

# Dell 27 Monitor - S2722QC

## Dell Display Manager User's Guide

**Model:** S2722QC  
**Regulatory model:** S2722QCb





**NOTE:** A NOTE indicates important information that helps you make better use of your computer.



**CAUTION:** A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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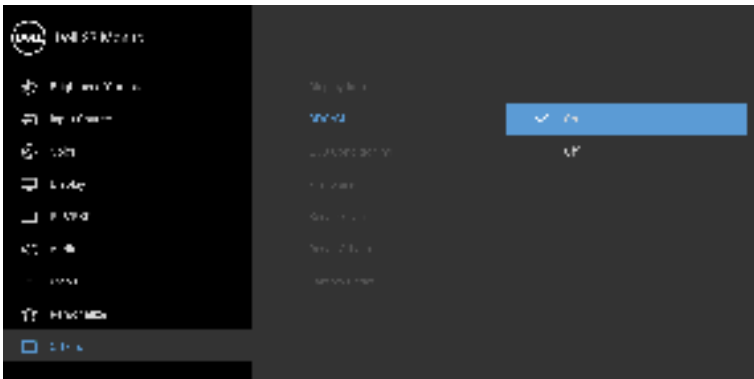
# Overview

Dell Display Manager (DDM) is a Microsoft Windows application used to manage a monitor or a group of monitors. It allows manual adjustment of the displayed image, assignment of automatic settings, energy management, window organization, image rotation, and other features on selected Dell monitors. Once installed, Dell Display Manager runs each time the system starts and can be easily accessed from the Windows notification tray. Information about monitors connected to the system is available when hovering over the notification-tray icon.



Alternatively, launch DDM by right-clicking the desktop background to select **Dell Display Manager** from the desktop menu.

 **NOTE: Dell Display Manager needs to use DDC/CI (Display Data Channel Command Interface) channel to communicate with your monitor. Ensure that DDC/CI is enabled in Others menu as follows.**



# Using the Quick Settings dialog

Clicking Dell Display Manager's notification tray icon opens the **Quick Settings** dialog box. When more than one supported Dell monitor is connected to the computer, a specific target monitor can be selected using the menu. The **Quick Settings** dialog box allows you to easily adjust the brightness, contrast, resolution, window layout, and so on. It also allows you to enable automatic switching between preset modes or to select a preset mode manually.



The **Quick Settings** dialog box also provides access to Dell Display Manager's advanced user interface that is used to adjust basic functions, configure auto mode and access other features.

 **NOTE:**

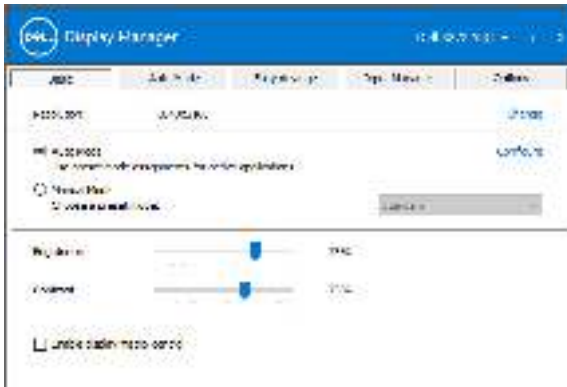
Feature	Function	Description
Quick DDM Access	Quick key to call up DDM UI	<ul style="list-style-type: none"><li>• Ctrl+Shift+D</li></ul>
	Control individual monitor in multiple monitor setup	<ul style="list-style-type: none"><li>• Select the monitor from the dropdown box. If more than one monitor is connected to your computer, an icon appears on the selected monitor for a second so you know which monitor you have selected.</li><li>• Perform monitor self-test feature check.</li></ul>



- Move DDM UI to the monitor to be controlled.
- Press Ctrl+Shift+D to bring up the miniUI under the mouse pointer.

## Setting basic display functions

You can manually select a preset mode or you can select **Auto Mode** that applies a preset mode based on the active application. An onscreen message momentarily displays the current **Preset Mode** whenever it changes. The selected monitor's **Brightness** and **Contrast** can also be directly adjusted from the **Basic** tab.



**NOTE:** When multiple Dell monitors are connected, select “Enable display matrix control” to apply brightness, contrast and color presets controls to all monitors.





# Organizing windows with Easy Arrange

**Easy Arrange** helps you to effectively organize your application windows on the desktop. You first choose a pre-defined layout pattern which suits your work, then you just need to drag the application windows into the defined zones. Click on ► or use Page Up/Page Down key to find more layouts.

To create a custom layout, right-click on the thumbnail with a tiny triangle at the bottom right corner, arrange the numbers of rows and columns in the open window, and then click **OK** to set up your preferred arrangement.



For Windows 10, you can apply different window layouts for each of the virtual desktops.

If you often use Windows snap feature, select **Hold down the SHIFT key to enable zone positioning**. This gives Windows snap priority over **Easy Arrange**. You then need to hold down the Shift key to use **Easy Arrange** positioning.




If you are using multiple similar monitors in an array or matrix, **Easy Arrange** layout can be applied across to all the monitors as one desktop. Select **Span multiple monitors** to enable this feature. To make it effective, you need to ensure that the grouped monitors are with the same resolution and the physical placement of the monitors is arranged properly.



There are other advanced features of **Easy Arrange**:

Feature	Function	Description
Enhanced <b>Easy Arrange</b>	Custom layouts	<ul style="list-style-type: none"><li>Save and name 5 customized <b>Easy Arrange</b> patterns.</li><li>Configure x*y patterns.</li></ul>
	Six MRU (most-recently-used) layouts	<ul style="list-style-type: none"><li>Press Ctrl+Shift+Home to cycle among the last six MRU layouts.</li></ul>
	On-the-fly partition resizing	<ul style="list-style-type: none"><li>Hold down Ctrl while resizing current <b>Easy Arrange</b> layout to adjust the size and numbers of cells in a layout.</li><li>Newly formed <b>Easy Arrange</b> pattern is saved into the <b>Easy Arrange</b> icon position.</li><li>Hold down Ctrl while clicking on a modified layout icon to restore it to default layout.</li></ul>
	<b>Easy Arrange</b> layouts for portrait mode	<ul style="list-style-type: none"><li>Portrait mode <b>Easy Arrange</b> icons are presented when monitor is rotated.</li></ul>

 **NOTE:** Some application requires a minimum effective resolution for its window. The application may not fit in an **Easy Arrange** zone if the zone is smaller than the required window size.



# Managing multiple video inputs

The **Input Manager** tab provides convenient ways for you to manage multiple video inputs connected to your Dell monitor. This makes it easy to switch between inputs while working with multiple computers.

All video input ports available to your monitor are listed. You can give each input a name. Please save your changes after editing.

You can define a shortcut key to quickly switch to your favorite input and another shortcut key to quickly switch between two inputs if you often work between them.



You can use the dropdown list to switch to any input source.



**NOTE:** DDM communicates with your monitor even when the monitor is displaying video from another computer. You can install DDM on the PC you frequently use and control input switching from it. You may also install DDM on other PCs connected to the monitor.



Click the **PIP/PBP mode** selection button to set the preferred configuration.



You can select video inputs for your main window and sub window. Please save your change after your selection.

You can define a shortcut key to quickly swap the video inputs between main window and sub window.

Click **Video swap** or use the defined **Video swap shortcut key** to swap the video inputs between main window and sub window.



# Restoring application positions

DDM can help you restore application windows into their positions when you reconnect your PC to the monitor(s). You can quickly access this feature by right-clicking on DDM icon in the notification tray.



If you choose **Auto-restore window layout**, your application windows' positions are tracked and remembered by DDM. DDM automatically puts the application windows into their original positions when you reconnect your PC to your monitor(s).



To go back to a favorite layout, select **Save current window layout** and then **Restore saved window layout**.

You may use monitors with different models or resolutions in your daily routine, and apply different window layouts on them. DDM is able to know the monitor you have reconnected and restore application positions accordingly.

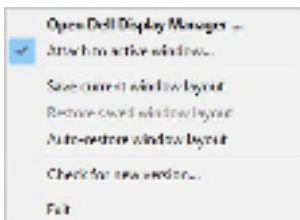
In case you need to replace a monitor in a monitor matrix configuration, you can save the window layout before replacement and restore the layout after a new monitor is installed.

 **NOTE: Your applications must be running when enabling this feature.**

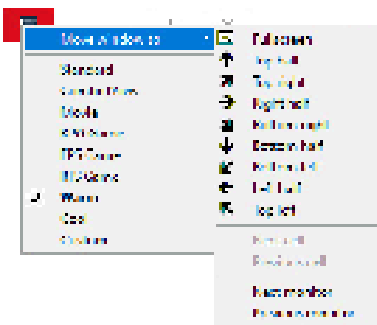


## Attaching DDM to active windows (Windows 10 only)

In Windows 10, you can add the DDM shortcut icon to the toolbar region of active windows. To activate this feature, right-click on the DDM icon in the notification tray and choose **Attach to active window** from the opened menu.



Once you right-click the icon in the toolbar, a quick menu of DDM appears, displaying options under **Auto Mode** and **Easy Arrange** for you to easily make adjustments.



# Applying energy conservation features

The **Options** tab provides **PowerNap** energy conservation options and allows you to customize keyboard shortcuts.

In the upper pane, you can set the monitor's brightness to the minimum level, or to put the monitor to sleep when the screensaver is activated.

## Other shortcut keys

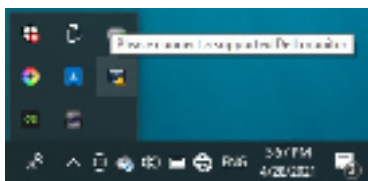
You can define the shortcut keys for quick access to the following DDM functions:

- **Program shortcut key:** open the **Quick Settings** dialog box.
- **Easy Arrange MRU shortcut key:** apply the six recently used window layouts.
- **Application window shortcut key:** launch a quick menu for options under **Auto Mode** and **Easy Arrange**.
- **PIP position shortcut key:** apply various PIP preset modes.
- **Dark Stabilizer shortcut key:** adjust the level of **Dark Stabilizer**. This is only available for **Game** preset modes.



# Troubleshooting

If DDM cannot work with your monitor, DDM will show the following icon in your notification tray.



Click on the icon, DDM shows a more detailed error message.



Please note that DDM only works with Dell-branded monitors. If you are using monitors from other manufacturers, DDM does not support them.

If DDM is unable to detect and/or communicate with a supported Dell monitor, please take the following actions to troubleshoot:

1. Make sure the video cable is properly connected to your monitor and your PC, especially the connectors should be firmly inserted into position.
2. Check the monitor OSD to ensure DDC/CI is enabled.
3. Make sure you have the correct and latest display driver from the graphics vendor (Intel, AMD, NVIDIA, etc.). Display driver is often the cause of DDM failure.
4. Remove any docking stations or cable extenders or converters between the monitor and the graphics port. Some low-cost extenders, hubs or converters may not support DDC/CI properly and can fail DDM. Update the driver of such device if the latest version is available.
5. Restart your system.

DDM may not work with the following monitors:

- Dell monitor models earlier than year 2013 and D-series of Dell monitors. You can refer to Dell Product Support websites for more information



- Gaming monitors using NVIDIA-based G-sync technology
- Virtual and wireless displays do not support DDC/CI
- Some early models of DP 1.2 monitors, it may be necessary to disable MST/DP 1.2 using the monitor OSD

If your PC is connected to the Internet, you will be prompted with a message when a newer version of DDM application is available. It is recommended to download and install the latest DDM application.

You can also check for a new version by right clicking on DDM icon while pressing and holding the Shift key.

