

OWNER'S MANUAL

LED LCD MONITOR

(LED Monitor\*)

\* LG LED Monitor applies LCD screen with LED backlights.

Please read this manual carefully before operating your set and retain it for future reference.

29WP500

34WP500

34WP550

www.lg.com

# **TABLE OF CONTENTS**

LICENSE	2
ASSEMBLING AND PREPARING	3
USING THE MONITOR	9
USER SETTINGS	10
TROUBLESHOOTING	18
PRODUCT SPECIFICATION	20

# **LICENSE**

Each model has different licenses. Visit www.lg.com for more information on the license.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

# **ASSEMBLING AND PREPARING**

### ? CAUTION

- · Always use genuine LG components to ensure safety and product performance.
- The product warranty will not cover damage or injury caused by the use of unauthorized components.
- It is recommended that use the supplied components.
- If you use generic cables not certified by LG, the screen may not display or there may be image noises.
- Illustrations in this document represent typical procedures, so they may look different from the actual product.
- Do not apply foreign substances (oils, lubricants, etc.) to the screw parts when assembling the product. (Doing so may damage the product.)
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
  way will not be covered by the product warranty.
- Do not carry the monitor upside down by just holding the base. This may cause the monitor to fall off the stand and could result in personal injury.
- When lifting or moving the monitor, do not touch the monitor screen. The force applied to the monitor screen
  may cause damage to it.
- For wave pattern on appearance, unlike the general method of coating, it's applied to added glittering material
  in raw material. With no peeled-off appearance, it has good durability. Please use it with confidence because
  there is no problem in using the product at all.

#### **NOTE**

- The components may look different from those illustrated here.
- Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.
- To purchase optional accessories, visit an electronics store or an online shopping site, or contact the retailer from which you purchased the product.
- The power cord provided may differ depending upon the region.

## **Supported Drivers and Software**

You can download and install the latest version from the LGE website (www.lq.com).

Drivers and Software	Installation Priority
Monitor Driver	Recommended
OnScreen Control	Recommended
Dual Controller	Optional

## **Product and Button Description**



## How to Use the Joystick Button

You can easily control the functions of the monitor by pressing the joystick button or moving it left/right/up/down with your finger.

#### **Basic Functions**

	<b>@</b>	Power on	Press the joystick button once with your finger to turn on the monitor.
		Power off	Press and hold the joystick button once more than 3 seconds with your finger to turn off the monitor.
	<b>⋖/</b> ►	Volume control	You can control the volume by moving the joystick button left/right.

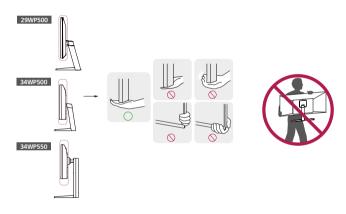


• The joystick button is located at the bottom of the monitor.

## Moving and Lifting the Monitor

When moving or lifting the monitor, follow these instructions to prevent the monitor from being scratched or damaged and to ensure safe transportation, regardless of its shape or size.

- Place the monitor in the original box or packing material before attempting to move it.
- · Before moving or lifting the monitor, disconnect the power cord and all other cables.
- Hold the bottom and side of the monitor frame firmly. Do not hold the panel itself.
- When holding the monitor, the screen should face away from you to prevent it from being scratched.
- When transporting the monitor, do not expose the monitor to shock or excessive vibration.
- When moving the monitor, keep it upright and never turn the monitor on its side or tilt it sideways.

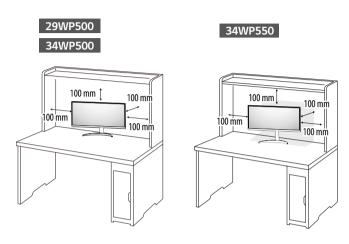


#### !\ CAUTION

- Avoid touching the monitor screen as much as possible.
  - This may result in damage to the screen or some of the pixels used to create images.
- If you use the monitor panel without the stand base, its joystick button may cause the monitor to become
  unstable and fall, resulting in damage to the monitor or human injury. In addition, this may cause the joystick
  button to malfunction.

### Installing on a Table

 Lift the monitor and place it on the table in an upright position. Place the monitor at least 100 mm away from the wall to ensure sufficient ventilation.

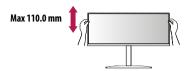


#### **!** CAUTION

- Unplug the power cord before moving or installing the monitor. There is risk of electric shock.
- Make sure to use the power cord that is provided in the product package and connect it to a grounded power outlet.
- If you need another power cord, please contact your local dealer or the nearest retail store.

## Adjusting the Stand Height 34WP550

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Handle the monitor with both hands for safety.



#### **WARNING**

• When adjusting the screen height, do not place your hand on the stand body to avoid injury to your fingers.

## **Adjusting the Angle**

- 1 Place the monitor mounted on the stand base in an upright position.
- 2 Adjust the angle of the screen.

#### 29WP500 34WP500

The angle of the screen can be adjusted forward or backward from -5° to 15° for a comfortable viewing experience.

#### 34WP550

The angle of the screen can be adjusted forward or backward from -5 $^{\circ}$  to 20 $^{\circ}$  for a comfortable viewing experience.

## **WARNING**

- To avoid injury to the fingers when adjusting the screen, do not hold the lower part of the monitor's frame as illustrated below.
- Be careful not to touch or press the screen area when adjusting the angle of the monitor.

#### 29WP500







#### 34WP550

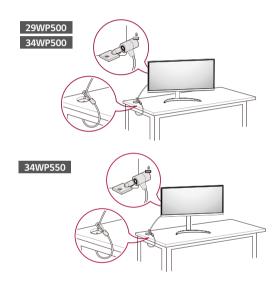


## **Using the Kensington Lock**

The connector for the Kensington security system is located at the bottom of the monitor.

For more information on installation and usage, refer to the Kensington lock owner's manual or visit the website at <a href="http://www.kensington.com">http://www.kensington.com</a>.

Connect the monitor to a table using the Kensington security system cable.





• The Kensington security system is optional. You can obtain optional accessories from most electronics stores.

#### **Installing the Wall Mount Plate**

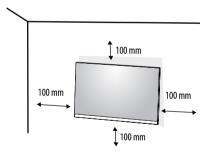
This monitor meets the specifications for the wall mount plate or other compatible devices.



- The wall mount plate is sold separately.
- For more information on installation, refer to the wall mount plate's installation guide.
- Be careful not to apply too much force while mounting the wall mount plate as it may cause damage to the screen.
- Remove the stand before installing the monitor on a wall mount by performing the stand attachment in reverse.

## Installing on the Wall

Install the monitor at least 100 mm away from the wall and leave about 100 mm of space at each side of the monitor to ensure sufficient ventilation. Detailed installation instructions can be obtained from your local retail store. Alternatively, please refer to the manual for how to install and set up a tilting wall mounting bracket.



To install the monitor to a wall, attach a wall mounting bracket (optional) to the back of the monitor. Make sure that the wall mounting bracket is securely fixed to the monitor and to the wall.

Wall Mount (mm)	100 x 100		
Standard screw	M4 x L10		
Number of screws	4		
Wall Mount Plate (Optional)	LSW 149		



- A non-VESA standard screw may damage the product and cause the monitor to fall. LG Electronics is not liable for any accidents relating to the use of non-standard screws.
- The wall mount kit includes the installation guide and all necessary parts.
- The wall mounting bracket is optional. You can obtain optional accessories from your local dealer.
- The length of the screw may differ for each wall mounting bracket. If you use screws longer than the standard length, it may damage the inside of the product.
- For more information, please refer to the user manual for the wall mounting bracket.

## **!** CAUTION

- Unplug the power cord before moving or installing the monitor to avoid electric shock.
- Installing the monitor on the ceiling or on a slanted wall may result in the monitor falling off, which could lead to injury. Use an authorized LG wall mount and contact the local dealer or qualified personnel.
- Applying excessive force when tightening screws may cause damage to the monitor. Damage caused in this
  way will not be covered by the product warranty.
- Use the wall mounting bracket and screws that conform to VESA standards. Damage caused by the use or misuse of inappropriate components will not be covered by the product warranty.
- When measured from the back of the monitor, the length of each installed screw must be 8 mm or less.

## **USING THE MONITOR**

• Illustrations in this manual may differ from the actual product.

Press the joystick button, go to **Settings**  $\rightarrow$  **Input**, and then select the input option.

## !\ CAUTION

- Do not press the screen for a prolonged time. This may cause image distortion.
- Do not display a still image on the screen for a prolonged time. This may cause image retention. Use a PC screensaver if possible.
- When connecting the power cord to the outlet, use a grounded (3-hole) power strip or a grounded power outlet.
- The monitor may flicker when turned on in an area where the temperature is low. This is normal.
- Sometimes red, green, or blue spots may appear on the screen. This is normal.

# **Connecting to a PC**

- This monitor supports the \*Plug and Play feature.
- \* Plug and Play: A feature that allows you to add a device to your computer without having to reconfigure anything or install any manual drivers.

#### **HDMI Connection**

Transmits digital video and audio signals from your PC to the monitor.



- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- · Recommended HDMI cable types
- High-Speed HDMI°/™ cable
- High-Speed HDMI°/™ cable with Ethernet

## **Connecting AV Devices**

#### **HDMI Connection**

HDMI transmits digital video and audio signals from your AV device to the monitor.



- Using a DVI to HDMI / DP (DisplayPort) to HDMI cable may cause compatibility issues.
- Use a certified cable with the HDMI logo attached. If you do not use a certified HDMI cable, the screen may not display or a connection error may occur.
- · Recommended HDMI cable types
  - High-Speed HDMI\*/™ cable
- High-Speed HDMI\*/™ cable with Ethernet

# **Connecting Peripherals**

#### **Headphones Connection**

Connect peripherals to the monitor via the headphones port.



- Peripheral devices are sold separately.
- Depending on the audio settings of the PC and external device, headphones and speaker functions may be limited.
- If you use angled earphones, it may cause a problem with connecting another external device to the monitor.
   Therefore, it is recommended to use straight earphones.





Angled

Straight (Recommend)

# **USER SETTINGS**



• Your monitor's OSD (On Screen Display) may differ slightly from that shown in this manual.

# **Activating the Main Menu**



- Joystick Button
- Press the joystick button on the bottom of the monitor.
- 2 Move the joystick up/down and left/right to set the options.
  - Press the joystick button once more to exit the main menu.

Button	Menu Status		Description
Main menu enabled		nu disabled	Enables the main menu.
		nu enabled	Exits the main menu. (Holding down the button more than 3 seconds to turn off the monitor. You can turn off the monitor this way at any time, including when the OSD is on.)
		Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the <b>Input</b> features.
	<b>•</b>	Main menu disabled	Adjusts the monitor volume level.
		Main menu enabled	Enters the <b>Settings</b> feature.
<u> </u>		Main menu disabled	Displays the information on the current input.
	_	Main menu enabled	Turns off the monitor.
	_	Main menu disabled	Displays the information on the current input.
<b>V</b>	<b>V</b>	Main menu enabled	Enters the <b>Picture Mode</b> feature.

### **Main Menu Features**



Main Menu	Description			
Input	Sets input mode.			
Power Off	Turns off the monitor.			
Settings	Configures the screen settings.			
Picture Mode	Sets the picture mode.			
Exit	Exits the main menu.			

## **Menu Settings**

- 1 To view the OSD menu, press the joystick button at the bottom of the monitor and then enter the **Settings**.
- 2 Move the joystick up/down and left/right to set the options.
- 3 To return to the upper menu or set other menu items, move the joystick to ◀ or pressing (டு) it.
- 4 If you want to exit the OSD menu, move the joystick to ◀until you exit.









**Quick Settings** 

Input

Picture

General



- 👛: 0n
- 🗀: Off

## **Quick Settings**

Settings > Quick Settings		Description					
Brightness	Adimete the second						
Contrast	- Adjusts the cont	djusts the contrast and brightness of the screen.					
Volume	Adjusts the volu	Adjusts the volume level.					
	<b>● NOTE</b>	NOTE					
	You can adjus	You can adjust <b>Mute</b> / <b>Unmute</b> by moving the joystick button to <b>▼</b> in the <b>Volume</b> menu.					
Color Temp	Custom	The user can adjust it to red, green, or blue by customization.					
	Warm	<b>m</b> Sets the screen color to a reddish tone.					
	Medium	Sets the screen color to between a red and blue tone.					
	Cool	Sets the screen color to a bluish tone.					
	Manual	anual The user can fine-tune the color temperature.					

## Input

Settings > Input	Description						
Input List	Selects the input n	node.					
Aspect Ratio	Adjusts the aspect	Adjusts the aspect ratio of the screen.					
	Full Wide	Displays the video in widescreen, regardless of the video signal input.					
	Original	Displays video according to the aspect ratio of the video signal input.					
	Cinema 1	Cinema 1 Enlarges the screen with an aspect ratio of 21:9.					
	Cinema 2	inema 2 Enlarges the screen with an aspect ratio of 21:9, including the black box at the bottom for subtitles.					
Auto Input Switch	When automatic in	When automatic input switch is set to <b>On</b> , display will automatically switch to new input when connected.					
	On	On Enables Auto Input Switch.					
	Off Disables Auto Input Switch.						

## Picture



• The **Picture Mode** that can be set depends on the Input signal.

Settings > Picture	Description SDR signal HDR signal						
Picture Mode	Custom	Allows the user to adjust each element.	0	0			
	Vivid	Heightens contrast, brightness and sharpness to display vivid images.	0	0			
	HDR Effect	Optimizes the screen for high dynamic range.	0	Х			
	Reader	Optimizes the screen for reading documents. You can brighten the screen in the OSD menu.	0	Х			
	Cinema	Optimizes the screen to improve the visual effects of a video.	0	0			
	FPS	This mode is optimized for FPS games.	0	0			
	RTS	This mode is optimized for RTS Game.	0	0			
	Color Weakness	This mode is for users who cannot distinguish between red and green. It enables users with color weakness to easily distinguish between the two colors.	0	Х			
	<b>●</b> NOTE						
	• If the <b>picture mode</b> is changed, the screen may flicker or the resolution of your PC screen may be affected.						

Settings > Picture		Description							
Picture Adjust	Brightness	Adimete the selen contr	After the color of						
	Contrast	Adjusts the color contra	Adjusts the color contrast and brightness of the screen.				Agjusts the color contrast and drightness of the screen.		
	Sharpness	Adjusts the sharpness	Adjusts the sharpness of the screen.						
	SUPER RESOLUTION+	High	Optimizes the screen for crystal clear images. Best for high-definition video or games.						
		Middle	Optimizes the screen for comfortable viewing, with images at the middle level between the low and high modes. Best for UCC or SD videos.						
		Low	Low Optimizes the screen for smooth and natural images. Best for still images or images with less movement.						
		Off Displays in the most common setting. Disables SUPER RESOLUTION+.  NOTE  Because this is a function to increase the sharpness of low resolution pictures, it is not recommended to use the function for normal text or for desktop icons. Doing so may result in unnecessarily high sharpness.							
	Black Level	Sets the offset level (fo	or HDMI only). e for a video signal, this is the darkest color the monitor can display.						
		High	Keeps the current contrast ratio of the screen.						
		Low Lowers the black levels and raises the white levels from the current contrast ratio of the screen.  On Adjusts the brightness automatically according to the screen.  Off Disables the DFC feature.							
	DFC								

Settings > Picture	Description						
Game Adjust	Response Time	Sets a response time for displayed pictures based on the movement of the picture on the screen.  For a normal environment, it is recommended that you use <b>Fast</b> . When there is a lot of motion, it is recommended that you use <b>Faster</b> .  Setting to Faster may cause image sticking.					
		Faster	Faster Sets the response time to Faster.				
		Fast	Fast Sets the response time to Fast.				
		Normal	Normal Sets the response time to Normal.				
		Off	Does not use the response time improvement feature.				
	FreeSync	Provides seamless and natural images by synchronizing the vertical frequency of the input signal with that of the output signal.					
		CAUTION  • Supported Interface: HDMI					
		Supported Graphic C	Supported Graphic Card: A graphic card that supports AMD's FreeSync is necessary.				
		Supported Version: I	Supported Version: Make sure to update the graphic card to the latest driver.				
		For more informatio	on and requirement, refer to AMD website at http://www.amd.com/FreeSync.				
		On	FreeSync function on.				
		Off FreeSync function off.					
	Black Stabilizer	Increasing the <b>Black S</b>	nck contrast to have better visibility in dark scenes.  Stabilizer value brightens the low gray level area on the screen. (You can easily distinguish objects on dark game screens.)  tabilizer value darkens the low gray level area and increases the dynamic contrast on the screen.				
	Cross Hair	Cross Hair provides a mark on the center of the screen for First Person Shooter (FPS) games. Users can select the <b>cross hair</b> that fits their gaming er four different <b>cross hairs</b> .  • When the monitor is off or enters energy saving mode, the Cross Hair feature is automatically turned <b>Off</b> .					

Settings > Picture			Description			
Color Adjust	Gamma	Mode 1, Mode 2, Mode 3	The higher the gamma value, the darker the image becomes. Likewise, the lower the gamma value, the lighter the image becomes.			
		Mode 4	If you do not need to	f you do not need to adjust the gamma settings, select <b>Mode 4</b> .		
	Color Temp	Set your own color tem	remperature.			
		Custom	The user can adjust it	to red, green, or blue by customization.		
		Warm	Sets the screen color t	iets the screen color to a reddish tone.		
		Medium	Sets the screen color to between a red and blue tone.  Sets the screen color to a bluish tone.  The user can fine-tune the color temperature.			
		Cool				
		Manual				
	Red, Green, Blue	You can customize the	picture color using <b>Red</b>	, Green, and Blue colors.		
	Six Color	Meets the user require	ments for colors by adju	sting the hue and saturation of the six colors (red, green, blue, cyan, magenta, and yellow) and then saving the settings.		
		Hue	Adjusts the tone of th	e screen colors.		
		Saturation	Adjusts the saturation of the screen colors. The lower the value, the less saturated and brighter the colors become. The higher the value, to saturated and darker the colors become.			
Picture Reset	Do you want to reset your p	picture settings?	Yes	Returns to the default settings.		
			No	No Cancel the select.		

## General

Settings > General	Description				
Language	Sets the menu screen to the desired language.				
SMART ENERGY SAVING	Conserve energy by using luminance compensation algorithm.				
	High Saves energy using the high-efficiency SMART ENERGY SAVING feature.				
	Low	gy using the low-efficiency <b>SMART ENERGY SAVING</b> feature.			
	Off	Disables t	ne feature.		
	<ul> <li>NOTE</li> <li>The value of energy saving data may differ depending on panel and panel suppliers.</li> <li>If you select the option of SMART ENERGY SAVING is High or Low, monitor luminance become lower or higher depend on source.</li> </ul>				
Power LED	wer LED dn The power LED turns on.		LED turns on.		
	Off	The power	The power LED turns off.		
Automatic Standby	Feature that automatically turns off the monitor when there is no movement on the screen for a period of time. You can set a timer for the auto-off function. (8H, 6H, 4H and 0ff)				
OSD Lock	This feature disables the configuration and adjustment of menus.				
	0n	Enables OSD Lock.			
	Off	Disables <b>OSD Lock</b> .			
	NOTE - All features are disabled except Brightness, Contrast, Volume, Input, OSD Lock, Information.				
Information	The following display information will be shown; <b>Total Power On Time</b> , <b>Resolution</b> .				
Reset to Initial Settings	Settings Do you want to reset your settings? Yes Returns to the default settings.  No Cancel the reset.		Returns to the default settings.		
			Cancel the reset.		

# **TROUBLESHOOTING**

Nothing is displayed on the screen.			
Is the monitor's power cord plugged in?	Check if the power cord is correctly plugged into the power outlet.		
Is the power LED on?	Check the power cable connection and press the power button.		
Is the power on and the power LED displaying white?	Check that the connected input is enabled ( <b>Settings</b> > <b>Input</b> ).		
Is the <b>No Signal</b> message being displayed?	• This is displayed when the signal cable between the PC and the monitor is missing or disconnected. Check the cable and reconnect it.		
Is the <b>Out of Range</b> message being displayed?	• This occurs when signals transferred from the PC (graphics card) are out of the horizontal or vertical frequency range of the monitor. Please see the Product Specification section of this manual to set the appropriate frequency.		
Screen display is unstable and shaky. / Images displayed on the monitor leave shadow trails.			
Did you select the appropriate resolution?	If the selected resolution is HDMI 1080i 60/50 Hz (interlaced), the screen may be flickering. Change the resolution to 1080p or the recommended resolution.		
	<ul> <li>Not setting the graphics card to the recommended (optimal) resolution may result in blurred text, a dimmed screen, a truncated display area or misalignment of the display.</li> </ul>		
	The setting methods may be different depending on the computer or operating system, and some resolutions may not be available depending on the performance of the graphics card. If this is the case, contact the manufacturer of the computer or graphics card for assistance.		
Does image sticking occur even when the monitor is turned off?	<ul> <li>Displaying a still image for a prolonged time may cause damage to the screen, resulting in the retention of the image.</li> <li>To extend the lifetime of the monitor, use a screensaver.</li> </ul>		
Are there spots on the screen?	When using the monitor, pixilated spots (red, green, blue, white, or black) may appear on the screen. This is normal for an LCD screen. It is not an error, nor is it related to the monitor's performance.		
Some features are disabled.			
Are some functions not available when you press the Menu button?	The OSD is locked. Disable OSD Lock in General.		

Do you see an "Unrecognized monitor, Plug and Play (VESA DDC) monitor found" message?		
Have you installed the display driver?  Be sure to install the display driver from our web site: http://www.lg.com.  Make sure to check if the graphics card supports Plug and Play function.		
No sound from the headphone port.		
Are images displayed without sound?  • Make sure that the headphone port connections are made properly.  • Try increasing the volume with the joystick.  • Set the audio output of the PC to the monitor you are using. (The settings may differ depending on the operating system (OS) you use.)		

# **PRODUCT SPECIFICATION**

#### 29WP500

Color Depth	8-bit / 10-bit color is supported.	8-bit / 10-bit color is supported.		
Resolution	Max Resolution	2560 x 1080 @ 75 Hz		
	Recommended Resolution	2560 x 1080 @ 60 Hz		
Power Sources	Power Rating	19 V === 1.3 A		
	Power Consumption	On mode: 16 W Typ. (ENERGY STAR® standard)*		
		Sleep Mode (Standby Mode) ≤ 0.5 W **		
		Off Mode ≤ 0.3 W		
AC/DC Adapter	ADS-25SFA-19-3 19025E, manufact	ured by SHENZHEN HONOR ELECTRONIC		
	Or ADS-25FSF-19 19025EPCU-1, ma	nufactured by SHENZHEN HONOR ELECTRONIC		
	Or ADS-25FSF-19 19025EPBR-1, ma	nufactured by SHENZHEN HONOR ELECTRONIC		
	Or ADS-25FSF-19 19025EPI-1, man	Or ADS-25FSF-19 19025EPI-1, manufactured by SHENZHEN HONOR ELECTRONIC Or ADS-25FSF-19 19025EPG-1, manufactured by SHENZHEN HONOR ELECTRONIC		
	Or ADS-25FSF-19 19025EPG-1, mar			
	Or ADS-25FSF-19 19025EPB-1, mar	oufactured by SHENZHEN HONOR ELECTRONIC		
	Or LCAP21A, manufactured by LIEN	CHANG ELECTRONIC ENTERPRISE		
	Or LCAP26-A, manufactured by LIEN	I CHANG ELECTRONIC ENTERPRISE		
	Or LCAP26-E, manufactured by LIEN	CHANG ELECTRONIC ENTERPRISE		
	Or LCAP26-I, manufactured by LIEN CHANG ELECTRONIC ENTERPRISE Or LCAP26-B, manufactured by LIEN CHANG ELECTRONIC ENTERPRISE Or AD10560LF, manufactured by PI Electronics (H.K.) Ltd.			
		Or AD2139S20, manufactured by PI Electronics (H.K.) Ltd.		
	Or AD2139620, manufactured by PI	Electronics (H.K.) Ltd.		
	Output: 19 V = 1.3 A			

Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C	
		Humidity	Less than 80 %	
	Storing Conditions	Temperature	-20 °C to 60 °C	
		Humidity	Less than 85 %	
Dimensions	Monitor Size (Width x Height x Depth)			
	With Stand (mm)	688.5 x 405.0 x 223.8		
	Without Stand (mm)	688.5 x 313.4 x 76.9		
Weight (Without Packaging)	With Stand (kg)	4.5		
	Without Stand (kg)	4.0		

The specifications are subject to change without notice.

The  $\sim$  symbol means alternating current, and the symbol = means direct current.

The power consumption level can be different by operating condition and monitor setting.

<sup>\*</sup> The On mode power consumption is measured with ENERGY STAR  $^{\circ}$  test standard.

<sup>\*\*</sup> The monitor goes to the Sleep Mode in a couple of minutes(Max 5 minutes).

# **PRODUCT SPECIFICATION**

34WP500	34WP550

	1			
Color Depth	8-bit / 10-bit color is supported.			
Resolution	Max Resolution 2560 x 1080 @ 75 Hz			
Recommended Resolution 2560 x 1080 @ 60 Hz				
Power Sources	rces Power Rating 19V = 2.0 A			
	Power Consumption	On mode: 23 W Typ. (ENERGY STAR* standard)* Sleep Mode (Standby Mode) $\leq$ 0.5 W ** Off Mode $\leq$ 0.3 W		
AC/DC Adapter	ADS-45SN-19-3 19040G, manufactured by SHENZHEN HONOR ELECTRONIC			
	Or ADS-45SQ-19-3 19040E, manufactured	by Shenzhen Honor Electronic		
	Or ADS-45FSQ-19 19040EPG-1, manufactu	ured by SHENZHEN HONOR ELECTRONIC		
	Or ADS-45FSQ-19 19040EPK-1, manufactured by SHENZHEN HONOR ELECTRONIC Or ADS-45FSQ-19 19040EPCU-1, manufactured by SHENZHEN HONOR ELECTRONIC Or ADS-45FSQ-19 19040EPBR-1, manufactured by SHENZHEN HONOR ELECTRONIC Or LCAP21C, manufactured by LIEN CHANG ELECTRONIC ENTERPRISE Or LCAP26B-E, manufactured by LIEN CHANG ELECTRONIC ENTERPRISE Or LCAP26B-A, manufactured by LIEN CHANG ELECTRONIC ENTERPRISE			
	Or AD10530LF, manufactured by PI Electro	onics (H.K.) Ltd.		
	Or AD2137S20, manufactured by PI Electro	onics (H.K.) Ltd.		
	Or AD2137620, manufactured by PI Electronics (H.K.) Ltd.			
	Output: 19 V = 2.1 A			
Environmental Conditions	Operating Conditions	Temperature	0 °C to 40 °C	
		Humidity	Less than 80 %	
	Storing Conditions	Temperature	-20 °C to 60 °C	
Humidity Less than 85 %			Less than 85 %	

			34WP500	34WP550
Dimensions	Monitor Size (Width x Height x Depth)	With Stand (mm)	816.7 x 483.8 x 223.3	816.7 x 568.3 x 260.0
		Without Stand (mm)	816.7 x 364.9 x 65.3	816.7 x 364.9 x 65.3
Weight (Without Packaging)	With Stand (kg)		5.9	6.8
	Without Stand (kg)		4.9	4.9

The specifications are subject to change without notice.

The  $\sim$  symbol means alternating current, and the symbol = means direct current.

The power consumption level can be different by operating condition and monitor setting.

<sup>\*</sup> The On mode power consumption is measured with ENERGY STAR  $^{\circ}$  test standard.

<sup>\*\*</sup> The monitor goes to the Sleep Mode in a couple of minutes(Max 5 minutes).

# Factory Support Mode (Preset Mode, PC)

## HDMI

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Polarity (H/V)	Remarks
640 x 480	31.469	59.94	-/-	
640 x 480	37.5	75	-/-	
800 x 600	37.879	60.317	+/+	
800 x 600	46.875	75	+/+	
1024 x 768	48.363	60	-/-	
1024 x 768	60.123	75.029	+/+	
1152 x 864	53.697	60	-/+	
1280 x 720	45	60	+/+	
1280 x 1024	63.981	60.02	+/+	
1280 x 1024	79.976	75.025	+/+	
1600 x 900	60	60	+/+	
1680 x 1050	65.29	59.954	-/+	
1920 x 1080	67.5	60	+/-	
2560 x 1080	66.636	59.98	-/+	Recommend Mode
2560 x 1080	83.915	74.99	-/+	
2560 x 1440	88.86	59.95	-/+	Only for XBOX

# **HDMI Timing (Video)**

Factory support mode (Preset Mode)	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Remarks
480p	31.5	60	
576P	31.25	50	
720p	37.5	50	
720p	45.0	60	
1080p	56.25	50	
1080p	67.5	60	
2160p	67.5	30	

# **Power LED**

Mode	LED Color	
On Mode	White (For a few seconds)	
Sleep Mode (Standby Mode)	Off	
Off Mode	Off	



The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

Model	
Serial No.	



This Product qualifies for ENERGY STAR®

Changing the factory default configuration and settings or enabling certain optional features and functionalities may increase energy consumption beyond the limits required for ENERGY STAR $^{\odot}$  certification.

Refer to ENERGYSTAR.gov for more information on the ENERGY STAR  $^{\otimes}$  program.