Dell UltraSharp 43
4K USB-C Monitor
Dell Display Manager
User's Guide



Model: U4320Q Regulatory Model: U4320Qt

| NOTE: A NOT better use of                                      | E indicates important information that helps you make your computer.  |
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| 2019 – 12  |   |
| Rev. A00   |   |

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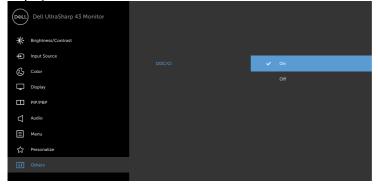
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#### **Overview**

**Dell Display Manager** is a Windows application used to manage a display or a group of displays. It allows manual adjustment of the displayed image, assignment of automatic settings, energy management, window organization, image rotation, and other features on select Dell displays. Once installed, Dell display manager runs each time the computer starts and its icon is placed in the notification tray. Information about displays connected to the computer is displayed when you hover the mouse pointer over the notification tray icon.



Dell Display Manager needs to use DDC/CI channel to communicate with your display. Please make sure DDC/CI is enabled in the menu as below.





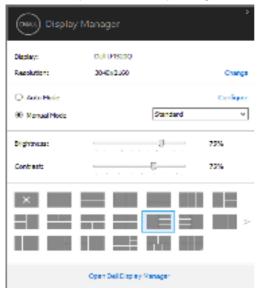






# **Using the Quick Settings Dialog**

Clicking Dell Display Manager's notification tray icon opens the **Quick Settings** dialog box. When more than one supported Dell model is connected to the system, a specific target display can be selected using the menu provided. The **Quick Settings** dialog box allows convenient adjustment of the display's brightness and contrast levels. You can manually select a preset mode or enable automatic selection of a preset mode depending on the active application.



The **Quick Settings** dialog box also provides access to Dell display manager's advanced user interface, which is used to adjust basic functions, configure Auto Mode, and access other features.

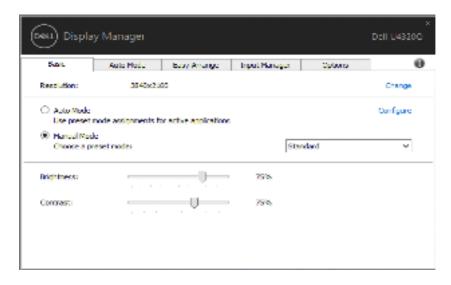


| Feature             | Function   | Description  |
|---------------------|--|--|
| Quick DDM<br>Access | Quick key to<br>call up DDM UI                                   | <ul> <li>Ctrl+Shift+D</li> <li>Use Page Up/Page Down key or click<br/>on "&gt;" to flip through all Easy Arrange<br/>layouts.</li> </ul>   |
|                     | Control<br>individual<br>monitor in<br>multiple<br>monitor setup | <ul> <li>From dropdown box to select monitor, selected monitor has Dell logo shown.</li> <li>Perform monitor self-test feature check.</li> <li>Move DDM UI to the monitor to be controlled.</li> <li>Press Ctrl+Shift+D to bring up the miniUI under the mouse pointer.</li> </ul> |

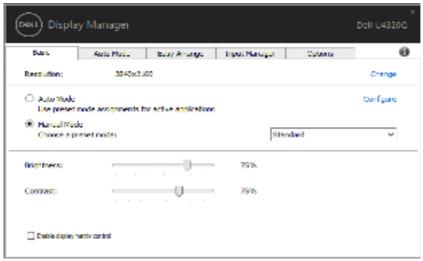
# **Setting Basic Display Functions**

A preset mode for the selected display can be manually applied using the menu on the **Basic** tab. Alternatively, Auto Mode can be enabled. Auto Mode causes your preferred preset mode to be applied automatically when specific applications are active. A message momentarily appears on the screen showing the selected preset mode.

The selected display's brightness and contrast can also be directly adjusted from the **Basic** tab.



**NOTE:** When multiple Dell monitors are connected, select "Enable display matrix control" to apply brightness, contrast and color presets controls to all monitors.

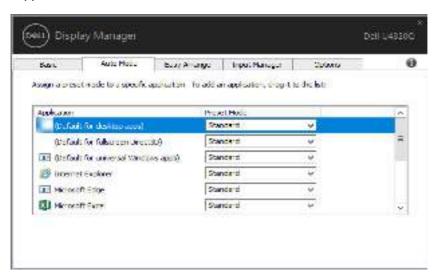


# **Assigning Preset Modes to Applications**

The Auto Mode tab allows you to associate a specific preset mode with a specific application, and apply it automatically. When Auto Mode is enabled, Dell Display Manager automatically switches to the corresponding preset mode whenever the associated application is activated. The preset mode assigned to a particular application may be the same on each connected display, or it can vary from one display to the next.

Dell Display Manager is pre-configured for many popular applications. To add a new application to the assignment list, simply drag the application from the desktop, Windows Start Menu, or elsewhere, and drop it onto the current list.

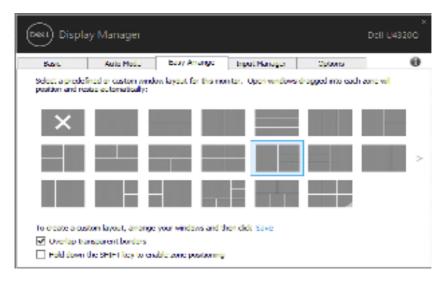
NOTE: Preset mode assignments targeting batch files, scripts, and loaders, as well as non-executable files such as zip archives or packed files, are not supported and will be ineffective.



# **Organizing Windows with Easy Arrange**

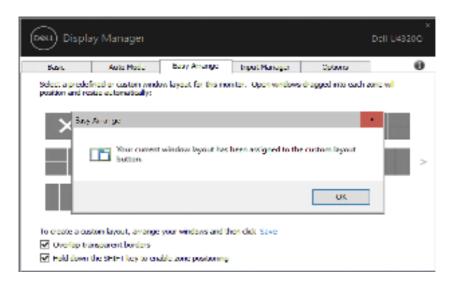
Some Dell models feature Easy Arrange, which allows the selected display's desktop to be organized into various predefined or custom window layouts. When Easy Arrange is enabled, windows can easily be repositioned and resized automatically to fill specific regions within a window layout.

To get started with **Easy Arrange** choose a target display and select one of the predefined layouts. The regions for that layout are displayed momentarily on the display. Next, drag an open window across the display. While the window is being dragged, the current window layout is displayed and an active region gets highlighted as the window passes over it. At any time, drop the window into the active region to place the window in that region.

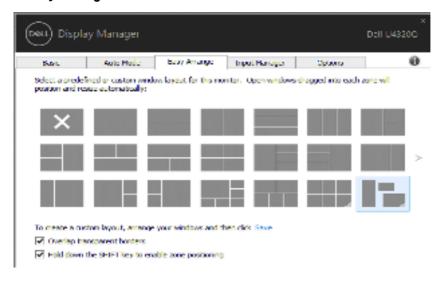


To create a custom window layout, size and position the windows (maximum 10) on the desktop and then click the Save link in **Easy Arrange**. The size and position of the windows is saved as a custom layout and the custom layout icon is created.

NOTE: This option does not save or remember the applications that are open. Only the size and position of the windows is saved.



To use the custom layout, select the custom layout icon. To delete the currently saved custom layout, close all windows on the desktop and then click the **Save** link in **Easy Arrange**.

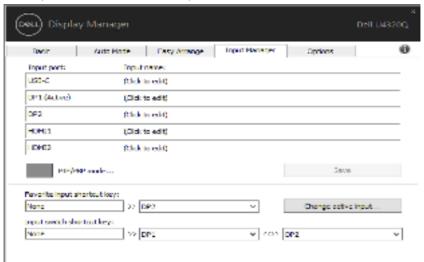


# Managing Multiple Video Inputs

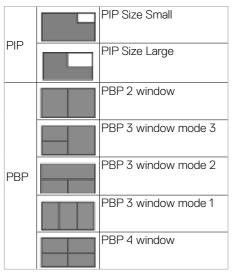
The Input Manager tab provides convenient ways for you to manage multiple video inputs connected to your Dell monitor. It makes it very easy to switch between inputs while you work with multiple computers.

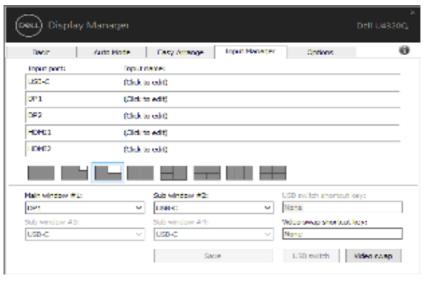
All video input ports available to your monitor are listed. You can give each input a name as you like. Please save your changes after editing.

You can define a shortcut key to quickly switch to your favorite input and another shortcut key to quickly switch between two inputs if you often work between them.

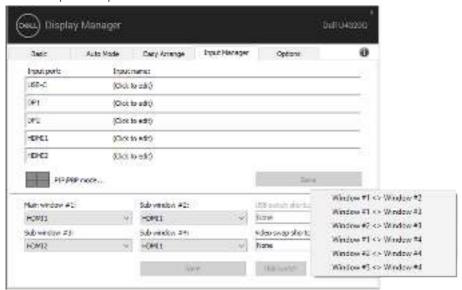


You can use the PIP/PBP mode to adjust PIP Size of Small and Large, PBP 2 window, PBP 3 window mode 2, PBP 3 window mode 3, PBP 3 window mode 1, PBP 4 window.

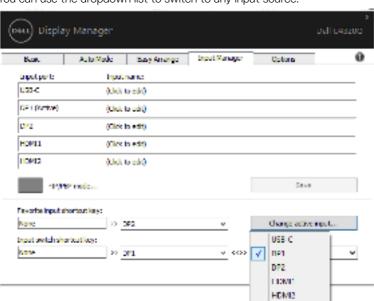




In case two inputs need to swap their window positions, 'Video swap' button provides a set of defined pairs for quick selection.



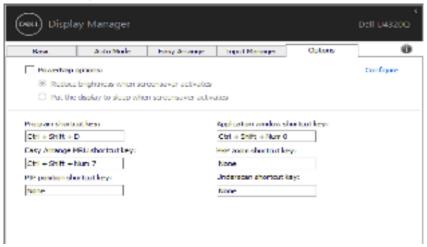
You can use the dropdown list to switch to any input source.



NOTE: DDM communicates with your monitor even when the monitor is displaying video from another computer. You can install DDM on the computer you frequently use and control input switching from it. You may also install DDM on other computers connected to the monitor.

# **Applying Energy Conservation Features**

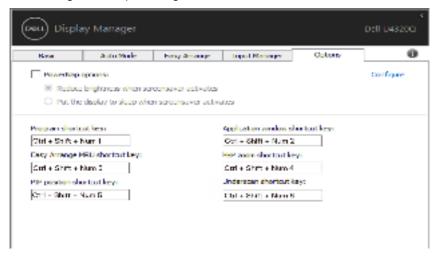
On supported Dell models, an **Options** tab is available to provide PowerNap energy conservation options. When the screensaver activates, the display's Brightness can automatically be set to minimum level or the display can be put to sleep in order to save additional power.



#### Other Shortcut Keys

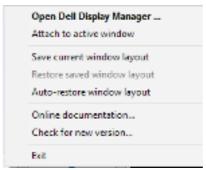
Shortcut keys can be defined for below operations, you can define the shortcut keys for quick access to perform these operations:

- **Program shortcut key:** to quickly open the Quick Settings dialog box.
- Easy Arrange MRU shortcut key: to quickly apply the 5 recently used window lavouts.
- •**PIP position shortcut key:** to quickly apply the PIP sub position of window position of Top-Left, Top-Right, Bottom-Right or Bottom-left.
- •Application window shortcut key: to launch a quick menu for options under Preset Mode and Location.
- •**PBP zoom shortcut key:** to quickly apply the PBP zooming(\*only applicable in 4-window PBP).
- **Underscan shortcut key:** to quickly apply scaling down 2% to cover info missing issue on panel edge.

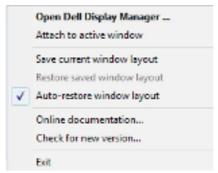


# **Restoring Application Positions**

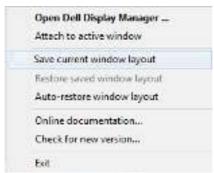
DDM can help you restore application windows into their positions when you reconnect your computer to the monitor(s). You can quickly access to this feature by right-clicking on DDM icon in the notification tray.



If you choose "**Auto-restore window layout**", your application windows' positions are tracked and remembered by DDM. DDM automatically puts the application windows into their original positions when you reconnect your computer to your monitor(s).



If you want to go back to a favorite layout after you have moved the application windows around, you can first "Save current window layout" and later "Restore saved window layout".



You may use monitors with different models or resolutions in your daily routine, and you may apply different window layouts on them. DDM is able to know the monitor you have reconnected and restore application positions accordingly.

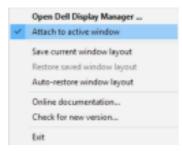
In case you need to replace a monitor in a monitor matrix configuration, you can save the window layout before replacement and restore the layout after a new monitor is installed.

NOTE: You should keep your applications running in order to benefit from this feature. DDM doesn't launch applications.

# Attach DDM To Active Window (Only Window 10)

DDM icon can be attached to the active window you are working on. Click on the icon for easy access to below features.

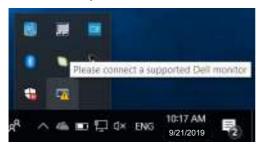
| Feature  | Function  | Description   |
|--|---|---|
| Attach DDM to<br>Active Window<br>(only Window 10) | Change preset or<br>snap to different<br>partitions | <ul> <li>DDM icon attached to active window and user can<br/>easily switch windowposition, change color preset<br/>mode, and associate auto preset mode.</li> </ul> |
|  | Shortcut key<br>trigger                             | On a running app window, press Ctrl+Shift+Ins also triggers the attached DDM menu.  |
|  | Move app window among <b>Easy Ar-</b> range cells   | <ul> <li>Send the app window to previous/next Easy Arrange cell.</li> </ul>   |
|  | Move app window among monitors                      | · Send the app window to previous/next monitor.   |





#### **Troubleshooting**

If DDM cannot work with your display, DDM will show below icon in your notification tray.



Click on the icon, DDM shows a more detailed error message.



Please note that DDM only works with Dell branded displays. If you are using displays from other manufacturers, DDM doesn't support them.

If DDM is unable to detect and/or communicate with a supported Dell display, please take below actions to troubleshoot:

- 1. Make sure the video cable is properly connected to your display and your PC, especially the connectors should be firmly inserted into position.
- 2. Check the display OSD to ensure DDC/Cl is enabled.
- 3. Make sure you have the correct and latest display driver from the graphics vendor (Intel, AMD, NVidia, etc.). Display driver is often the cause of DDM failure.
- 4. Remove any docking stations or cable extenders or converters between the display and the graphics port. Some low-cost extenders, hubs or converters may not support DDC/CI properly and can fail DDM. Update the driver of such device if the latest version is available.
- 5. Restart your system.

DDM may not work with below displays:

- Dell display models earlier than year 2013 and D-series of Dell displays. You can refer to Dell Product Support websites for more information
- Gaming displays using Nvidia-based G-sync technology
- · Virtual and wireless displays do not support DDC/Cl
- · Some early models of DP 1.2 displays, it may be necessary to disable MST/ DP 1.2 using the display OSD

If your PC is connected to the Internet, you will be prompted with a message when a newer version of DDM application is available. It is recommended to download and install the latest DDM application.

You may also check for new version by right clicking on DDM icon while pressing and holding 'shift' key.

