Legamaster
We make communication visible

TROUBLESHOOTING

No image
1. Ensure the power plug and, in case of external sources, the video-cable plugs are installed correctly at both ends.
2. Check if the main power switch is set to "I"
3. Check if the e-Screen is not in standby mode by pressing the on/off button on the remote or e-Screen control pad.
4. Make sure the correct input is selected.
5. Check that source equipment is operating correctly, for instance:
   - The source is turned on and not in standby or sleep mode
   - All video cables are not damaged (e.g. cable breaks or bent pins inside the connector)
   - If possible check with other source and cables
6. In case of long video cables (>5m): check signal transmission with the originally supplied cables.
7. In case of installations with peripheral equipment such as distribution amplifiers, matrix switchers, signal boosters, etc.: check the working of the screen with the source directly connected to the e-Screen, using the originally supplied cables.

Bad image quality of source signal
1. Check that source equipment is operating correctly, for instance:
   All video cables are installed correctly at both ends and are not damaged (e.g. cable breaks or bent pins inside the connector).
   Make sure the resolution of the input signal is set to the native resolution of the e-Screen 3840x2160@30Hz or 60Hz).
2. If possible check with other source and cables.

The image is positioned incorrectly
1. Disconnect and reconnect the signal cable
2. Restart the entire system, make sure to first switch on the monitor and secondly the source or OPS PC
3. Perform a factory reset from the menu of the e-Screen

The image is too light or too dark
1. Adjust the brightness and contrast of the e-Screen
2. Make sure no direct light source shines on the brightness sensor on the backside of the e-Screen

The picture color looks poor
1. Check the colour picture settings of the e-Screen
2. Perform a factory reset from the menu of the e-Screen

No Touch
1. Make sure the USB cable is installed correctly at both ends and is not damaged
2. Disconnect and reconnect the USB cable after 10 seconds, please allow the PC to detect the hardware. This can take a few seconds
3. Reboot the PC.

Touch performance is poor or touch recognition is not at the correct position.
1. Make sure there are no unwanted objects in range of the touch system (e.g. jacket sleeves).
2. Make sure there are no light sources (e.g. halogen lamps or sun light) shining directly at the surface of the e-Screen.
3. Place your finger or stylus in a 90 degree angle on the touch surface.
4. Do not hold the stylus too close towards the tip.
5. Please make sure the inside of the bezel (where the touch sensors are placed) is clean(ed) and free of items blocking the view of the sensors.
6. Turn off scaling in the display settings of the source.

Touch recognition is slow
1. Close all active windows on the PC
2. Reboot the PC

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Legamaster, brand of the edding group

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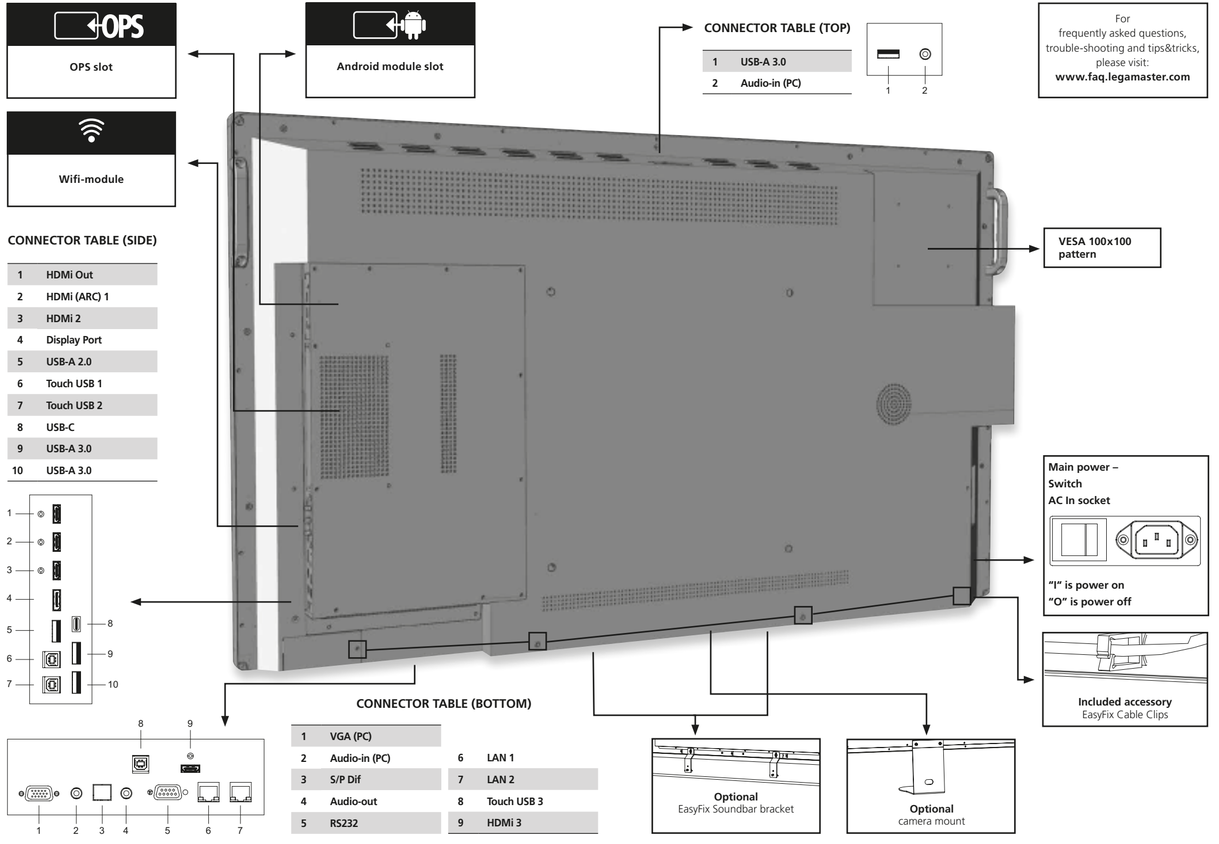


ENGLISH

ETX-5520 / ETX-5520 PLUS
QUICK SETUP GUIDE

Version 1.0

INTRODUCTION

Thank you for purchasing this Legamaster e-Screen interactive display. This Quick Setup Guide will help you setup the monitor and cover the basic operation instructions.

Please refer to the user manual that can be found on the USB drive for more detailed instructions and the full safety and installation information.

CAUTION
MOUNTING OF THIS PRODUCT CAN ONLY BE EXECUTED BY QUALIFIED STAFF

CAUTION
TO REDUCE THE RISK OF ELECTRIC SHOCK, MAKE SURE POWER CORD IS UNPLUGGED FROM WALL SOCKET. TO FULLY DISENGAGE THE POWER TO THE UNIT, PLEASE DISCONNECT THE POWER CORD FROM THE AC OUTLET. DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE

WARRANTY

Legamaster guarantees the repair or replacement, free of charge, of faulty e-Screens and/or parts by an authorized service partner for a warranty period of 5 years. The warranty shall take effect on the date of purchase as stated on the receipt.

If you wish to make a claim under the warranty or you have any other service issues, please contact your dealer or Legamaster directly. Please refer to www.Legamaster.com/warranty for specific warranty information for your market.

RECYCLING INFORMATION

This product, when disposed of, is supposed to be collected and recycled according to your country's legislation to reduce environmental burden.
When you dispose of this product, please contact a distributor or an affiliate in your country. The contact addresses are listed on the Legamaster website http://www.legamaster.com.

By disposing this product correctly you will help ensure that the waste undergoes the necessary treatment, recovery and recycling and thus prevent potential negative effects on the environment and human health which could otherwise arise due to inappropriate waste handling.

COMPLIANCE

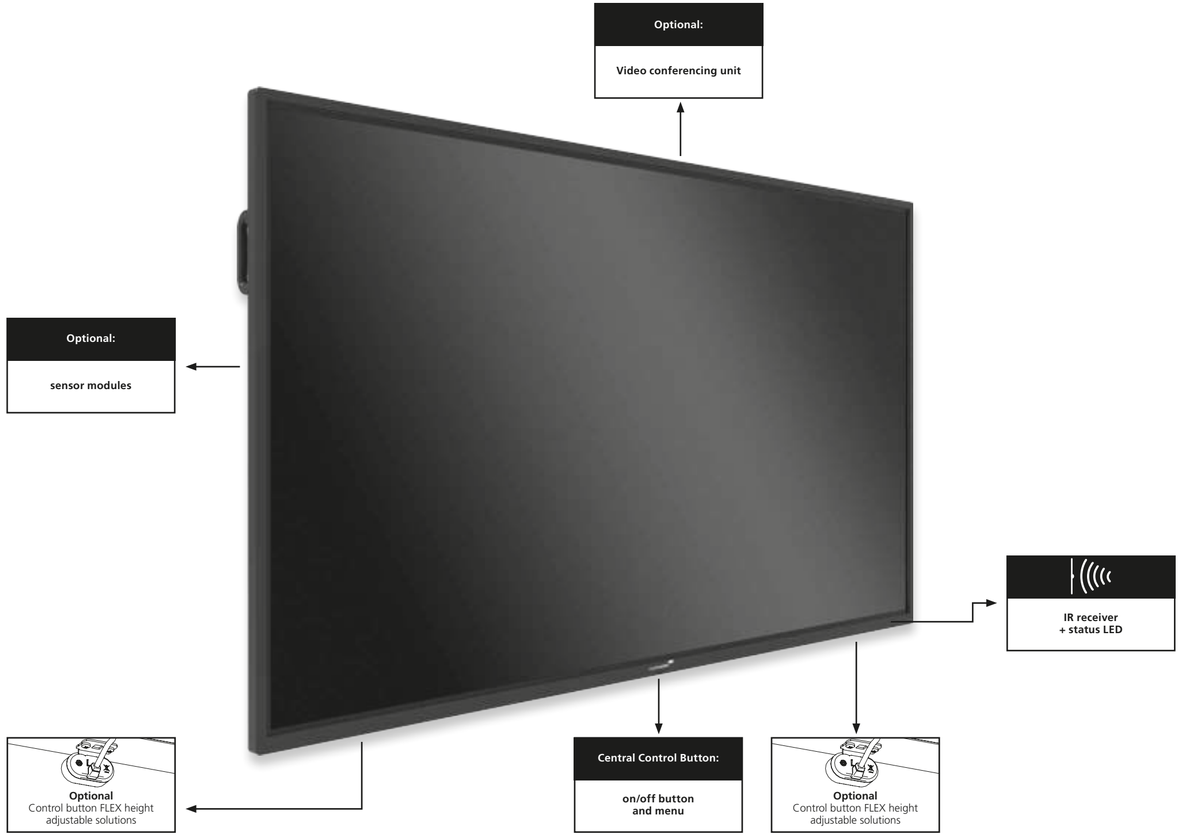
FCC:
FCC CFR Title 47
part 15 Subpart B.

CB:
IEC62368-1

CE:
EN55032
EN55035
EN61000-3-2
EN61000-3-3
EN62368

INCLUDED ACCESSORIES

Item
IR Remote Control (Batteries Included)
Quick Setup-Guide
Power Cable
HDMi Cable
USB Cable
2-in1 stylus
2 x High precision stylus
Easyfix Cable clips
USB drive with user manual



QUICK SETUP GUIDE

OPERATIONS

TURNING THE DISPLAY ON AND OFF

Turning the display on
1. Connect the display to an AC power outlet
2. Ensure the AC switch is set to "|".
3. Press the central control button on the front of the lower bezel. Alternatively you can use can use the power button on the remote control.

Turning the display off
With the Power on, press and hold the central command button on the center of the lower bezel. A warning message will appear. Alternatively you can use the power button on the remote control. To turn off power completely, turn the AC switch to „O" or disconnect the AC power cord from the power outlet.

Note: If there is no signal input for a period of time, the display will automatically go into power saving (sleep) mode.

ADJUSTING THE VOLUME AND INPUT SOURCE

Adjusting the Volume
1. Bring up the quick launch menu by pressing the central control button. Adjust the volume slider to adjust volume. Alternatively, use the + and - button on the remote control to adjust volume.

Selecting the input source
1. Bring up the quick launch menu by pressing the central control button. In the quick-launch menu, press the source button to go to the source menu. Alternatively, push the source button on the remote control to bring up the source menu. In the source menu, simply touch a source to switch to that source.
2. If the display cannot find a source, a "No signal" message will appear.

REMOTE CONTROL

Label	Description
	Turn the display on and off
	Back / return to previous menu
	Navigational buttons
OK	Select / confirm (when in menu) or Freeze screen (when not navigating menu's)
	Menu
	Home
	Source selection menu
	Volume down
	Mute
	Volume Up