

# Acer LCD Monitor

## User's Guide

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Record the model number, serial number, purchase date and place of purchase information in the space provided below. The serial number and model number are recorded on the label affixed to your computer. All correspondence concerning your unit should include the serial number, model number and purchase information.

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Acer LCD Monitor User's Guide

Model number: \_\_\_\_\_

Serial number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

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## Special notes on LCD monitors

The following are normal with the LCD monitor and do not indicate a problem.

- Due to the nature of the fluorescent light, the screen may flicker during initial use. Turn off the power switch and then turn it on again to make sure the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- The LCD screen has 99.99% or more effective pixels. It may include blemishes of 0.01% or less such as a missing pixel or a pixel lit all the time.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the power switch for a few hours.

## Information for your safety and comfort

### Safety instructions

Read these instructions carefully. Keep this document for future reference.

Follow all warnings and instructions marked on the product.

### Cleaning your monitor

Please carefully follow these guidelines when cleaning the monitor:

- Always unplug the monitor before cleaning.
- Use a soft cloth to wipe the screen and cabinet front and sides.

### Connecting/disconnecting the device

Observe the following guidelines when connecting and disconnecting power from the LCD monitor:

- Make sure the monitor is attached to its base before connecting the power cord to the AC power outlet.
- Make sure both the LCD monitor and the computer are turned off before connecting any cable or unplugging the power cord.
- If the system has multiple sources of power, disconnect power from the system by unplugging all power cords from the power supplies.

### Accessibility

Be sure that the power outlet you plug the power cord into is easily accessible and located as close to the equipment operator as possible. When you need to disconnect power from the equipment, be sure to unplug the power cord from the electrical outlet.

## Safe listening

To protect your hearing, follow these instructions.

- Gradually increase the volume until you can hear it clearly and comfortably and without distortion.
- After setting the volume level, do not increase it after your ears have adjusted.
- Limit the amount of time listening to music at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

## Warnings

- Do not use this product near water.
- Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
- Slots and openings are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind onto or into the product.
- To avoid damage of internal components and to prevent battery leakage, do not place the product on a vibrating surface.
- Never use it under sporting, exercising, or any vibrating environment which will probably cause unexpected short current or damage internal devices.

## Using electrical power

- This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not locate this product where people will walk on the cord.
- If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.
- Do not overload a power outlet, strip or receptacle by plugging in too many devices. The overall system load must not exceed 80% of the branch circuit rating. If power strips are used, the load should not exceed 80% of the power strip's input rating.
- This product's power cord is equipped with a three-wire grounded plug. The plug only fits in a grounded power outlet. Make sure the power outlet is properly grounded before inserting the power cord plug. Do not insert the plug into a non-grounded power outlet. Contact your electrician for details.



**Warning! The grounding pin is a safety feature. Using a power outlet that is not properly grounded may result in electric shock and/or injury.**



**Note:** The grounding pin also provides good protection from unexpected noise produced by other nearby electrical devices that may interfere with the performance of this product.

- Use the product only with the supplied power supply cord set. If you need to replace the power cord set, make sure that the new power cord meets the following requirements: detachable type, UL listed/CSA certified, type SPT-2, rated 7 A 125 V minimum, VDE approved or its equivalent, 4.5meters (15 feet) maximum length.

## Product servicing

Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

Unplug this product from the wall outlet and refer servicing to qualified service personnel when:

- the power cord or plug is damaged, cut or frayed
- liquid was spilled into the product
- the product was exposed to rain or water
- the product has been dropped or the case has been damaged
- the product exhibits a distinct change in performance, indicating a need for service
- the product does not operate normally after following the operating instructions



**Note:** Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

## Potentially explosive environments

Switch off your device in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders.

## Additional safety information

Your device and its enhancements may contain small parts. Keep them out of the reach of small children.

## IT Equipment Recycling Information

Acer is strongly committed to environmental protection and views recycling, in the form of salvaging and disposal of used equipment, as one of the company's top priorities in minimizing the burden placed on the environment. We at Acer are very conscious of the environmental effects of our business and strive to identify and provide the best working procedures to reduce the environmental impact of our products. For more information and help when recycling, please go to this website:

<https://www.acer-group.com/sustainability/en/our-products-environment.html>

Visit [www.acer-group.com](http://www.acer-group.com) for further information on the features and benefits of our other products.

## Disposal instructions

Do not throw this electronic device into the trash when discarding. To minimize pollution and ensure utmost protection of the global environment, please recycle. For more information on the Waste from Electrical and Electronics Equipment (WEEE) regulations, visit <https://www.acer-group.com/sustainability/en/our-products-environment.html>



## LCD pixel statement

The LCD unit is produced with high-precision manufacturing techniques. Nevertheless, some pixels may occasionally misfire or appear as black or red dots. This has no effect on the recorded image and does not constitute a malfunction.

## Tips and information for comfortable use

Computer users may complain of eyestrain and headaches after prolonged use. Users are also at risk of physical injury after long hours of working in front of a computer. Long work periods, bad posture, poor work habits, stress, inadequate working conditions, personal health and other factors greatly increase the risk of physical injury.

Incorrect computer usage may lead to carpal tunnel syndrome, tendonitis, tenosynovitis or other musculoskeletal disorders. The following symptoms may appear in the hands, wrists, arms, shoulders, neck or back:

- numbness, or a burning or tingling sensation
- aching, soreness or tenderness
- pain, swelling or throbbing
- stiffness or tightness
- coldness or weakness

If you have these symptoms, or any other recurring or persistent discomfort and/or pain related to computer use, consult a physician immediately and inform your company's health and safety department.

The following section provides tips for more comfortable computer use.

### Finding your comfort zone

Find your comfort zone by adjusting the viewing angle of the monitor, using a footrest, or raising your sitting height to achieve maximum comfort. Observe the following tips:

- refrain from staying too long in one fixed posture
- avoid slouching forward and/or leaning backward
- stand up and walk around regularly to remove the strain on your leg muscles

### Taking care of your vision

Long viewing hours, wearing incorrect glasses or contact lenses, glare, excessive room lighting, poorly focused screens, very small typefaces and low-contrast displays could stress your eyes. The following sections provide suggestions on how to reduce eyestrain.

#### Eyes

- Rest your eyes frequently.
- Give your eyes regular breaks by looking away from the monitor and focusing on a distant point.
- Blink frequently to keep your eyes from drying out.

#### Display

- Keep your display clean.
- Keep your head at a higher level than the top edge of the display so your eyes point downward when looking at the middle of the display.
- Adjust the display brightness and/or contrast to a comfortable level for enhanced text readability and graphics clarity.
- Eliminate glare and reflections by:
  - placing your display in such a way that the side faces the window or any light source
  - minimizing room light by using drapes, shades or blinds
  - using a task light
  - changing the display's viewing angle

- using a glare-reduction filter
- using a display visor, such as a piece of cardboard extended from the display's top front edge
- Avoid adjusting your display to an awkward viewing angle.
- Avoid looking at bright light sources, such as open windows, for extended periods of time.

### Developing good work habits

Develop the following work habits to make your computer use more relaxing and productive:

- Take short breaks regularly and often.
- Perform some stretching exercises.
- Breathe fresh air as often as possible.
- Exercise regularly and maintain a healthy body.
- In order to prevent damage to the monitor, do not lift the monitor by its base.



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### Declaration of Conformity

We,

**Acer Incorporated**

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And,

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www.acer.it

<b>Product:</b>	<b>LCD Monitor</b>
<b>Trade Name:</b>	<b>Acer</b>
<b>Model Number:</b>	<b>UT222Q</b>
<b>SKU Number:</b>	<b>UT222Q xxxxxx;</b>
	<b>("x" = 0~9, a ~ z, A ~ Z, or blank)</b>

We, Acer Incorporated, hereby declare under our sole responsibility that the product described above is in conformity with the relevant Union harmonization legislations as below Directive and following harmonized standards and/or other relevant standards have been applied:

☒ **EMC Directive: 2014/30/EU**

<input checked="" type="checkbox"/> EN 55032:2015+AC: 2016 Class B	<input checked="" type="checkbox"/> EN 55024:2010
<input checked="" type="checkbox"/> EN 61000-3-2:2014 Class D	<input checked="" type="checkbox"/> EN 61000-3-3:2013

☒ **LVD Directive: 2014/35/EU**

<input checked="" type="checkbox"/> EN 62368-1: 2014+ A11: 2017
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☒ **RoHS Directive: 2011/65/EU**

<input checked="" type="checkbox"/> EN 50581:2012
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☒ **ErP Directive: 2009/125/EC**

<input checked="" type="checkbox"/> (EU) 2019/ 2021; EN 50564:2011
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Year to begin affixing CE marking 2020.

*RU Jan*

**RU Jan / Sr. Manager**  
**Regulation, Acer Inc.**  
**(Taipei, Taiwan)**

**October.30, 2020**  
**Date**



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San Jose, CA 95110, U. S. A.  
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## **Federal Communications Commission Declaration of Conformity**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

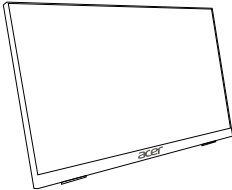

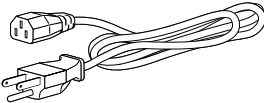
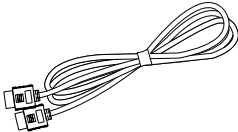
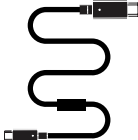
The following local Manufacturer /Importer is responsible for this declaration:

Product:	LCD Monitor
Model Number:	UT222Q
SKU Number:	UT222Q xxxxxx; ("x" = 0~9, a ~ z, A ~ Z or Blank)
Name of Responsible Party:	Acer America Corporation
Address of Responsible Party:	333 West San Carlos St. Suite 1500 San Jose, CA 95110 U. S. A.
Contact Person:	Acer Representative
Phone No.:	254-298-4000
Fax No.:	254-298-4147

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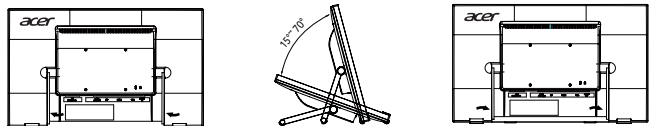
# Unpacking

Please check that the following items are present when you unpack the box, and save the packing materials in case you need to ship or transport the monitor in the future.

LCD monitor	Quick start guide
	
Power cord	HDMI cable (Option)
	
USB cable	
	

# The monitor

Open or close the rear bracket. The viewing angle of the monitor can be adjusted using the stand.  
(As shown below)



# Power saving

The monitor will be switched to "power saving" mode by the control signal from the display controller, as indicated by the orange-colored power LED.

Model	LED light
On	Blue
Power saving	Orange

The power saving mode will be kept until a control signal has been detected or the keyboard or mouse is activated. The recovery time from "power saving" mode back to "on" is around 3 seconds.

# Display Data Channel (DDC)

To make installation easier, so long as your system supports the DDC protocol, the monitor is able to plug-and-play. The DDC is a communication protocol through which the monitor automatically informs the host system about its capabilities; for example, supported resolutions and corresponding timing. The monitor supports the DDC2B standard.

# Standard timing table

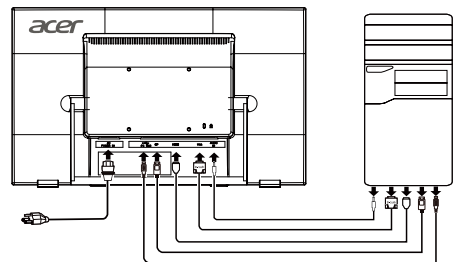
Mode		Resolution		
1	VGA	640×480	60	Hz
2	VESA	800×600	60	Hz
3	VESA	1024×768	60	Hz
4	VESA	1280×960	60	Hz
5	VESA	1280×1024	60	Hz
6	VESA	1280×720	60	Hz
7	WXGA+	1400×900	60	Hz
8	WSXGA+	1680×1050	60	Hz
9	UXGA	1920×1080	60	Hz

# Installation

To install the monitor on your host system, please follow the steps below:

## Steps

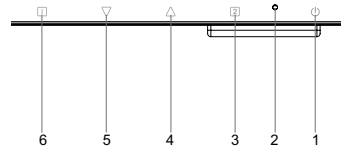
1. Turn off your computer and unplug your computer's power cord.
2. Connect the signal cable to the HDMI (optional) and/or DP(optional)input socket of the monitor, and the HDMI(optional) and/or DP (optional) output socket of the graphics card on the computer.
3. Insert the monitor power cable into the power port at the back of the monitor.
4. Plug the power cords of your computer and your monitor into a nearby electrical outlet.



## User controls






### Power Switch / Power LED:

To turn the monitor ON or OFF.  
Lights up to indicate the power is turned ON.



### Using the Shortcut Menu


## External controls

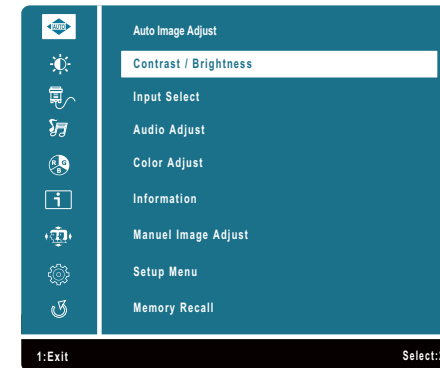
1 & 2	 LED Indicator/ Power button	Turns the monitor on/off. Blue indicates power on. Amber indicates standby/power saving mode.
3	 Confirm	When the OSD menu is displayed, press this button to confirm the OSD selection.
4	 Audio Adjust	a. When not in OSD menu, directly enters Audio Adjust menu.
	Up/Right	b. Press this button to select the desired item when in OSD menu.
5	 Contrast / Brightness Adjust	a. When not in OSD menu, directly enters Contrast/Brightness menu.
	Down/Left	b. Press this button to select the desired item when in OSD menu.
6	OSD functions	Press to view the OSD.
	 Exit	When the OSD menu is active, this button will act as the exit key (exit OSD menu).

## Adjusting the OSD settings



**Note:** The following content is for general reference only. Actual product specifications may vary.

The OSD can be used for adjusting the settings of your LCD Monitor. Press the  key to open the OSD. You can use the OSD to adjust the picture quality, OSD setting and general settings.



### Short Cuts Function from the button(s)



**Auto Image Adjust:** To automatically adjust H./V. Position, Phase adjust and Clock adjust.

**Remark:** There may need manual adjustment of "phase" for optimized performance for various VGA tolerance.



**Contrast:** Contrast from register. Each step will increase / decrease value by 1.

**Brightness:** Backlight Adjustment. Each step will increase / decrease value by 1

**Adv. Contrast:** To control Adv. Contrast function off/on

**ECO Mode:** To select ECO function Off ,On

**Over Drive:** To select OD (Over Driver) Off/On



**Input Select:** When Input Select is pressed, change Input signal to VGA, HDMI, Display Port or Auto.

**VGA:** Select D-SUB signal source as input.

**HDMI:** Select HDMI signal source as input.

**Display Port:** Select DisplayPort signal source as input.

**Auto:** Auto Detect input signal.



**Audio Adjust:** To adjust the audio functions.

**Volume:** To adjust the output of speaker from Amplifier. Each step will increase / decrease value by 5.

**Mute:** To turn on/off the mute function.

**Audio Input:** To select DisplayPort/Line-in as signal source input.



**Color Adjust:** To select the color for improving brightness and color saturation between Cool, Normal, Warm, User Color, Blue Light Mode and Picture Mode.

**Cool:** Recall Cool Color Temperature from EEPROM.

**Normal:** Recall Normal Color Temperature from EEPROM.

**Warm:** Recall Warm Color Temperature from EEPROM.

**User Color:** RED /GREEN /BLUE Gain from Digital-register. Each step will increase / decrease value by 1.

**Blue Light Mode:** To Set Blue Light function.

**Picture Mode:** To select Off, Standard, Game, Cinema, Scenery and Text mode.



**Information:** To display the data about Horizontal / Vertical frequency, Pixel clock, Resolution, Serial number.



**Manual Image Adjust:** To manually adjust the Horizontal Size, H. / V. position, Fine Tune,, Sharpness and Video Mode adjust.

**Horizontal Size:** To adjust the pixel clock of display.

**H. / V. Position:** To adjust the horizontal and vertical position of the video.

**Fine Tune:** To adjust the picture phase of display.

**Sharpness:** To select the picture sharpness of display.

**Video Mode Adjust:** To select Aspect Ratio and Full Screen.



**Setup Menu:** To set up Language Select, OSD Position, OSD Time Out and Free Sync.

**Language Select:** Select the language EN, FR, DE, ES, IT, Suomi, NL, DK, PT.

**OSD Position:** Adjust the horizontal position of the OSD. Each step will increase/decrease value by 1.

Adjust the vertical position of the OSD. Each step will increase/decrease value by 1.

**OSD Timeout:** To set the displaying time of OSD.

**Free Sync:** To set FreeSync on/off.



**Memory Recall:** Restore default settings of Clock, H./V. Position, Contrast, Brightness, ECO, Color temperature, Picture Mode, OSD position, OSD timeout, OD, Input Select, Mute, HDMI Audio, Sharpness, Video Mode Adjust, Volume

## Troubleshooting

Before sending your LCD monitor for servicing, please check the troubleshooting list below to see if you can self-diagnose the problem

Problem	LED status	Remedy
No picture visible	Blue	Using the OSD, adjust brightness and contrast to maximum or reset to their default settings.
	Off	Check the power switch.  Check if the power cord is properly connected to the monitor.
	Orange	Check if the video signal cable is properly connected at the back of monitor.  Check if the computer system is switched on and in power saving/standby mode.
Unstable picture		Check if the specification of graphics adapter and monitor is in compliance which may be causing the input signal frequency mismatch.
Abnormal picture	Image is missing, off-center, too large or too small on the screen.	Check the display setting on your system. In case of a missing image, please select another resolution or vertical refresh rate.  Wait for a few seconds after adjusting the size of the image before changing or disconnecting the signal cable or switching off the monitor.

**Note:** Acer monitor is purposed for video and visual display of information obtained from electronic devices.