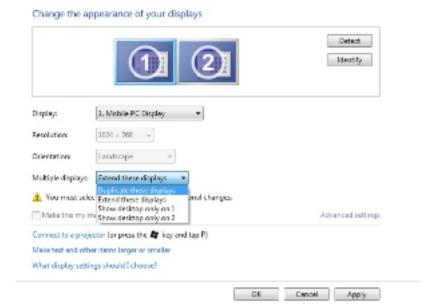




## (d) Setting Display Styles For Multiple Monitor

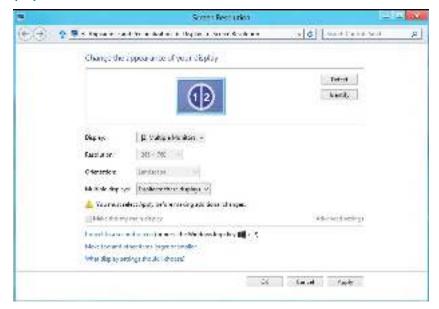
After the external monitor(s) have been set up, users can select the desired display style from Multiple displays menu: Duplicate, Extend, Show Desktop On.

- Duplicate these displays: Duplicate the same screen on two monitors with the same resolution, chosen based on the monitor with a lower resolution.
- (i) For Windows Vista®
  [DUPLICATE NOT AVAILABLE]
- (ii) For Windows® 7



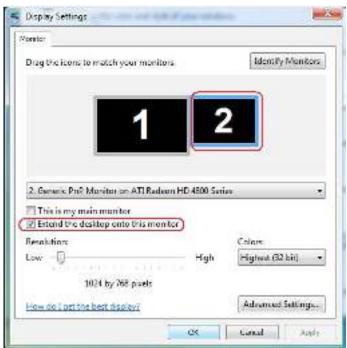
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#### (iii) For Windows® 8



■ Extend these displays: This option is recommended when an external monitor is connected to a laptop, and each monitor can display different screen independently to improve user convenience. The relative position of the screens can be set up here, for example monitor 1 may be set up to be to the left of monitor 2 or vice versa. This depends on the physical position of the LCD monitor in relation to the laptop. The horizontal line displayed on both monitors can be based on the laptop or external monitor. These are all adjustable options, and all a user need do is drag the monitor of the main screen to the extended monitor.

#### (i) For Windows Vista®

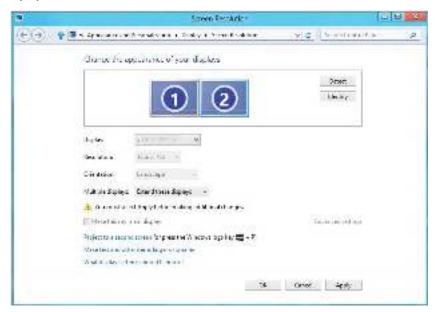


#### (ii) For Windows® 7

Change the appearance of your displays

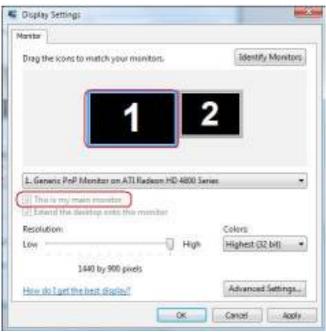
	1 2	Identity
Displays	L. Mobile PC Display	
Resolution	1014 = 768 ==	
Orientation	Landscape »	
Multiple displays	Extend these displays	
A You must sale	Duplicate these displays on all changes.	
	Show disktop only an 1 Show disktop only an 2	Advanced setting
Connect to a proje	ector (or press the 🍂 key and tap F)	
Make test and oth	er items larger or smaller	
	ngs should I choose?	

#### (iii) For Windows® 8



■ Show desktop only on...: Display the status of a particular monitor. This option is typically chosen when the laptop is used as a PC so the user can enjoy a large external monitor. Most current laptops support mainstream resolutions. As shown in the figure above, the resolution of the laptop monitor is only 1366 x 768, but after connecting a 23″ external LCD monitor, users can immediately improve their visual enjoyment to 1600 x 900 Full HD quality.

#### (i) For Windows Vista®



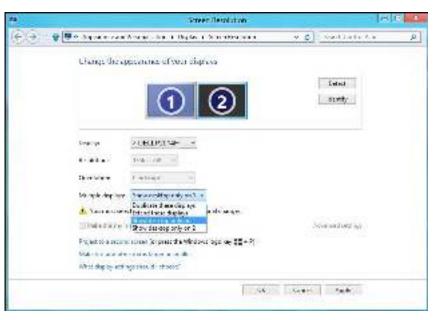


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#### (ii) For Windows® 7



#### (iii) For Windows® 8





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